

DEPARTMENT OF MEDICAL ASSISTANCE SERVICES 600 East Broad Street, Suite 1300 Richmond, VA 23219

December 10, 2004

ADDENDUM No. 2 TO VENDORS:

Reference Request for Proposal:	RFP 2005-01
Dated:	November 5, 2004
Due:	January 5, 2005

Attached is additional information requested either at the Proposal Conference or through the written questions.

Note: A signed acknowledgment of this addendum must be received by this office either prior to the due date and hour required or attached to your proposal response. Signature on this addendum does not substitute for your signature on the original proposal document. The original proposal document must be signed.

	Sincerely,
	William D. Sydnor
	William D. Sydnor Contract Management Director
Name of Firm	
Signature and Title	
 Date	

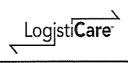


/8 738 15 726		59 82	2:09	2:06	1:32	7.99%
	644	82	2.40			
	······································	1	2:40	2:23	2:16	11.29%
22 767	7 702	65	1:47	2:33	1:59	8.47%
29 512	2 465	47	1:42	2:29	1:06	9.18%
/6 712	2 655	57	1:42	2:14	1:32	8.01%
13 733	678	55	1:24	2:11	1:05	7.50%
20 722	2 639	83	1:26	2:07	1:12	11.50%
27 47	430	41	1:31	2:37	0:36	8.70%
	29 512 /6 712 13 733 20 722	29 512 465 76 712 655 13 733 678 20 722 639	29 512 465 47 76 712 655 57 13 733 678 55 20 722 639 83	29 512 465 47 1:42 76 712 655 57 1:42 13 733 678 55 1:24 20 722 639 83 1:26	29 512 465 47 1:42 2:29 76 712 655 57 1:42 2:14 13 733 678 55 1:24 2:11 20 722 639 83 1:26 2:07	29 512 465 47 1:42 2:29 1:06 76 712 655 57 1:42 2:14 1:32 13 733 678 55 1:24 2:11 1:05 20 722 639 83 1:26 2:07 1:12

Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned
Week Ending	11/8	443	413	30	1:56	2:31	1:01	6.77%
Week Ending	11/15	482	434	48	2:00	2:10	1:50	9.96%
Week Ending	11/22	509	469	37	2:16	2:18	1:25	7.27%
Week Ending	11/29	382	355	27	1:55	1:54	0:39	7.07%
Week Ending	12/6	427	393	34	1:50	2:05	1:16	7.96%
Week Ending	12/13	398	370	27	1:16	2:02	0:50	6.78%
Week Ending	12/20	343	310	33	1:11	2:19	1:16	9.62%
Week Ending	12/27	291	252	39	1:00	2:10	0:36	13.40%

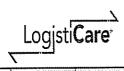
% of Calls Answered
92.01%
88.71%
91.53%
90.82%
91.99%
92.50%
88.50%
91.30%

% of Calls Answered 93.23% 90.04% 92.14% 92.93% 92.04% 92.96% 90.38% 86.60%



Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	228	218	10	1:23	2:21	0:44	4.39%	95.61%
Week Ending	10/11	261	253	8	0:45	2:02	0:35	3.07%	96.93%
Week Ending	10/18	286	275	11	2:08	2:01	0:31	3.85%	96.15%
Week Ending	10/25	354	337	17	1:01	1:44	0:34	4.80%	95.20%
Week Ending	11/1	336	320	16	0:58	2:15	0:33	4.76%	95.24%
Week Ending	11/8	228	218	10	0:31	2:06	0:26	4.39%	95.61%
Week Ending	11/15	296	289	7	0:24	2:03	0:26	2.36%	97.64%
Week Ending	11/22	303	290	13	0:49	2:09	0:36	4.29%	95.71%
Week Ending	11/29	173	164	9	0:17	1:34	0:21	5.20%	94.80%
Week Ending	12/6	275	262	13	0:41	2:08	0:27	4.73%	95.27%
Week Ending	12/13	259	255	4	0:14	2:09	0:32	1.54%	98.46%
Week Ending	12/20	278	268	10	1:18	2:13	0:26	3.60%	96.40%
Week Ending	12/27	127	113	8	0:20	1:17	0:18	6.30%	88.98%
		Marika balah palih			Andrewskin in the	Approximation (Co.	s ky politika mest ta t	មានមិនប្រជាជាក្រសួល	SA postosta ki ka kalif
	Prince Presentation								
Provider Line	Date	Mark of the many transport contra	Total Calls	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls
~~~~	Date 10/4	Received	Answered	Total Calls Abandoned	Abandon Time	al distriction in the principle of the contract of	Speed	<ul> <li>************************************</li></ul>	<ul> <li>STATE WILLIAM STATES</li> </ul>
Week Ending	10/4	Received 122	Answered 113	Abandoned	Abandon Time 0:50	Talk Time	Speed Answered	Abandoned	Answered
Week Ending Week Ending		Received	Answered	Abandoned 9	Abandon Time	Talk Time 1:17	Speed Answered 0:26	Abandoned 7.38%	Answered 92.62%
Week Ending Week Ending Week Ending	10/4 10/11	Received 122 229	Answered 113 218	Abandoned 9 11	Abandon Time 0:50 0:40	Talk Time 1:17 1:41	Speed Answered 0:26 0:41	Abandoned 7.38% 4.80%	Answered 92.62% 95.20%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending	10/4 10/11 10/18	Received   122   229   253	Answered 113 218 237	Abandoned 9 11 14	Abandon Time 0:50 0:40 0:53	1:17 1:41 1:32	Speed Answered 0:26 0:41 0:43	Abandoned 7.38% 4.80% 5.53%	Answered 92.62% 95.20% 93.68%
Week Ending Week Ending Week Ending Week Ending Week Ending	10/4 10/11 10/18 10/25	Received 122 229 253 249	Answered 113 218 237 233	Abandoned  9  11  14  16	Abandon Time 0:50 0:40 0:53 1:02	1:17 1:41 1:32 1:35	Speed Answered 0:26 0:41 0:43 0:27	Abandoned 7.38% 4.80% 5.53% 6.43%	Answered 92.62% 95.20% 93.68% 93.57%
Week Ending Week Ending Week Ending Week Ending Week Ending Week Ending	10/4 10/11 10/18 10/25 11/1	Received   122   229   253   249   278	Answered 113 218 237 233 259	9 11 14 16 19	Abandon Time 0:50 0:40 0:53 1:02 1:08	Talk Time 1:17 1:41 1:32 1:35 1:32	Speed Answered 0:26 0:41 0:43 0:27 0:34	7.38% 4.80% 5.53% 6.43% 6.83%	Answered 92.62% 95.20% 93.68% 93.57% 93.17%
Week Ending	10/4 10/11 10/18 10/25 11/1 11/8	Received   122   229   253   249   278   266	Answered 113 218 237 233 259 249	Abandoned 9 11 14 16 19 17	Abandon Time 0:50 0:40 0:53 1:02 1:08 1:21	Talk Time 1:17 1:41 1:32 1:35 1:32 1:31	Speed Answered 0:26 0:41 0:43 0:27 0:34 0:35	Abandoned 7.38% 4.80% 5.53% 6.43% 6.83% 6.39%	Answered 92.62% 95.20% 93.68% 93.57% 93.17% 93.61%
Week Ending Week Ending Week Ending Week Ending	10/4 10/11 10/18 10/25 11/1 11/8 11/15	Received   122   229   253   249   278   266   297	Answered 113 218 237 233 259 249 278	Abandoned  9  11  14  16  19  17  19	Abandon Time 0:50 0:40 0:53 1:02 1:08 1:21 1:05	Talk Time 1:17 1:41 1:32 1:35 1:32 1:31 1:33	Speed Auswered 0:26 0:41 0:43 0:27 0:34 0:35 0:27	Abandoned 7.38% 4.80% 5.53% 6.43% 6.83% 6.39% 6.40%	Answered 92.62% 95.20% 93.68% 93.57% 93.17% 93.61% 93.60%
Week Ending	10/4 10/11 10/18 10/25 11/1 11/8 11/15 11/22	Received   122   229   253   249   278   266   297   290	Answered 113 218 237 233 259 249 278 266	Abandoned  9  11  14  16  19  17  19  24	Abandon Time 0:50 0:40 0:53 1:02 1:08 1:21 1:05 0:43	Talk Time 1:17 1:41 1:32 1:35 1:32 1:31 1:33 1:29	Speed Auswered 0:26 0:41 0:43 0:27 0:34 0:35 0:27 0:43	Abandoned 7.38% 4.80% 5.53% 6.43% 6.83% 6.39% 6.40% 8.28%	Answered 92.62% 95.20% 93.68% 93.57% 93.17% 93.61% 93.60% 91.72%
Week Ending	10/4 10/11 10/18 10/25 11/1 11/8 11/15 11/22 11/29	Received 122 229 253 249 278 266 297 290 165	Answered 113 218 237 233 259 249 278 266 158	Abandoned  9  11  14  16  19  17  19  24  7	Abandon Time 0:50 0:40 0:53 1:02 1:08 1:21 1:05 0:43	Talk Time 1:17 1:41 1:32 1:35 1:32 1:31 1:33 1:29 1:19	Speed Auswered 0:26 0:41 0:43 0:27 0:34 0:35 0:27 0:43 0:26	Abandoned 7.38% 4.80% 5.53% 6.43% 6.83% 6.39% 6.40% 8.28% 4.24%	Answered 92.62% 95.20% 93.68% 93.57% 93.17% 93.61% 93.60% 91.72% 95.76%

Week Ending	12/27	138	134	4	0:44	1:10	0:22	2.90%	97.10%
		<del></del>	<del></del>	······			<del></del>	<del></del>	<u> </u>



	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4								
Week Ending	10/11	254	196	17	1:55	2:39	0:59	6.69%	77.17%
Week Ending	10/18	206	159	1	0:04	2:42	0:42	0.49%	77.18%
Week Ending	10/25	165	114	5	0:58	2:47	0:18	3.03%	69.09%
Week Ending	11/1	193	156	6	0:10	3:34	0:35	3.11%	80.83%
Week Ending	11/8	173	166	6	0:59	2:22	0:42	3.47%	95.95%
Week Ending	11/15	173	165	8	0:48	2:42	0:55	4.62%	95.38%
Week Ending	11/22	216	195	21	1:12	2:45	0:59	9.72%	90.28%
Week Ending	11/29	121	115	6	0:09	2:14	0:20	4.96%	95.04%
Week Ending	12/6	132	130	5	0:39	2:10	0:18	3.79%	98.48%
Week Ending	12/13	138	133	5	0:16	2:33	0:22	3.62%	96.38%
Week Ending	12/20	172	169	3	0:21	2:21	0:15	1.74%	98.26%
Week Ending	12/27	71	66	5	0:15	2:58	0:20	7.04%	92.96%

* System Down



Where's My Ride	Date	Total Calis Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4								
Week Ending	10/11	1,217	961	167	1:44	2:37	1:43	13.72%	78.96%
Week Ending	10/18	1,153	947	94	1:18	2:35	1:03	8.15%	82.13%
Week Ending	10/25	1,150	1,031	76	1:17	2:30	0:44	6.61%	89.65%
Week Ending	11/1	1,167	1,044	61	1:03	2:43	0:42	5.23%	89.46%
Week Ending	11/8	1,103	1,040	63	0:57	2:43	0:44	5.71%	94.29%
Week Ending	11/15	1,234	1.146	88	0:55	3:06	0:46	7.13%	92.87%
Week Ending	11/22	1.237	1.139	98	1:14	2:34	0:48	7.92%	92.08%
Week Ending	11/29	848	807	41	0:23	1:59	0:28	4.83%	95.17%
Week Ending	12/6	858	833	25	0:17	1:59	0:26	2.91%	97.09%
Week Ending	12/13	927	908	19	0:27	2:21	0:15	2.05%	97.95%
Week Ending	12/20	898	871	27	0:25	2:11	0:26	3.01%	96.99%
Week Ending	12/27	584	551	33	0:47	2:23	0:43	5.65%	94.35%

### * System Down

Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	25. 12. 12. 12. 12. 12. 12. 12. 12. 12. 12			Regression.				
Week Ending	10/11	288	169	105	3:42	1:45	3:04	36.46%	58.68%
Week Ending	10/18	232	173	47	2:24	2:09	1:28	20.26%	74.57%
Week Ending	10/25	174	141	31	1:40	2:20	0:55	17.82%	81.03%
Week Ending	11/1	250	216	18	1:03	1:33	0:51	7.20%	86.40%
Week Ending	11/8	209	195	14	0:42	1:44	0:41	6.70%	93.30%
Week Ending	11/15	275	246	29	1:11	1:57	0:48	10.55%	89.45%
Week Ending	11/22	280	242	38	1:43	1:44	0:45	13.57%	86.43%
Week Ending	11/29	151	133	18	0:50	1:48	0:24	11.92%	88.08%
Week Ending	12/6	171	162	9	0:30	1:41	0:16	5.26%	94.74%

Week Ending	12/13	176	171	5	0:16	1:52	0:12	2.84%	97.16%
Week Ending	12/20	176	170	6	0:26	1:25	0:15	3.41%	96.59%
Week Ending	12/27	131	127	4	0:53	1:43	0:25	3.05%	96.95%



Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	401	335	23	1:06	1:49	0:23	5.74%	83.54%
Week Ending	10/11	670	600	18	0:46	3:13	0:23	2.69%	89.55%
Week Ending	10/18	661	619	30	0:48	3:10	0:32	4.54%	93.65%
Week Ending	10/25	745	662	56	1:39	3:26	0:53	7.52%	88.86%
Week Ending	11/1	763	699	44	1:31	3:31	1:03	5.77%	91.61%
Week Ending	11/8	753	715	38	1:26	3:40	0:39	5.05%	94.95%
Week Ending	11/15	368	355	13	0:29	3:01	0:25	3.53%	96.47%
Week Ending	11/22	710	662	47	1:45	3:35	0:54	6.62%	93.24%
Week Ending	11/29	598	551	47	1:31	2:56	0:49	7.86%	92.14%
Week Ending	12/6	849	762	87	16:32	3:40	1:35	10.25%	89.75%
Week Ending	12/13	698	657	41	1:52	3:36	0:47	5.87%	94.13%
Week Ending	12/20	617	602	15	0:49	3:17	0:30	2.43%	97.57%
Week Ending	12/27	397	385	10	0:04	2:39	0:18	2.52%	96.98%

### Phone System Report Down For Two Day's

Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	273	235	14	0:43	1:30	0:20	5.13%	86.08%
Week Ending	10/11	444	398	9	0:31	2:13	0:26	2.03%	89.64%
Week Ending	10/18	462	426	16	0:23	1:36	1:45	3.46%	92.21%
Week Ending	10/25	544	499	27	1:23	2:44	0:43	4.96%	91.73%
Week Ending	11/1	466	420	18	1:24	2:32	0:33	3.86%	90.13%
Week Ending	11/8	460	433	27	1:22	2:35	0:33	5.87%	94.13%
Week Ending	11/15	217	209	8	0:33	1:57	0:19	3.69%	96.31%
Week Ending	11/22	459	428	31	0:56	2:24	0:31	6.75%	93.25%
Week Ending	11/29	362	329	33	1:09	1:53	0:28	9.12%	90.88%

Week Ending	12/6	480	450	30	1:48	2:30	0:42	6.25%	93.75%
Week Ending	12/13	464	440	24	10:33	2:51	0:30	5.17%	94.83%
Week Ending	12/20	426	407	19	1:05	2:35	0:15	4.46%	95.54%
Week Ending	12/27	217	209	8	0:38	1:58	0:14	3.69%	96.31%

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Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	i de la		Geographical Har		PARTICULAR STREET			
Week Ending	10/11				NAMES AND ASSESSED.				
Week Ending	10/18	Name of the second							
Week Ending	10/25	96	47	16	1:54	1:57	0:07	16.67%	48.96%
Week Ending	11/1	177	96	25	2:18	3:07	0:31	14.12%	54.24%
Week Ending	11/8	109	84	25	4:07	2:53	0:34	22.94%	77.06%
Week Ending	11/15	160	138	22	5:26	3:29	0:25	13.75%	86.25%
Week Ending	11/22	366	308	58	3:15	2:20	0:55	15.85%	84.15%
Week Ending	11/29	33	31	2	1:01	0:45	1:05	6.06%	93.94%
Week Ending	12/6	231	183	47	4:21	3:10	1:17	20.35%	79.22%
Week Ending	12/13	152	129	23	1:48	2:57	0:54	15.13%	84.87%
Week Ending	12/20	91	77	14	2:17	3:09	0:21	15.38%	84.62%
Week Ending	12/27	59	50	9	2:59	1:44	0:15	15.25%	84.75%

### * Calls Answered in Norton

Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	10/4	Bayayaa eya k		Harajan Gara	in the same of		100000000000000000000000000000000000000	PERMIT	
Week Ending	10/11	65016,115,11	ARMENDARE)D	Aleganosisti		a defadaçõe		scindentavion	
Week Ending	10/18		Name de la Marie	Withhampier		apply a care			anyangga.
Week Ending	10/25	76	38	14	0:33	0:50	0:16	18.42%	50.00%
Week Ending	11/1	170	111	12	1:13	1:45	0:34	7.06%	65.29%
Week Ending	11/8	97	92	5	8:42	1:39	0:30	5.15%	94.85%
Week Ending	11/15	68	59	9	1:05	2:16	0:32	13.24%	86.76%
Week Ending	11/22	198	164	34	3:57	2:29	0:51	17.17%	82.83%
Week Ending	11/29	65	56	9	1:28	2:38	0:52	13.85%	86.15%
Week Ending	12/6	170	155	15	3:54	1:52	0:44	8.82%	91.18%

Week Ending	12/13	169	155	14	1:52	2:15	0:50	8.28%	91.72%
Week Ending	12/20	94	91	3	0:30	2:01	0:37	3.19%	96.81%
Week Ending	12/27	101	94	7	1:04	2:38	0:28	6.93%	93.07%

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					Average		Average		
Where's My		Total Calls	Total Calls	Total Calls	Abandon	Average	Speed	% of Calls	% of Calls
Ride	Date	Received	Answered	Abandoned	Time	Talk Time	Answered	Abandoned	Answered
Week Ending	10/4	480	438	21	0:47	3:00	0:30	4.38%	91.25%
Week Ending	10/11	502	462	20	0:28	2:22	0:25	3.98%	92.03%
Week Ending	10/18	493	451	23	0:37	2:26	0:21	4.67%	91.48%
Week Ending	10/25	524	485	26	0:28	2:54	0:24	4.96%	92.56%
Week Ending	11/1	538	467	23	0:50	3:11	0:33	4.28%	86.80%
Week Ending	11/8	498	476	22	0:33	2:16	0:28	4.42%	95.58%
Week Ending	11/15	437	414	23	0:28	2:17	0:18	5.26%	94.74%
Week Ending	11/22	398	390	8	0:41	2:28	0:19	2.01%	97.99%
Week Ending	11/29	288	280	8	0:29	2:15	0:19	2.78%	97.22%
Week Ending	12/6	621	586	38	1:10	2:36	0:36	6.12%	94.36%
Week Ending	12/13	649	625	24	0:29	2:17	0:22	3.70%	96.30%
Week Ending	12/20	635	591	44	1:04	2:49	0:32	6.93%	93.07%
Week Ending	12/27	289	261	28	2:33	2:57	2:57	9.69%	90.31%
						intermentalistichen (d. Kr	San Andrews Communication (Control	0.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000.000	**************
		501100000000000000000000000000000000000		The second secon	Average		Average		
		Total Calls	Total Calls	Total Calls	Abandon	Average	Speed	% of Calls	% of Calls
Provider Line	Date	Received	Answered	Abandoned	Time	Talk Time	Answered	Abandoned	Answered
Week Ending	10/4	83	72	9	0:32	0:55	0:18	10.84%	86.75%
Week Ending	10/11	179	160	11	2:18	1:44	0:28	6.15%	89.39%
Week Ending	10/18	173	79	8	0:40	2:09	0:21	4.62%	45.66%
Week Ending	10/25	189	183	6	0:14	0:36	0:13	3.17%	96.83%
Week Ending	11/1	198	194	4	0:24	1:31	0:19	2.02%	97.98%
Week Ending	11/8	167	158	9	0:14	1:24	0:14	5.39%	94.61%
Week Ending	11/15	122	117	5	0:06	0:46	0:10	4.10%	95.90%
Week Ending	11/22	167	159	8	0:06	1:10	0:12	4,79%	95.21%
Week Ending	11/29	97	92	5	0:05	1:19	0:10	5.15%	94.85%
Week Ending	12/6	135	127	8	1:37	1:11	0:29	5.93%	94.07%
Week Ending	12/13	156	148	9	0:28	1:32	0:26	5.77%	94.87%
Week Ending	12/20	197	182	15	1:18	1:52	0:51	7.61%	92.39%

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Week Ending 12/2	7 100	90	10	2:05	0:52	0:22	10.00%	90.00%
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### LogistiCare, Inc.

### Call Center Reservations

### 2004 Weekly Statistics

Reservations	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	7,196	6,724	468	1:06	3:37	1:03	6.50%	93.44%
Week Ending	9/11	7,454	6,766	688	1:27	3:22	1:23	9.23%	90.77%
Week Ending	9/18	7,791	7,476	315	1:04	3:47	0:44	4.04%	95.96%
Week Ending	9/25	7,962	7,604	358	0:51	3:53	0:57	4.50%	95.50%
Monthly Total S	eptember	30,403	28,570	1,829	1:07	3:40	1:02	6.02%	93.97%
Week Ending	10/2	7,958	7,815	143	0:26	3:20	0:22	1.80%	98.20%
Week Ending	10/9	8,104	7,682	422	1:10	4:00	0:57	5.21%	94.79%
Week Ending	10/16	7,960	7,483	477	0:53	4:05	1:13	5.99%	94.01%
Week Ending	10/23	7,917	7,441	476	1:07	4:01	1:09	6.01%	93.99%
Week Ending	10/30	7,472	7,208	264	0:54	3:56	0:46	3.53%	96.47%
Monthly Total	October	39,411	37,629	1,782	0:54	3:52	0:53	4.52%	95.48%
Week Ending	11/6	7,383	6,930	443	1:47	5:31	1:30	6.00%	93.86%
Week Ending	11/13	7,939	7,522	416	1:26	4:14	0:57	5.24%	94.75%
Week Ending	11/20	8,064	7,825	239	0:55	3:59	0:42	2.96%	97.04%
Week Ending	11/27	5,342	5,179	162	1:30	3:20	0:28	3.03%	96.95%
Monthly Total N	lovember	28,728	27,456	1,260	1:24	4:16	0:54	4.39%	95.57%

Reservations

LogistiCare, Inc. Where's My Ride & Provider Line: 2004 Weekly Statistics

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	517	478	38	1:41	2:45	0:43	7.35%	92.46%
Week Ending	9/11	564	521	43	0:59	1:41	0:46	7.62%	92.38%
Week Ending	9/18	559	530	29	0:35	2:26	0:37	5.19%	94.81%
Week Ending	9/25	527	510	17	0:48	1:54	0:36	3.23%	96.77%
Monthly Total	September	2,167	2,039	127	1:01	2:11	0:40	5.86%	94.09%
Week Ending	10/2	588	569	19	0:36	1:56	0:18	3.23%	96.77%
Week Ending	10/9	480	462	18	0:55	1:42	0:25	3.75%	96.25%
Week Ending	10/16	496	478	18	0:51	2:10	0:32	3.63%	96.37%
Week Ending	10/23	490	469	21	0:53	1:49	0:24	4.29%	95.71%
Week Ending	10/30	499	488	11	0:53	1:46	0:23	2.20%	97.80%
Monthly Total	October	2,553	2,466	87	0:50	1:52	0:24	3.41%	96.59%
Week Ending	11/6	480	458	22	2:46	4:16	0:35	4.58%	95.42%
Week Ending	11/13	489	468	21	1:05	2:14	0:22	4.29%	95.71%
Week Ending	11/20	520	502	18	0:30	2:17	0:32	3.46%	96.54%
Week Ending	11/27	403	392	11	1:11	2:04	0:20	2.73%	97.27%
week Enama	1 11/6/	700							
Monthly Total	November	1,892	1,820	72	1:23	2:43	0:27	3.81%	96.19%
		1				2:43  Average Talk  Time	0:27  Average Speed Answered	3.81% % of Calls Abandoned	96.19% % of Calls Answered
Monthly Total  Provider Line	November Date	1,892 Total Calls Received	1,820 Total Calls Answered	72 Total Calls Abandoned	1:23 Average	Average Talk	Average Speed	% of Calls	% of Calls
Monthly Total Provider Line Week Ending	November  Date 9/4	1,892 Total Calls Received 387	1,820 Total Calls Answered 363	72 Total Calls Abandoned 24	1:23  Average Abandon Time 0:58	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Monthly Total  Provider Line  Week Ending  Week Ending	November  Date 9/4 9/11	Total Calls Received 387 397	1,820 Total Calls Answered	72 Total Calls Abandoned	1:23  Average Abandon Time	Average Talk Time 2:12	Average Speed Answered 0:31	% of Calls Abandoned 6.20%	% of Calls Answered 93.80%
Monthly Total  Provider Line  Week Ending  Week Ending  Week Ending	November  Date 9/4	1,892 Total Calls Received 387	1,820 Total Calls Answered 363 377	72 Total Calls Abandoned 24 20	Average Abandon Time 0:58 1:16	Average Talk Time 2:12 1:47	Average Speed Answered 0:31 0:41	% of Calls Abandoned 6.20% 5.04%	% of Calls Answered 93.80% 94.96%
Monthly Total  Provider Line  Week Ending  Week Ending  Week Ending  Week Ending	Date 9/4 9/11 9/18 9/25	1,892  Total Calls Received 387 397 393 449	1,820  Total Calls Answered 363 377 369 432	Total Calls Abandoned 24 20 24	Average Abandon Time 0:58 1:16 1:24	Average Talk Time 2:12 1:47 1:59	Average Speed Answered 0:31 0:41 0:25	% of Calls Abandoned 6.20% 5.04% 6.11%	% of Calls Answered 93.80% 94.96% 93.89%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total	Date 9/4 9/11 9/18 9/25 September	1,892  Total Calls Received 387 397 393 449 1,626	1,820  Total Calls Answered 363 377 369 432 1,541	Total Calls Abandoned 24 20 24 17 85	Average Abandon Time 0:58 1:16 1:24 0:40	Average Talk Time 2:12 1:47 1:59 1:52	Average Speed Answered 0:31 0:41 0:25 0:21	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79%	% of Calls Answered 93.80% 94.96% 93.89% 96.21%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Woek Ending Monthly Total Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2	1,892  Total Calls Received 387 397 393 449 1,626 462	1,820  Total Calls Answered 363 377 369 432	Total Calls Abandoned 24 20 24 17	Average Abandon Time 0:58 1:16 1:24 0:40 1:05	Average Talk Time 2:12 1:47 1:59 1:52 1:58	Average Speed Answered 0:31 0:41 0:25 0:21 0:29	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2 10/9	1,892  Total Calls Received 387 397 393 449 1,626 462 505	1,820  Total Calls Answered 363 377 369 432 1,541 452	72 Total Calls Abandoned 24 20 24 17 85	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40	Average Speed Answered 0:31 0:41 0:25 0:21 0:29 0:16	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2	1,892  Total Calls Received 387 397 393 449 1,626 462	1,820  Total Calls Answered 363 377 369 432 1,541 452 490	72 Total Calls Abandoned 24 20 24 17 85 10 15	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42	Average Speed Answered 0:31 0:41 0:25 0:21 0:29 0:16 0:19	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2 10/9 10/16	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491	1,820  Total Calls Answered 363 377 369 432 1,541 452 490 468	72 Total Calls Abandoned 24 20 24 117 85 10 15	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53 1:25	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41	Average Speed Answered 0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 95.32% 96.04% 97.84%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2 10/16 10/23	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491 429	1,820  Total Calls Answered 363 377 369 432 1,541 452 490 468 412	72 Total Calls Abandoned 24 20 24 17 85 10 15 23	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53 1:25 1:24	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41 1:33	Average Speed Answered  0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30 0:17	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68% 3.96%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03% 95.32% 96.04%
Provider Line  Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491 429 462	1,820  Total Calls Answered 363 377 369 432 1,541 452 490 468 412 452	72 Total Calls Abandoned 24 20 24 17 85 10 15 23 17 10	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53 1:25 1:24 0:42	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41 1:33 1:29	Average Speed Answered  0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30 0:17 0:20	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68% 3.96% 2.16%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03% 96.04% 97.84% 96.81% 95.91%
Provider Line  Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending Week Ending	November  9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491 429 462 2,349	1,820  Total Calls Answered 363 377 369 432 1,541 452 490 468 412 452 2,274	72 Total Calls Abandoned 24 20 24 17 85 10 15 23 17 10 75	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53 1:25 1:24 0:42 1:02	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41 1:33 1:29 1:37	Average Speed Answered  0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30 0:17 0:20 0:20	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68% 3.96% 2.16% 3.19%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03% 96.04% 97.84% 96.81%
Provider Line  Week Ending	November  Date 9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491 429 462 2,349	1,820  Total Calls Answered 363 377 369 432 1,541 452 490 468 412 452 2,274 469	72  Total Calls Abandoned  24  20  24  17  85  10  15  23  17  10  75	1:23  Average Abandon Time 0:58 1:16 1:24 0:40 1:05 0:48 0:53 1:25 1:24 0:42 1:02 1:45	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41 1:33 1:29 1:37 2:17	Average Speed Answered  0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30 0:17 0:20 0:20 0:34	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68% 3.96% 2.16% 3.19% 4.09% 2.42%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03% 95.32% 96.04% 97.84% 96.81% 95.91% 97.58%
Provider Line Week Ending Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	Date 9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6 11/13	1,892  Total Calls Received 387 397 393 449 1,626 462 505 491 429 462 2,349 489 413	1,820  Total Calls Answered  363 377 369 432 1,541 452 490 468 412 452 2,274 469 403	72  Total Calls Abandoned 24 20 24 17 85 10 15 23 17 10 75 20 10	1:23  Average Abandon Time  0:58  1:16  1:24  0:40  1:05  0:48  0:53  1:25  1:24  0:42  1:02  1:45  0:42	Average Talk Time 2:12 1:47 1:59 1:52 1:58 1:40 1:42 1:41 1:33 1:29 1:37 2:17	Average Speed Answered  0:31 0:41 0:25 0:21 0:29 0:16 0:19 0:30 0:17 0:20 0:20 0:34 0:23	% of Calls Abandoned 6.20% 5.04% 6.11% 3.79% 5.23% 2.16% 2.97% 4.68% 3.96% 2.16% 3.19% 4.09% 2.42%	% of Calls Answered 93.80% 94.96% 93.89% 96.21% 94.77% 97.84% 97.03% 95.32% 96.04% 97.84% 96.81% 95.91%

LogistiCare, Inc. Where's My Ride & Provider Line: 2004 Weekly Statistics

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	299	288	11	0:52	2:17	0:38	3.68%	96.32%
Week Ending	9/11	263	250	13	1:12	1:52	0:48	4.94%	95.06%
Week Ending	9/18	300	290	10	2:49	2:19	0:34	3.33%	96.67%
Week Ending	9/25	283	279	4	0:48	2:04	0:26	1.41%	98.59%
Monthly Total	September	1,145	1,107	38	1:25	2:08	0:36	3.32%	96.68%
Week Ending	10/2	294	287	7	0:59	1:54	0:33	2.38%	97.62%
Week Ending	10/9	307	293	14	1:37	1:55	0:29	4.56%	95.44%
Week Ending	10/16	315	309	6	0:17	1:47	0:25	1.90%	98.10%
Week Ending	10/23	340	334	6	0:30	1:55	0:31	1.76%	98.24%
Week Ending	10/30	371	355	16	1:10	1:48	0:41	4.31%	95.69%
Monthly Total	October	1,627	1,578	49	0:55	1:52	0:32	3.01%	96.99%
Week Ending	11/6	304	293	11	1:21	1:48	0:25	3.62%	96.38%
Week Ending	11/13	338	325	13	1:03	2:03	0:27	3.85%	96.15%
Week Ending	11/20	347	337	10	0:57	2:11	0:36	2.88%	97.12%
Week Ending	11/27	237	231	5	1:16	1:58	0:33	2.11%	97.47%
Monthly Total	November	1,226	1,186	39	1:09	2:00	0:30	3.18%	96.74%
				l and a second	Average	·	Average		
Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Abandon Time	Average Talk Time	Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	343	326	17	1:26	1:27	0:35	4.96%	95.04%
Week Ending	9/11	270	252	18	1:35	1:26	0:38	6.67%	93.33%
Week Ending	9/18	297	277	20	0:57	1:21	0:28	6.73%	93.27%
Week Ending	9/25	327	319	8	0:55	1:38	0:25	2.45%	97.55%
Monthly Total	September	1,237	1,174	63	1:13	1:28	0:31	5.09%	94.91%
Week Ending	10/2	332	314	18	0:28	1:34	0:22	5.42%	94.58%
Week Ending	10/9	298	286	12	0:16	1:34	0:23	4.03%	95.97%
Week Ending	10/16	331	322	9	0:47	1:15	0:23	2.72%	97.28%
Week Ending	10/23	391	375	16	0:52	1:24	0:27	4.09%	95.91%
Week Ending	10/30	352	333	19	0:37	1:28	0:29	5.40%	94.60%
Monthly Total	October	1,704	1,630	74	0:36	1:27	0:25	4.34%	95.66%
		<del> </del>	1 2.2	40	1:59	1:14	0:22	3.41%	96.59%
Week Endina	1 11/6	352	340	12	1.55	1 1 7 7 8	0,22	{ U.TI/D	30.3370
Week Ending Week Ending	11/6 11/13	352 379	340	19	1:32	1:46	0:30	5.01%	94.99%
Week Ending Week Ending Week Ending					1				
Week Ending	11/13	379	360	19	1:32	1:46	0:30	5.01%	94.99%

### LogistiCare, Inc. Facility Department 2004 Weekly Statistics

	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	129	127	2	0:05	2:29	0:17	1.55%	98.45%
Week Ending	9/11	108	107	1	0:00	1:46	0:10	0.93%	99.07%
Week Ending	9/18	100	98	2	0:04	2:07	0:13	2.00%	98.00%
Week Ending	9/25	107	104	3	0:00	2:12	0:17	2.80%	97.20%
Monthly Total	September	444	436	8	0:02	2:09	0:14	1.80%	98.20%
Week Ending	10/2	100	98	2	0:05	2:10	0:12	2.00%	98.00%
Week Ending	10/9	109	104	5	0:02	1:55	0:18	4.59%	95.41%
Week Ending	10/16	134	133	1	0:09	2:07	0:25	0.75%	99.25%
Week Ending	10/23	112	111	1	0:05	1:39	0:16	0.89%	99.11%
Week Ending	10/30	116	113	3	0:07	1:27	0:14	2.59%	97.41%
Monthly Total	October	571	559	12	0:06	1:51	0:17	2.10%	97.90%
Week Ending	11/6	102	102	0	0:00	1:35	0:13	0.00%	100.00%
Week Ending	11/13	100	96	4	0:09	2:00	0:12	4.00%	96.00%
Week Ending	11/20	120	118	2	0:06	1:50	0:15	1.67%	98.33%
Week Ending	11/27	72	71	1	0:00	1:40	0:20	1.39%	98.61%
Monthly Total	November	394	387	7	0:04	1:46	0:15	1.78%	98.22%

LogistiCare, Inc.

Where's My Ride & Provider Line:

2004 Weekly Statistics

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	1,027	983	44	0:27	2:08	0:17	4.28%	95.72%
Week Ending	9/11	1,103	1,052	51	1:28	1:52	0:20	4.62%	95.38%
Week Ending	9/18	1,161	1,106	55	0:38	2:23	0:25	4.74%	95.26%
Week Ending	9/25	1,190	1,128	62	0:28	2:18	0:33	5.21%	94.79%
Monthly Total	September	4,481	4,269	212	0:45	2:10	0:24	4.73%	95.27%
Week Ending	10/2	1,320	1,266	54	0:30	2:21	0:26	4.09%	95.91%
Week Ending	10/9	1,325	1,264	61	0:27	2:14	0:26	4.60%	95.40%
Week Ending	10/16	1,260	1,199	61	0:35	2:11	0:23	4.84%	95.16%
Week Ending	10/23	1,181	1,152	29	0:24	2:22	0:20	2.46%	97.54%
Week Ending	10/30	1,220	1,133	87	0:37	2:25	0:36	7.13%	92.87%
Monthly Total	October	6,306	6,014	292	0:31	2:18	0:26	4.63%	95.37%
Week Ending	11/6	1,252	1,176	76	0:40	2:10	0:37	6.07%	93.93%
Week Ending	11/13	1,169	1,105	64	0:36	2:12	0:33	5.47%	94.53%
Week Ending	11/20	1,234	1,173	60	0:49	2:30	0:36	4.86%	95.06%
Week Ending	11/27	909	832	77	0:48	2:29	0:43	8.47%	91.53%
Monthly Total	November	4,564	4,286	277	0:43	2:20	0:37	6.07%	93.91%
Provider Line	Date	Total Calls Received	Total Calis Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	233	225	8	0:24	2:10	0:16	3.43%	96.57%
Week Ending	9/11	173	168	5	0:45	2:08	0:19	2.89%	97.11%
Week Ending	9/18	210	194	16	0:43	1:52	0:26	7.62%	92.38%
Week Ending	9/25	171	166	5	0:20	1:54	0:27	2.92%	97.08%
Monthly Total	September	787	753	34	0:33	2:01	0:22	4.32%	95.68%
Week Ending	10/2	196	184	12	0:16	1:58	0:22	6.12%	93.88%

LogistiCare, Inc. Where's My Ride & Provider Line: 2004 Weekly Statistics

Region 4

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	565	532	33	1:04	2:42	0:37	5.84%	94.16%
Week Ending	9/11	515	490	25	2:41	2:54	1:04	4.85%	95.15%
Week Ending	9/18	560	541	19	1:22	3:06	0:38	3.39%	96.61%
Week Ending	9/25	689	645	44	1:30	3:07	0:47	6.39%	93.61%
Monthly Total	September	2,329	2.208	121	1:39	2:57	0:46	5.20%	94.80%
Week Ending	10/2	587	559	28	2:08	3:12	1:09	4.77%	95.23%
Week Ending	10/9	582	537	45	3:22	3:41	1:21	7.73%	92.27%
Week Ending	10/16	702	656	46	2:24	3:53	1:20	6.55%	93.45%
Week Ending	10/13	768	731	37	1:45	3:34	0:58	4.82%	95.18%
Week Ending	10/20	637	611	26	1:20	3:13	0:39	4.08%	95.92%
Monthly Total	October	3,276	3,094	182	2:12	3:31	1:05	5.56%	94.44%
Week Ending	11/6	783	742	41	2:15	3:01	1:17	5.24%	94.76%
Week Ending	11/13	707	674	33	1:21	3:35	1:10	4.67%	95.33%
Week Ending	11/20	657	627	30	1:33	3:16	1:06	4.57%	95.43%
Week Ending	11/27	496	478	18	1:06	2:33	0:39	3.63%	96.37%
Monthly Total	November	2,643	2,521	122	1:34	3:06	1:03	4.62%	95.38%
Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Provider Line Week Foding		The state of the s	3-24-5-20-6-6-6-6-6-6-6-6-6-6-6-6-6-6-6-6-6-6-	A CONTROL OF WATER TO CHARLES AND THE	<ul> <li>Substitution of the substitution of the substitution</li></ul>				Alter her green and a
Week Ending	9/4	Received	Answered	Abandoned	Abandon Time	Time	Answered	Abandoned	Answered
Week Ending Week Ending		Received 502	Answered 484	Abandoned 18	Abandon Time 0:40	Time 1:53	Answered 0:31	Abandoned 3.59% 7.06% 3.54%	Answered 96.41% 92.94% 96.46%
Week Ending Week Ending Week Ending	9/4 9/11	Received 502 439	Answered 484 408	Abandoned 18 31	Abandon Time 0:40 1:26	Time 1:53 1:52	0:31 0:43	Abandoned 3.59% 7.06%	Answered 96.41% 92.94%
Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25	Received 502 439 508	Answered 484 408 490 448	Abandoned 18 31 18	Abandon Time 0:40 1:26 2:28	1:53 1:52 2:10	0:31 0:43 0:29	Abandoned 3.59% 7.06% 3.54%	Answered 96.41% 92.94% 96.46%
Week Ending Week Ending Week Ending Week Ending Monthly Total	9/4 9/11 9/18	Received 502 439 508 478	Answered 484 408 490	Abandoned 18 31 18 30	Abandon Time 0:40 1:26 2:28 1:10	1:53 1:52 2:10 2:17	0:31 0:43 0:29 0:41	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September	Received 502 439 508 478 1,927	Answered 484 408 490 448 1,830	Abandoned 18 31 18 30 97	Abandon Time 0:40 1:26 2:28 1:10 1:26	1:53 1:52 2:10 2:17	0:31 0:43 0:29 0:41 0:36	3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43%	Answered 96.41% 92.94% 96.46% 93.72% 94.97%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2	Received 502 439 508 478 1,927 527	Answered 484 408 490 448 1,830 493	Abandoned 18 31 18 30 97 34	Abandon Time 0:40 1:26 2:28 1:10 1:26 1:40	Time 1:53 1:52 2:10 2:17 2:03 2:12	Answered  0:31  0:43  0:29  0:41  0:36  0:51	3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9	8 Received 502 439 508 478 1,927 527 530	484 408 490 448 1,830 493 480	Abandoned  18 31 18 30 97 34 50 50 35	Abandon Time 0:40 1:26 2:28 1:10 1:26 1:40 2:21	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53  0:46	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9	Received 502 439 508 478 1,927 527 530 548	484 408 490 448 1,830 493 480 498	Abandoned  18  31  18  30  97  34  50  50	Abandon Time 0:40 1:26 2:28 1:10 1:26 1:40 2:21 1:29	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99% 2.42%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23	Received 502 439 508 478 1,927 527 530 548 584	484 408 490 448 1,830 493 480 498 549	Abandoned  18 31 18 30 97 34 50 50 35	Abandon Time 0:40 1:26 2:28 1:10 1:26 1:40 2:21 1:29 1:28	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53  0:46	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99% 2.42% 6.67%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40% 93.29%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30	Received 502 439 508 478 1,927 527 530 548 584 538	Answered  484  408  490  448  1,830  493  480  498  549  524	Abandoned  18 31 18 30 97 34 50 50 35 13	Abandon Time	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56 2:00 2:08 2:13	0:31 0:43 0:29 0:41 0:36 0:51 0:59 0:53 0:46 0:34 0:49	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99% 2.42% 6.67% 7.92%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40% 93.29% 92.08%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Monthly Total	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October	Received 502 439 508 478 1,927 527 530 548 584 538 2,727	Answered  484  408  490  448  1,830  493  480  498  549  524  2,544	Abandoned  18  31  18  30  97  34  50  50  35  13  182  48  26	Abandon Time	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56 2:00 2:08 2:13 1:58	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53  0:46  0:34  0:49  1:07  0:59	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99% 2.42% 6.67% 7.92% 4.76%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40% 93.29% 92.08% 95.24%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6	8 Received 502 439 508 478 1,927 527 530 548 584 538 2,727 606	Answered  484  408  490  448  1,830  493  480  498  549  524  2,544  558	Abandoned  18 31 18 30 97 34 50 50 35 13 182 48 26 32	Abandon Time	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56 2:00 2:08 2:13 1:58 2:15	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53  0:46  0:34  0:49  1:07  0:59  0:54	Abandoned  3.59%  7.06%  3.54%  6.28%  5.03%  6.45%  9.12%  5.99%  2.42%  6.67%  7.92%  4.76%  4.89%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40% 93.29% 95.24% 95.11%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6 11/13	8 Received 502 439 508 478 1,927 527 530 548 584 538 2,727 606 546	Answered  484  408  490  448  1,830  493  480  498  549  524  2,544  558  520	Abandoned  18  31  18  30  97  34  50  50  35  13  182  48  26	Abandon Time	Time 1:53 1:52 2:10 2:17 2:03 2:12 2:25 2:05 1:56 2:00 2:08 2:13 1:58	Answered  0:31  0:43  0:29  0:41  0:36  0:51  0:59  0:53  0:46  0:34  0:49  1:07  0:59	Abandoned 3.59% 7.06% 3.54% 6.28% 5.03% 6.45% 9.43% 9.12% 5.99% 2.42% 6.67% 7.92% 4.76%	Answered 96.41% 92.94% 96.46% 93.72% 94.97% 93.55% 90.57% 90.88% 94.01% 97.40% 93.29% 92.08% 95.24%

LogistiCare, Inc.

Where's My Ride & Provider Line:

2004 Weekly Statistics

Region 5 & 6

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	402	385	17	0:48	2:24	0:25	4.23%	95.77%
Week Ending	9/11	332	322	10	0:10	1:51	9:44	3.01%	96.99%
Week Ending	9/18	447	433	14	1:37	2:18	0:28	3.13%	96.87%
Week Ending	9/25	366	360	6	0:17	2:18	0:16	1.64%	98.36%
Monthly Total	September	1,547	1,500	47	0:43	2:13	14:43	3.04%	96.96%
Week Ending	10/2	169	168	1	0:00	2:24	0:12	0.59%	99.41%
Week Ending	10/9	383	356	15	0:28	2:05	0:14	3.92%	92.95%
Week Ending	10/16	318	307	11	0:27	1:34	0:25	3.46%	96.54%
Week Ending	10/23	358	343	14	0:39	2:12	0:23	3.91%	95.81%
Week Ending	10/30	401	379	21	1:18	1:55	0:35	5.24%	94.51%
Monthly Total	y Total October 1,629 Ending 11/6 379 Ending 11/13 385		1,553	62	0:34	2:02	0:22	3.81%	95.33%
Week Ending	Total         October         1,629           nding         11/6         379           nding         11/13         385		363	16	0:47	2:01	0:16	4.22%	95.78%
Week Ending	11/13	385	372	13	0:33	2:04	0:12	3.38%	96.62%
Week Ending	11/20	392	375	17	0:21	1:48	0:16	4.34%	95.66%
Week Ending	11/27	289	282	7	0:26	2:09	18:12	2.42%	97.58%
Monthly Total	November	1,445	1,392	53	0:32	2:00	10:44	3.67%	96.33%
Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calis Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	345	329	16	0:40	1:53	0:15	4.64%	95.36%
Week Ending	9/11	307	291	14	9:48	1:23	0:12	4.56%	94.79%
Week Ending	9/18	352	334	18	1:15	2:06	0:20	5.11%	94.89%
Week Ending	9/25	381	366	15	0:41	1:51	0:12	3.94%	96.06%
Monthly Total	September	1,385	1,320	63	21:06	1:48	0:15	4.55%	95.31%
Week Ending	10/2	170	166	4	1:09	1:40	0:13	2.35%	97.65%

LogistiCare, Inc. Where's My Ride & Provider Line: 2004 Weekly Statistics

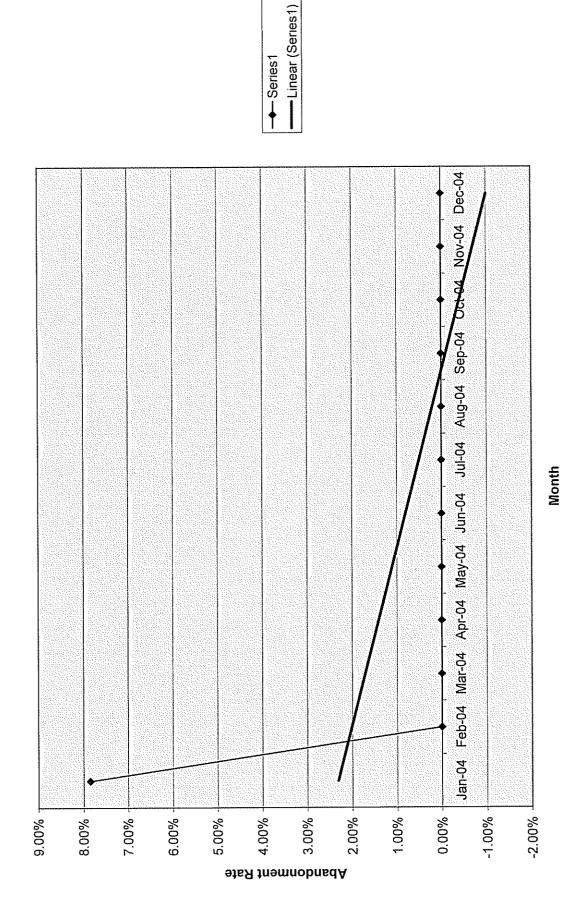
Region 7

Where's My Ride	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Week Ending	9/4	672	649	23	1:15	3:03	0:28	3.42%	96.58%
Week Ending	9/11	514	502	12	0:33	2:52	0:18	2.33%	97.67%
Week Ending	9/18	478	470	8	1:23	2:55	0:22	1.67%	98.33%
Week Ending	9/25	522	495	27	1:00	3:02	0:29	5.17%	94.83%
Monthly Total	September	2,186	2,116	70	1:03	2:58	0:24	3.20%	96.80%
Week Ending	10/2	607	602	13	0:21	3:07	0:28	2.14%	99.18%
Week Ending	10/9	629	603	26	0:48	3:15	0:30	4.13%	95.87%
Week Ending	10/16	629	614	15	0:52	3:20	0:25	2.38%	97.62%
Week Ending	10/23	781	748	32	1:00	3:17	5:14	4.10%	95.77%
Week Ending	10/30	665	640	25	0:51	2:54	0:28	3.76%	96.24%
Monthly Total	October	3,311	3,207	111	0:46	3:11	1:25	3.35%	96.86%
Week Ending	11/6	712	696	16	0:32	2:59	0:27	2.25%	97.75%
Week Ending	11/13	672	659	13	0:37	2:51	0:20	1.93%	98.07%
Week Ending	11/20	764	747	17	0:34	11:52	1:01	2.23%	97.77%
Week Ending	11/27	512	495	17	1:02	2:59	0:22	3.32%	96.68%
Monthly Total	November	2,660	2,597	63	0:41	5:10	0:32	2.37%	97.63%
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Provider Line	Date	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Provider Line		Received	Answered	Market New York Control Control	Abandon	The second control of	Speed	A CONTRACTOR OF THE PARTY OF TH	11.77
Week Ending	9/4	Received 169	Answered 163	Abandoned	Abandon Time	Time	Speed Answered	Abandoned	Answered
Week Ending Week Ending	9/4 9/11	Received 169 177	Answered	Abandoned 6	Abandon Time 0:25	Time 1:40	Speed Answered 0:30	Abandoned 3.55%	Answered 96.45%
Week Ending Week Ending Week Ending	9/4	Received 169	Answered 163 172	Abandoned 6 5	Abandon Time 0:25 0:25	Time 1:40 1:40	Speed Answered 0:30 0:16	Abandoned 3.55% 2.82%	Answered 96.45% 97.18%
Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25	Received 169 177 179	Answered 163 172 167	Abandoned 6 5 12	Abandon Time 0:25 0:25 0:30	Time 1:40 1:40 1:59	Speed Answered 0:30 0:16 0:19	Abandoned 3.55% 2.82% 6.70%	Answered 96,45% 97,18% 93,30%
Week Ending Week Ending Week Ending Week Ending Monthly Total	9/4 9/11 9/18 9/25 September	Received 169 177 179 159 684	Answered 163 172 167 203	Abandoned 6 5 12 11	Abandon Time 0:25 0:25 0:30 1:02	1:40 1:40 1:59 1:45	Speed Answered 0:30 0:16 0:19 0:24	Abandoned 3.55% 2.82% 6.70% 6.92%	Answered 96.45% 97.18% 93.30% 127.67%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2	Received 169 177 179 159	Answered 163 172 167 203 705	Abandoned 6 5 12 11 34	Abandon Time 0:25 0:25 0:30 1:02 0:35	1:40 1:40 1:59 1:45	Speed Answered 0:30 0:16 0:19 0:24 0:22	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97%	Answered 96,45% 97,18% 93,30% 127,67% 103,07%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9	Received 169 177 179 159 684 219	Answered 163 172 167 203 705	Abandoned 6 5 12 11 34 9	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45	1:40 1:40 1:59 1:45 1:46 1:55	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2	Received 169 177 179 159 684 219 221	Answered 163 172 167 203 705 210 204	Abandoned 6 5 12 11 34 9 17	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39	1:40 1:40 1:59 1:45 1:46 1:55 1:55	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9	Received  169 177 179 159 684 219 221 190	Answered  163 172 167 203 705 210 204 183	Abandoned  6 5 12 11 34 9 17 7	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:19 0:22 0:21	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12% 3.17%	Answered  96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 96.83%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23	Received  169 177 179 159 684 219 221 190 234	Answered  163 172 167 203 705 210 204 183 215	Abandoned 6 5 12 11 34 9 17 7	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39 0:45 0:49	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02 1:49	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:19 0:22 0:21 0:30	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12%	Answered  96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 96.83%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending Week Ending Week Ending Week Ending Week Ending Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30	Received  169 177 179 159 684 219 221 190 234 315	Answered  163 172 167 203 705 210 204 183 215 305	Abandoned  6 5 12 11 34 9 17 7 19	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39 0:45 0:49 0:16	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02 1:49 2:20	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:21 0:30 0:24	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12% 3.17% 5.26% 3.16%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 94.74% 96.84%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October	Received  169 177 179 159 684 219 221 190 234 315	Answered  163 172 167 203 705 210 204 183 215 305 1,117	Abandoned  6 5 12 11 34 9 17 7 19 10 62	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39 0:45 0:49 0:16	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02 1:49 2:20 2:00	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:21 0:30 0:24 0:23	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12% 3.17% 5.26% 3.16% 3.67%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 94.74% 96.84% 97.00%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6 11/13	Received  169 177 179 159 684 219 221 190 234 315 1,179 253	Answered  163  172  167  203  705  210  204  183  215  305  1,117  245	Abandoned  6  5  12  11  34  9  17  7  19  10  62  8	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39 0:45 0:49 0:16 0:39 0:08	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02 1:49 2:20 2:00 1:53 2:03 2:08	Speed Answered 0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:21 0:30 0:24 0:23 0:16	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12% 5.26% 3.16% 3.67% 3.33%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 96.83% 94.74% 96.84% 97.00%
Week Ending Week Ending Week Ending Week Ending Monthly Total Week Ending	9/4 9/11 9/18 9/25 September 10/2 10/9 10/16 10/23 10/30 October 11/6	Received  169 177 179 159 684 219 221 190 234 315 1,179 253 300	Answered  163 172 167 203 705 210 204 183 215 305 1,117 245 291	Abandoned  6  5  12  11  34  9  17  7  19  10  62  8  11	Abandon Time 0:25 0:25 0:30 1:02 0:35 0:45 0:39 0:45 0:49 0:16 0:39 0:08 0:23	Time 1:40 1:40 1:59 1:45 1:46 1:55 1:55 2:02 1:49 2:20 2:00 1:53 2:03	Speed Answered  0:30 0:16 0:19 0:24 0:22 0:19 0:22 0:21 0:30 0:24 0:23 0:16 0:13	Abandoned 3.55% 2.82% 6.70% 6.92% 4.97% 4.11% 7.69% 3.68% 8.12% 3.17% 5.26% 3.16% 3.67%	Answered 96.45% 97.18% 93.30% 127.67% 103.07% 95.89% 92.31% 96.32% 91.88% 94.74% 96.84% 97.00%

## Telephone Systems Report

		Call	l Center Phone Systems Report By Month	e Systems R	Report By I	<b>Tonth</b>		
Month	Total Calls Received	Total Calls Total Calls Received Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls % of Calls Abandoned Answered	% of Calls Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92%
Feb-04							#DIV/0!	#DIV/0!
Mar-04							#DIV/0!	#DIV/0!
Apr-04							:0/AI <b>Q</b> #	#DIV/0!
May-04							#DIV/0!	#DIV/0!
Jun-04							10/AIG#	#DIV/0!
Jul-04							#DIV/0!	#DIV/0!
Aug-04							#DIV/0!	#DIV/0!
Sep-04							#DIV/0!	#DIV/0!
Oct-04							#DIV/0!	#DIV/0:
Nov-04							#DIV/0!	#DIV/0!
Dec-04							#DIV/0!	#DIV/0!
Totals	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92%

### **Telephone Systems Chart**



# Monthly Call Center Staffing Report

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Full-Time Equilivant Customer Service Representatives at Beginning of Hour	Z:00 PM	2	14	4	3	22	14	13	15	15	5	9	25	20	17	25	22	4	4	19	56	21	16	20	5	2	22	19	16	38	38	2
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### Reservations NET Cancellations

	DIVICUE   DIVI		
A	DANIGH   D	18	
National State of the Control of t	DANIGH   D		18 736 86 7%
S	DANIGH   D		<u> </u>
A   28,045	DANIG#   D		
A   28,045	DANIGH   D		
A   28,045	DANIGH   D	.z in in in o	21,8/3 8.3%
A   28,045	DANIGH   D	and the second of the second o	1
State   Stat	DANIGH   D	28	28,045 80.5%
M	DANIGH   D		
A   42,596			5,795 16.6%
A   42,596	DANIGH   D	0 0 0 34	
A   42,596	DANIGH   D		
Name	DANIGH   D	7	42.596 78.4%
S	DANIG#   D	- Attivities	1
A	DANIG#   D		Ľ
Name   Substitute   Sa, 318   O   O   O   O   O   O   O   O   O	DANIG#   D	7	1
A   47,030	DANIG#   D		
A	DANIG#   D		47 030 77 50
S	DANIG#   D		1000 t
W	DANIG#   D		
A	DOMIG#   D		11,629 19.2%
A	DANIGH   D	0 0 0	50,585 25.7%
A	DIVICUE   DIVI		
S	DANIGH   D	7.	14,251 78.9%
W	DANIGH   D		
A   5,816	DOMIG#   D		3,208 17.8%
A		11 0 0 0 0	18,069 7.7%
A   5,816	DANIG#   D		
Name	DANIG#   D		5.816 74.2%
W	DOMIG#   D		ı
A   25,555   C   C   C   C   C   C   C   C   C	DOMIG#   D		
A   25,555	DIVICIA   DIVI	0 0 0	7.834 3.3%
A   25,555	DIVIGUE   DIVI		J
A   25,555	DOMIG#   D		1
S   375	DANIG#   D	7	~
W   5,681   0   0   0   0   0   0   0   0   0	DANIG#   D	***************************************	$\perp$
National   31,611   0   0   0   0   0   0   0   0   0	DIVIGUE   DIVI		5,681 18.0%
A   A,941	DOMIG#   D	0 0 0 0 3	31,611 13,4%
A	10/N/10#	The second secon	
Subtorial   Si   1754	DANIG#   D	7	4,941 80.0%
W   963   0   0   0   0   0   0   0   0   0	DANIG#   D		- 1
A   186,970   0   0   0   0   0   0   0   0   0	DIVIGE   DIVIGE   DIVIGE		983 15.9%
A   186,970   0   0   0   0   0   0   0   0   0	DOMIG#   D	0 0 0	6,178 2.6%
A   186,970   0   0   0   0   0   0   0   0   0	10/NIG#   10/N		
S   E, G40   O   O   O   O   O   O   O   O   O		0 0 0	186,970 79.5
41696   0   0   0   0   0   0   0   0   0		0 0	6,640 2.8%
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17.7% #DIVIOI #DIVIOI #DIVIOI #DIVIOI	ON/OF CONTOR CONTOR CONTOR CONTOR	#DIVIG#   #DIVIG#	2.8%
	107/10 = 107/10 = 107/10 = 107/10 = 107/10 = 107/10 = 1	#DIVIO# #DIVIOI	17.7%
100.0% #DIVIO! #DIVIO! #DIVIO! #DIVIO!	#DIVIO#   #DIVIO#   #DIVIO#	#DIV/01 #DIV/01 #DIV/01	160.0%
South: Jan-04 Fab-04 Mar-04 Apr-04 May-04 Jun-04	Apr-04 May-04 Jun-04 Jul-04 Aug-04	Sep-04 Oct-04 Nov-64 Dec-04	Totals

				Publi	c Transp	blic Transportation and Gas Reimbursement	and Gas	s Reimbu	ırsemen	لسف				
	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Public Transportation	ation	15,430												15,430
141.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 12.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00 10.00														
Gas Reimbursement	nent	6,210												6,210
								dapida biri						
Grand Total	otal	21,640	0	0	0	0	0	0	0	0	0	0	0	21,640
Total Trips	ips	235,306	0	0	0	0	0	0	0	0	0	0	0	235,306
											id gygytatikie			
Percent of Total Trips	otal Trips	9.20%	#DIV/0I	#DIV/0i	i0/AlG#	i0//\lG#	#DIV/0I	10//\IC#	10//\lQ#	#DIV/0I	#DIV/0!	#DIV/0I	#DIV/IOI	9.20%
	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals

Public Transp. and Gas Reimb.

1   1   1   1   1   1   1   1   1   1	Complement Types   Save with Driver   Save with Vehicle   Save with Save with V					<u>0</u>	MPLAINT	S for ea	COMPLAINTS for each MONTH, REGION and COMPLAINT TYPE	rh, reg	ION and	COMPL	AINT TY	旦
Sezie will opinicarie   6   6   6   6   6   6   6   6   6	State wt/Operit Care   6   6   6   6   6   6   6   6   6	Region:	Complaint Type:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04
Provider Late   25   Provider Late   25   Provider Late   25   Provider Late   25   Provider No Show   20   Provider No Show   20   Provider Issues   2   Provider Issue with Object   2   Provider Issue with Object   2   Provider Issue   2   Provi	Provider Late         25         Provider Late         0           Stasse with Vehicle         0         0         0         0           Risate with Vehicle         0         0         0         0         0           Risate with Vehicle         0         0         0         0         0         0           Risate with Vehicle         41         0         0         0         0         0         0           Risate with Operation States         5         0         0         0         0         0         0         0           Risate with Charles         57         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0 <t< td=""><td>Region 1</td><td></td><td>9</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>***************************************</td><td></td></t<>	Region 1		9									***************************************	
State with Driver   0	Issue with Direct         0         Regent with Direct         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0			25										
Provider No Show         8         Provider No Show         8         Provider No Show         9           Rider No Show         0         0         0         0         0         0           Provider I state         57         0         0         0         0         0           State with Driver I state         57         0         0         0         0         0         0           Provider Late         57         0         0         0         0         0         0         0           Rissue with Driver 0         57         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Provider No Show         8         Provider Lose         Provider Lose <td></td> <td>Issue with Driver</td> <td>0</td> <td></td>		Issue with Driver	0										
Riciar No Show	Issue with Vehicle         0         Issue with Vehicle         0         Issue with Vehicle         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Provider No Show	8										
Provider Issues   0	Rider No Show         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         <		Issue with Vehicle	0										
Provider Issues   2   Provider Issues   0	Provider Issues         2         Provider Issues         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9		Rider No Show	0										
Facility Issues   0   Recoil Incidentifiliative   0   0   0   0   0   0   0   0   0	Facility Issues         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Provider Issues	2								***************************************		
Recogninicident/Unitury         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Rescu Incident/Infunity         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Facility Issues	0										
Issue w/LogistiCare   9	State with Driver   5   5   5   5   5   5   5   5   5		Recip Incident/Injury	ō										
Issue w/LogistiCare   9	Issue w/Logist/Care         9         Rich Logist/Care         9         8         8         8         8         8         8         8         8         8         8         8         8         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9	4	Regional Subtotal	41	0	0	0	0	0	0	0	0	٥	٥
Issue wild ogisticare         9         no. of care Late         67         no. of care Late         67         no. of care Late	Issue w/LogistiCare   9   9   9   9   9   9   9   9   9													
Provider Late         57         Provider Late         60         Provider Late         60         Provider No Show         60         Provider No Show         60         Provider No Show         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60	Provider Late         57         Provider Late         57         Provider Late         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67         67	Region 2		6										
Issue with Driver         0         Issue with Driver         0           Provider No Show         40         8         8         8           Rider No Show         30         9         0         0           Provider Issues         8         6         0         0         0           Facility Issues         16         0         0         0         0         0           Recip Incident/Injury         17         0         0         0         0         0         0         0           Issue with Oriver         5         60         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Issue with Driver         0         Issue with Driver         0         Provider No Show         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40			25										
Provider No Show         40         Provider No Show         40         Provider No Show         30         Provider Issues         8         Provider Issues         9         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Provider No Show         40         Provider No Show         40         Provider No Show         40         Provider Issues         Rider No Show         30         Provider Issues         Rider No Show         40         Provider Issues         Recoil IndicarUlniury         40         Provider Issues         40         Provider Is		Issue with Driver	0										
Issue with Vehicle         0         Issue with Vehicle         0         Issue         Issu	Issue with Vehicle         0         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1		Provider No Show	40										
Rider No Show         30         Rider No Show         30         Recipit Issues         8         Recipit Issues         8         Recipit Issues         8         Recipit Issues         8         Recipit Issues         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9	Rider No Show         30         Rider No Show         30         Rider No Show         30         Provider Issues         8         Recility Issues         8         Recility Issues         8         Recility Issues           Facility Issues         16         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Issue with Vehicle	0										
Provider Issues         8         Provider Issues         8         Provider Issues         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1 <td>Provider Issues         8         Provider Issues         8         Provider Issues         1         Provider Issues         16         Provider Issues         16         Provider Issues         Provider Issues         16         Provider Issues         Provider Issues</td> <td></td> <td>Rider No Show</td> <td>30</td> <td></td>	Provider Issues         8         Provider Issues         8         Provider Issues         1         Provider Issues         16         Provider Issues         16         Provider Issues         Provider Issues         16         Provider Issues		Rider No Show	30										
Facility Issues         16         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Facility Issues         16         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Provider Issues	ထ										
Recip Incident/Injury         1         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Recip Incident/Inlusy         1         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Facility Issues	16										
Egional Subtotal         161         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0	Egional Subtotal         161         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Recip Incident/Injury	<b>-</b> I										
Issue w/LogistiCare         15         Consider Late         40         Consider Late         40         Consider Late         40         Consider Late         40         Consider Late         60         Consider Late         Consid	Issue w/LogistiCare         15         Recipiolar of the control of th	4	Regional Subtotal	161	0	0	0	0	0	0	0	0	0	0
Issue w/LogistiCare         15         Control of the c	Issue w/LogistiCare         15         Provider Late         40         Provider Late         40         Provider Late         40         Provider Late         Provider Late         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40         40													
Provider Late         40         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60	Provider Late         40         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60	Region 3		15										
N     60       e     0       13     60       14     60       14     60       14     60       14     60       14     60       14     60       14     60       14     60       15     60       16     60       16     60       16     60       16     60       16     60       16     60       16     60       16     60       16     60       16     60       16     60       17     60       16     60       16     60       17     60       17     60       18     60       18     60       18     60       18     60       18     60       18     60       18     60       18     60       19     60       10     60       10     60       10     60       10     60       10     60       10     60       10	""         60         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         ""         """         ""         """         """         """         """         ""         """         """         """         """         """         """         """         """         """         """         """         """ <td></td> <td></td> <td>40</td> <td></td>			40										
e 0 0	w         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60         60 </td <td></td> <td>Issue with Driver</td> <td>5</td> <td></td>		Issue with Driver	5										
13	e         0		Provider No Show	09										
13	13         6         6         7         6         7         8         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9         9		Issue with Vehicle	0										
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         1         2         1         1		Rider No Show	13										
jury 4 0 0 0 0 0 0 0 0	1         4         4         6         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Provider Issues	-										
120 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	jury         4         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0		Facility Issues	****										
430 0 0 0 0 0	139 0 0 0 0 0 0 0 0 0		Recip Incident/Injury	4										•
			Regional Subtotal	139	0	0	0	0	0	0	0	0	0	0

Region 4	Region 4 Issue w/LogistiCare	21										
	Provider Late	227										
	Issue with Driver	4										
	Provider No Show	79										
	Issue with Vehicle	0										
	Rider No Show	18										
	Provider Issues	14										
	Facility Issues	1										
	Recip Incident/Injury	<del></del> i										
Regional Subtotal	Subtotal	365	0	0	0	0	0	0	0	0	0	٥
Region 5	Issue w/LogistiCare	4										
	Provider Late	13										
	Issue with Driver	0										
	Provider No Show	11										
	Issue with Vehicle	0										
	Rider No Show	7										
	Provider Issues	τ-										
•	Facility Issues	5										
	Recip Incident/Injury	Ol										1
Regional Subtotal	Subtotal	41	0	0	0	0	0	0	0	0	0	0
Region 6	Issue w/LogistiCare	9										
		5										
	Issue with Driver	0										
	Provider No Show	3										
	Issue with Vehicle	0										
***************************************	Rider No Show	7										
	Provider Issues	2										
	Facility Issues	0										
	Recip Incident/Injury	O										
Regional Subtotal	Subtotal	23	0	0	0	0	0	0	0	0	0	٥
Region 7	Issue w/LogistiCare	12										
	Provider Late	39										
	Issue with Driver	<b>,</b>										
	Provider No Show	25			,							

	Issue with Vehicle	-										
	Rider No Show	13										
	Provider Issues	1										
	Facility Issues	<b></b>										
	Recip Incident/Injury	ō										
ď	Regional Subtotal	63	0	0	0	0	0	0	0	0	0	0
Grand	Issue w/LogistiCare	73	0	0	0	0	0	0	0	0	0	0
Total	Provider Late	406	0	0	0	0	0	0	0	0	0	0
	Issue with Driver	10	0	0	0	0	0	0	0	0	0	0
	Provider No Show	226	0	0	0	0	0	0	0	0	0	0
	Issue with Vehicle	-	0	0	0	0	0	0	0	0	0	0
	Rider No Show	88	0	0	0	0	0	0	0	0	0	0
	Provider Issues	29	0	0	0	0	0	0	0	0	0	0
	Facility Issues	24	0	0	0	0	0	0	0	0	0	0
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	State Total	863	0	0	0	0	0	0	0	0	0	0
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Percent	Issue w/LogistiCare	6.95%	#DIV/0i	#DIV/0!	#DIV/0!	#DIV/0I	#DIV/0!	#DIV/0!	#DIA/0i	#DIV/0	#DIV/0i	#DIV/0!
	Provider Late	36.27%	#DIV/0	#DIV/0!	#DIV/0i	#DIV/0!						
	Issue with Driver	1.74%	#DIN/0i	#DIV/01	#DIV/0I	I0/AIQ#	#DIV/0!	#DIV/0i	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/01
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	Issue with Vehicle	0.93%	#DIV/0!	#DIV/0i	#DIV/0I	#DIV/0I	#DIV/0!	#DIV/0I	#DIV/0i	#DIV/0i	#DIV/0!	#DIV/0I
	Rider No Show	4.17%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0i	#DIV/0!	#DIV/0i	#DIV/0I	#DIV/0!	#DIV/0I
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	Facility Issues	1.27%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/01	#DIV/0!	#DIV/0i	#DIV/0i	#DIV/0i	#DIV/0i
	Recip Incident/Injury	0.23%	i0//\lQ#	10//\IG#	#DIV/0I	#DIV/0[	#DIV/0!	#DIV/0i	#DIV/0i	#DIV/0!	#DIV/0i	#DIV/0!
	State Total	79.03%	#DIV/0i	i0/AIQ#	10/AIQ#	#DIA/0	#DIV/0!	#DIV/0I	#DIV/0!	#DIV/0[	#DIV/0!	#DIV/0!

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### Mileage Report by Region

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LogistiCare

## Unduplicated Rider Report

		Und	uplicat	ed Ride	duplicated Riders for each Month and Level of Service	each M	onth ar	d Leve	l of Se	rvice				
Month	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	%
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VA Medicaid A	12,463												12,463	%89
· v	2,319												2,319	13%
3	3.421												3,421	19%
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Porrent A	68%	68% #DIV/0I	I0//\IQ#	#DIV/01	#DIV/0I	10//\lambda   10	10//\IQ#	#DIV/0I	#DIV/0I	#DIV/01 #DIV/01 #DIV/01	#DIV/0]	#DIV/0I	68%	
	13%	13% #DIV/01	#DIV/0#	#DIV/0#   #DIV/0#	#DIV/0I	#DIV/01 #DIV/01	#DIVIO	#DIV/OI	#DIVIO	#DIV/0I	#DIV/0I	#DIV/0!	13%	
> 3	19%	10//\IO#  %61	IO/AIQ#	#DIVIO#	#DIV/0I	#DIV/0I	#DIVIO#	#DIV/0I	#DIV/01	#DIV/0I	#DIV/01	#DIV/0I	19%	
State Total	100%	100% #DIV/01	#DIV/0I	#DIVIO#	#DIV/01 #DIV/01 #DIV/01 #DIV/01	#DIV/0I	#DIV/01	#DIV/0[ #DIV/0]		#DIV/0I	#DIV/0I	#DIV/0I	100%	
Month	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
			100						100	A				
Eliaibles	265.928												265,928	
Total Trips	235,306	0	0	0	0	0	0	0	0	0	0	0	235,306	
Total Transportation U/P	%88	10/AIQ#  %88	#DIV/0	#DIV/0I	#DIV/01 #DIV/01 #DIV/01	#DIV/01	#DIV/01 #DIV/01	#DIV/01	#DIV/0I	#DIV/0I	#DIV/01   #DIV/01   #DIV/01   #DIV/01	#DIV/0I	88%	
Month	Jan-04	Feb-04	Mar-04	Apr-04	Apr-04 May-04 Jun-04	Jun-04	1	Jul-04 Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
				***										
Average Weekday	10,891												10,891	
Trins for: Weekend	2,099												2,099	
l							14.5							

### **Denied Trip Report by Region**

	161L.	10- 04	Fob-04	·		Request E	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04
	Month:	Jan-04	Fob-04	Mar-04	Apr-04	May-04	Jun-04	JU!-U4	Aug-v4	Sep-u4	Oct-04	1000-04
egion 1	Has access to vehicle	0										
	Non-covered service	21										
	Lacks 2 days' notice	16 0										
	Needs 9-1-1 Ineligible for Medicaid	10										<b></b>
	Inappropriate Service Level	10										
	Request	1										1
	Refused Closest Provider	31			***************************************							
	Regional Subtotal	79	0	0	O	0	0	0	D	0	C	C
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Region 2												<u> </u>
reflight v					İ							
	Has access to vehicle	0	<u> </u>		ļ				<del> </del>			ļ
	Non-covered service	31										<u></u>
	Lacks 2 days' notice	26							<b> </b>			<del>                                     </del>
	Needs 9-1-1	26			······································	<del> </del>			<del> </del>			<del> </del>
	Ineligible for Medicald Inappropriate Service Level	20		-		-						<del> </del>
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	Refused Closest Provider	22										
	Regional Subtotal	105	0	O	0	0	0	0	0	6	0	D
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Region 3	<u> </u>	······································	·		1				<u> </u>			
Birth	Has access to vehicle				<u> </u>				<b>†</b>			
	Non-covered service	27		<del></del>	<b></b>				1			<b>—</b>
	Lacks 2 days' notice	17	<u> </u>		<del> </del>							t
	Needs 9-1-1	0			İ	***************************************		L	<b>†</b>	<b></b>		<del> </del>
	Ineligible for Medicaid	27		·····	<del>                                     </del>				<b>i</b>			l
	Inappropriate Service Level		<del> </del>					***************************************	1			
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	Refused Closest Provider	12										
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region 4	Has access to vehicle	0			······				<b></b>			
	Non-covered service	40								<del>                                     </del>		
	Lacks 2 days' notice	27	<b></b>		-		***************************************					<del></del>
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	Needs 9-1-1 Ineligible for Medicald	50							<del> </del>			<u> </u>
	Inappropriate Service Level		<b></b>						<del> </del>			
	Request	0										
	Refused Closest Provider	5	İ		<u> </u>	***************************************	***************************************		<u> </u>			T
	Regional Subtotal	122	C	0	0	0	C	0	0	O	0	0
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TOBION D	Has access to vehicle	0			1				1			<u> </u>
	Non-covered service	6				-			<u> </u>	<u> </u>		
	Lacks 2 days' notice	2							·	· · · · · ·		
	Needs 9-1-1	0				<u> </u>				<b>i</b>		t
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	Inappropriate Service Level		<del> </del>		<del> </del>	<del> </del>				<u> </u>	<del></del>	1
	Request	2			l							
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	Regional Subtotal	22	0	0	0	0	0	D	0	0	0	0
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	Has access to vehicle		<b></b>	<b></b>	<del>                                     </del>		-	ļ	<del> </del>			<del> </del>
	Non-covered service	4	<b></b>	<b></b>	<del>                                     </del>		·····	<del> </del>	1			1
	Lacks 2 days' notice	5	<del> </del>		<b> </b>	<del> </del>			1			<del> </del>
	Needs 9-1-1	<u> </u>		<u> </u>	<del> </del>				<del> </del>			1
	Ineligible for Medicaid	5	<b></b>	<b> </b>		ļ		<del> </del>	<del> </del>	<del> </del>		<del>                                     </del>
	Inappropriate Service Level Request											
	Refused Closest Provider	4	<del> </del>	<del> </del>	<del> </del>			<b> </b>		<del> </del>	<b> </b>	†
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	Non-covered service	20	<u> </u>	ļ	<u> </u>	.		<u> </u>	ļ			<del> </del>
	Lacks 2 days' notice	11		ļ	ļ	ļ			<u> </u>			<b></b>
	Needs 9-1-1	0							<u> </u>			<b></b>
	Ineligible for Medicaid	13										
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	Refused Closest Provider	3										<u> </u>
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	Non-covered service	149	0	0	0	0	0	0	0	0	0	0
	Lacks 2 days' notice	104	0	0	0	0	0	0	D	0	0	0
	Needs 9-1-1	0	0	Ð	O	0	0	0	0	0	Ō	D
	ineligible for Medicald	138	B	D	0	0	0	0	0	0	0	D
	Inappropriate Service Level Request	4										<u></u>
	Refused Closest Provider	82	o	0	0	0	Q	õ	Ð	0	0	0
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Jul-04	Aug-04	Sep-04	Oct-04
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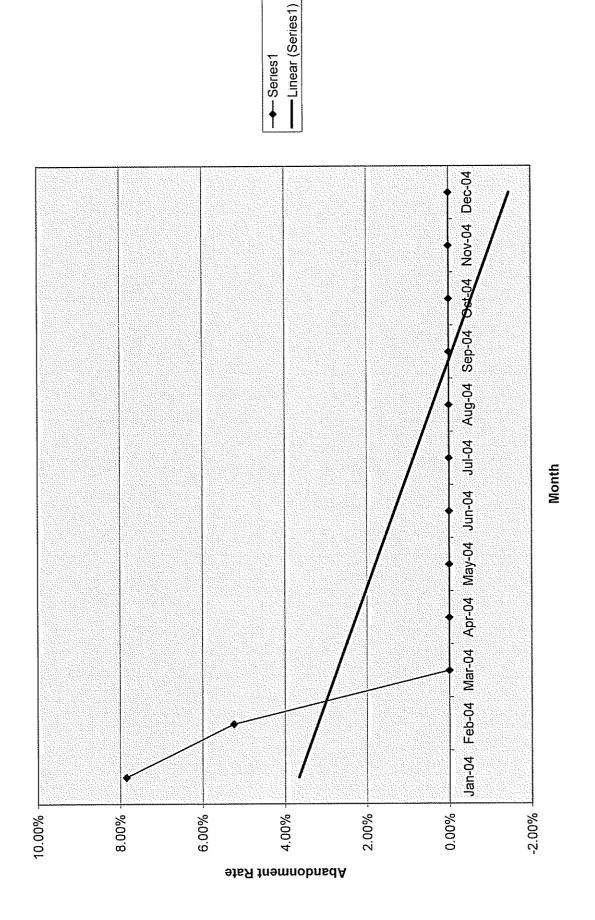
# **Provider Payment Report**

60 Day's         0         0           gregb:         Average Number of Day's From Date Received to Date Paid: 28         Average Number of Day's From Date Received to Day's From Date Received to Date Paid: 37
Day's to Ceived to

# Telephone Systems Report

		Call	I Center Phone Systems Report By Month	e Systems F	teport By N	<b>Tonth</b>		
	Total Calls	Total Calls Total Calls	Total Calls	Average Abandon	Average Talk	Average Speed	% of Calls	% of Calls
Month	Received	Answered	Abandoned	Time	Time	Answered	Abandoned	Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	%56
Mar-04							#DIV/0!	#DIV/0!
Apr-04							#DIA/0i	#DIV/0!
May-04							#DIV/0!	#DIV/0!
Jun-04							#DIV/0!	#DIV/0!
Jul-04							#DIV/0!	#DIV/0!
Aug-04							#DIA/0i	#DIV/0!
Sep-04							#DIV/0!	#DIV/0!
Oct-04							10/AIQ#	#DIV/0!
Nov-04							#DIV/0!	#DIV/0!
Dec-04							#DIV/0!	#DIV/0!
Totals	62,893	58,750	4,137	1:38	3:12	1:15	6.58%	93%

## **Telephone Systems Chart**



# Monthly Call Center Staffing Report

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Full-Time Equilivant Customer Service Representatives at Beginning of Hour	NG 00:S	2	19	13	5	16	14	9	4	18	F	13	F	9	2	4	15	14	13	12	12	6	7	19	15	15	12	17	_	5
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### Reservations NET Cancellations

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Region 1	Ā	18.736	1							ľ				36,715	86.1%
	s	1.184	1	***************************************		ļ	<b></b>	<b></b>					 	2,178	
	W	1,953								-				3,749	
	VS	0	0 20		c	c	-	7		c	- 2	Č	Č	CYSCY	0.0%
Regional Subtolat	Subfolai	21,873	- 1	5	5	5	5	5	5	5	5	5	5	42,042	1
Region 2	L	28,045	1	ľ	Ī									57,404	
	5	998	}				-							1,982	
	×	5,795	6,073											11,868	16.7%
	VS	0 00	- 1	C	5	C	-	C	1			ľ	ē	74 754	- 1
regond sunicia	Subjection	24,030		5	7	5	5	1		To		5	5	1,4,07	
Region 3	K	42,596	43,763											86,359	78.6%
	'n	946	Ιŀ							-				1,841	: 1
	3 .	10,776	- 1	1		-	***************************************							21,619	1
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	s	1,926											_	3,519	1
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Regional Subtotal	Subjoin	60,585		0	O	0	Б	Б	0	<del>-</del>	ō	ō	0	118,574	ŧ
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Region 5	4	14,251	٦	1		+	-	1				Ť		CDG'R7	٦,
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	1,12	0020	1					-						C	1
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Region 8	٨	5,816	5,801											11,617	'`
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Recond	Subfolel	31,611	32,042	ə	╗	ā	ō	히	┑	ol.	<u>-</u>	<u>-</u>	╗	63,653	
		1707								ľ	ľ			10 283	24 05/
Own region	· ·	254					-		Ī	ľ				478	
***************************************	2 2	983		-						_	-			1.925	١.
	574	0	o	-	-									0	0.0%
Regional Sublotal	Subford	6,178		o	0	ō	0	0	0	0	0	0	ō	12,666	
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Grand Total	٤ ≱	185.970		5 6	5 6	5 6	5 0	5 6	5 6	5 6	5 6	5 6	5 6	17 4,023	9.70
	9	41 696	40 980	5 6	5 6	5 6	5 6	5 6	5	50	5 6	0		87.676	
	22	0		o	0	0	0	0	10	0	0	0	10	146	0.1%
State Total	Total	235,306		О	D	ā	0	o	D	o	0	ō	ō	470,206	
			1												
Percent A	4 .	79.5%		#DIVID#	#DIVIGE	IDINO.	io/io#	TO NO.	#DIVIDE	POWO!	#ON/GE	#CIVIO	PONNO.	14.14	
	0 3	17 7%	17 4%	EDIVID!	#DIVID!	#DIVID#	#DIV/Gt	#DIVID!	#DIV/01	#DIVID	SONOS	*OWO	#DIVIG	17.5%	
	lvs.	0.0%		#DIV/IDI	#DIV/IDI	(D/AIG#	#DIV/O	#DIVID#	#DIVID#	#DIVID!	#DIVID#	#DIV/G#	#DIV/0)	0.0%	
State Total	Total	100.0%	7	#DIV/GE	#DIV/DE	POVICE	(DVICE	IO/VIG#	#DIV/DI	#UNVIUE	HO/VIC#	10/AIC#	IO/AIC#	100.0%	
											401101	1			

# Public Transportation and Gas Reimbursement Trips

				Publi	c Trans	oortation	ic Transportation and Gas Reimbursement	Reimbu	ırsemen	<u>.</u>				
	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Public Transportation	tation	15,430	16,373											31,803
Gas Reimbursement	ment	6,210	5,719											11,929
											STATES CONTRACTOR			
Grand Total	Total	21,640	22,092	0	0	0	0	0	0	0	0	0	0	43,732
Total Trips	rips	235,306	234,900	0	0	0	0	0	0	0	0	0	0	470,206
			A Section of the section of					Mark Contract			Section Performance	Kanggan dan dan	Andrew State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State	
Percent of Total Trips	otal Trips	9.20%	9.40%	i0/AIG#	i0/AlG#	i0/AIG#	i0/AlQ#	#DIV/0I	i0/AlG#	#DIV/0i	#DIV/0i	#DI//IOI	#DIV/0i	9.30%
	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals

Public Transp. and Gas Reimb.

					CO	MPLAINTS	for each MC	ONTH, REGI	COMPLAINTS for each MONTH, REGION and COMPLAINT TYPE	MPLAINT TY	PE			
Region:	Complaint Type:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-84	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Region 1	Region 1 Issue w/LogistiCare	9	S.											+
	Provider Late	25	55											80
1	Issue with Driver	0												
	Provider No Show	8	29											37
	Issue with Vehicle	o	0											0
	Rider No Show	0	2											2
	Provider Issues	2	23											25
	Facility Issues	0	9											9
	Recip Incident/Injury	0	0											0
æ	Regional Subtotal	41	121	0	0	0	0	0	0	0	0	0	0	162
				********		100				2.00			The second	
Region 2	Issue w/LogistiCare	6	11											20
***************************************	Provider Late	57	20											107
	Issue with Driver	0	0											0
	Provider No Show	40	34								W			74
	Issue wilh Vehicle	0	0											o
	Rider No Show	30	44								***************************************			74
	Provider (ssues	83	10											8
	Facility Issues	16	27							***************************************				43
	Recip Incident/Injury	1	5											اع
*	Regional Subtotal	161	181	0	0	0	o	0	0	0	0	0	٥	342
				***************************************		A STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STATE OF THE STA			100					1.0
Region 3	Region 3 Issue w/LogistiCare	15	12			***************************************					- Lococinistrostus			27
	Provider Late	40	23								Commission			63
	Issue with Driver	Ş												٥
	Provider No Show	60	65											47.L
	Issue with Vehicle	0	2											7
	Rider No Show	13	19											32
	Provider Issues	-	5								Awaren			او
	Facility issues	1	7											80 6
	Recip Incidenting	4	41											2
4	Regional Subtotal	139	138	0	0	0	0	0	0	0	0	0	٥	27.7
						The second state of	The second second	10000						

LogistiCare

Ranion 4	Region 4 Issue w/LogistiCare	21	60											53
	Pravider Late	227	149					3						376
	Issue with Driver	4	0											7
	Provider No Show	79	53											132
	Issue with Vehicle	0												0
	Rider No Show	18	6											22
-	Provider Issues	14	9											20
	Facility Issues	_	2											က
	Recip Incident/Injury	_	3											4
Regional Subtotal	Subtotal	365	230	0	0	0	0	0	0	0	0	0	0	595
		" "Levier gates"	Company of the Co		And the second	e general de la general de la	and the second states	and the second of the second	The state of the second	the second second	Section Control of		100	
Region 5	Region 5 Issue w/LogistiCare	4	9											10
	Provider Late	13	5						ì					18
	Issue with Driver	0	0											0
	Provider No Show	11	8											19
	Issue with Vehicle	0	C											o
	Rider No Show	2	2											6
	Provider Issues	-	10											<u>-</u>
	Facility Issues	5	_											9
	Recip Incident/Injury	ō	ō		-									0
Regional Subtotal	Subfotel	41	32	0	0	0	0	0	0	0	0	0	0	73
			to experience to the			Transport of the second		The second second		3000		The state of the state of the state of		
Region 6	Region 6 Issue w/LogistiCare	9	10											16
	Provider Late	5	7											12
	Issue with Driver	0	0			-								0
	Provider No Show	3	12			-								15
	Issue with Vehicle	0	0			_	-							0
	Rider No Show	7	n							***************************************				9
	Provider Issues	2	6						***************************************					-11
	Facility issues	0	0											O
	Recip Incident/Injury	O	O											o
Regional Subtotal	Subfotal	23	41	0	0	0	0	0	0	0	0	0	0	64
		a markatina						attenda, januaria			a salatana a		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Region 7	Issue w/LogistiCare	12	15											27
	Provider Late	39	53			_								92
	Issue with Driver	Ţ	2											က
	Provider No Show	25	16									,		41
	Issue with Vehicie	1	0											_
	Rider No Show	13	6											22
	Provider Issues	-	2											m
	Facility Issues	-	£,	***************************************										9
	Recip Incident/Injury	OI	o			***************************************				,				2
	Regional Subtotal	93	102	0	o 	•	0	o —	<u> </u>	<b></b>	<b>-</b>	 > 		22

LogistiCare

		A						-	ļ	•		•	41.5
Issue w/LogistiCare	73	- 29	0	0	0	0	0	0	0		0	9	140
Provider Late	406	342	0	0	0	0	0	0	0	o	0	0	748
Issue vath Driver	10	4	0	0	0	0	0	0	0	0	o	0	44
Provider No Show	226	217	0	0	0	0	0	0	0	0	0	0	443
Issue with Vehicle	-	2	0	0	0	0	o	0	0	0	0	0	es
Rider No Show	88	88	0	0	0	0	0	0	0	0	0	0	176
Provider Issues	29	65	0	0	0	0	0	0	0	0	0	0	94
Facility (Sues	24	48	0	0	0	0	0	0	0	0	0	0	72
Recup Incident/Inium	9	12	0	0	0	0	0	0	0	Ö	0	Ö	18
State Total	863	845	0	0	0	0	0	0	0	0	0	0	1,708
						100000000000000000000000000000000000000			200				and the second
% of reservations net											6		9
cancellations complaint-free	-99.67%	-99.64%		-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	-100.00%	#DIV/UI	-88.84%
Issue w/LegisliCare	8.46%	7.93%	IDIXIQ#	#DIA/IOI	#DIVIO	#DIA/0I	#DIVIO#	#DIV/0I	#DIV/0	#DIV/0I	#DIV/OI	#DIV/0!	8.20%
Provider Late	47.05%	40.47%	#DIVIO#	#DIVIO!	#DIV/01	#DIV/0I	#DIVIO	#DIV/01	#DIV/0	#DIV/0!	#DIV/01	#DIV/0!	43.79%
Section with Driver	1.16%	0.47%	#DIV/0i	10/AIC#	#DIV/0!	#DIV/01	#DIVIO#	#DIV/01	#DIV/0I	#DI//IO#	#DIV/01	#DIV/0!	0.82%
Provider No Show	26.19%	25.68%	#DIVIO	#DIV/01	#DIV/0I	#DIV/01	#DIV/0I	#DIV/0!	#DIV/0I	#DIV/0!	#DIV/01	#DIV/0I	25.94%
Issue with Vehicle	0.12%	0.24%	#DIV/0I	#DIV/0I	#DIV/0!	#DIV/01	#DIV/0I	#DIV/0!	#DIV/01	#DIV/0!	#DIV/0!	#DIV/01	0.18%
Rider No Show	10.20%	10.41%	#DIV/01	#DIV/0I	#DIV/0I	#DIV/01	#DIV/01	#DIV/OI	#DIV/01	#DIV/0i	#DIV/01	#DIV/0I	10.30%
Provider issues	3.36%	7.69%	#DIV/0!	10/AIG#	#DIV/0I	#DIV/0I	#DIV/01	#DIV/O!	10/AIG#	#DIV/0I	#DIV/0I	#DIV/01	2.50%
Facility issues	2.78%	5.68%	#DIV/0!	#DIV/01	#DIV/01	i0/AIG#	10//\IQ#	#DIV/0!	#DIV/0!	#DIV/oi	#DIVIO#	#DIV/0#	4.22%
Recip Incident/Injury	0.70%	1.42%	io/AlG#	#DIV/01	#DIV/0I	#DINIO#	#DIV/01	10//\IQ#	#DIV/0!	#DIV/01	#DIVIO	#DIV/01	1.05%
State Total	100.00%	100%	10/AIG#	#DIV/0I	10/AIC#	HDIVIO#	10/AIQ#	#DIV/OI	#DIVIOI	#DIV/0I	#DIV/0I	#DIV/0!	100%
	Grand Issue witopisticare Total Issue wit Driver Issue with Driver Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Roce Incidentifying State Total State Total Issue with Ower Provider Late Frovider Late Issue with Ower Provider Late Issue with Ower Provider Late Rider No Show Issue with Ower Roce No Show Issue with Ower Provider Issues Frovider Issues		73 405 405 10 226 22 29 29 29 29 29 24 6 6 6 6 7 7 1.16% 47.05% 47.05% 10.20% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 7.36% 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1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.20% 1.	73   67   0   1   1   1   1   1   0   1   1   1	73   67   0   0   0   10   406   342   0   0   0   0   0   0   0   0   0	73   67   0   0   0   0     406   342   0   0   0   0     216   247   0   0   0   0     1   2   0   0   0   0     226   247   0   0   0   0     38   88   0   0   0   0     24   48   0   0   0   0     6   12   0   0   0   0     863   845   0   0   0   0     846%   7.93%   #DIV/01   #DIV/01   #DIV/01     1.16%   0.47%   #DIV/01   #DIV/01   #DIV/01     10.20%   10.44%   #DIV/01   #DIV/01   #DIV/01     3.36%   7.69%   #DIV/01   #DIV/01   #DIV/01     1.020%   1.44%   #DIV/01   #DIV/01   #DIV/01     2.78%   6.68%   #DIV/01   #DIV/01   #DIV/01     3.36%   7.69%   #DIV/01   #DIV/01   #DIV/01     4.020%   1.44%   #DIV/01   #DIV/01   #DIV/01     5.78%   6.68%   #DIV/01   #DIV/01   #DIV/01     4.020%   1.42%   #DIV/01   #DIV/01   #DIV/01     4.020%   1.00%   #DIV/01   #DIV/01   #DIV/01   #DIV/01     4.020%   1.00%   #DIV/01   #DIV/01   #DIV/01   #DIV/01     4.020%   1.00%   #DIV/01   73         67         0         0         0         0           406         342         0         0         0         0           10         4         0         0         0         0           226         217         0         0         0         0           1         2         0         0         0         0           1         2         0         0         0         0           28         8         0         0         0         0           29         65         0         0         0         0           29         86         0         0         0         0           863         845         0         0         0         0           863         845         0         0         0         0           863         845         0         0         0         0         0           863         845         0         0         0         0         0         0           1162%         1160         0         0         0         0         0         0           2863         845 </td <td>73         67         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0         0  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### Mileage Report by Region

The part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Part   Par	Region 1 A W W S S S S S S S S S S S S S S S S S															
	Heptonal Sub	*	200	5 100				-	-						470 148	
1	Hethonal Sub		27,064	24.303											51,387	
	Regional Sub		18.229	12 458						1	T		***		30,727	
		t	288.376	263.884	-	-	-	ŀ	-	0	-	-	o	0	552,260	
V   55.024   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245   5.0245			276 885	192,005		_			1	1					543,146	
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No.   175,500   175,500   175,500   1   1   1   1   1   1   1   1   1	<b>≱</b>	†	9	455		,	ļ			-	,	-		c	107.13	
No.   175,500   179,125   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10,475   10	Heptonia Sur	1	2010	404,000		,	,	,	,							
No.   26,234   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,145   31,1	1	-	200	200 000				ľ							384.497	
1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50   1.50		+	20.00	13 553				l							16:02	
1	il.	-	100	200			Ī	***************************************		T			***************************************		1177	
A	<u> 15</u>	,	2	2		-			Ī	T					٥	
A   627.15   52.02   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.02.15   5.0	Recional Sub	Total	223,561	223,473	٥	0	-		•	٥	٥	٥	0	٥	447,034	
A   CG, TSG   SG   CG   CG   CG   CG   CG   CG																
V   77729   5621   C   C   C   C   C   C   C   C   C	Γ	-	527.05	263 55											120,931	
5   2   6   6   6   6   6   6   6   6   6		_	27.73	15.621											13,357	
V   V   V   V   V   V   V   V   V   V	in		2,636	2,421				-	***************************************						5,057	
A   207,404   215.579   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Color   Colo	Ņ		0		***										0	
N	Regional Sut	stotal	81,107	77,918	0	0	0		Б.	0	0	0	-	-	159,045	
1,    2,01,459   21,521   21,525   21,525   21,525   21,525   21,527   21,525   21,527   21,525   21,527   21,525   21,527   21,525   21,527   21,525   21,527   21,525   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21,527   21	ſ	1	1			I	-					ľ			1.00	
V   20   20   20   20   20   20   20		-	107.702	215,573				***************************************	-	1				Ţ	472,383	
1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1,	<u>* </u>		39,319	37.830					1				Ī		200	
No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.   No.	ν)	1	222	62			ĺ						***************************************		741	
No.   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colore   Colo	3	t	9		,	1			,	ļ					403.00	
No.   1,145.5   0,155.5   0,155.5	YOU MERCALL	١,	24.080		,	,			,	•				]		
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8,74 9.44 40WR SDWRI SDWRI SDWRI SDWRI SDWRI SDWRI SDWRI SDWRI SDWRI	21.5		200	į	TOWN.	10/004	- PUNCE	- Linvite	TOWN:	#UNNU	FOWER	EDWIN	(DIVID)	\$COVIDS	10.0	
	il de la constant	,	7,5	5	#UD/453	- LOUING	#DIVIDS	ומאוטא	#DIVE!	SOUNDS	#DIVID!	(BWD)	FOIVE	#DIVID!	19.8	

## Unduplicated Rider Report

		Undi	uplicat	ed Ride	ers for	duplicated Riders for each Month and Level of Service	onth ar	d Leve	l of Sei	rvice				
Month	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nav-04	Dec-04	Totals	<b>%</b>
		The section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the section of the se		1.000			Application of the	market and the		1.000	100	7.7.7. J. 17.7.	Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Company of the Compan	100
WA Madicaid A	12.463	12 535											24,998	%69
<i>U</i>	2.319	2.088											4,407	12%
) ≥	3 421	3,445											6,866	19%
S/A	0	0											0	%0
State Total	18.203	18,068	0	0	0	0	0	0	0	0	0	0	36,271	100%
							2.77,442		100			1 100	4000	
Percent A	68%	%69	#DIV/0!	#DIV/0i	#DIVIO#	#DIV/0!	#DIV/01	#DIV/0!	10/AIQ#	#DIV/01	#DIV/0!	#DIV/01	%69	
	13%	12%	#DIV/0#	#DIVIO#	#DIV/0I	#DIV/01 #DIV/01	#DIV/01	#DIV/0!	#DIV/0	#DIV/0!	10/AIG#	#DIV/01	12%	
3	7,61	18%	#D//\IQ#	IO/XIC#	#DIVIO	#DIV/0	I0/AIG#	#DIV/01	#DIV/0!	#DIV/0I	#DIV/0!	#DIV/01	19%	
: '	%0	%0	#D//\IO#	#DIVIO#	#DIV/01	#DIV/0!	#DIVIO	#DIV/01	#DIV/OI	#DIV/0!	#DIV/0!	#DIV/0!	%0	
State Total	100%	100%	#DIV/0I	#DIVIO#	#DIV/0!	10/AIG#	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0I	#DIV/0I	#DIV/0!	100%	
Month	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
			***					August and August		12.00				
Eliaibles	265,928	258,731											524,659	
Total Trips		234,900	0	0	0	0	0	0	0	0	0	0	470,206	
Total Transportation U/P	%88	91%	#DIV/0!	#DIV/01	#DIV/0I	#DIV/01	#DIV/0I	#DIV/0I	#DIV/0I	#DIV/0I	#DIV/0I	#DIV/0i	%06	
Month	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Average Weekday	10,891	11,438											11,165	
Number of Trips for: Weekend	2,099	1,890											1,995	·
									The second	17.77				State of the

	Month.	Annah.	Fab-04	Mar-04	Apr-04	Mav-04	Jun-04	ac.06 Apr.04 Mav.04 Jun-04 Jui-64 Au	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
oin 5	18751165													
r noigan	Her arross to unhirle	6	13											12
	Non-covered service	2,12	40											- 61
			25						***************************************					95
	Lacks & days notice	2	3		***************************************									0
	Ineliate for Madicald	2 2	-							-				£
	Inaporondate Service	?												
	Level Request	+	2											3
	Refused Closest Provider	ñ	32											63
Æ	Regional Subtotal	62	115	Ð	٥	0	0	o	0	0	0	0		194
Region 2														
,	Has access to vehicle	0	11											£
	Non-covered service	34	41											72
	Lacks 2 days' notice	26	38											64
	Needs 9-1-1	0	0											٥
	Ineligible for Medicald	26	22											48
	Inappropriate Service Level Request	0	1				*******							
	Refused Closest Provider	22	33											100 E
Œ	Regional Subtotal	105	146	0	٥	0	0	0	٥	0	٥	D	0	251
	The second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the second and the se							-						
Region 3			ļ											ţ
	Has access to vehicle	0 !	2 3											9
	Non-covered service	12	41											25
	Lacks 2 days notice	1,	36				***************************************							; c
	L-L-6 spoon	<b>3</b> !	2	-							-			7.9
	Ineligible for medicald	7,7	70											-
	Level Request	Ġ	67											9
	Refused Closest Provider	12	19											31
DZ.	Regional Subtotal	83	161		0	6	0	D	0	٥	0	0	0	244
2000									A TOTAL STREET					
Region 4														
	Has access to vehicle	0	10											2
	Non-covered service	40	61											ē !
	Lacks 2 days' notice	27	20											4
	Needs 9-1-1	اه	0 3											83
	meligible for medicald	nc nc	3		-									
	Level Request	0	-											
	Referent Closest Provider	15	12					************						17
u.	Regional Subtotal	122	137	0	-	0	0	0	0	0	o	0	0	259
					1000000		A Section Section		Section 1985				The second second	
Region 5								_	_					
	Has access to vehicle	0	-						ļ					ŀ
	Non-covered service	5	2											16
	Lacks 2 days' notice	2	8					***************************************						9
	Needs 9-1-1	0	0											-
			,,	_	-						L			1

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Refused Closest Provider   5 4   0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Level Request	~	-										e
Rancional Subtots! 22 35 0 0 0 0 0 0 0 0 0	Refused Closest Provider	ro.	*										6
	Regional Subtotal	22	35	0	0	0	0	ĝ	0	Đ	û	0	24

Region 6														
	Has access to vehicle	0							,					
	Non-covered service	4	10											14
	Lacks 2 days' notice	5	**											6
	Needs 9-1-1	0	0											0
	Ineligible for Medicald	មា	1											12
	Inappropriate Service	0	0											0
	Refused Closest Provider	*	2											to.
æ	Regional Subtotal	#	24	0	0	0	0	0	0	0	0	0	o	42
											1.00		Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Contro	
Region 7														
•	Has access to vehicle	0	6											6
	Non-covered service	20	31											51
	Lacks 2 days' notice	11	27											38
	Needs 9-1-1	p	0											0
	Ineligible for Medicald	13	26											£
	Inappropriate Service	_	4											ເວ
	Refused Closest Provider		4											*
gional Subfotal	otal	48	95	0	0	0	0	0	o	0	0	0	0	143
Grand Total														
	Has access to vehicle	o	48	0	0	0	0	0	0	b	O	0	0	48
	Non-covered service	149	234	٥	0	0	0	0	0	0	0	0	0	383
	Lacks 2 days' notice	104	153	0	0	0		9		0	۵	0	6	257
	Needs 9-1-1	O	0	0	0	0	o	0	0	0	0	0	0	٥
	Ineligible for Medicald	138	160	0	0	0	0	٥	0	o	0	0	0	298
	Inappropriate Service Level Request	4	12	0	0	Ċ	0	0	0	0	0	0	0	16
	Refused Closest Provider	82	106	0	٥	6	G	Ю	0	0	0	0	0	188
State Total		477	713	0	0	0	0	0	0	Û	0	0	0	1,190
					A TO STANK		A STATE OF THE		100000		147			

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Jan-04	Feb-04	Mar-04	5-04 Mar-04 Mar-04 Apr-04 May	May-04	Jun-04
	Additions				
-	3				
<u> </u>			The second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second secon		
Deletions					
9	Deletions				
				The same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the sa	
Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04
				100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A 100 A	
4					

# **Provider Payment Report**

	%		%89	32%	<u>%0</u>	100%
	Totais		380	181	0	561
	Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Totals					0
	Nov-04					0
	Oct-04					0
	Sep-04					0
T to	Aug-04					0
Provider Payment Report	Jul-04					0
aymer	Jun-04					0
vider F	May-04					0
Pro	Apr-04					0
	Mar-04					0
	Jan-04 Feb-04 Mar-04		192	82	0	274
	Jan-04		188	66	0	287
	Month	oviders .	30 Dav's 1	45 Day's	60 Day's	otal
		Number of Providers	Paid Within:			State Total

LogistiCare, Inc. Call Center Statistics

Month	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	%36
Mar-04	33,772	32,152	1,608	1:01	3:34	0:52	4.76%	95%
Apr-04								
May-04								
Jun-04								
Jul-04								
Aug-04								
Sep-04				***************************************				
Oct-04								
Nov-04								
Dec-04								
Totals	96,665	90,902	5,745	1:26	3:19	1:07	5.94%	94%

Call Center Abandonment Rate History

LogistiCare, Inc.

Full-Time Equivalent Customer Service Reps @ Beginning of Hour LogistiCare, Inc. March, 2004

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LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

	many planters of			The state of the state of											
Region 1	A	18,736	1	1		-								58.468	86.25
	un un	1,184	ı	ı									-	3.494	5.19
	×	1,953	1,796	2,134										5,883	8.7%
	NS.	o													0.03
Regional Subfolal	Subfotal	21,873	20,769	25,203	0	0	0	0	0	0	To	0	lo	67,845	9.1%
			- 1	- 1											
Region 2	A	28,045	29,359	1	-									93,345	80.5%
	3	956	- 1	- 1								-	-	3,190	
	W	C8/C	1	1,447	***************************************	***************************************	***************************************		***************************************					FOR AL	- 1
	X	2 070	25 450	- 1	-	C	c	c	c	c	c	c		145 844	45.50%
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Kegion 3	∢ 1	44,390	43,703	20,437									-	000,101	0,00
*	8	940	- 1	- [										20,72	- 1
	*	10,770	1	1		I					***************************************		1	33,551	- 1
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Regional Sublota	Sublain	54,318	- 1	- 1	7	5	2	Σ	5	0	0	0	'n	114,242	23.37
			- 1	- 1			7								
Region 4	∢	47,030	45,110	53,057										145,197	78.0%
	5	1,926	1	1	-									4.878	- 1
	*	11,629		- 1				Ī						005,65	13.1%
	VS	P	- 1	1									7	488	- 1
Regional Sublotal	Sublatei	50,585	- 1	1	ō	0	0	D	D	₽	7	Ē	5	186,063	
			- 1												
Region 5	¥	14,251	14,354	17,961										46,555	- 1
	s	610	- [	1										1,891	- 1
	*	3,208	1											10,130	17.3%
	7.3	ō	- 1	- 1								***************************************		0	3
Regional Sublatal	Sublotaí	18,069	18,114	- 1	5	O		0	<u> </u>	5		0	ō	58,587	8.7
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Region 6	۷	2,810	1			Ī								16,630	0.5
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Tacion 7	V.	25.555	L	1										81 798	
-	3	375		l									*****	1,173	•
	3	5.681	5.509	6.604										17,794	17.7%
***************************************	VS	0	l	ı										0	1
Regional Subtotal	Subtotal	31,611		37,112	0	0	ō	0	0	0	o	0	ō	100,765	_
Contract Contract		2004 2000 2000	4	1	The second	535555									
Other Region	٧	4,941		6,665										16,928	81.6%
	S	254												734	, ,
	N.	983	H	Ш										3,081	
	7.5	0												-	0.0%
Regional Subfotal	Subfotal	6,178		8,078	0	0	0	0	٥	0	0	0	o	20,744	
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Grand Total	¥	186,970	187,855	223,963	0	0	0	0	0	0	O	0	Ö	598,788	80.0%
	2	6,640	5,919	6,495	0	0		ဌာ						19,054	
	×	41,696	40,980	47,881	0 '	0							0	130,557	
	IVS	0	145	3/6	0	ارد	0	ត					5	493	
State Fotal	Fotal	235,305	234,900	2/8/15	٦	2			***************************************				5	769,697	
		h	١	١										-	
Percent A	۲ <u>۱</u>	79.5%												20.9%	
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### 12/10/2004 7:40 AM

# LogistiCare, Inc. Public Transportation and Gas Reimbursement

Month:	Month: Jan-04 Feb-04	Feb-04	Mar-04	Apr-04	May-04	May-04 Jun-04	Jul-04	Aug-04	Sep-04 Oct-04	Oct-04	Nov-04	Dec-04	Totals
Public Transportation	15,430	16,373	19,595										51,398
Gas Reimbursement	6,210	5,719	6,032										17,961
Grand Total	21,640	21,640 22,092	25,627	0	0	0	0	0	0	0	0	0	69,359
Total Trips	235,306	235,306 234,900	278,715	0	0	0	0	0	0	0	0	0	748,892
Percent of Total Trips	9.20%	9.40%	9.19%										9.26%
										i bigarina e			
Pharmacy Trips	259	309	434										1,002
Residence to												•	
Pharmacy to	(	•	C										oc.
Kesidence	O	14	g										707

10								1.104	4	C== 04	Oc1-04	Nov-04	Dec-04	Totals
	Complaint Type:	Jan-04	Feb-04	Mar-04	40-1qA	May-04	Jun-04	Jul-04	Aug-04	Sep-04	OC1-04 }	1404-04	Dec-04	18
	Issue w/LogisbCare	- 6	5	7										135
	Provider Late	25	55	55										4
	Issue with Driver	D	1 1	3										50
	Provider No Show	8	29	13										2
	Issue with Vehicle	0	0	2										34
	Rider No Show	D I	2	32										
	Provider Issues	2	23	11										36
	Facility Issues	0	6	2										8
	Recip Incident/Injury	0	0	1										1
Ro	egional Subtotal	41	121	126	a	0	0	0	0	0	0	Ô	Ð	288
- 4 - 1		9	11	23	7									43
	Issue w/LogisbCare	57	50	81										188
	Provider Late	0	0	1										1
	Indue with Driver	40	34	45										119
	Provider No Show		- 34	0										0
	issue with Vehicle	0	44	43										117
	Rider No Show	30		10							i			28
	Provider Issues	8	10								****			60
	Facility issues	16	27	17										11
	Recip Incident/Injury	1	5 181	5 225	0	0	ō	0	0	0	0	0	- 0	567
Ro	egional Subtotal	161	101											
Region 3	Issue w/LogistiCare	15	12	10										37
	Provider Late	40	23	20										83
	Issue with Driver	5	1	0										6
	Provider No Show	60	65	65										190
	Issue with Vehicle	0	2	ō										2
	Rider No Show	13	19	23			•							55
	Provider Issues	1	5	1			1						<u> </u>	7
	Facility Issues	i	7	3										11
	Recip Incident/Injury	4	4	4			r							12
	egional Subtotal	139	138	126	0	G	0	0	0	Ō	0	0	Ð	403
							1	i					1	34
	Insue w/Lopist/Care	21	8	5				<del></del>						582
	Provider Late	227	149	206			<b></b>	ļ					<b> </b>	582
1	issue with Driver	4	0	1			<u> </u>	ļ						
	Provider No Show	79	53	58			<u> </u>	ļ	<b></b>		ļ		<b>!</b>	190
	Issue with Vehicle	0	0	3			<u></u>	ļ					ļ	3
l [	Rider No Show	18	9	14			<u> </u>							41
	Provider Ittues	14	6	13					<u> </u>	ļ				33
l 1	Facility Issues	1	2	1			<u> </u>							4
	Recip Incident/Injury	1	3	4										8
Regional S	Subtotal	365	230	305	0	0	D	0	0	0	0	0	[ 0	900
						T		T	1	·			<b>*</b>	18
	issue w/Logist/Care	4	6	8	······		ļ						<del> </del>	42
	Provider Lete	13	5	24			ļ		<b> </b>				<del></del>	5
1	Issue with Driver	0	0	5					<del> </del>	<del></del>	ļ		<del> </del>	35
	Provider No Show	11	8	16			ļ		<del> </del>	<del></del>				1 0
	Issue with Vehicle	0	0	0			ļ		<b> </b>	<b></b>				13
	Rider No Show	7	2	4			ļ	<u> </u>			ļ		ļ	
	Provider Issues	1	10	14			ļ			ļ			<del> </del>	25
	Pacity Issues	5	1	17	ļ	<u> </u>		<u> </u>						23
	Recip Incident/Injury	0	Ō	0			ļ	<b></b>					0	0
Regional S	Subtotal	41	32	88	0	0	0	0	0	0	0	0	<u> </u>	161
2-1-5	Harris III Barrat Cara	6	10	8	l	1	1	T	1	1				24
	Izsue w/Logst/Care Provider Late	5	7	10	<del></del>				<del> </del>	<b>———</b>			T	22
	Issue with Driver	ő	<del>- 6</del>	0					<del> </del>					
1	Provider No Show	3	12	4			<del></del>	<del></del>					1	G
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		0 7	0	0										19 0
	Rider No Show	7	0 3	0 4										19 0 14
	Provider Issues	7 2	0 3 9	0 4 1										19 0 14 12
	Provider Issues Facility Issues	7 2 0	0 3 9 0	0 4 1 4										19 0 14 12 4
	Provider Issues Facility Issues Recip Incident/Injury	7 2 0 0	0 3 9 0	0 4 1 4		0		п			0	0	O	19 0 14 12
Regional S	Provider Issues Facility Issues Recip Incident/Injury	7 2 0	0 3 9 0	0 4 1 4	0	0	0	0	0	0	0	a	Ö	19 0 14 12 4 0 95
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Regional S Region 7	Provider Issues Facility Issues Recip Incident/Injury Subtotal	7 2 0 0 23	0 3 9 0 0 41	0 4 1 4	0	0	0	0	0	0	0	a	O	19 0 14 12 4 0 95 31 118
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Regional S Region 7	Provider Issues Facility Issues Recip Incident/Injury Subtotal Issue w/LopistCare Provider Late	7 2 0 0 0 23 12 39	0 3 9 0 0 41 15 53	0 4 1 4 0 31 4 26	0	o	ō	0	0	0	O O	0	0	19 0 14 12 4 0 95 31 118 3 56
Regional S	Provider Issues Facily Issues Recip Incident/Injury Subtotal Issue w/Lopist/Care Provider Late Issue with Dirver	7 2 0 0 0 23 12 39 1	0 3 9 0 0 41 15 53 2	0 4 1 4 0 31 4 26	Ö	0	0	0	0	0	0	0	0	19 0 14 12 4 0 95 31 118 3 56
Regional S Region 7	Provider Issues Facily Issues Recip Incident/Injury Subtotal Issue w/LopistCare Provider Late Issue with Dirver Provider He Show Issue with Vehicle	7 2 0 0 0 23 12 39 1 25	0 3 9 0 0 41 15 53 2	0 4 1 4 0 31 4 26 0	0	0	0	0	0	0	0	0	0	19 0 14 12 4 0 95 31 118 3 56 1
Regional S	Provider Issues Facily Issues Recip Incident/Injury Subtolal Issue wAlopistCare Provider Late Issue with Driver Provider No Show	7 2 0 0 0 23 12 39 1 1 25 1	0 3 9 0 0 41 15 53 2 16 0	0 4 1 4 0 31 4 26 0 15	0	0	0	0	0	0	0	a	0	19 0 14 12 4 0 95 31 118 3 56 1 28 83
Regional S	Provider Issues Facily Issues Recip Incident/Injury Subtotal Issue w/Lopist/Care Provider Late Issue with Diver Provider I/o Show Issue with Vehicle Rider No Show Provider I/o Show Provider I/o Show	7 2 0 0 0 23 12 39 1 1 2 5 1 1 13	0 3 9 0 0 41 15 53 2 16 0	0 4 1 4 0 31 4 26 0 0 15 0	0	0	0	0	0	0	0	0	0	19 0 14 12 4 0 95 31 118 3 56 1 1 28 83 12
Regional S	Provider Issues Facialy Issues Recip Incident/Injury Subtotal Issue w/LopistCare Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show	7 2 0 0 0 23 12 39 1 1 25 1 1 13 1 1	0 3 9 0 0 41 15 53 2 16 0 9 9	0 4 1 1 4 0 31 4 26 0 0 15 0 6 80 6										19 0 14 12 4 0 95 31 118 3 56 1 28 83 12
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Regional S Region 7 Region 7	Provider Issues Facility Issues Recip Incident/Injury Subtotal Issue wA opistCare Provider Latia Issue with Driver Provider Is Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury Ingident/Injury Injury Ingident/Injury Injury I	7 2 0 0 0 23 12 12 25 1 1 1 1 1 0 9 93 773 406 10	0 3 9 0 0 0 41 15 53 2 16 0 9 2 5 5 0 0 9	0 4 1 1 4 0 31 31 4 26 0 15 0 6 6 6 0 15 0 15 0 6 6 6 6 6 6 6 9 0 137										19 0 14 12 4 0 95 31 118 3 56 1 1 28 83 12 0 332 205 1,170 24
Regional S Region 7 Region 7	Provider Issues Facialy Issues Recip Incident/Injury Subtotal Issue w/Lopist/Care Provider Late Lasee with Dirver Provider I/S Show Lasee with Vehicle Rider No Show Provider Issues Facialy Issues Facialy Issues Recip Incident/Injury large of the Issue w/Lopist/Care Provider Late Lissue w/Lopist/Care Provider Late Lissue w/Lopist/Care Provider Late Lissue w/Lopist/Care Provider No Show	7 2 0 0 0 0 23 12 39 1 1 25 1 1 1 3 1 1 1 1 0 0 93 1 73 406 10 226	0 3 9 9 0 0 0 41 15 53 2 16 0 9 9 2 5 5 0 9 102	0 4 1 1 4 0 31 4 26 0 0 5 5 6 6 6 0 137 6 6 6 4 26 6 7 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9										19 0 14 12 4 0 95 31 118 3 56 1 28 83 12 0 332 205 1,170 24 659
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Regional S Region 7  Region 7  Region 7  Region 7  Region 7	Provider Issues Facility Issues Recip Incident/Injury Subtotal Issue w/LopistCare Provider Latia Issue w/LopistCare Provider Latia Issue with Driver Provider Issues Rider No Show Provider Issues Facility Issues Facility Issues Recip Incident/Injury Regional Subtoral Issue w/LopistCare Provider Late Issue w/LopistCare Provider No Show Issue w/LopistCare Provider No Show Issue w/LopistCare Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Issue w/LopistCare Provider Issues Issue w/LopistCare Provider Issues Facility Issues Issue w/LopistCare Provider Issues Facility Issues Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Provider In Show Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/LopistCare Issue w/Lopist	7 2 0 0 23 12 39 11 25 11 13 1 1 0 93 73 406 10 226 10 88 29 24 6 863 -99.67% 8.46% 47.05% 6.46% 47.05% 1.16% 26.19% 0.12% 10.20%	0 3 9 0 0 0 41 15 53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845 	0 4 1 1 4 0 31 4 26 0 15 0 6 6 0 137 65 422 10 216 5 126 130 50 144 1,038 -99.60% 6.26% 40.66% 0.96% 20.81% 0.48% 12.14%	0	Q	0	0	0	0	0	0	C	19 0 14 12 4 0 95 31 118 3 56 1 28 83 12 0 332 205 1,170 24 659 8 302 224 122 302 224 122 327 46 7,47% 42,61% 0,87% 42,61% 0,87% 42,61% 0,87% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 0,29% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00% 11,00%

### LogistiCare, Inc.

### Mileage By Region and Level of Service for Reservations Net Cancellations

ſ	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Ju!-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	ı
Region 1	A	243,053	227,093	274,881				T						745,027	ı
	W	27,084	24,303	27,761										79,140	,
<b>-</b>	S	18,239	12,488	20,529								W		51,256	ii
: <del>-</del>	vs	0	g	g		***************************************								0	in the second
Regional S		288,376	263,884	323,171	0	0	0	0	O	0	0	0	0	875,431	12%
Region 2	A	276,885	266,261	330,340					Ţ					873,486	ļ
	w	55,036	58,555	69,329										182,920	ļ
· -	S	8,203	9,248	10,475						<b></b>				27,926	
j-	vs vs	0,203	0	216				l						216	İ
Regional S		340,124	334,064	410,360	O	0	0	D	0	D	0	0	0	1,084,548	15%
		433,235	424,811	505,030		1		1			T	1		1,363,076	ı
	Α	99,329	97,581	112,214						<u> </u>	İ		<u> </u>	309,124	ĺ
	w s	11,514	10,019	12,901				<b></b>		<del>                                     </del>			1	34,434	ĺ
	vs	0	0	0		<b> </b>	i	<b></b>		<b>†</b>			1	0	İ
Regional S		544,078	532,411	630,145	0	0	0	0	0	0	0	0	0	1,705,634	24%
Regional S	งแกเดเลเ	1 044,016	222,711	000,140					<u> </u>	1	<u> </u>	<del></del>	<u> </u>		l
Region 4	A	394,571	378,719	436,050							<u> </u>	<u> </u>	-	1,209,340	ĺ
	W	80,894	76,310	86,983							<b></b>	<u> </u>	<u> </u>	244,187	ĺ
:	S	13,045	8,892	8,459						<u> </u>	<u></u>	ļ		30,396	l
	<u>vs</u>	Q	465	1,283				<u></u>		<u> </u>				1,748	
Regional S		488,510	464,386	532,775	0	0	C	0	0	0	0	0	0	1,485,671	21%
Region 5	A	175,366	179,126	224,896				1				Ĭ		579,388	i
1 " }	W	36,263	33,868	41,008										111,139	i
	s	11,932	10,479	14,772										37,183	ĺ
	vs	0	0	Q Q					-					0	l
Regional S		223,561	223,473	280,676	0	0	0	0	0	0	0	0	0	727,710	10%
Region 6	A	60,735	59,896	74,845			T	1						195,476	
	W	17,736	15,621	18,396										51,753	l
	S	2,636	2,421	2,577										7,634	l
	vs	0	0	0		A								0	1
Regional S	Subtotal	81,107	77,938	95,818	0	0	0	0	ō	0	0	0	0	254,863	4%
Region 7	А	207,404	215,579	245,690		T	T	T	T	T.	1		T	668,673	1
rta grant	w	39,319	37,830	45,039		1		1						122,188	
	S	1,957	1,725	2,196		1								6,888	1
	vs	O O	0	C						***************************************				D	J
Regional S		248,690	255,134	292,925	0	0	0	D	0	0	0	0	0	796,749	11%
Region Other	А	64,350	63,355	69,832		1		T	T	T	1	T		197,537	1
region onto	w	9,233	8,659	9,946		1	<del> </del>							27,838	j
	S	3,440	2,825	3,290							T			9,655	]
	vs	Q	0	5							Τ			5	
Regional S		77,023	74,839	83,073	0	0	0	0	0	0	0	0	0	234,935	3.28%
Count Total	1	1,855,599	1,814,840	2,161,564		T	T	1	1	T	T	T	T	5,832,003	1
Grand Total	A	364,894	352,727	410,676		· <del> </del>		<del></del>	1	<del>                                     </del>	┪	<del>                                     </del>		1,128,297	1
	W			75,199		·		· <del> </del>		+	<del> </del>	<del>                                     </del>		204,272	1
İ	S	70,976 0	68,097 465	1,504		<del></del>				<del>                                     </del>	+	<del>                                     </del>		1,969	1
State 1	VS	2,291,469	2,226,129	2,648,943	0	1 0	0	0	0	0	0	0	0	7,166,541	100%
State				·		<u></u>		<del></del>	<del></del>	<del>, , , , , , , , , , , , , , , , , , , </del>		1	<del></del>	04.2007	1
Percent	Α	80.98%	81.52%	81,60%	<u> </u>	-	<del> </del>	<del></del>	<del> </del>			<del> </del>	-	81.38% 15.74%	1
!	W	15.92%	15.84%	15,50%	į	1	<del></del>	-			<del> </del>	+	+	2.85%	1
	<u>s</u>	3.10%	2.61%	2.84%	<b></b>	-		4		<b>-</b>	<del> </del>		1	0.03%	1
State 1	VS Total	100%	0.02% 100%	0.06% 100%		-	<del> </del>	-	+		1	1		100%	1
			·				<del> </del>	<del></del>	<del></del>	<del></del>	<u></u>	<u> </u>	<del>1</del>		1
Mile/Trlp Avg	A	9.92	9,66	9.65	<u> </u>	<del> </del>	<del> </del>		<u> </u>			-	+	9,74 8.64	1
	W	8.75	8,61	8.58	<u> </u>	+	<b>-</b>	<del> </del>	<del> </del>	1	+	+	+		1
	5	10.69	9,82	11.58	<u> </u>	+	<b>_</b>	1	+		<del> </del>			10,72	1
	vs	0.00	0,01	0.03	£	1	1	1	1	1	i	I		1 0,02	4
State 1	1	9.74	9.48	9,50	<del> </del>	<del></del>					<u> </u>			9.57	1

### LogistiCare, Inc. Unduplicated Riders By Level of Service

0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0     0 <th></th>	
10,565   6,569   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565   1,0,565	
0   0   0   0   0   0   0   0   0   0	
10,665   16,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   10,   1	
0         0         0         55,219           12%         12%           10%         12%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           10%         10%           11,344         11,376	
0 0 0 0 55,219	
69% 12% 19% 10% 10% 110% 110% 110% 111,344	0 0
69% 12% 19% 0% 100% 100% 1100% 111,344	
12%       19%       0%       100%       788,208       748,921       95%       11,344       11,346	
19% 0% 100% 140% 148,208 148,921 11,344 11,344	
0%       100%       788,208       748,921       95%       11,344       11,346	
100%	
788,208 748,921 95% 11,344	
788,208 748,921 95% 11,344	
95%	
95%	
11,344	
11,344	
1,976	

### LogistiCare, Inc.

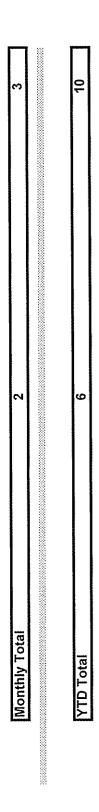
### Denied Trip Request By Month and Region

	1		F-L 04		5 m a 0.4	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Doc-04	Totals
		Jan-04	Feb-04	Mar-04	Apr-04	may-04	300-04	301-04	Aug-04	00,044				46
Region 1	Has access to vehicle	0	12	34										106
	Non-covered service	21	40	45										
	Lacks 2 days' notice	16	20	21										57
	Needs 9-1-1	C C	0	0										0
	ineligible for Medicald	10	9	8	~									27
	Inappropriate Service						***************************************							
	Level Request	1	2	O			·	]						3
	24417144													
	Refused Closest Provider	31	32	59										122
	Regional Subtotal	79	115	167	0	C	0	C	G	0	0	Ð	O	361
	Regional Subtotal			, , , ,	L	L				<del></del>				
f = _ 6	Has access to vehicle	G	11	37										48
legion 2			41	3B				l	<u> </u>					110
	Non-covered service	31		~~~~					<del> </del>			<del> </del>		101
	Lacks 2 days' notice	26	38	37	<u> </u>	ļ			<b></b>		<del></del>	<del> </del>	<del> </del>	1
	Needs 9-1-1	0	O	1		ļ	<b></b>					<del> </del>		<del></del>
	Ineligible for Medicald	26	22	23										71
	Inappropriate Service							l			!			
	Level Request	C	1	6	<u> </u>			<u> </u>	ļ		<u> </u>	<b></b>		7
	Refused Closest Provider	22	33	43	<u> </u>	<u> </u>				ļ		<del> </del>	ļ	98
	Regional Subtotal	105	146	185	0	0	0	0	0	Ð	0	0	0	435
			· · · · · · · · · · · · · · · · · · ·			γ	,	· · · · · · · · · · · · · · · · · · ·	·	7	T	T	T	1
egion 3	Has access to vehicle	Ð	10	23					ļ	<b> </b>		<del></del>		33
<b>.</b>	Non-covered service	27	41	41					<u> </u>	L			<u> </u>	109
		17	36	33	1	1	1	T	T T			1	1	86
	Lacks 2 days' notice	<del></del>		***************************************	<del> </del>	<del> </del>	<del>                                     </del>	t	<b>—</b>	1	<del>                                     </del>	T		1
	Needs 9-1-1	C	0	1		<del>                                     </del>	<del> </del>	<del> </del>	<del>                                     </del>	<del> </del>	<del> </del>	<del> </del>	<del>                                     </del>	122
	ineligible for Medicaid	27	52	43	ļ	<u> </u>		<del> </del>	<del> </del>	<del> </del>	<del></del>	<del> </del>	<del>                                     </del>	166
	inappropriate Service	I	[								1	1		7
	Level Request	00	3	4	1	<u> </u>		<del> </del>	<b></b>	-		<del> </del>	<del> </del>	<del>                                     </del>
				l						1	1	1		38
	Refused Closest Provider	12	19	7			ļ	<u> </u>		ļ	<u> </u>	<del></del>		
	Regional Subtotal	83	161	152	0	0	0	0	0	0	0	0	0	396
		· · · · · · · · · · · · · · · · · · ·	·		7	· · · · · · · · · · · · · · · · · · ·		T	T			7	1	
Region 4	Has access to vehicle	Ð	10	18			ļ		<b></b>	<del> </del>		<del></del>	<b> </b>	28
-	Non-covered service	40	61	45					<u>                                     </u>		ļ		<u> </u>	146
	Lacks 2 days' notice	27	20	29		1		]		1		<b></b>	L	76
	Needs 9-1-1	0	0	0	<u> </u>	1	1	T	1	T				0
		<del></del>	<del></del>	·		<del>                                     </del>	<del> </del>	<del>                                     </del>	<del></del>			1		111
	Incligible for Medicald	50	33	28				<del> </del>	<del> </del>		<del></del>	<del></del>	<del>                                     </del>	<u> </u>
	Inappropriate Service							1	1	1		1		2
	Level Request	0	1	1	<del></del>	ļ	<u> </u>				<del> </del>		<del> </del>	<del>                                      </del>
		1				1								28
	Refused Closest Provider	5	12	11		.}	ļ		<del> </del>	<del> </del>		0	0	391
	Regional Subtotal	122	137	132	C	0	0	0	G	0	0	0		391
	<u></u>	· · · · · · · · · · · · · · · · · · ·	·	1	T	·	T	1	T	- <del> </del>	1	T	1	5
Region 5	Has access to vehicle	0	11	4		.		<b>_</b>	╂		<del> </del>	+	<del> </del>	34
	Non-covered service	6	10	18		<u> </u>					<b>-</b>	<del> </del>	<del> </del>	
	Lacks 2 days' notice	2	B	4		ļ			1		<u> </u>			14
	Needs 9-1-1	0	0	1										11
	ineligible for Medicald	7	11	9	1									27
	Inappropriate Service	· · · · · · ·	<del>  '''</del>	<del>                                     </del>	<del> </del>	<del> </del>	<del> </del>			<b></b>				
	Level Request	2	1	0	1	1				1			Į.	3
	Level Reducat	<del>                                     </del>	<del> '</del> -	<del> </del>			- <del></del>		<del></del>		1	1		T
	<u> </u>	١ .	1 .	3								1	I	12
	Refused Closest Provider	5	4		<del></del>			0	0	Ð	0	1 0	1 0	96
	Regional Subtotal	22	35	39	0	0	0	1 0	1 "	<u> </u>	<u> </u>		1	
			1	T -	· · · · · · · · · · · · · · · · · · ·	1	1		T	1		T	1	7
Region 6	Has access to vehicle	0	1	6	<del>- </del>	<del>- </del>		<del></del>		<del>- </del>	-	-	1	26
	Non-covered service	4	10	12	1	.	<b></b>	ļ		-		+	· <del> </del>	
	Lacks 2 days' notice	5	4	1	1		<b></b>		<u> </u>		<u></u>		-	10
	Needs 9-1-1	ð	C	0		1			1		<u>,                                    </u>			0
	Ineligible for Medicaid	5	7	3	T	1							L	15
	Inappropriate Service	<del> </del>	<del>                                     </del>	1		T		1	T	1	T			
	Level Request	0	٥	3	ļ	1	1	1	1	•	1			3
	Enver (tequest	<del>                                     </del>	<del> </del>	<del>                                     </del>	·	<del>                                     </del>	1			1			1	
	Refused Closest Provider	4	2	1		-				1				7
		15	24	26	-	1 0	0	0	0	0	0	0	0	68
	Regional Subtotal	1 10		J	1	<u> </u>	<u></u>							
Region 7	Has access to vehicle	0	3	5		1								8
vediou t	\$	<del></del>	31	24			1	1	1	1	1		1	75
	Non-covered service	20		~ <del></del>		· <del> </del>		<del>-</del>	~ <del> </del> ~~~		1	~	1	54
	Lacks 2 days' notice	11	27	16	<u>_</u>		<del></del>		1			+	<del></del>	0
	Needs 9-1-1	0	0	0		<u> </u>	<u> </u>		-				<del> </del>	···
	ineligible for Medicald	13	26	22					<b></b>			<u> </u>		61
	Inappropriate Service	1	7		1				Į –	1		1	Į	
	Level Request	1	4	4	1								<b></b>	99
		1	1		1				1	1	1	1	1	
	Refused Closest Provider	. 3	4	1		I								8
	Regional Subtotal	48	95	72	0	0	0	0	0	0	0	0	C	215
				<u> </u>	<del>                                     </del>	<del></del>	·	1			1	-1		175
Grand Tota		0	45	127		<del></del>	<del> </del>			1	<del></del>	-	<del>                                     </del>	606
	Non-covered service	149	234	223			<del>                                     </del>		<del></del>	ļ	+	<del></del>	+	
	Lacks 2 days' notice	104	153	141									1	398
	Needs 9-1-1	0	0	3		1	1							3
		138	160	136	1		1	T	T					434
			: 100	120	_	+	<del></del>		-		1			
	Incligible for Medicaid	100	<del></del>	}										1
	Incligible for Medicaid Inappropriate Service		42	10						1	1			34
	Incligible for Medicaid	4	12	18			ļ							34
	Incligible for Medicaid Inappropriate Service Level Request	4	1	<u> </u>										313
State Tot	ineligible for Medicaid Inappropriate Service Level Request Rofused Closest Provides	4	12 106 713	18 125 773	0	0	0	0	G	0	D	0	0	

# LogistiCare, Inc. Virginia Network Provider Adds and Deletes

		Total		otal
Month	Additions	Adds	Deletions	Deletes
Jan-04				

h-04 Monthly Total 3 1	Feb-04  Monthly Total 3 1	
Monthly Total 3	Monthly Total 3 1	
3	Monthly Total 3 1	
3	Monthly Total 3 1	



LogistiCare, Inc. Provider Payment Report

							,			3		2	ŀ	
	Jan-04	Jan-04   Feb-04   Mar-04	Mar-04	Apr-04	May-04	Apr-04   May-04   Jun-04   Jul-04   Aug-04   Sep-04   Oct-04   Nov-04   Dec-04   Totals	Jul-04	Aug-04	Sep-04	Oct-04	NOV-U4	Dec-04	lotais	인
lumber of Providers														
Paid Within: 30 Days	s 188	192	119										499	49%
45 Days	s 99	82	347										528	21%
60 Days	S	0	0										ō	<del>%</del> 0
State Total	287	274	466	0	0	0	0	0	0	0	0	0	1,027	1,027 100%

### LogistiCare, Inc. Call Center Statistics

Wonth	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32,265	29,727	2,532	1.44	2:59	1:26	7.85%	92%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	95%
Mar-04	33,772	32,152	1,608	1:01	3:34	0:52	4.76%	95%
Apr-04	33,917	32,554	1,361	0:56	3:18	0:42	4.01%	%96
May-04	31,124	29,782	1,333	0:51	3:07	0:47	4.28%	%96
Jun-04								
Jul-04								
Aug-04								***************************************
Sep-04								
Oct-04								
Nov-04								
Dec-04								7
Totals	161,706	153,238	8,439	1:13	3:16	89:0	5.22%	95%

### Attachment 2

12/10/2004 7:41 AM

Full-Time Equivalent Customer Service Reps @ Beginning of Hour LogistiCare, Inc. May, 2004

M9 00:11	2	2	7	7	2	2	7	က	3	7	7	2	2	2	7	7	က	က	3	2	2	2	2	3	4	3	2	7	7	2	2
MG 00:01	3	খ	3	4	4	က	4	4	4	2	3	3	3	က	4	က	4	4	က	3	က	က	4	2	5	4	4	m	က	3	4
M9 00:6	3	2	2	7	2	ო	7	3	က	3	2	3	3	2	2	2	7	2	2	2	2	2	7	7	က	7	7	7	7	7	3
MG 00:8	3	2	4	7	3	ო	က	က	က	က	2	2	3	4	2	2	2	3	2	3	7	7	7	2	3	3	6	7	2	7	3
M9 00:7	3	2	9	3	4	S.	2	3	က	9	7	က	3	5	2	2	4	4	3	4	2	2	2	4	2	4	S.	4	2	7	9
M9 00:8	3	7	2	4	3	9	4	က	3	သ	4	3	5	3	2	2	4	4	4	4	3	2	7	9	5	4	3	3	2	2	9
M9 00:8	4	2	12	5	6	7	9	3	2	10	7	ω	9	7	3	2	6	7	ω	9	5	2	7	12	2	1	7	4	3	7	7
MG 00:4	9	4	18	13	11	11	6	4	5	16	10	11	10	2	2	က	12	<u></u>	9	8	11	2	2	16	11	6	ω	4	5	7	ω
MG 00:8	9	4	2	16	12	14	12	5	5	17	14	=	13	6	4	4	12	12	6	7	12	3	2	16	12	10	ω	J.	2	2	ტ
M9 00:2	ļ	<u> </u>	ļ	_					-		ļ			_	├	┞		-	-	-				-	├	-			-		
M9 00:1	ļ	ļ	<u> </u>		<u> </u>	_	_			_	<u> </u>	<del> </del>	<del> </del>	-	-	<u> </u>		-	-	-		-			<del> </del>	<del> </del> -			<del> </del>	$\vdash$	Н
	Ļ.	<u> </u>	ļ			ļ	<u> </u>		_	L	<u> </u>	<u> </u>	ļ	-	ļ	<u> </u>			-						-						
12:00 PM	<b>!</b>	<u> </u>	<u> </u>	ļ	<u> </u>	ļ			<u> </u>	_	<u> </u>	<del> </del>	ļ	<u> </u>	<u> </u>	<u> </u>	_	<u> </u>	-	┞	<u> </u>			_	<del> </del>	-	_		<del> </del>	-	
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LogistiCare, Inc.	Reservations Net Cancellations By Region, By Level of Service

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To Brancher															
Healan 2		28.045	ı	35.941	33.597	32.468							_	159,410	80.7%
Ţ	un un	998	984	1.208	1,049	1,019								5,258	2.7%
	3	5 795	1	7 441	6.883	6.499						_		32,691	15.5%
	- 22	0	1	22	18	65	-		-					175	0.09%
Regional Subjoint	ibiotal	34,838	36,416	44,619	41,610	40.051	-							197,534	15.7%
		The same	Ι.		1000000		100000000000000000000000000000000000000	**************************************			TANKE OF			1777	100
Region 3	4	42.596	43.763	51,237	49,084	46,795								233,476	79.2%
	N	946	ł	924	988	747								4,398	1.5%
	W	10,775	10,843	12,262	11,629	11,000								56,510	19.2%
	9/	0	ŧ	0	120	132								252	0.1%
Regional Subfotal	ubfotal	54,318		64.423	61,719	58,675								294,636	23.4%
		Special Complete	Constitution of		Section (	" Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Salatan Sala		11.00 pt (12.00 pt	Section Control	100	Sugar on	10000	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1		
Region 4	٨	47,030	1	53,057	50,944	47,948								244,089	78.2%
	s	1,926	ı	1,359	1,373	1,388								7,639	2.4%
	*	11,629	11,140	12,731	12,185	11,648								59,333	19.0%
	VS	0	l	342	315	271								1,074	0.3%
Regional Subtota	ubtotal	60,585		67,489	64,817	61,255	-						_	312,135	24.7%
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Region 5	¥	14,251			16.976	16,421								79,963	79.6%
	s	610	603	678	557	491	-							2,939	2.9%
	*	3,208		ı	3,711	3,626								17,457	17.4%
	ΛS	0	-	0	9	104		1			T		-	122	0.1%
Regional Subtolai	ubtotai	18,069	18,114	22,404	21,262	20,642								100,491	8.0%
			1										1	102 00	101
Region 6	٧	5,816		(,2/3	0.948	5,749		1	1					1 52.70	20.5
	ø	347			317	9/7								1,024	20.0%
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n new fact							1		1					1000	100
Beelon 7		25,555	ı.	30.076	26.918	25.598								134,314	80.9%
Γ	5	375		1	1	425								2,032	
	3	5.681	5.509	6.604	6,069	5,855	ľ							29,718	17.9%
	VS	0	1	ļ										o	
Regional Subtolal	utitotal	31,611	-	37,112	33,421									166,064	13.2%
	The second second second						Service Control	diam.		The state of					
Other Region	۷	4,941	5,322	5,665	5,926	5,469								28,323	- 1
	s	254		1	ı	١	-							1,228	- 1
	M	983	- 1	1		-							<u> </u>	5,348	15.3%
	Z.S	0		1	9	2							l	2400	0.07
Regional Subtotal	ublotal	5,178	1	ı	8cc,	6,605								34 300	2.0
T		10000		2000	20000					ſ				1 000 503	790 UB
Grand Total	Α.	0/6'001		202,303	410,007					-			†	30,875	
	n s	41 508	080 UP	47 881	45 491	43 524	ľ				***************************************		T	219 572	17.4%
		200		376	565		T							1,702	
State Total	je jo	235,305	234,900	278,715	262,375									1,261,652	
Percent	T A	79.5%	L	80 13	80 2%	80.03								50.0%	
	S	7.8%	l.		23%	23%								2.4%	
×	*	17.7%		17.2%	17.3%	17.4%								17.4%	
	V.S	0.0%		0.1%	0.255	0.2%								0.1%	
State Total	- Training	100.0%	Į	ľ	100 0%	100.0%	;	1	1	1		100	2016	100001	
	Month:	Jan-04	Feb-04	Mar-04	Apr-54	May-04	Jun-04	Jui-04	Aug-04	Sep-04	0C1-04	NOV-04	Dec-04	2 774¢	
* RegionOther	Other	2.83%	-	- 1	2.80%	2,723.1	Total Control				Marie State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State State	200 to 200 to 200	T	41110	

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## Public Transportation and Gas Reimbursement LogistiCare, Inc.

Month:	Month: Jan-04 Feb-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Sep-04   Oct-04   Nov-04   Dec-04	Dec-04	Totals
Public Transportation	15,430	16,373	19,595	18,551	17,419								87,368
Gas Reimbursement	6,210	5,719	6,032	6,181	6,472								30,614
Grand Total	21,640	21,640 22,092	25,627	24,732	23,891								117,982
Total Trips	235,306	235,306 234,900	278,715	262,375	250,356								1,261,652
Percent of Total Trips	9.20%	9.40%	9.19%	9.43%	9.54%								9.35%
Pharmacy Trips	259	309	434	370	345								1,717
Residence to													
Residence	9	14	8	34	42								104

_														
ſ	Complaint Type:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	J⊯n-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
	Issue w/LogistiCare	6	5	7	₿	6								32
	Provider Late	25	55	55	43	26								204
	issue with Driver	0	11	3	2	0								5 92
	Provider No Show	В	29	13	26	16								4
	tasus with Vehicle	<u>D</u>	0	2	<u>0</u>	2							i	67
	Ridet No Show	0	2	32	25	9								56
	Provider Issues	2	23 6	11 2	<u>11</u>	0								9
	Facility Issues	0	- 0	<del>-</del>	0	0			***************************************				· ·	1
	Recip Incident/Injury tional Subtotal	41	121	126	116	67	~~~							471
нар	เอกสา รับอเอเลเ												1	88
Region 2	Issue w/Logst/Core	9	11	23	17	28								350
	Provider Late	57	50	81	76	85							<del> </del>	16
	Issue with Driver	0	0	!	10	5							<del> </del>	232
	Provider No Show	40	34	45	64 0	49 0	l						<del> </del>	0
	Issue with Vehicle	0	0	0		62								235
	Rider No Show	30	44	43	56	19								50
	Provider Issues	8	10 27	10	3 25	21						***************************************		106
	Facility Issues	16 1	5	5	1	4								16
	Recip Incident/Injury	161	181	225	252	274								1,093
Reg	rional Subtotal						1						1	
Region 3	Issue w/LogistCare	15	12	10	- 6	7								50
	Provider Late	40	23	20	47	33								163
	lasue with Driver	5	1	C	O	0								6
	Provider No Show	60	65	65	66	47							<del> </del>	303
	Issue with Vehicle	0	2	0	0	0		ļ			~~~~~		<del></del>	132
	Rider No Show	13	19	23	48	29								132
	Provider Issues	1	5	1	3	2	<b></b>	<del> </del>					<del> </del>	18
	Facility Issues	1	7	3	3	4 E	<del> </del>	<del> </del>					<del> </del>	20
	Recip Incident/Injury	4 4 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	4	<u>3</u> 176	5 127	<del> </del>						·	706
Reg	pional Subtotal	139	138	126			<u></u>	<u> </u>			l		<u> </u>	
Region 4	Issue w/Lamst/Care	21	8	5	9	6	ļ						ļ	49
	Provider Late	227	149	206	258	207		<u> </u>					ļ	1,047
	Issue with Driver	4	0	1	0	0			ļ		ļ		<b></b>	5
	Provider No Show	79	53	58	69	90	ļ	ļ	ļ		ļ		ļ	349
	Issue with Vehicle	0	D	3	3	3							-	9
	Rider No Show	18	9	14	20	16							<del> </del>	77
1	Provider Issues	14	6	13	11	11	<u> </u>		ļ		ļ			55
	Facility Issues	1	2	1	D	1							ļ	5
	Recip Incidentifying	1	3	4	1	0	<b></b>		ļ					9 1605
Repional Subto	otal	365	230	305	371	334	<u> </u>	<u> </u>	<u> </u>		<u> </u>			1003
Carles f	issus w/LogistiCare	4	6	8	5	3	1		1	<u> </u>	1			26
Region 5	Provider Late	13	5	24	22	17	1			*******				B1
	Issue with Driver	0	Ō	5	0	0	1		İ					5
	Provider No Show	11	8	16	17	9	†		<b>1</b>					61
	Issue with Vehicle	- 0	ō	0	0	0								0
	Rider No Show	7	2	4	4	3								20
ĺ	Provider Issues	1	10	14	8	7								40
	Facility Issues	5	1	17	7	5								35
	Reap Inadent/Injury	0	0	Q	D	1								1
Regional Subto		41	32	88	63	45		<u> </u>	<u> </u>	<u> </u>			<u> </u>	269
		6	10	8	2	0	T	1	1	<u> </u>	I	<u> </u>	1	26
Region 6	Provider Late	5	7	10	6	3	<del></del>		†		<b></b>			31
l	Isaue with Driver	Ö	Ó	0	0	1	·		1	1				11
l	Provider No Show	3	12	4	6	8	1		1					33
	issue with Vehicle	Ö	D	0	0	D			1					0
1	Ritter No Show			4	1	3			T		1			18
	Provider Issues	7	3				T						1	
		7		1	2	1	ł	<u> </u>						15
1	Facility Issues		3			1 0								15 5
I	Facility Issues Recip Incident/Injury	7 2 0 0	3 9 0	1 4 0	2 1 0	0								15 5 0
Regional Subti	Resip Incident/Injury	7 2 0	3 9 0	1 4	2	0								15 5
	Becip incident/injury otal	7 2 0 0 2 23	3 9 0 0 41	1 4 0 31	2 1 0 18	0 0 16								15 5 0
Regional Subtr Region 7	Recip Incident/Injury otal  Issue W/LogisbCale	7 2 0 0 23	3 9 0 0 41 15	1 4 0 31	2 1 0 18 2	0 0 16								15 5 0 129
	Recip Incident/Injury otal  itsus w/Logss/Care Provider Late	7 2 0 0 23 12 39	3 9 0 0 41 15 53	1 4 0 31 4 59	2 1 0 18 2 61	0 0 16								15 5 0 129 35 287 3
	Recip Incident/Injury ofal     Issue w/LogistCate     Provider Late     Issue with Driver	7 2 0 0 23 12 39	3 9 0 0 41 15 53 2	1 4 0 31	2 1 0 18 2	0 0 16 2 75								15 5 0 129 35 287 3 84
	Resip Incident/Injury of all issue w/Logisticale Provider Late Issue with Direct Provider No Show	7 2 0 0 23 12 39 1 25	3 9 0 0 41 15 53	1 4 0 31 4 59 0	2 1 0 18 2 61 0	0 0 16 2 75 0								15 5 0 129 35 287 3 84 1
	Resin Incidentifiquey otal  Issue w/LogisbCare Provider Late Issue with Dirver Provider No Show Issue with Vehicle	7 2 0 0 23 12 39	3 9 0 0 0 41 15 53 2 16	1 4 0 31 4 59 0	2 1 0 18 2 61 0	0 0 16 2 75 0 8								15 5 0 129 35 287 3 84 1 67
	Resip Incident/Injury of all issue w/Logisticale Provider Late Issue with Direct Provider No Show	7 2 0 0 23 12 39 1 1 25	3 9 0 0 41 15 53 2 16	1 4 0 31 4 59 0 21 0	2 1 0 18 2 61 0 14 0 15	0 0 16 2 75 0 8 0 17								15 5 0 129 35 287 3 84 1 67 10
	Resip Incident/Injury ctal lissue w/LogisSCare Provider Late Issue with Oriver Provider No Show Issue with Vehicle Rider No Show Provider Issues	7 2 0 0 23 12 39 1 1 25 1	3 9 0 0 41 15 53 2 16 0	1 4 0 31 4 59 0 0 21 0 0 13	2 1 0 18 2 61 0 14 0 15	0 0 16 2 75 0 8 0								15 5 0 129 35 287 3 84 1 67 10 6
	Resin Incidentificiury otal  Issue w/LogissCare Provider Late Issue with Driver Issue with Driver Provider No Show Issue with Vehicle Rider No Show	7 2 0 0 23 12 39 1 1 25 1 13 1 1 1 0	3 9 0 0 41 15 53 2 16 0 9 2 5	1 4 0 31 4 59 0 21 0 13 6 0	2 1 0 18 2 61 0 14 0 15 1 1 0	0 0 16 2 75 0 8 0 17 0								15 5 0 129 35 287 3 84 1 67 10 6
Region 7	Resp Incidentificity otal  issue w/LogistCate Provider Late Issue with Direct Provider No Show Issue with Vehicle Rider No Show Provider Issues Facety Issues Facety Issues	7 2 0 0 23 12 39 1 25 1 1 31 1	3 9 0 0 41 15 53 2 16 0 9 2	1 4 0 31 4 59 0 21 0 13 6	2 1 0 18 2 61 0 14 0 15 1	0 0 16 2 75 0 8 0 17 0								15 5 0 129 35 287 3 84 1 67 10 6
Region 7	Resip Incidentificity ofal lissue w/LogistCare Provider Late Issue with Oriver Provider Ne Show Issue with Vehicle Rider No Show Provider Issues Provider Issues Recip Incidentificity glonal Subrotal	7 2 0 0 0 23 12 39 1 1 25 1 1 13 1 1 1 0 9 39	3 9 0 0 41 15 53 2 16 0 9 9 2 5 5 0	1 4 0 0 31 4 59 0 0 13 6 6 0 0 2 105	2 1 0 18 2 61 0 14 0 15 1 1 0 2 95	0 0 16 15 2 75 0 8 0 17 0 0 17								15 5 0 129 35 287 3 84 1 67 10 6
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5 5 0 102 67 342 4 217 2 88 65 48 12 845 	1 4 4 9 9 9 64% 6.46% 45.23% 0.50% 13.22% 5.57% 6.55%	2 1 0 18 2 61 0 14 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 7 1,091	0 0 16 2 75 0 8 0 17 0 1 103 52 447 6 227 5 138 49 31 11 966 -99.61% 5,38% 46.27% 0,62% 14.29% 0,52% 14.29% 5,50% 5,50% 14.29% 5,50% 14.29% 5,50% 5,50% 5,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 6,50% 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4,771 -99.84% 6,41% 45.34% 0.38% 0.34% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 1,291% 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### Mileage By Region and Level of Service for Reservations Net Cancellations

Г	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Region 1	Α.	243,053	227,093	274,861	245,754	238,656								1,229,437	
	W	27,084	24,303	27,761	28,916	27,009							<u> </u>	135,073	
F-	S	18,239	12,488	20,529	18,737	18,189								88,182	
5	VS	0	Q	<u>D</u>	Q	232								232	
Regional S		288,376	253,884	323,171	293,407	284,086		<u> </u>	<u> </u>				<u></u>	1,452,924	12%
Region 2	Δ	276,885	266,261	330,340	307,873	293,635								1,474,994	
	W	55,036	58,555	69,329	62,027	58,260								303,207	
ļ.,	\$	8,203	9,248	10,475	7,429	8,476								43,B31	
ļ <del></del>	VS	0	0	216	391	<u>415</u>								1,022	
Regional S	~~~	340,124	334,064	410,360	377,720	360,786							[	1,823,054	15%
Region 3	Α	433,235	424,811	505,030	484,943	461,869		<u> </u>	T	T				2,309,888	
	<u>~</u> W	99,329	97,581	112,214	106,828	101,600	····	<u> </u>						517,552	
<u> -</u>	S	11,514	10,019	12,901	11,087	8,524								54,045	
<u> </u>	<u></u> VS	0	0	0	1,056	1,453		1		İ				2,509	
Regional S		544,078	632,411	630,145	603,914	573,446								2,883,994	24%
vehining 2	apiotar	1 044,010 1	202/771	1			····			·	<del>}</del>	·	1		
Region 4	A	394,571	378,719	435,050	419,007	391,968			<b></b>				<b></b>	2,020,315	
Ī	W	80,894	76,310	65,983	87,656	82,471		ļ			L		<del></del>	414,314	
	S	13,045	8,892	8,459	8,889	9,358		ļ		ļ	ļ	<u> </u>		48,643	
	<u>vs</u>	Ō	465	1,283	1,140	1,240		ļ			<u></u>	<b></b>	<del></del>	4,128	040
Regional S	ubtotal	488,510	464,386	532,775	516,692	485,037	<u> </u>	<u></u>	<u> </u>	<u> </u>	<u></u>	<u> </u>	<u> </u>	2,487,400	219
Basis 1	Λ	175,366	179,126	224,896	202,715	200,592		T	1		T T		T	982,695	
	A W	36,263	33,868	41,008	39,761	39,394			1	<del> </del>	<b>1</b>			190,294	
	S	11,932	10,479	14,772	11,404	10,762	ļ	1	1	<u> </u>	<del> </del>			59,349	
	vs	4	0	0	211	1,093		<b></b>	1		<u> </u>			1,304	
Regional S	*****	223,561	223,473	280,676	254,091	251,841		<u> </u>		<u> </u>		1		1,233,642	10%
,103							1	7	<del> </del>	T	7	1		245 475	
	<u> </u>	60,735	59,896	74,845	75,947	74,052		ļ	<del></del>		<del>                                     </del>	·		345,475	
	W	17,736	15,621	18,396	17,042	18,080		<u> </u>	ļ	·····	ļ		<del> </del>	86,875	
]	S	2,636	2,421	2,577	2,578	3,043		<b> </b>	<u> </u>			<del> </del>		13,255	
	<u>vs</u>	<u>Q</u>	0	0	<u> 0</u>	0	ļ	<u> </u>		ļ		<del> </del>		445,606	40
Regional S	iubtotal	81,107	77,938	95,818	95,567	95,175	<u> </u>		<u> </u>	<u> </u>	<u> </u>		J	440,000	•
Region 7	Α	207,404	215,579	245,690	219,210	204,177	T		T T					1,092,060	
g.u	w	39,319	37,830	45,039	40,934	38,630			<u> </u>					201,752	
	S	1,967	1,725	2,196	2,318	2,106		1	T					10,312	ĺ
	vs	9	O	0	0	0		1						0	
Regional S		248,690	255,134	292,925	262,462	244,913								1,304,124	119
		1 64050	52.055	60.633	64,254	60,559		T	T	T	T T	T	T	322,350	
Region Other	A	64,350	63,355 8,659	69,832 9,946	10,520	9,774	<del>                                      </del>			<del>                                     </del>	<del> </del>			48,132	
	W	9,233	2,825	3,290	3,592	3,613	<del> </del>			+	1	1		16,760	
	S	3,440 0	<u>2,825</u>	5,230	47	10		<del> </del>	<del>                                     </del>	· · · · · · · · · · · · · · · · · · ·				62	ĺ
manianal S	VS	77,023	74,839	83,073	78,413	73,956		<del></del>	<del>                                     </del>		-			387,304	3 229
Regional S	PHOTOTAL	17,023	14,000	1 00,070	70,415	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,									1
Grand Total	А	1,855,599	1,814,840	2,161,564	2,019,703	1,925,508				ļ	ļ	<b>_</b>		9,777,214	l
	W	364,894	352,727	410,676	393,684	375,218		1	<u> </u>		<u> </u>	ļ		1,897,199	l
	s	70,976	58,097	75,199	66,034	64,071			<u> </u>			<u> </u>	<del> </del>	334,377	1
	VS	0	465	1,504	2,845	4,443		<u> </u>	<u> </u>		<del> </del>			9,257	400
State T	otal	2,291,469	2,226,129	2,648,943	2,482,265	2,369,240		.1				<u> </u>		12,018,047	100
Percent	А	80.98%	81.62%	81.60%	81.37%	81.27%		1	1			<u> </u>		81.35%	]
	w	15.92%	15.84%	15,50%	15.86%	15.84%								15.79%	]
	s	3.10%	2.61%	2.84%	2.66%	2.70%	1							2.78%	]
1	VS	0.00%	0.02%	0,06%	0.11%	0.19%	1		1					0.08%	1
State 7		100%	100%	100%	100%	100%								100%	
		1 655	600	0.05	0.00	9,61				1	1	T	1	9.69	1
Mile/Trip Avg	Α	9.92	9,66	9.65	9.60			-	-	<del> </del>	<del> </del>	+	-	8.64	1
	W	8.75	8,61	8.58	8.65	8.62		<del> </del>	-	<del> </del>	<del> </del>	1	1	10.83	1
	S	10.69	9,82	11.5B	10.98	11.03	<del> </del>			<del> </del>	<del>                                     </del>	1		5.44	1
	<u>vs</u>	9.74	3,18 9,48	4.00 9.50	5.04 9.46	7.22 9.46	<del> </del>			<del> </del>			<b></b>	9,53	1
State 1					. 5.45	1 5.40		1					1		

## LogistiCare, Inc. Unduplicated Riders By Level of Service

	Jan-04	Feb-04	Mar-04	Apr-04	May-04 Jun-04 Jul-04 Aug-04 Sep-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	%
													And Advertis	
VA Medicaid A	12,463	12,535	13,058	12,666	12,515								63,237	69.08%
O	2,319	2,088	2,162	1,955	1,938								10,462	11.43%
>	3,421	3,445	3,699	3,592	3,541								17,698	19.33%
s^	0	0	29	61	53								143	0.16%
State Total	18,203	18,068	18,948	18,274	18,047								91,540	100%
Percent A	68.5%	69.4%	68.9%	69.3%	%6.69								%69	
	12.7%		11.4%	10.7%	10.7%								11%	
^	18.8%	19.1%	19.5%	19.7%	19.6%								19%	
s^	0.0%	0.0%	0.2%	0.3%	0.3%								0.16%	
State Total	100%		100%	100%	100%								100%	
Eligibles	265,928	265,928 258,731	263,549	263,549 264,417	264,317								1,316,942	
Total Trips	235,306	234,900	278,715	262,375	250,356								1,261,652	
Total Transportation U/P	%88	91%	106%	%66	%56								36%	
Average Weekday	10,891	11,438	11,703	11,415	11,724						LLAUWAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTAL THE TOTA		11,434	
Number of Trips  Yeekend	2,099	1,890	1,938	1,867	1,854								1,930	

### Denied Trip Request By Month and Region

Region 1			C-1. 0.1		A 04	44-4. D4	<b>J</b> ⊔n-04	Jul-04	Aug-04			Nov-04	Dec-04	Totals
Region 1		Jan-04	Feb-04	Mar-04	Apr-04	May-04	JUD-04	JUI-1/4	Aug-o4	Sep-04	Oct-04	1400-04	DCC-04	67
	Has access to vehicle	0	12	34	10		<del></del>						l	187
	Non-covered service	21	40	45	36	45								
	Lacks 2 days' notice	16	20	21	17	20								94
	Needs 9-1-1	0	0	0	0	1								1
	Ineligible for Medicaid	10	9	8	13	13	-							53
	Inappropriate Service													
	Level Request	1	2	0	2	1	1							6
	Refused Closest Provider	31	32	59	27	30	- 1	1						179
		79	115	167	105	121				~~				587
	Regional Subtotal	13	1,13	101		,								
	1													65
Region 2	Has access to vehicle	0	11	37	11	6							1	······································
	Non-covered service	31	41	36	47	34							<b>├</b> ──-	191
	Lacks 2 days' notice	26	38	37	45	33							II	179
	Needs 9-1-1	0	O	1	ð	0								1
	ineligible for Medicaid	26	22	23	32	32								135
	Inappropriate Service											***************************************		
	Level Request	0	1	6	0	2							}	9
	Refused Closest Provider	22	33	43	31	26	-							155
		105	146	185	166	133								735
	Regional Subtotal	:03	140	(00	100		1						1	
Jacks 2	Use names to unbirin	0	10	23	8	6								47
Region 3	Has access to vehicle			41	30	46								185
	Non-covered service	27	41									<del> </del>	1	167
	Lacks 2 days' notice	17	36	33	37	44						ļ	<del> </del>	$\overline{}$
	Needs 9-1-1	0	0	1	D	0							ļ	1
	Incligible for Medicaid	27	52	43	31	48						L	<u> </u>	201
	Inappropriate Service									l			1	
	Level Request	0	3	4	1	1		L		<u></u>		L	L	9
	Refused Closest Provider	12	19	7	15	16						<u></u>	1	69
	Regional Subtotal	83	161	152	122	161								679
	rtegronal contess.									L				,
Region 4	Has access to vehicle	0	10	18	4	3					<u> </u>	<u> </u>	<u> </u>	35
. , , , ,	Non-covered service	40	61	45	51	44							1	241
		27	20	29	57	41						<u> </u>	·	174
	Lacks 2 days' notice								<del></del>		<u> </u>	ļ		1
	Needs 9-1-1	0	0	0	0	1				ļ	<del> </del>			
	ineligible for Medicald	50	33	28	44	59			<u> </u>	ļ	L			214
	Inappropriate Service	l"		l		i								١.
	Level Request	0	1	1	1	1					<u> </u>	ļ		4
					1								1	
	Refused Closest Provider	5	12	11	8	12				<u> </u>		ļ	ļ	48
	Regional Subtotal	122	137	132	165	161						<u> </u>		717
			<u> </u>	,	·	· · · · · · · · · · · · · · · · · · ·				Υ	T	Υ	T	
Region 5	Has access to vehicle	0	1	4	5	1					<u> </u>	ļ	ļ	11
	Non-covered service	6	10	18	9	5			<u> </u>		<u> </u>	<u> </u>	<u> </u>	48
	Lacks 2 days' notice	2	8	4	8	10		1	l		ļ	l	<u> </u>	32
	Needs 9-1-1	0	0	1	0	0								1
		7	11	9	4	4		<del></del>	1		<b>———</b>	1	·	35
	Ineligible for Medicald	1 /	1 11		1 -			<u> </u>						
		1		<del>                                     </del>		╁┷┷		1	1	<del> </del>	<del> </del>	1	+	
	Inappropriate Service				١					····				***************************************
	Level Request	2	1	C	1	0								4
	Level Request		<b></b>	0	T	0								4
	Level Request  Refused Closest Provider	5	4	0	1	0								4 14
	Level Request		<b></b>	0	T	0								4
	Level Request  Refused Closest Provider  Regional Subtotal	5 22	4 35	0 3 39	1 28	0 1 21								4 14 145
Region 6	Level Request  Refused Closest Provider	5	4	0	1 28 8	0 1 21 3							- 44	4 14 145
Region 6	Level Request  Refused Closest Provider  Regional Subtotal	5 22	4 35	0 3 39	1 28	0 1 21								14 145 18 43
Region 6	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle	5 22 0	4 35	0 3 39	1 28 8	0 1 21 3								4 14 145
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice	5 22 0 4 5	4 35 1 10 4	0 3 39 6 12	1 28 8 7	0 1 21 3 10								14 145 145 18 43
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1	5 22 0 4 5	4 35 1 10 4 0	0 3 39 6 12 1	1 28 8 7 6	0 1 21 3 10 9								14 145 18 43 25 0
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1  Ineligible for Medicald	5 22 0 4 5	4 35 1 10 4	0 3 39 6 12	1 28 8 7 6	0 1 21 3 10 9								14 145 18 43 25
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 91-1 Ineligible for Medicaid Inappropriate Service	5 22 0 4 5 0	4 35 1 10 4 0 7	0 3 39 6 12 1 0	1 28 8 7 6 0	0 1 21 3 10 9 0							- 44	4 14 145 18 43 25 0 22
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1  Ineligible for Medicald	5 22 0 4 5	4 35 1 10 4 0	0 3 39 6 12 1	1 28 8 7 6	0 1 21 3 10 9								14 145 18 43 25 0
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	5 22 0 4 5 0	4 35 1 10 4 0 7	0 3 39 6 12 1 0 3	1 28 8 7 6 0 4 4 1	0 1 21 3 10 9 0								14 145 18 43 25 0 22
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1  Ineligible for Medicaid Inappropriate Service  Level Request  Refused Closest Provider	5 22 0 4 5 0 5	4 35 1 10 4 0 7	0 3 39 6 12 1 0 3	1 28 8 7 6 0 4 4 1 1 3	0 1 21 3 10 9 0 3								14 145 18 43 25 0 22 22
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	5 22 0 4 5 0	4 35 1 10 4 0 7	0 3 39 6 12 1 0 3	1 28 8 7 6 0 4 4 1	0 1 21 3 10 9 0								14 145 18 43 25 0 22
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider  Regional Subtotal	5 22 0 4 5 0 5	4 35 1 10 4 0 7	0 3 39 6 12 1 0 3 3	1 28 8 7 6 0 4 4 1 1 3 29	0 1 21 3 10 9 0 3 0								4 14 145 18 43 25 0 22 4 17
Region 5	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle	5 22 0 4 5 0 5 0	4 35 1 10 4 0 7 0 2 24	0 3 39 6 12 1 0 3 3 1 26	8 7 6 0 4 4 1 1 3 29 3	0 1 21 3 10 9 0 3 0 7 32								4 14 145 18 43 25 0 22 4 17 129
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1  Ineligible for Medicaid  Inappropriate Service  Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service	5 22 0 4 5 5 0 5 5 0 0 4 4 18 0 0 20	4 35 1 10 4 0 7 0 2 24	0 3 39 6 12 1 0 3 3 1 26	1 28 8 7 6 0 4 4 1 1 3 29 3 21	0 1 21 3 10 9 0 3 0 7 32 0 43								4 14 145 18 43 25 0 22 22 4 17 129
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle	5 22 0 4 5 0 5 0	4 35 1 10 4 0 7 0 2 24	0 3 39 6 12 1 0 3 3 1 26	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16	0 1 21 3 10 9 0 3 0 7 32 0 43 18								4 14 145 18 43 25 0 22 4 17 129 11 139 88
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service  Lacks 2 days' notice  Needs 9-1-1  Ineligible for Medicaid  Inappropriate Service  Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle  Non-covered service	5 22 0 4 5 5 0 5 5 0 0 4 4 18 0 0 20	4 35 1 10 4 0 7 0 2 24	0 3 39 6 12 1 0 3 3 1 26	1 28 8 7 6 0 4 4 1 1 3 29 3 21	0 1 21 3 10 9 0 3 0 7 32 0 43								4 14 145 18 43 25 0 22 22 4 17 129 111 139 88
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice	5 22 0 4 5 5 0 5 5 0 0 4 4 18 0 0 20 11	4 35 1 10 4 0 7 0 2 24 3 31 27	0 3 39 6 112 1 0 3 3 1 26 5 24	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16	0 1 21 3 10 9 0 3 0 7 32 0 43 18								4 14 145 18 43 25 0 22 4 17 129 11 139 88
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	5 22 0 4 4 5 5 0 5 5 0 18 18 0 20 11 0 0	4 35 1 10 4 0 7 0 2 24 3 31 27	0 3 39 6 11 0 3 3 1 26 5 24 15	1 28 8 7 6 0 4 4 1 3 29 3 21 16 0 0	0 1 21 3 10 9 0 3 3 0 7 32 0 43 18 0 0								4 14 145 18 43 25 0 22 22 4 17 129 111 139 88
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	5 22 0 4 4 5 5 0 5 5 0 18 18 0 20 11 0 0	4 35 1 10 4 0 7 0 2 24 3 31 27	0 3 39 6 11 0 3 3 1 26 5 24 15	1 28 8 7 6 0 4 4 1 3 29 3 21 16 0 0	0 1 21 3 10 9 0 3 3 0 7 32 0 43 18 0 0								4 14 145 18 43 25 0 22 4 17 129 111 139 88
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	5 22 0 4 5 0 5 0 4 18 0 20 11	4 35 1 10 4 0 7 0 2 24 3 31 27 0	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0	1 28 8 7 6 0 4 4 1 3 29 3 21 16 0 14 14	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0								4 14 145 18 43 25 0 22 22 4 17 129 11 139 88 0
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	5 22 0 4 5 5 0 4 18 0 20 11 11	4 35 1 10 4 0 7 0 2 24 3 3 31 27 0 26	0 3 39 6 12 1 0 3 3 1 26 5 5 4 16 0	1 28 8 7 6 0 0 4 4 1 1 3 29 3 21 16 0 0 14 2	0 1 21 3 10 9 0 3 0 7 32 0 0 43 18 0 26 0 0								4 14 145 18 43 25 0 22 22 4 17 129 11 139 88 0
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider	5 22 0 4 4 5 5 0 0 4 18 0 20 11 13	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 2 1	0 1 21 3 10 9 0 3 0 7 32 0 43 18 8 0 26								14 14 145 18 43 25 0 22 22 4 17 129 88 0 101
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal	5 22 0 4 5 0 5 0 4 18 0 20 11 0 13	4 35 1 10 4 4 0 7 0 2 24 3 31 27 0 26 4	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 57	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0								14 145 18 43 25 0 22 22 4 17 129 11 139 88 0 101 11
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal	5 22 0 4 5 0 5 0 5 0 4 18 0 2D 11 0 13 13	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 57 49	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0								14 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal	5 22 0 4 5 0 5 0 4 18 0 20 11 0 13	4 35 1 10 4 4 0 7 0 2 24 3 31 27 0 26 4	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 57	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0								14 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11 11 11 254
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service	5 22 0 4 5 0 5 0 5 0 4 18 0 2D 11 0 13 13	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 57 49	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0								14 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11 11 11 254
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request	5 22 0 4 5 5 0 0 4 18 0 20 11 0 13 1 1 3 48 0 149 104	4 35 1 10 4 4 0 7 0 2 24 3 3 31 27 0 26 4 4 95 48 234	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 17 72 127 223	1 28 8 7 6 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 1 57 49 201 186	0 1 21 3 10 9 0 3 3 0 7 32 0 0 226 0 2 89 30 227 175								14 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11 11 11 11 254
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	5 22 0 4 5 5 5 0 0 4 18 0 20 11 13 1 3 48 0 0 149 15 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 95 48 234 153	0 3 39 6 12 1 0 3 3 1 26 5 5 4 16 0 22 4 1 72 12 13 14 15 16 17 18 18 18 18 18 18 18 18 18 18	1 28 8 7 6 6 0 4 4 1 3 29 3 21 16 0 14 2 2 1 57 49 201 186 0 0	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 89 30 227 175 2								14 14 145 18 43 25 0 22 22 4 17 129 68 0 101 11 11 361 254 0 101 11 11 11 11 11 11 11 11 11 11 11
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Inappropriate Service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice	5 22 0 4 5 5 0 0 4 18 0 20 11 0 13 1 1 3 48 0 149 104	4 35 1 10 4 4 0 7 0 2 24 3 3 31 27 0 26 4 4 95 48 234	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 17 72 127 223	1 28 8 7 6 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 1 57 49 201 186	0 1 21 3 10 9 0 3 3 0 7 32 0 0 226 0 2 89 30 227 175								14 14 145 18 43 25 0 22 4 17 129 111 139 88 0 101 11 11 11 361 135 14 361 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18
	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  al Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	5 22 0 4 5 0 5 0 5 0 4 18 0 2D 11 0 13 13 48 0 149 104 0	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 95 48 234 153 0 160	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 141 3 136	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 186 0 142	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 227 175 2 185								4 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11 11 254 1,034 759 5
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Inappropriate Service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice	5 22 0 4 5 5 5 0 0 4 18 0 20 11 13 1 3 48 0 0 149 15 16 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 95 48 234 153	0 3 39 6 12 1 0 3 3 1 26 5 5 4 16 0 22 4 1 72 12 13 14 15 16 17 18 18 18 18 18 18 18 18 18 18	1 28 8 7 6 6 0 4 4 1 3 29 3 21 16 0 14 2 2 1 57 49 201 186 0 0	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 89 30 227 175 2								14 14 145 18 43 25 0 22 4 17 129 11 139 88 0 101 11 11 361 254 759 5
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request  In Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Level Request	5 22 0 4 5 0 5 0 18 0 20 11 13 13 48 0 149 104 0 138	4 35 1 10 0 7 0 2 24 3 31 27 0 26 4 4 95 48 234 153 0 160	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 141 3 15 16 17 18 18 18 18 18 18 18 18 18 18	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201 186 0 142 8	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 89 30 227 175 185								14 145 18 43 25 0 22 22 4 17 129 11 139 88 0 101 11 11 361 254 1,034 759 761
Region 7	Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  al Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	5 22 0 4 5 0 5 0 18 0 20 11 13 13 48 0 149 104 0 138	4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 95 48 234 153 0 160	0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 141 3 136	1 28 8 7 6 0 4 4 1 1 3 29 3 21 16 0 14 2 1 186 0 142	0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 227 175 2 185								14 14 145 18 43 25 0 22 4 17 129 88 0 101 11 11 361 254 1,03 7,59 5

## LogistiCare, Inc. Virginia Network Provider Adds and Deletes

Total	Deletes
	Deletions
Total	Adds
	Additions
	Wonth

Jan-04

Feb-04         3         1           Mar-04         2         3           Apr-04         2         3           Apr-04         1         4	Monthly Total 3  Monthly Total 2	Monthly Total		9
Mar-04  Apr-04  Monthily Total 2 3  Apr-04  Monthily Total 1 4	Mar-04         3         1           Monthly Total         2         3           Apr-04         1         4	Feb-04		
Mar-04           Monthly Total         2         3           Apr-04         1         4	Mar-04           Monthly Total         2         3         3         3         3         3         3         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4         4	Monthly Total	.3	-
Monthly Total 2 3	Monthly Total         2         3           Apr-04         1         4	Mar-04		
Monthly Total 2 3	Monthly Total         2         3           Apr-04         1         4			
Apr-04   Monthly Total 1 4	Apr-04    Monthiy Total	Monthly Total	3	3
	Monthly Total 4	Apr-04		
	Monthly Total 1 4			
		Monthly Total		4
May-04				

Monthly Total

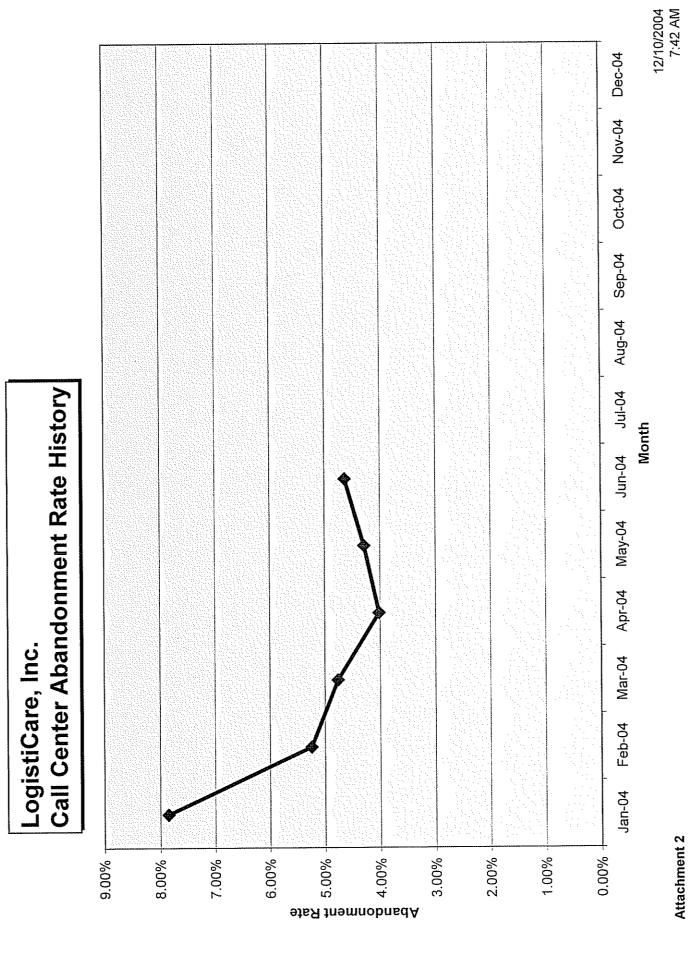
YTD Total

	Report	
LogistiCare, Inc.	Provider Payment Report	

-04 Totals %		695 35%	1,303 65%	<u>0</u> 0%	1.998 100%
ov-04 Dec					
Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04					
Sep-04					
Aug-04					
1 Jul-04					
1 Jun-04		89	0	ō	б
I May-04			5 410	OI	2 499
		107	7 365	Ō	CTA A72
Jan-04   Feb-04   Mar-04		2 119	2 347	CI	466
Feb-04		3 192	9 82		7 274
Jan-04		188	66		787
	roviders	30 Days	45 Days	60 Days	Total
	Number of Providers	Paid Within: 30 Days			Ctata Tatal

LogistiCare, Inc. Call Center Statistics

Month	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92.13%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	94.76%
Mar-04	33,772	32,152	1,608	1:01	3:34	0:52	4.76%	95.20%
Apr-04	33,917	32,554	1,361	0:56	3:18	0:42	4.01%	95.98%
May-04	31,124	29,782	1,333	0:51	3:07	0:47	4.28%	95.69%
Jun-04	33,116	31,579	1,533	1:04	3:09	0:51	4.63%	95.36%
Jul-04								
Aug-04								
Sep-04							***************************************	
Oct-04								
Nov-04							W	
Dec-04								
Totals	194,822	184,817	9,972	1:11	3:15	0:57	5.12%	94.86%



12/10/2004 7:42 AM

Full-Time Equivalent Customer Service Reps @ Beginning of Hour LogistiCare, Inc. June, 2004

M9 00:11	е	7	4	2	2	7	7	7	7	7	7	~	7	က	7	7	ო	က	7	7	7	7	m	7	7	2	7	ო	က	2
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MG 00:6	7	9	4	2	7	7	7	4	7	7	7	7	7	က	4	2	2	2	2	7	က	7	2	7	4	7	2	က	က	2
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M9 00:4	18	16	14	14	4	4	22	18	15	14	15	4	2	21	18	16	16	12	ന	2	20	15	13	13	14	7	2	13	17	15
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M9 00:S1	24	17	147	74	4	7	22	17	8	15	17	3	2	20	17	17	18	1,1	2	2	20	17	15	12	14	2	m	8	14	15
MA 00:11	22	12	12	F	8	2	19	1,8	-	12	15	က	2	21	15	13	13	10	2	2	14	15	5	2	11	2	2	12	15	15
MA 00:01	24	15	13	F	4	2	22	17	14	11	14	6	2	18	15	14	14	10	4	2	16	15	14	14	13	2	2	18	16	14
MA 00:6	22	13	12	=	4	2	19	15	=	12	13	3	2	16	15	F	13	တ	4	2	15	15	12	=	12	2	2	17	14	13
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MA 00:S	~	3	2	1 4	2	2	2	2	2	2	2	2	2	2	1	1	2		0	1	2	2	2	1 60	, ~	1		1		3
Date of Month		2	3	4	.5	9	7	8	6	- U	,	12	3	77	. L	19	17	. α	10	200	21	22	23	24	25	28	27	28	29	30

LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

Region 1	L	18 736	17.979	21 753	19.914	18,959	20.052							117,393	85.9%
	S	1 184	994	1316	1 150	1,213	1.268							7,123	5.29
	<u>×</u>	1.953	1,796	2.134	2,105	2.001	2,054							12,044	8.8%
	K2	ō	ō	ā	ō	23	53							9/	0.1%
Regional S	Subtotal	21,873	20,769	25,203	23,170	22,196	23,425							136,636	8.9
														100	
Region 2	A	28,045	29,359	35.941	33 597	32,468	36 527			1			1	195,937	80.9%
	S	866	384	1 208	1049	1,019	1,113		1				-	0,3/1	45.437
	×	5,795	- 1	7,441	6.883	6,499	7.089		-					39,760	16.4
	IV5	0.070	20 25	67.77	181	50 07	AA 778	1						242 310	15.8%
Regional Subtotal	Subtotel	34,030	- 13	44.013	1010	100,04	10,5	- Contraction		1	1			2	
		i and my		1	100.04	AR 705	EO 2328							783 708	
Region 3	¥ -	44,380		1,62,10	43,004	777	707				Ī		-	5 192	1.5%
	2	27.40	ł	1	11 628	11 000	11 938	<del> </del>	T	-			-	68.448	
	37.0	200	5 2	1	120	132	131	T				-		383	1
) Junior II	VS Current	54 34B		64 473	61.719	58 675	63 095	T						357,731	١,,
regional audious	Sections	212	-10	25.0		25.25		4 500000		100					
Section 6	_	OE0 27	45 110	1	50 944	87.048	50 869		l					294,958	
r in the	2	#C0 #	1 503	ŧ	1 373	1 388	1 474							9,113	2.4%
***************************************	,3	11 679	11 140	•	17 185	11 648	12 469	ľ						71,802	
	ve	C	146	1	315	271	281						_	1,355	
Regional Subtotal	Subtotal	60,585	57,989	67,489	64,817	61,255	65,093							377,228	74.6%
			11	1	TO JOHN MANY	13.	C. 20. 44	out to assess the	100 miles		March Server				
Region 5	¥	14,251	14,354	17,961	16,976	16,421	17,665							97,628	79.6%
	5	610	ı	678	557	ı	517							3,456	- 1
	3	3,208	1	3,765	3,711	3,626	3.834							21,301	- 1
	VS	ō		o	18	- 1	108							230	0.2%
Regional Subjeta	Subjeta	18,069	- 1	ı	21,262	20,642	22,124		_	1				GLG,271	-11
		1000	1	1	1	27401	7 534	ľ		ľ				30 R1R	
Region 6	W.	2,010		1		27.0	282							1 806	
	2 3	1 671	1 520	1 788	1777	1 809	1.990							10,505	
	ΥS	0			[	18	o							47	0.1%
Regional Subfotal	Subfatal	7,834			9.017	8,854	9,503						-	52,176	
	State of the first	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	- 1	1			The second		114 11 114 114						
Region 7	4	25,555	ŀ	30,076	``	25,598	27.212							1970,101	
	5	375	- 1	1	434	425	388	1		-			1	7,420	
	×	5,681	1	- 1	١	2,825	5,244	***************************************						47	
SA .	IVS	24 644	22 0.42	37 445	CA 52	21 878	17 8561							199.920	13.1%
Нестои	Subicia	10,10	_]:		1	0,000	2000	-	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1	100000000000000000000000000000000000000				F .
Asher Denier	•	A 9.43	1	1		5 469	5 833		Ī	ſ				34,156	
tuer vegions	٥	25.6		ı	l	248	228							1,456	
***************************************		683	942	1,156	1,181	1.086	1.140				L			6,488	15.4%
	SA	C	l		1	2	4							13	
Recond Subtotal	Subtotal	6,178	ŀ	8,078		6,805	7,205							42,113	
	Charles and			1000000			10000000		10000000	Section 1		17.00	ediaeth gleinn	The Market	
Grand Total	Ą	186,970	187,855	223,963	210,307	200,408	215,621							1,225,124	۳۱
	5	6,640	5,919	6,495	5,012	5,809	6,062							36,937	- 1
	A	41,696	40,980	47,881	45,491	43,524	46,758							200,330	74.4%
	VS	0	146	376	565	615	636		T					1 530 730	- 1
State Total	Total	233,300	234,800	278,713	202,37 D	230,3301	1770,502							ו'מחמין	
G	* *	70 64		20.25	29C 03	760 08	75.08							80.05	L
Terretain Terretain	, u	2 895		ı	ļ	23%	23%							2.4%	
3	3	17.7%	17.4%	17.2%	ll		17.4%							17.4%	
	VS	500		Į	0.2%	0.2%	0.2%							22.5	
State Total	Total	100.0%	1	100 0%			100.0%				_			20.001	-
		7			ľ			10.71	i tu	20 0	FE 100	Married	20,040	Totale	_

### 12/10/2004 7:42 AM

## LogistiCare, Inc. Public Transportation and Gas Reimbursement

Month:	Month: Jan-04   Feb-04   Mar-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Sep-04   Oct-04   Nov-04	Dec-04	Totals
Public Transportation	15,430	15,430 16,373	19,595	18,551	17,419	18,468							105,836
Gas Reimbursement	6,210	5,719	6,032	6,181	6,472	6,945							37,559
Grand Total	21,640	21,640 22,092	25,627	24,732	23,891	25,413							143,395
Total Trips	235,306	235,306 234,900	278,715	262,375	250,356	269,077							1,530,729
Percent of Total Trips	9.20%	9.40%	9.19%	9.43%	9.54%	9.44%							9.37%
Pharmacy Trips	259	309	434	370	345	398							2,115
Residence to													
Residence	9	14	8	34	42	36							140

	Complaint Type:	Jan-04	Feb-04	Mar-84	Apr-04	May-04	Jun-G4	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Region 1	Issue w/LogistiCare	6	5	7	В	6	1							33
CL grown	Provider Late	25	55	55	43	26	22							226
	issue with Driver	0	1	3	2	D	2							88
		В	29	13	26	16	11							103
	Provider No Show			2	- <del>0</del>	2	3						i i	7
	Issue with Vehicle	0	0				3							70
	Rider No Show		2	32	25	8								58
	Providel Issues	2	23	11	11	9	2							10
	Facility issues	0	- 6	2	1	0	1							
	Recip Incident/Injury	0	G	1	0	Ð	C							1
Sp.	gional Subtotet	41	121	125	116	67	45							516
														125
Region 2	issue W/Logist/Care	9	11	23	17	28	37							455
	Provider Late	57	50	81	76	86	105							
	issue with Drive!	0	0	1	10	5	4							20
	Provider No Show	40	34	45	64	49	64							296
		ō	D I	0	0	0	1						1	1
	Issue with Vehicle			43	56	62	90							325
	Rider No Show	30	44			19	12							62
	Provider Issues	8		10	3									141
	Facility Issues	16	27	17	25	21	35							18
****	Recip Incident/Injury	1	5	5	1 1	4	2			····				
Ro	gional Subtotal	161	181	225	252	274	350							1,443
										***************************************				56
Region 3	Isaue w/LogistiCare	15	12	10	6	7	6							232
	Provider Late	40	23	20	47	33	69							
	Issue with Driver	5	1	0	0	C C	3							9
	Provider No Show	60	65	65	66	47	63							366
	Issue with Vehicle	0	2	0	0	0	0							2
		13	19	23	48	29	35							167
	Rider No Show					2	5							17
	Provider Issues	1	5	1	3									25
	Facility issues	1	7	3	3	4	7							24
	Recip Incident/Injury	4	4	4	3	5	44							898
Pr	gional Subtotal	139	138	126	176	127	192							848
						-								55
Region 4	Issue w/LogistiCate	21	8	. 5	9	6	6							1,144
	Provider Late	227	149	206	258	207	97							1,144
	Issue with Davet	4	0	1 1	0	0	0							
	Provider No Show	79	53	5B	69	90	46						ļ	395
	facue with Vehicle	0	Ð	3	3	3	0		<u></u>			_,		9
		18	9	14	20	16	16							93
	Rider No Show		- 6	13	11	11	G		I		l			55
	Provider Issues	14					Ö		<b></b>					5
	Facility Issues	11	2	1	0	11								11
	Recip Incident/Injury	1	3	4	1	0	2				<del></del>			1772
Regional Sub	total	365	230	305	371	334	167		<u> </u>	<u> </u>	<u> </u>		L	1114
		,				3	3		·	l''			T	29
Region 5	isque W/LogastCare	4	6	88	5									137
	Provider Late	13	5	24	22	17	56		ļ					5
	issue with Driver	0	0	5	0	0	0				ļ		<u> </u>	
	Provider No Show	11	8	16	17	9	17						ļ	78
	Issue with Vehicle	0	O	Ō	O.	0	0							0
		7	2	4	4	3	9						1	29
	Rider No Show		10	14	8	7	8		<del></del>		1			48
	Provider Issues	1			7	5	6			····	1			41
	Facility Issues	5	11	17			2		<del> </del>				1	3
	Recip Incident/Injury	0	0	0	0	1					<del> </del>		<del>                                     </del>	370
Regional Sut	total	41	32	88	63	45	101	L	<u> </u>	L	L	L		<u> </u>
-	1	6	10	8	2	0	1 1	1			1	l		27
Region 6	issue w/LogistiCare		7	10	6	3	10		1	1				41
	Provider Late	5			6	i	Ö	<del></del>	<del> </del>	İ	<del> </del>		1	1
	Issue with Driver	<u> </u>	0	0					<del> </del>	<del> </del>	<del>                                     </del>			37
	Provider No Show	33	12	4	6	8	4		<del> </del>		<del></del>		ł	C
	Issue with Vehicle	0	0	0	0	0	0	ļ	<del> </del>	<b></b>	<del> </del>	<del> </del>	<del> </del>	
	Rider No Show	7	3	4	1	3	7		<del> </del>	ļ	<b></b>	<b> </b>	<del> </del>	25
	Provider Issues	2	9	1	2	1	1			<u></u>	<u> </u>	ļ	<b></b>	16
	Facility Issues	0	ő	4	1	0	2		1	L		L	<u></u>	7
		<del>  0</del>	0	0	Ò	Ö	1	f	1	I		L		1
	Recip Incident/Injusy	23	41	31	18	16	26	1	1	1	1	Γ'	1	155
Regional Sut	north	1 43	<u>+;</u>	1 31	1 19	1		L		1	<del>}</del>	<del></del>	<del></del>	
Region 7	issue w/LogistiCare	12	15	4	2	1 2	0	1			1			35
, 54,470011 1	Provider Late						}v			<u> </u>	1			
	LE INTERCH LANG				61	75	71		<u> </u>					358
		39	53	59	61 0	75 0								358 3
	Issue with Driver	39	53 2	59 0	٥	0	71 0							358
	Issue with Drivel Provider No Show	39 1 25	53 2 16	59 0 21	0 14	0 B	71 0 3							358 3
	Issue with Driver   Provider No Show   Issue with Vehicle	39 1 25 1	53 2 16 0	59 0 21 0	0 14 0	0 8 0	71 0 3 0							358 3 87
	Provider No Show Issee with Vehicle Rider No Show	39 1 25 1 13	53 2 18 0 9	59 0 21 0 13	0 14 0 15	0 8 0 17	71 0 3 0							358 3 87 1 80
	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues	39 1 25 1 13	53 2 16 0 9	59 0 21 0 13 6	0 14 0 15	0 8 0 17 0	71 0 3 0 13 0							358 3 87 1 80 10
	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	39 1 25 1 13 1	53 2 16 0 9 2 5	59 0 21 0 13 6	0 14 0 15 1	0 8 0 17 0	71 0 3 0 13 0							358 3 87 1 80 10 6
	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues	39 1 25 1 13 1 1 0	53 2 16 0 9 2 5	59 0 21 0 13 6 0	0 14 0 15 1 0	0 8 0 17 0 0	71 0 3 0 13 0 0 0							358 3 87 1 80 10 6 5
R	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	39 1 25 1 13 1	53 2 16 0 9 2 5	59 0 21 0 13 6	0 14 0 15 1	0 8 0 17 0	71 0 3 0 13 0							358 3 87 1 80 10 6
	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Ricep Incident/Injury optional Subtotal	39 1 25 1 13 1 1 0 93	53 2 16 0 9 2 5 0	59 0 21 0 13 6 0 2 105	0 14 0 15 1 0 2 95	0 8 0 17 0 0 1 1 103	71 0 3 0 13 0 0 0 0							358 3 87 1 80 10 6 5 55
Grand	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Reco Incidentinjury egional Subrotal Issue w/LoppitCare	39 1 25 1 13 1 1 0 93	53 2 16 0 9 2 5 0 102	59 0 21 0 13 6 0 2 105	0 14 0 15 1 0 2 95	0 8 0 17 0 0 1 1 103	71 0 3 0 13 0 0 0 0 0 0 0 87			2				358 3 87 1 80 10 6 5 585
	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Ricep Incident/Injury optional Subtotal	39 1 25 1 13 1 1 0 93	53 2 16 0 9 2 5 0 102 67 342	59 0 21 0 13 6 0 2 105	0 14 0 15 1 0 2 95	0 8 0 17 0 0 1 103	71 0 3 0 13 0 13 0 0 0 0 87							358 3 87 1 80 10 6 5 585 360 2,593
Grand	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Reco Incidentinjury egional Subrotal Issue w/LoppitCare	39 1 25 1 13 1 1 0 93	53 2 16 0 9 2 5 0 102 67 342 4	59 0 21 0 13 6 0 2 105 55 455 10	0 14 0 15 1 0 2 95 49 513	0 8 0 17 0 0 1 103 52 447 6	71 0 3 0 13 0 0 0 0 0 87 54 430 9							358 3 87 1 80 10 6 5 585 360 2,593 51
Grand	lesue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury optional Subtrotal Issue wit_opstCare Provider Late Issue with Diver	39 1 25 1 13 1 1 0 93 73 406	53 2 16 0 9 2 5 0 102 67 342	59 0 21 0 13 6 0 2 105	0 14 0 15 1 0 2 95	0 8 0 17 0 0 1 103	71 0 3 0 13 0 13 0 0 0 0 87							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362
Grand	Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury egional Subtotal Issue w/LogstCare Provider Late Issue with Driver Provider No Show	39 1 25 1 13 1 1 0 93 73 406 10 226	53 2 16 0 9 2 5 0 102 5 7 342 4 217	59 0 21 0 13 6 0 2 105 65 455 10	0 14 0 15 1 0 2 95 49 513	0 8 0 17 0 0 1 103 52 447 6	71 0 3 0 13 0 0 0 0 0 87 54 430 9							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20
Grand	Issue with Drive I Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury egitonal Subrotal Issue with Opinical Issue with Driver Issue with Driver Ironder No Show Issue with Vehicle	39 1 25 1 13 1 0 93 73 406 10 226 1	53 2 16 0 9 2 5 0 102 67 342 4 217 2	59 0 21 0 13 6 0 2 105 65 455 10 2222 5	0 14 0 15 1 1 0 2 95 49 513 12 262 3	0 8 0 17 0 0 1 1 103 52 447 6 227 5	71 0 3 3 0 13 0 0 0 0 87 54 430 9 208							358 3 87 1 80 10 6 5 5 585 360 2,593 51 1,362 20 789
Grand	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury optional Subtrotal Issue wit.opstCare Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88	53 2 16 0 9 2 5 0 102 67 342 4 217 2 86	59 0 0 21 0 13 6 0 2 105 5 455 10 222 133	0 14 0 15 1 0 2 95 48 513 12 262 3 169	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138	71 0 3 3 0 0 13 0 0 0 0 87 54 430 9 208 4 173							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266
Grand	Issue with Divel Provider No Show Issue with Vehicle Rider No Show Provider Issues Repp Incidentificity oglonal Subrotal Issue with Opes Care Provider Late Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider No Show Provider Issues Provider No Show Provider No Show Provider No Show Provider No Show Provider No Show Provider No Show	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 88	53 2 16 0 9 2 5 5 0 102 67 342 4 217 2 88 65	59 0 0 13 6 0 2 105 65 455 10 222 5 133 56	0 14 0 15 1 1 0 2 95 49 513 12 262 3 169 39	0 8 0 17 0 1 103 52 447 6 227 5 138 49	71 0 3 0 13 0 0 0 0 87 54 430 9 208 4 173							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266
Grand	Issue with Drive in  Provider No Show Issue with Vehicle  Rider No Show  Provider Issues  Facility Issues  Recip Incident/Injury  egional Subrotal  Issue with Opinical  Issue with Driver  Provider No Show  Issue with Opinical  Rider No Show  Provider No Show  Provider No Show  Provider No Show  Provider No Show  Provider Issues  Facility Issues	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 29 24	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48	59 0 0 13 6 0 2 105 65 455 10 2 222 5 133 56 44	0 14 0 0 15 1 0 2 95 49 513 12 262 3 169 37	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49	71 0 3 3 0 13 0 0 0 0 0 0 87 54 430 9 208 4 173 28							358 3 67 1 1 80 10 6 5 585 360 2,593 1,362 20 789 266 235
Grand	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Rider No Show Provider Issues Rider No Show Issues Rider No Show Issues Rider No Show Issue with Driver Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Feeting Issues Reep Incidentinium Reep Incidentinium	39 1 25 1 13 1 1 1 0 9 33 73 406 10 226 88 29 24 6	53 2 16 0 9 2 5 0 102 5 4 217 247 217 288 65 48	59 0 0 21 0 13 6 0 2 105 5 5 455 10 222 222 5 133 56 444 16	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49	71 0 3 3 0 0 13 0 0 0 0 87 54 430 9 208 4173 28 51							358 3 87 1 80 10 6 5 5 5 85 360 2,593 51 1,362 20 789 266 235 63
Grand	Issue with Drive in  Provider No Show Issue with Vehicle  Rider No Show  Provider Issues  Facility Issues  Recip Incident/Injury  egional Subrotal  Issue with Opinical  Issue with Driver  Provider No Show  Issue with Opinical  Rider No Show  Provider No Show  Provider No Show  Provider No Show  Provider No Show  Provider Issues  Facility Issues	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 29 24	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48	59 0 0 13 6 0 2 105 65 455 10 2 222 5 133 56 44	0 14 0 0 15 1 0 2 95 49 513 12 262 3 169 37	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49	71 0 3 3 0 13 0 0 0 0 0 0 87 54 430 9 208 4 173 28							358 3 67 1 80 10 6 6 5 585 360 2,593 1,362 20 789 266 215
Grand Total	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Rider No Show Provider Issues Rider No Show Issues Rider No Show Issues Rider No Show Issue with Driver Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Recip Incident/Initry State Total	39 1 25 1 13 1 1 1 0 9 33 73 406 10 226 88 29 24 6	53 2 16 0 9 2 5 0 102 5 4 217 247 217 288 65 48	59 0 0 21 0 13 6 0 2 105 5 5 455 10 222 222 5 133 56 444 16	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49	71 0 3 3 0 0 13 0 0 0 0 87 54 430 9 208 4173 28 51							358 3 67 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Divel Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incidentingly optional Subtotal Issue wit, OpstiCare Provider Late Issue with Diver Provider Late Issue with Diver Provider Late Issue with Diver Provider Late Issue with Diver Provider Issues Footing Issues Footing Issues Resp Incidentiniuty State Total	39 1 25 1 1 13 1 0 93 73 406 10 226 1 1 88 29 24 6	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 0 13 6 0 2 105 65 455 10 22 222 5 133 56 444 16 1,006	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 3 169 39 37 7	0 8 0 17 0 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 0 13 0 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 67 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Drive in Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury egitonal Subrotal Issue with Driver Issue with Driver Issue with Driver Issue with Driver Issue with Webicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issues Recip Incident/Injury State Total	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 29 24 5 863	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 0 13 6 0 2 105 65 455 10 222 5 133 56 44 16 1,006	0 14 0 0 15 1 0 0 2 95 49 513 12 262 3 169 39 37 7	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 0 13 0 0 0 0 0 0 87 54 430 9 208 4 173 28 51 111 968							358 3 87 1 80 10 6 5 55 585 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Divel Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incidentingly optional Subtotal Issue wit, OpstiCare Provider Late Issue with Diver Provider Late Issue with Diver Provider Late Issue with Diver Provider Late Issue with Diver Provider Issues Footing Issues Footing Issues Resp Incidentiniuty State Total	39 1 25 1 1 13 1 0 93 73 406 10 226 1 1 88 29 24 6	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 121 0 13 6 0 2 105 55 455 10 222 22 5 133 55 444 16 1,006	0 14 0 0 15 1 1 0 2 95 49 5 513 12 262 3 169 39 37 7 1,091	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 55 585 360 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incidentingly Provider Issues Resp Incidentingly Provider Late Issue with Diver Provider Late Issue with Diver Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incidentinity State Total various ret cancellations complaint-from	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 29 24 5 863	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 0 13 6 0 2 105 65 455 10 222 5 133 56 44 16 1,006	0 14 0 0 15 1 0 0 2 95 49 513 12 262 3 169 39 37 7	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,779 9,80% 6,27%
Grand Total	Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incidentingly optional Subtotal Issue wit, opsticate Provider Late Issue with Diver Provider Late Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Feating Issues Resp Incidentingly State Total volumes not cancellations complaint-free Issue wit, opsticate Provider Late	39 1 25 1 1 13 1 0 93 73 406 10 226 1 88 29 24 6 863 	53 2 16 0 9 2 5 0 102 67 342 4 217 2 86 65 48 12 845 	59 0 21 0 13 6 6 0 2 105 65 455 10 222 5 133 56 44 16 1,006	0 14 0 0 15 1 1 0 2 95 49 5 513 12 262 3 169 39 37 7 1,091	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Drive in Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Resp Incident/Injury egional Subrotal Issue with Ophical Issue with Ophical Issue with Driver Issue with Driver Issue with Ophical Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury State Total Vehicle Issue with Ophical Issues with Vehicle Issue with Ophical Issues with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issue with Ophical Issu	39 1 25 1 13 1 0 93 73 406 10 226 1 88 29 24 5 863 -99.63% 8.46% 47.05% 1.16%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 121 0 13 6 6 0 2 105 65 455 10 222 5 133 6 44 16 1,006	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966 	71 0 3 3 0 13 0 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 55 360 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total	Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incident/Injury egitorial Subtrotal Issue with Diver Issue with Diver Issue with Diver Issue with Diver Issue with Diver Provider No Show Provider Issues Resp Incident/Injury State Total vations net cancellations complaint-fee Issue with Oner Insue with Diver Issues Resp Incident/Injury State Total vations net cancellations complaint-fee Issue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner Insue with Oner In	39 1 25 1 1 13 1 1 0 93 73 405 10 226 1 1 88 29 24 5 863 -99.63% 8.46% 47.05% 1.16%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845 	59 0 21 0 13 6 0 2 105 65 455 10 222 5 133 56 44 44 16 1,006 -99.64% 6.46% 45.23% 0.99% 0.99%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 7 7 1,091	0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966	71 0 3 3 0 13 0 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 55 585 2,593 51 1,362 20 789 266 235 63 5,739
Grand Total Total	Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incident/Injury optional Subtotal Issue with OpisiCare Provider Late Issue with OpisiCare Provider No Show Issue with Vehicle Rider No Show Provider Issues Feating Issues Resp Incident/Injury State Tatal Valions net cancellations complaint-free Issue with OpisiCare Provider Late Issue with Diver Issue with OpisiCare Provider Issues Resp Incidentiniuty State Tatal	39 1 25 1 1 13 1 0 93 73 406 10 226 1 1 88 29 24 6 863 - 99.63% 47.05% 1.16% 26.19% 0.12%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 86 65 48 12 845 	59 0 21 0 13 6 0 2 105 65 455 10 222 5 133 56 44 16 1,006 -99.64% 6.46% 45.23% 0.99% 22.07% 0.59%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091	0 8 0 17 0 0 1 103 52 447 6 227 5 138 49 31 11 966 -99.61% 5.38% 46.27% 0.62% 0.62%	71 0 3 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,739 -99.80% 6.27% 6.27% 6.27% 0.89%
Grand Total Total	Issue with Drive in Provider No Show Issue with Vehicle Rider No Show Provider Sause Facility Issues Resp Incident/Private Provider Issues Facility Issues Resp Incident/Private Provider Issue with Driver Issue with Driver Issue with Driver Issue with Driver Issue with Vehicle Rider No Show Provider Issues With Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Issue with Openional Provider Issues Without Issue with Openional Issue with Openional Issue with Openional Issue with Openional Issue with Openional Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show	39 1 25 1 13 1 1 0 93 73 406 10 226 1 88 29 24 5 863 -99.63% 8.46% 1.16% 26.19% 0.12% 0.12% 10.20%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845 	59 0 13 6 0 105 65 455 10 222 5 133 56 44 16 1,006 -99,64% 8,46% 0,23% 0,50% 13,22%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091 	0 8 0 17 0 17 0 0 1 1 103 52 447 6 227 5 138 49 31 11 966 	71 0 3 3 0 13 0 0 13 0 0 0 87 87 54 430 9 208 4 173 51 11 968 -99.64% 5.59% 44.42% 0.93% 21.49% 0.41% 0.41%							358 3 67 1 10 6 5 55 585 360 2,593 51 1,362 20 789 62 235 63 5,739 -9,80% 6,27% 6,27% 6,27% 6,27% 0,89% 0,89%
Grand Total	Issue with Diver Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incident/Injury optional Subtotal Issue with OpisiCare Provider Late Issue with OpisiCare Provider No Show Issue with Vehicle Rider No Show Provider Issues Feating Issues Resp Incident/Injury State Tatal Valions net cancellations complaint-free Issue with OpisiCare Provider Late Issue with Diver Issue with OpisiCare Provider Issues Resp Incidentiniuty State Tatal	39 1 25 1 1 13 1 1 0 93 73 405 10 226 1 1 88 29 24 5 863 -99.63% 8.46% 47.05% 47.05% 1.16% 26.19% 0.12%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 0 13 6 0 105 55 105 55 10 222 5 133 56 44 16 1,006 -99.64% 6.46% 45.23% 0.99% 22.07% 0.50% 13.22% 5.57%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 3 169 39 7 7 1,091 	0 8 0 17 0 0 17 0 0 1 1 103 52 447 6 227 5 138 49 11 966 99.61% 5.38% 46.27% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0	71 0 3 0 13 0 0 13 0 0 0 87 54 430 9 208 4 173 28 51 11 968 -99.64% 5.59% 44.42% 0.93% 21.49% 0.41% 17.87% 0.41% 17.87%							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 225 63 5,739 
Grand Total	Issue with Drive in Provider No Show Issue with Vehicle Rider No Show Provider Sause Facility Issues Resp Incident/Private Provider Issues Facility Issues Resp Incident/Private Provider Issue with Driver Issue with Driver Issue with Driver Issue with Driver Issue with Vehicle Rider No Show Provider Issues With Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Issue with Vehicle Issue with Openional Provider Issues Without Issue with Openional Issue with Openional Issue with Openional Issue with Openional Issue with Openional Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show	39 1 25 1 1 13 1 0 93 73 406 10 226 1 1 88 29 24 6 863 -99.63% 47.05% 1.16% 26.19% 0.12% 10.20% 3.36%	53 2 16 0 9 9 2 5 0 102 67 342 4 217 2 86 65 48 12 845 	59 0 21 0 13 6 0 2 105 65 455 10 222 5 133 56 44 16 1,006 -99.64% 6.46% 45.23% 0.99% 22.07% 13.22% 5.57% 4.37%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091 	0 8 0 17 0 1 103 52 447 6 227 5 138 49 31 11 966 99.61% 5.38% 46.27% 0.62% 0.62% 14.29% 5.07% 5.07%	71 0 3 0 0 13 0 0 0 0 87 54 430 9 208 4 173 28 51 11 968 							358 3 87 1 80 10 6 5 585 360 2,593 51 1,362 20 789 266 235 63 5,739 -99.80% 6.27% 6.27% 0.89% 0.89% 13,75% 45,18% 0.35% 13,75% 46,000 13,75% 14,000 14,000 15,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 16,000 1
Grand Total	Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider Issues Resp Incident/Injury Provider Issues Resp Incident/Injury Provider Late Issue with Driver Provider Late Issue with Driver Provider No Show Provider No Show Provider Issues Resp Incident/Injury State Total Vettors red cancellations complaint-free Issue with Driver Issues Mr. Opsticate Provider Issues Resp Incident/Injury State Total Vettors red cancellations complaint-free Issue with Driver Provider No Show Issue with Vehicle Rider No Show Plander No Show Plander Issues Provider No Show Plander Issues Plander Issues Provider Issues Provider No Show Plander Issues	39 1 25 1 1 13 1 1 0 93 73 405 10 226 1 1 88 29 24 5 863 -99.63% 8.46% 47.05% 47.05% 1.16% 26.19% 0.12%	53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65 48 12 845	59 0 0 13 6 0 105 55 105 55 10 222 5 133 56 44 16 1,006 -99.64% 6.46% 45.23% 0.99% 22.07% 0.50% 13.22% 5.57%	0 14 0 0 15 1 1 0 2 95 49 513 12 262 3 3 169 39 7 7 1,091 	0 8 0 17 0 0 17 0 0 1 1 103 52 447 6 227 5 138 49 11 966 99.61% 5.38% 46.27% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0.52% 0	71 0 3 0 13 0 0 13 0 0 0 87 54 430 9 208 4 173 28 51 11 968 -99.64% 5.59% 44.42% 0.93% 21.49% 0.41% 17.87% 0.41% 17.87%							358 3 87 1 80 10 6 55 585 360 2,593 51 1,362 20 799 265 235 63 5,739 

### LogistiCare, Inc. Mileage By Region and Level of Service for Reservations Net Cancellations

	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Region 1	A	243,053	227,093	274,881	245,754	238,656	245,612		***************					1,476,049	
	W	27,084	24,303	27,761	28,916	27,009	28,265							163,338	
	s	18,239	12,488	20,529	18,737	18,189	21,347						ļ	109,529	1
	vs	l o	0	D	<u>0</u>	232	442							674	1
Regional	Subtotal	288,376	263,884	323,171	293,407	284,086	296,666						<u> </u>	1,749,590	12%
Region 2	ĪA .	276,885	266,261	330,340	307,873	293,635	325,085							1,800,079	į
	w	55,036	58,555	69,329	62,027	58,260	66,336	***************************************						369,543	l
	s	8,203	9,248	10,475	7,429	8,476	10,104							53,935	1
	VS	0	0	216	391	415	428							1,450	l
Regional	Subtotal	340,124	334,064	410,360	377,720	360,786	401,953							2,225,007	15%
Region 3	A	433,235	424.811	505,030	484,943	461,869	503,256			-				2,813,144	
	W	99,329	97,581	112,214	106,828	101,600	112,355							629,907	l
	s	11,514	10,019	12,901	11,087	B,524	8,983							63,028	l
	vs	0	Q	Q	1.056	1,453	1,197							3,706	İ
Regional	-	544,078	532,411	630,145	603,914	673,446	625,791							3,509,785	24%
	7,	204 674	279 740	425.050	419,007	391,958	424,104			T	1	T	1	2,444,419	ĺ
Region 4	A	394,571	378,719 76.310	435,050 86,983	87,656	82,471	88,372		***************************************		<u> </u>	<b></b>	<del> </del>	502,686	ĺ
	s	80,894 13,045	76,310 8,892	8,459	8,889	9,358	9,357	<del> </del>			<u> </u>		<del> </del>	5B,000	i
	vs	13,045	465	1,283	1,140	1,240	1,144		***************************************			<u> </u>	-	5,272	i
Regional		488,510	464,386	532,775	516,692	485,037	522,977			<b></b>	<u> </u>		<b>-</b>	3,010,377	219
negional	Juniolai	1 400,010	404,300	202,110	010,004	402,001				<u> </u>	<u> </u>	<u></u>	<u> </u>		i,
Region 5	A	175,366	179,126	224,896	202,715	200,592	213,444						<u> </u>	1,196,139	i
	W	36,263	33,868	41,00B	39,761	39,394	41,453							231,747	l
	S	11,932	10,479	14,772	11,404	10,762	11,201							70,550	ĺ
	vs	<u>D</u>	Õ	Q	211	1,093	<u>918</u>							2,222	Ι.
Regional	Subtotal	223,561	223,473	280,676	254,091	251,841	267,016		<u> </u>		<u> </u>			1,500,658	109
Region 6	A	60,735	59,896	74,845	75,947	74,052	78,168				l .	Ī	<u> </u>	423,643	ĺ
	W	17,736	15,621	18,396	17,042	18,080	20,234					I		107,109	1
	S	2,636	2,421	2,577	2,578	3,043	3,181							16,436	1
	vs	0	0	0	0	0	0							0	ı
Regional		81,107	77,938	95,818	95,567	95,176	101,583							547,188	49
Region 7	IA .	207,404	215,579	245,690	219,210	204,177	212,224	<u> </u>	Γ	1	1	T	T	1,304,284	ĺ
	W	39,319	37,830	45,039	40,934	38,630	41,460						Ι .	243,212	l
	s	1,967	1,725	2,196	2,318	2,105	2,083						<u>"</u>	12,395	l
	vs	0	0	0	0	0	36		1					36	i
Regional		248,690	265,134	292,925	262,462	244,913	255,803							1,559,927	119
Region Other	A	64,350	63,355	69,832	64,254	60,559	65,900	T	T	<u> </u>	T		T	308,250	ł
ttogion omici	w	9,233	8,659	9,946	10,520	9,774	11,556			1	T			59,688	
	s	3,440	2,825	3,290	3,592	3,613	3,073				T		1	19,833	
	<u>v</u> s	0	0	5	47	10	52							114	İ
Regional	Subtotal	77,023	74,839	83,073	78,413	73,956	80,681				<u> </u>			467,885	3.21
Grand Total	A	1,855,599	1,814,840	2,161,564	2,019,703	1,925,508	2,068,793	T T	1		T			11,846,007	
Granu rotat	W	364,894	352,727	410,676	393,684	375,218	410,031	<del>                                     </del>		ļ	<del> </del>	<del> </del>	<del> </del>	2,307,230	ĺ
	S	70,976	58,097	75,199	66,034	64,071	69,329	<del>                                     </del>			<del> </del>	<b></b>		403,706	ĺ
	vs	0	465	1,504	2,845	4,443	4,217	<del>                                     </del>	<del> </del>		<b>†</b>	<b>-</b>		13,474	l
State	***************************************	2,291,469	2,226,129	2,648,943	2,482,266	2,369,240	2,552,370	<b></b>	<b>-</b>					14,570,417	100
		T		1 ·		T 52 750				1	1	1	T	7 84 209/	1
Percent	Α	80.98%	81.52%	81,60%	81.37%	81.27% 15.84%	81.05% 16.06%		<del> </del>	<b> </b>	<del>                                     </del>	<del> </del>		81.30% 15.84%	1
	W	15.92%	15.84% 2.61%	15.50% 2.84%	15.86% 2.66%	2.70%	2.72%			<del> </del>	<del>                                     </del>			2.77%	1
	s vs	3.10% 0.00%	0.02%	0,06%	0,11%	0.19%	0.17%	<b></b>	<del> </del>	<del> </del>	<del> </del>	<del> </del>	+	0.09%	1
State	Total	100%	100%	100%	100%	100%	100%		-		-	<b>†</b>		100%	l
			<u> </u>	<u> </u>	·	· · · · · · · · · · · · · · · · · · ·		<u> </u>	T	1	T	T	1	<del></del>	ł
Mile/Trlp Avg	Α	9.92	9.66	9.65	9,60	9.61	9.59	<u> </u>	ļ	1	<b></b>	<del>                                     </del>		9.67	ł
	W	8.75	8.61	8.58	8,65	8.62	8.77	<u> </u>	ļ		<b> </b>	-		8.66	ł
	s	10,69	9,52	11.58	10,98	11.03	11.44	<b></b>			<b></b>	-		10.93 5.76	ł
										•					
	VS Total	9.74	3.18 9.48	4.00 9.50	5.04 9.46	7.22 9.46	6.63 9.49		<del> </del>		<del> </del>	<del>                                     </del>		9.52	1

## LogistiCare, Inc. Unduplicated Riders By Level of Service

12,820 1,994 3,730 65 18,609 10.7% 20.0%				935 988 145 10 98 6% 6%	12,463 12,5 2,319 2,0 3,421 3,4 0 18,203 18,0 68.5% 69. 12,7% 11.
				13,058 12,666 2,162 1,955 3,699 3,592 29 61 18,948 18,274 68,9% 69,3% 11,4% 10,7% 19,5% 0,3%	2,088 2,162 3,445 3,699 18,068 18,948 1 69.4% 68.9% 6 11.6% 11.4% 1 19.1% 19.5% 1
	1,938 3,541 18,047 10.7% 19.6%				2,088 2,162 3,445 3,699 0 29 18,068 18,948 1 69.4% 68.9% 6 11.6% 11.4% 1 19.1% 19.5% 1
	<b>,</b>				3,445 3,699 0 29 18,068 18,948 1 69.4% 68.9% 6 11.6% 11.4% 1 19.1% 19.5% 1
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		52   52   3			11.6% 11.4% 1 19.1% 19.5% 1
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	0.570	<u>`</u>			2.4.70
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264,708	264,417 264,317	-	264,4	263,549 264,4	265,928 258,731 263,549 264,4
269,077	3 250,356	7	262,375	278,715 262,3	
101.7%	94.7%	2	99.2%	105.8% 99.2	105.8%
11,743	5 11,724		11,415	11,703 11,47	
1,943	1,854	Ö	1,867	1,938	

### Denied Trip Request By Month and Region

Region 1		Jan-04		Mar-04	Арг-04	May-04	Jun-04	Jul-04	Aug-04		7			۳
	Has access to vehicle	0	12	34	10	11	13		<u></u>	ļ				L
[	Non-covered service	21	40	45	36	45	30		<u> </u>	L				L
ŀ					47	an.	20							Γ
	Lacks 2 days' notice	16	20	21	17	20	32			<del>                                     </del>	-			ŀ
	Needs 9-1-1	0	0	0	0	1	0			Ļ			ļ	ļ.
	Ineligible for Medicaid	10	9	8	13	13	14					l		l
3	Inappropriate Service										1			Ĭ
		1	2	0	2	1	1							l
	Level Request				<u>-</u>			<del> </del>			<del> </del>	ļ	-	i
								1			1		1 '	1
	Refused Closest Provider	31	32	59	27	30	23	<u> </u>		ļ	ļ <u> </u>			ł
Re	gional Subtotal	79	115	167	105	121	113				l	]		l
									<b>,</b> ,,,,,,,,		Y		·	Y
	Manager and American	0	11	37	11	6	12	1						l
Region 2	Has access to vehicle		~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		~~~~		<del>,</del>	-				<del> </del>	<del> </del>	ŧ
	Non-covered service	31	41	38	47	34	40	<u></u>			<u> </u>		ļ	į
	Locks 2 days' notice	25	38	37	45	33	39	1			İ			i
	Needs 9-1-1	0	0	1	0	0	0	т—			1			
								┼──		<del> </del>		<del> </del>		1
	ineligible for Medicald	26	22	23	32	32	23	<b>↓</b>			ļ	<b> </b>	ļ	1
	Inappropriate Service									•				ı
	Level Request	0	1	6	0	2	3	l						
										1				
	Refused Closest Provider	22	33	43	31	26	31						ļ	
		105	146	185	166	133	148	1	***************************************	T	1		1	-
Ro	gional Subtotal	105	146	100	190	133	140	<u> </u>			<u></u>	1	1	
			<del> </del>	·			г -	Τ	Υ	T		T		1
Region 3	Has access to vehicle	0	10	23	8	6	7	<del> </del>		<del> </del>	<del> </del>	1	<del> </del>	
	Non-covered service	27	41	41	30	46	41	<u> </u>	ļ	<u> </u>	<u> </u>	<b></b>	<u> </u>	
	Lacks 2 days' notice	17	36	33	37	44	53			1		I	<u></u>	ļ
	Needs 9-1-1		0	1	0	8	0	<b>T</b>	1	1	1	Ι	T	•
		D		·····			<del></del>	1		<del>                                     </del>	· <del> </del>	1	1	•
	Ineligible for Medicald	27	52	43	31	48	51	<b></b>	ļ	<b></b>	ļ		1	
	Inappropriate Service		l			I	1	1	Ī	1	1	1		
	Level Request	. 0	3	4	1	1 1	3		<u></u>			1	L	
	<u> </u>		l			1	1		T	1			1	
	Refused Closest Provider	12	19	7	15	16	19	1		1	1	1	ļ	
				-	<del></del>		174	1	1	1	1	1	1	
Re	gional Subtotal	83	161	152	122	161	1/4		<u> </u>	1	.1			
				1 4-	1 4	3	1	T	T	T	1	T	T	
Region 4	Has access to vehicle	0	10	18	4	<del></del>			<del> </del>	<del> </del>	<del></del>	<del> </del>	·	
	Non-covered service	40	61	45	51	44	46			ļ	↓	<u> </u>		
	Lacks 2 days' notice	27	20	29	57	41	43	1		l				
		0	0	0	0	1	0			1	<del>                                     </del>			
	Needs 9-1-1	<del></del>	<del></del>	<del></del>	<del> </del>	<del></del>		-	<del> </del>	<del> </del>	+			
	ineligible for Medicaid	50	33	28	44	59	37		L	<u> </u>	ļ			
	Inappropriate Service									1				
	Level Request	0	1	1	1	1 1	2	1		l		l .		
				<del> </del>	<del>                                     </del>	1	1	1		1	1	T		
	Refused Closest Provider	5	12	11	8	12	11	1						
_	t <del></del>						140	+	·	+	<del> </del>	<del>                                     </del>		•
	gional Subtotal	122	137	132	165	161	140		<u> </u>	1				
K	D													۰
			r .	т	1	1	7	T	·	т	··	Υ	1	
Region 5	Has access to vehicle	0	1	4	5	1 1	2			I	Ţ			
		<u>0</u>	1 10	18	5 9	1 5	2 12							_
	Has access to vehicle Non-covered service	6	10	18	9	5					<u> </u>			
	Has access to vehicle Non-covered service Lacks 2 days' notice	6 2	10 8	18 4	9	5 10	12 9							
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	6 2 0	10 8 0	18 4 1	9 8 0	5 10 0	12 9 0							
	Has access to vehicle Non-covered service Lacks 2 days' notice	6 2	10 8	18 4	9	5 10	12 9							
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	6 2 0	10 8 0	18 4 1	9 8 0	5 10 0	12 9 0							
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service	6 2 0 7	10 8 0 11	18 4 1 9	9 8 0 4	5 10 0 4	12 9 0 10							
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	6 2 0	10 8 0	18 4 1	9 8 0	5 10 0	12 9 0							_
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request	6 2 0 7	10 8 0 11	18 4 1 9	9 8 0 4	5 10 0 4	12 9 0 10							_
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 2	10 8 0 11	18 4 1 9 0	9 8 0 4 1	5 10 0 4 0	12 9 0 10 1							_
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request	6 2 0 7	10 8 0 11	18 4 1 9	9 8 0 4	5 10 0 4	12 9 0 10							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider regional Subtotal	5 2 0 7 2 2 5 22	10 8 0 11 1 4 35	18 4 1 9 0 3 39	9 8 0 4 1 1 28	5 10 0 4 0 1 21	12 9 0 10 1 1 3 37							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 2	10 8 0 11	18 4 1 9 0	9 8 0 4 1	5 10 0 4 0	12 9 0 10 1							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Inglianal Subtotal Has access to vehicle	5 2 0 7 2 2 5 22	10 8 0 11 1 4 35	18 4 1 9 0 3 39	9 8 0 4 1 1 28	5 10 0 4 0 1 21	12 9 0 10 1 1 3 37							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider egional Subtotal Has access to vehicle Non-covered service	6 2 2 0 7 7 2 5 22 0 4	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6 12	9 8 0 4 1 1 28	5 10 0 4 0 1 1 21 3 10	12 9 0 10 1 3 37							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider agional Subtotal  Has access to vehicle Non-covered service	6 2 0 7 7 2 2 5 22 0 4 5 5	10 8 0 11 1 4 35 1 10	18 4 1 9 0 3 39 6 12	9 8 0 4 1 1 28 8 7	5 10 0 4 0 1 21 3 10 5	12 9 0 10 1 3 37 1 9							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider agional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	5 22 0 7 2 5 22 0 4 5	10 8 0 11 1 4 35 1 10 4	18 4 1 1 9 0 0 3 3 39 6 12 1 1 0 0	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 5 0 0	12 9 0 10 1 1 3 37 1 9							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider agional Subtotal  Has access to vehicle Non-covered service	6 2 0 7 7 2 2 5 22 0 4 5 5	10 8 0 11 1 4 35 1 10	18 4 1 9 0 3 39 6 12	9 8 0 4 1 1 28 8 7	5 10 0 4 0 1 21 3 10 5	12 9 0 10 1 3 37 1 9							
Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider agianal Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald	5 22 0 7 2 5 22 0 4 5	10 8 0 11 1 4 35 1 10 4	18 4 1 1 9 0 0 3 3 39 6 12 1 1 0 0	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 5 0 0	12 9 0 10 1 1 3 37 1 9							
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Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider agianal Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald	5 22 0 7 2 5 22 0 4 5	10 8 0 11 1 4 35 1 10 4	18 4 1 1 9 0 0 3 3 39 6 12 1 1 0 0	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 9 0 3 3	12 9 0 10 1 3 37 1 9 7 0 8							
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Region 5	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider agianal Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 7 2 5 222 0 4 4 5 0 5 0 4 4 18	10 8 0 111 1 4 35 1 10 4 0 7	18 4 1 9 0 3 39 6 12 1 0 3 3	9 8 0 4 1 1 28 8 7 6 0 4 1	5 10 0 4 0 1 21 3 10 9 0 3 0 7	12 9 0 10 1 3 37 1 9 7 0 8 0 2							
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Region 5 Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Instigible for Medicaid Inappropriate Service Level Request Refused Closest Provider sgianal Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Instigible for Medicaid Inappropriate Service Level Request Refused Closest Provider ogional Subtotal Has access to vehicle Non-covered service	6 2 0 7 7 2 2 5 22 0 4 5 5 0 0 4 18 0 20	10 8 0 11 1 4 35 1 10 4 0 7	18 4 1 9 0 0 3 3 9 5 12 1 0 0 3 3 1 2 5 5 2 4	9 8 0 4 1 1 28 8 7 6 0 4 1 1 3 29	5 10 0 4 0 1 21 3 10 9 0 3 0 7 32	12 9 0 10 1 1 3 37 1 9 7 7 0 8 0 2 27							
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Region 5 Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider agianal Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider agianal Subtotal Has access to vehicle Non-covered service Level Request Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 7 2 5 22 0 0 4 5 5 0 0 4 18 0 20 11 0 0 13	10 8 0 11 1 4 35 1 10 0 7 0 7 0 2 24 3 3 3 1 27 0	18 4 1 1 9 0 0 3 3 3 9 1 1 2 6 1 5 2 4 1 6 0 2 2 2	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 3 21 16 0	5 10 0 4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0	12 9 0 10 1 1 3 37 7 0 8 0 2 27 0 23 22 0 9							
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### LogistiCare, Inc. Virginia Network Provider Adds and Deletes

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### LogistiCare, Inc. Provider Payment Report

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Number of Providers					. 10.11										
Paid Within: 30 Days	Days	188	192	119	107	89	143							838	34%
45 [	45 Days	66	82	347	365	410	347							1,650	%99
1 09	60 Days	O	ō	0	0	ō	ō							Ō	<u>%0</u>
State Total	<u> </u>	287	274	466	472	499	490							2,488 100%	100%

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Attachment 2

12/10/2004 7:43 AM

Full-Time Equivalent Customer Service Reps @ Beginning of Hour LogistiCare, Inc. July, 2004

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LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

Region 1 A S W W W W W W W Region 2 Subtotal						The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s	1020							1200	I
Region 2	_	18,736	17,979	21,753	19,914	18,959	20,052	19,302		-	j		_	136,6951	85.8%
Regions S	s	1,184	994	1,316	1,150	1,213	1,266	1.279				1		8,402	5.3%
Regrand S	×	1.953	1,796	2.134	2,106	2,001	2.054	2.075	-		1	1		14,119	6.9%
Regrand S	VS	0	6	0		23	23	4	-	+	1	-	+	160 323	000
	inticial	21,8/3	20,769	25,203	23,1/0	77.190	23,423	1/60'77	1		7		-	22,25	
		28 CARI	20 350	11,041	17 507	37 46RI	36 577	35 920	l					231,857	81.0%
	, ,	900	786	1 208	040	1019	1 113	1 060						7,431	2.6%
	0 3	705	5073	7 441	6 883	6 400	7 089	6 803	-				<u></u>	46,583	16.3%
	77	200	200	29	81	65	47	35						257	0.09%
Recional Subjected	ubicte	34,838	36,416	44,619	41,510	40,051	44,776	43,818						286,128	16.0%
									The Control of the Asset		Commence of the			The second second	
Region J		42,596	43,763	51,237	49,084	46,796	50,232	50,149	-					333,857	79.4%
	8	946	895	924	886	747	794	767						5,959	1.4%
	*	10.776	10.843	12.262	11,629	11,000	11,938	11,949	<b></b>	-				80,397	19.1%
	VS	o	To	0	120	132	131	98						469	0.1%
Regional 5	Subfolal	54,318	55,501	64,423	61,719	58,675	63,095	62,951	-			-		420,682	23.5%
										100000000000000000000000000000000000000				100 CO	C. 100
Region 4		47.030	45.110	53.057	50.944	47.948	50,869	46.682						341,640	77.9%
	tr.	1 926	1.593	1,359	1,373	1,388	1.474	1,492						10,605	2.4%
***************************************	3	11 679	11 140	12,731	12.185	11.648	12.469	12.597	-	T		-		84,399	19.3%
	57	10	146	342	315	271	281	334						1,689	0.4%
Recional Subtotal	Subtotal	60.585	57,989	67,489	64,817	61,255	65,093	61,105						438,333	24.5%
					100000000000000000000000000000000000000	2.74				The second		Tarketterner	A Transfer	774.20.00	1000000
Region 5	_	14.251	14.354	17,961	16,976	16,421	17,665	16,592		_				114,220	79.5%
	S	610	603	678	557	491	217	558						4,014	2.8%
	W	3,208	3,157	3,765	3,711	3,626	3,834	3,707			Ì		1	25,008	17.4%
	VS	O .	or:	0	18	104	108	111				†	1	147 583	0.270
Regional Subtotal	Subtofal	18,069[	18.114	22,404	77.72	70,542	47.77	1005.07						2000	2,0,0
a color	_	5,8161	1	7 273	8 Q4R	6749	7 2311	8 671	-					46.439	76.0%
o dollar		1475		37.7	347	278	282	283				-		2,089	3.4%
		1.671	1.520	1,788	1.727	1,809	1,990	2,019	-					12,524	20.5%
	V.S	Ö	ō	4	25	18	0	O						47	12
Regional Subtotal	Subtotal	7,834	7,581	9,387	9,017	8,854	9,503	8,923	1					61,099	3.4%
	100000000000000000000000000000000000000		- 1		***************************************				Ī		Ī			that UU	100
Region 7	V	25,555	26,167	30.076	26,918	25,598	27.212	25,231					T	185,737	4 207
	(O	375	- 1	432	434	420	200	410	+				-	41 630	48 45%
	<u> </u>	2,081	ì	0,004	600'0	2,000	0,474	0051	†	Ī	<u> </u>			25	200
Harring	Sublem	33 611	32 042	37 112	33.421	31.878	33.856	31,619		-	***************************************			231,539	12.9%
					10 mark 11 kg				0.00			" a factor " også		al distribution	200
Other Region	۷	4,941		6,665	5.926	5,459	5.833	5,828						39,984	81.1%
	5	254		ı	246	248	228	274						1,730	3.5%
	3	983	[	- 1	1,181	1,086	1,140	111	1					BAC'	5.4%
-	NS.	0	0	ı	4 200	2 200	4 200	7 243						אנה מא	2 8%
Recional	Subtofal	6.1/8	1	9,0,6	BCS'	B,8U2	len7',	(017.)		1				43,050	707
Accord Total	1	188 070	187 8551	523 053	710 307	200 408		206.325					l	1,431,449	80.0%
		5.640	5.919	6.495	6.012	5,809		6.131	<u></u>					43,068	2.4%
	A	41,696	40,980	47,881	45,491	43,524	46,758	46,229						312,559	17,5%
	VS	0	146	376	565	615		609						2,947	0.2%
State Total	Total	235,306	234,900		262,375	250,356		259,294						1,790,023	% nn1
								1000	I	I			l	30.08	ı
Percent A	A C	79.5%	£0.08	80.4%	80.2%	80.0% 20.0%	80 32	19.00	T					2.4%	
	2 3	7a2 L1		17.794	17.3%	17.4%	17.4%	17.8%					-	17.5%	
	VS	70 G		0.1%	0.2%	0.2%	0.2%	0.2%						0.2%	
State	Total	100.036		100.0%	100 0%	100.03	100.0%	100.035	1					100.0%	
Mon	Month:	Jan-04	Feb-04	Mar-D4	Apr-84	May-04	Jun-04	Jul-04	Aug-94	Sep-04	80.00	Nov-04	Dec-94	Totals	

### 12/10/2004 7:43 AM

## LogistiCare, Inc. Public Transportation and Gas Reimbursement

Month:	Month: Jan-04   Feb-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Public Transportation	15,430	15,430 16,373	19,595	18,551	17,419	18,468	16,011						121,847
Gas Reimbursement	6,210	5,719	6,032	6,181	6,472	6,945	6,621						44,180
Grand Total	21,640	21,640 22,092	25,627	24,732	23,891	25,413	22,632						166,027
Total Trips	235,306	235,306 234,900	278,715	262,375	250,356	269,077	259,294						1,790,023
Percent of Total Trips	9.20%	9.40%	9.19%	9.43%	9.54%	9.44%	8.73%						9.28%
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Pharmacy Trips	259	309	434	370	345	398	396						2,511
Residence to								,					
Pharmacy to	(	1			•	ć	ę.						700
Residence	9	14	æ	34	42	3b	၁၀						001

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Product   28   15   15   17   18   18   19   18   18   18   18   18			6	5	7										
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Regional Allement   179   174   176   177   172   179   179   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088   1.088							***************************************				<del> </del>			<b></b>	
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Bissa with Vehicle												<u> </u>			88
Right No Street   7   2   4   4   3   9   4     33   33   34   34															
Provide traces								9	4						
Facility National Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Section   Sectio				10	14	8	7	8			ļ	<u> </u>	1		
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Esses with Dishert   0	Region 6	issue w/Loo:st/Care						<del></del>							28
Product to 50 mV   0	Region 6		6	10	8	2 6	0 3	1 10	1 7						28 48
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Report   Subroad	Region &	Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show	6 5 0 3 0 7	10 7 0 12 0	8 10 0 4 0	2 6 0 6 0	0 3 1 8 0	1 10 0 4 0 7	1 7 0 0 1 0 0 2						28 48 1 38 0
Regional Substitution   23	Region &	Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues	6 5 0 3 0 7	10 7 0 12 0 3	8 10 0 4 0 4	2 6 0 6 0 1	0 3 1 8 0 3	1 10 0 4 0 7	1 7 0 0 1 0 0 2 1 1 1						28 48 1 38 0 27 17
Region	Region &	Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	6 5 0 3 0 7 2	10 7 0 12 0 3 9	8 10 0 4 0 4 1	2 6 0 6 0 1 1 2	0 3 1 8 0 3 1	1 10 0 4 0 7 1 2	1 7 0 1 0 2 1 1 2 2 1 2						28 48 1 38 0 27 17 9
Product Labs   39   53   59   61   75   71   20   2   378	•	Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recp Incident/Injury	6 5 0 3 0 7 2 0	10 7 0 12 0 3 9	8 10 0 4 0 4 1 1 4	2 6 0 6 0 1 2 1 2	0 3 1 8 0 3 1	1 10 0 4 0 7 1 2	1 7 0 1 0 2 1 1 2 1 1 2 1						28 48 1 38 0 27 17 9
Provider Is Show   1	Regional Subt	Provider Linte Issue with Driver Provider No Show Issue with Vehade Ruder No Show Provider Issues Facility Issues Reep Incident/Injury total	6 5 0 3 0 7 2 0 0	10 7 0 12 0 3 9 0	8 10 0 4 0 4 1 1 4 0 31	2 6 0 6 0 1 1 2 1 0 18	0 3 1 8 0 3 1 1 0 0	1 10 0 4 0 7 1 2 1 26	1 7 0 1 1 0 1 2 1 1 1 2 1 1 1 1 1 1 1 1 1 1						28 48 1 38 0 27 17 9 2 170
	Regional Subt	Provider Little tissue with Driver Provider No Show Issue with Vehicle Ruder No Show Provider Issues Facility Issues Facility Issues Ricep Incidenting Votal Issue w/LogastCare	6 5 0 3 0 7 7 2 0 0 23	10 7 0 12 0 3 9 0 0 41	8 10 0 4 0 4 1 1 4 0 31	2 6 0 6 0 1 1 2 1 0 18	0 3 1 8 0 3 1 1 0 0 0	1 10 0 4 0 7 1 2 1 26	1 7 0 1 0 2 1 1 2 1 1 5						28 48 1 38 0 27 17 9 2 170
Product ray shrive	Regional Subt	Provider Little Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Issue w/LopstCate Provider Late Provider Late	6 5 0 3 0 7 2 0 0 23	10 7 0 12 0 3 9 0 0 41	8 10 0 4 0 4 1 1 4 0 31	2 6 0 0 1 1 2 1 1 0 18	0 3 1 8 0 3 1 1 0 0 0 1 6 1 6	1 10 0 4 0 7 1 2 1 26	1 7 0 0 1 1 0 0 0 2 1 1 2 2 1 1 1 5 2 2 2 0 0						28 48 1 38 0 27 17 9 2 170
Ride No Show   13   9   13   15   17   13   0     80	Regional Subt	Provider Little Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Ricen Incident/Injury total Issue w/LogistCare Issue w/LogistCare Issue w/LogistCare Issue w/LogistCare	6 5 0 3 0 7 2 0 0 23 12 39 1	10 7 0 12 0 3 9 0 0 0 41 15 53 2	8 10 0 4 0 4 1 1 4 0 31	2 6 0 0 1 1 2 1 1 0 18	0 3 1 8 0 0 3 1 1 0 0 0 16	1 10 0 4 4 0 7 1 2 1 26	1 1 7 0 1 1 1 0 2 2 1 1 1 1 5 2 2 2 2 2 2 2 2 2 2						28 48 1 38 0 27 17 9 2 170 37 378 5
Provider Issues	Regional Subt	Provider Little Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Riner Incident/Injury total Issue w/LogistCare Provider Little Issue w/LogistCare Provider No Show Provider No Show	6 5 0 3 0 7 2 0 0 0 23 12 39 1 1 25	10 7 0 12 0 3 9 0 0 41 15 53 2	8 10 0 0 4 4 1 1 4 4 0 31 4 59 0 21	2 6 0 0 1 1 2 1 0 18 2 61 0	0 3 1 8 0 0 3 1 1 0 0 0 0 16 2 75 0 8	1 10 0 4 0 7 1 1 2 1 26	1 7 0 1 0 2 1 1 2 2 1 1 5 2 2 2 1 2 2 2 3 5 2 2 3 5 2 2 2 3 5 3 5 2 2 3 5 2 3 5 2 3 5 2 3 2 3						28 48 1 38 0 27 17 9 2 170 170 37 378 5 95 1
Facily Issues	Regional Subt	Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Issue w/LopistCate Provider Late Issue with Driver Provider No Show Issue with Driver Issue with Driver Issue with Vehicle	6 5 0 3 0 7 2 2 0 0 23 12 39 1 1 25 1	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0	8 10 0 4 0 4 1 1 4 0 31 4 59 0	2 6 0 0 1 1 2 1 1 0 18 2 61 0 0	0 3 1 8 0 0 3 1 1 0 0 0 16	1 10 0 4 4 0 7 1 1 2 1 25 0 7 7 1 1 2 6 0 7 7 1 1 2 0 1 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0	1 1 7 0 0 1 1 1 0 0 2 2 1 1 1 5 2 2 2 0 2 8 8 0 0 0 0						28 48 1 38 0 27 17 9 2 170 37 378 5 95 1 80
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Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur   Signatur	Regional Subt	Provider Linte Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Rese Incident/Injury total Issue w/LopstCate Provider Late Issue with Driver Provider No Show Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues	6 5 0 3 0 7 2 0 0 23 12 39 1 1 25 1 13 1	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0 9	8 10 0 4 0 4 1 1 4 0 31 4 59 0 0 1 31 1 59 0 0	2 6 0 0 1 1 2 1 1 0 18 2 61 0 0 11 1 2 1 0 1 1 0 1 1 0 1 1 0 1 1 0 1 0	0 3 1 8 0 3 1 1 0 0 0 0 1 1 1 5 2 75 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 10 0 4 0 7 1 1 2 1 2 5 6 0 7 7 1 0 0 7 7 1 0 0 7 7 1 0 0 0 7 1 0 0 0 0	1 1 7 0 0 1 1 1 1 1 2 2 1 1 1 1 5 2 2 0 2 8 8 0 0 0 1 18 1 1						28 48 1 1 38 0 27 17 9 2 170 170 37 378 5 95 1 80 28
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Total   Provide Late   405   342   455   513   447   430   385     2,978	Regional Subt	Provider Little Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facity Issues Reep Incident/Injury cotal Issue w/LogastCore Provider Late Issue with Driver Provider No Show Issue with Driver Provider No Show Provider No Show Provider Issues Reep Incident/Injury Reep Incident/Injury Reep Incident/Injury Reep Incident/Injury	6 5 0 3 0 7 2 0 0 0 23 12 23 39 1 25 1 13 1 1 1	10 7 0 12 0 3 9 0 0 41 15 53 2 16 0 9 9	8 10 0 4 0 4 1 1 4 0 31 31 4 2 59 0 21 0 21 0 21 0	2 6 0 0 6 0 1 1 2 1 0 18 2 2 1 0 18 6 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 0 1 0 1 0 1 0 0 1 0 1 0 0 1 0 1 0 1 0 1 0 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 3 1 8 0 0 3 1 1 0 0 0 16	1 10 0 4 4 0 7 1 1 2 1 25 0 7 7 1 1 25 0 7 7 1 1 2 0 7 7 1 1 2 0 0 1 1 0 0 0 1 0 0 0 1 0 0 0 0 0	1 1 7 0 0 1 1 1 0 0 2 2 1 1 1 2 2 1 1 1 5 1 5 2 2 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1						28 48 1 38 0 27 17 9 2 170 378 5 95 1 80 28 7
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Rider No Show   88   88   133   169   138   173   158   947	Regional Subt Region 7	Provider Little Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Reep Incident/Injury total Issue w/LogstCate Provider Late Issue with Driver Provider No Show Issue with Orier Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility	6 5 0 3 0 7 7 2 0 0 0 23 12 39 1 1 25 1 1 1 1 0 9 39 1 1 25 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	10 7 0 12 0 3 9 0 0 41 15 53 2 16 0 9 2 5 5 0 9 16 17 18 18 18 18 18 18 18 18 18 18	8 10 0 4 0 4 1 1 4 0 31 4 0 2 31 4 4 0 0 2 1 31 0 0 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2 6 0 0 6 0 1 1 2 1 1 0 18 2 6 1 0 0 14 0 0 15 1 1 0 0 15 0 0 0 0 0 0 0 0 0 0 0	0 3 1 8 8 0 3 1 1 0 0 0 16 16 2 75 0 8 0 17 0 0 17 0 0 17 0 0 17 0 0 0 0 0 0 0	1 10 0 4 4 0 7 1 1 2 1 2 5 0 0 7 7 1 0 3 0 0 7 7 1 1 2 6 0 0 7 7 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 7 0 0 1 1 1 0 0 2 2 1 1 1 5 1 5 1 5 1 1 5 1 5 1 1 5 1 5						28 48 1 1 38 0 27 17 9 2 170 37 378 5 95 1 1 80 28 7 7 5 636
Picked Issues   29   65   56   39   49   28   36   302	Regional Subt Region 7	Provider Little Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Issue with Openic Ore Provider No Show Issue with Openic Issue with Openic Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Issue with Openic Openic Openic Issue with Openic Openic Openic Openic Issue with Openic Openic Openic Openic Issue with Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic Openic O	6 5 0 3 3 0 7 2 0 0 23 12 39 1 1 25 1 1 1 1 1 0 0 7 7 2 3 9 1 7 7 7 7 7 8 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0 9 2 5 10 3 4 11 15 15 16 16 16 16 16 17 17 18 18 18 18 18 18 18 18 18 18	8 10 0 4 4 1 1 4 0 31 4 59 0 0 13 6 6 0 2 1 105	2 6 0 0 1 1 2 2 1 1 0 0 18 2 61 0 0 14 0 0 15 1 1 0 0 1 1 2 1 0 1 0 1 1 0 1 1 0 1 1 1 0 0 1 1 1 1	0 3 3 1 8 8 0 3 1 1 0 0 0 0 16 16 2 75 0 0 0 0 17 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 10 0 4 4 0 7 7 1 2 1 25 0 77 1 0 3 3 0 0 771 0 0 3 3 0 0 7 7 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 7 7 0 0 1 1 1 0 0 2 2 1 1 1 5 1 5 1 5 1 1 5 1 5 1 1 5 1 5						28 48 1 38 0 0 27 17 9 2 170 37 378 5 95 1 1 80 28 7 5 636
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### LogistiCare, Inc. Mileage By Region and Level of Service for Reservations Net Cancellations

	Month:	Jan-04	Feb-04	Mar-04	Apr-84	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Region 1	Α	243,053	227,093	274,881	245,754	238,656	246,612	245,001						1,721,050	
	w	27,084	24,303	27,761	28,916	27,009	28,265	27,845	·········					191,184	
	s	18,239	12,488	20,529	18,737	18,189	21,347	20,370						129,899	
	vs	g	Q	<u>ō</u>	Q	232	442	32 <u>5</u>						999	
Regional	***************************************	288,376	263,884	323,171	293,407	284,086	296,666	293,542					<u> </u>	2,043,132	12%
Region 2	A	276,885	266,261	330,340	307,873	293,635	325,085	330,600						2,130,679	
	W	55,036	58,555	69,329	62,027	58,260	66,336	65,463						435,006	
	s	8,203	9,248	10,475	7,429	8,476	10,104	9,472						63,407	
	VS	0	Q	216	391	415	428	239						1,689	
Regional	Subtotal	340,124	334,064	410,360	377,720	360,786	401,953	405,774					<u> </u>	2,630,781	15%
Region 3	IA .	433,235	424,811	505,030	484,943	461,869	503,256	506,409						3,319,553	
_	w	99,329	97,581	112,214	106,828	101,600	112,355	112,032						741,939	
	S	11,514	10,019	12,901	11,087	8,524	8,983	7,931						70,959	
	vs	<u>o</u>	Q	Õ	1,056	1,453	1,197	1,050						4,756	
Regional	Subtotal	544,078	632,411	630,145	603,914	573,446	625,791	627,422			<u> </u>	<u> </u>		4,137,207	24%
Banton 4	A	394,571	378,719	436,050	419,007	391,968	424,104	411,271		<b></b>	<u> </u>	ľ		2,856,690	
Region 4	w	80,894	76,310	86,983	87,656	82,471	88,372	90,366						593,062	
	s	13,045	B,892	8,459	8,889	9,358	9,357	9,413						67,413	
	vs	0	465	1,283	1,140	1,240	1,144	1,291			*****		<b></b>	6,563	
Regional	1,-11-	488,510	464,386	532,776	516,692	485,037	522,977	512,341		<u> </u>				3,522,718	21%
Negional	CHULUIT	1 400,010	-107,000	2021,10	7,0,002	1001441	,			1	·		<del></del>		
Region 5	A	175,366	179,126	224,896	202,715	200,592	213,444	204,349			<u> </u>	ļ		1,400,488	
	W	36,263	33,868	41,008	39,761	39,394	41,453	38,163		1	ļ			269,910	
	S	11,932	10,479	14,772	11,404	10,762	11,201	10,953			ļ	ļ		81,503	
	<u>vs</u>	Q	Õ	<u>0</u>	211	1.093	918	1,247			<u> </u>		ļ	3,469	4001
Regional	Subtotal	223,561	223,473	280,676	254,091	251,841	267,016	254,712			<u> </u>			1,755,370	10%
Region 6	ĪA .	60,735	59,896	74,845	75,947	74,052	78,168	67,997		Ī.	<b>T</b>			491,640	
1,0,,,,,,,	w	17,736	15,621	18,396	17,042	18,080	20,234	20,408						127,517	
	s	2,636	2,421	2,577	2,578	3,043	3,181	2,119						18,555	
ľ	vs	0	0	0	0	0	0	Q					l	0	
Regional	L	81,107	77,938	95,818	95,567	95,175	101,583	90,524						637,712	4%
Region 7	A	207,404	215,579	245,690	219,210	204,177	212,224	198,177		· · · · · · · · · · · · · · · · · · ·	T	T	T	1,502,461	1
	W	39,319	37,830	45,039	40,934	38,630	41,460	38,715						281,927	
	S	1,967	1,725	2,196	2,318	2,106	2,083	2,125	****		-			14,520	
1	vs	C	Q	0	0	0	36	6						42	1
Regional		248,690	255,134	292,925	262,462	244,913	255,803	239,023						1,798,950	11%
Region Other	A	64,350	63,355	69,832	64,254	60,559	65,900	66,010			T		1	454,260	
region one.	W	9,233	8,659	9,945	10,520	9,774	11,556	11,265		T	1			70,953	
	s	3,440	2,825	3,290	3,592	3,613	3,073	4,713			1			24,546	]
	VS	0	0	5	47	10	52	<u>D</u>		T				114	]
Regional		77,023	74,839	83,073	78,413	73,956	80,581	81,988						549,873	3.22%
Grand Total	А	1.855,599	1,814,840	2,161,564	2,019,703	1,925,508	2,068,793	2,029,814		T	1		1	13,875,821	1
Granic rotar	w	364,894	352,727	410,676	393,684	375,218	410,031	404,258					<u> </u>	2,711,488	1
	S	70,976	58,097	75,199	66,034	64,071	69,329	67,096			<u> </u>	<u> </u>		470,802	1
l	vs	0	465	1,504	2,845	4,443	4,217	4,158			<u> </u>		1	17,632	1
State	Total	2,291,469	2,226,129	2,648,943	2,482,266	2,369,240	2,552,370	2,505,326						17,075,743	100%
		-1		T	·	1		D. DOL	1	T	1	7	T	81.25%	1
Percent	Α	80.98%	81.52%	81.60%	81.37%	81,27%	81.05%	81.02%			<del> </del>	<u> </u>		15.88%	1
	W	15.92%	15.84%	15.50%	15.86%	15,84%	16.05%	16.14% 2.68%			<del> </del>	<del> </del>	-	2.76%	1
]	5	3,10%	2.61%	2.84%	2.66%	2,70%	2.72%	0.17%		1	<del> </del>	<del>                                     </del>	<b>-</b>	0.10%	1
State	VS Total	0.00% 100%	100%	0,06% 100%	100%	0.19% 100%	0.17% 100%	100%					<b> </b>	100%	1
			· · · · · · · · · · · · · · · · · · ·		<u> </u>	,	·			1	1	1	1		1
Mlie/Trip Avg	A	9,92	9.66	9,65	9.60	9.61	9.59	9.84	<u> </u>	<b> </b>	1	<b></b>	<u> </u>	9.69	1
	W	8,75	8.61	8.58	8.65	8.62	8.77	8.74	<u> </u>	<del> </del>	<u> </u>	<b>-</b>		8.68	1
	S	10.69	9.82	11.5B	10.98	11.03	11,44	10.94	<u> </u>	<b>_</b>	<del> </del>			10.93	1
	VS	0.00	3.18	4.00	5.04	7.22	6,63	6.83	<b> </b>	<b></b>		ļ		5.98	1
	Total	9.74	9.48	9,50 3,14%	9.46	9.46 3.12%	9.49 3.76%	9,66	ļ	<del> </del>	<u> </u>	<b>_</b>	l	9.54 3.22%	-
% Regn							1.711%	1 4.2176	<ul> <li>Section of the section of the</li> </ul>	and the second of the second of		<ul> <li>In the Section Association</li> </ul>	<ul><li>・重しているようできなか。</li></ul>		5

## LogistiCare, Inc. Unduplicated Riders By Level of Service

	Jan-04	Feb-04	Mar-04	Apr-04	May-04	May-04 Jun-04 Jul-04	Jul-04	Aug-04	Sep-04   Oct-04	Oct-04	Nov-04   Dec-04	Dec-04	Totals	%
										jakata patak				
VA Medicaid A	12.463	12,535	13,058	12,666	12,515	12,820	12,524						88,581	69.0%
· 0	2,319		2,162	1,955	1,938	1,994	1,996						14,452	11.2%
٨	3,421		3,699	3,592	3,541	3,730	3,729						25,157	19.6%
SA	0	0	29	61	53	65	65						273	0.2%
State Total	18,203	18,068	18,948	18,274	18,047	18,609	18,314						128,463	100.0%
														State Section 1
Percent A	68.5%	69.4%	68.9%	69.3%	69.3%	%6'89	68.4%						%69	
Ø	12.7%	11.6%	11.4%	10.7%	10.7%	10.7%	10.9%						11%	
^	18.8%	19.1%	19.5%	19.7%	19.6%	20.0%	20.4%						20%	
s/s	0.0%		0.2%	0.3%	0.3%	0.3%	0.4%						0.21%	
State Total	100%		100%	100%	100%	100%	100%						100%	
Eligibles	265,928	258,731	263,549	264,417	264,317	265,380	264,708						1,847,030	
Total Trips	235,306	235,306 234,900	278,715	262,375	262,375   250,356   269,077	269,077	259,294						1,790,023	
Total Transportation U/P	88.5%	90.8%	105.8%	99.2%	94.7%	101.4%	%0.86						96.9%	
Average Weekday	10,891	11,438	11,703	11,415	11,724	11,743	11,986				-		11,557	
Number of Trips  Yeekend  for:	2,099	1,890	1,938	1,867	1,854	1,943	1,925						1,931	

### Denied Trip Request By Month and Region

Zonion 4				Mar-04		May-04	Jun-04	Jul-04	Aug-D4	Sep-04	Oct-04	Nov-04	Dec-04
	Has access to vehicle	0	12	34	10	11	13	6				ļ	<del></del>
	Non-covered service	21	40	45	36	45	30	21					ļ
ļ	Lacks 2 days' notice	16	20	21	17	20	32	14				l	<u></u>
	Needs 9-1-1	0	0	0	0	1	0	0					
L.	Ineligible for Medicald	10	9	8	13	13	14	3				T	
		tn			-13	- 13	-17-					<del> </del>	t
	Inappropriate Service Level Request	1	2	o	2	1	1	1					
ŀ	Feasi Vednest										·	<b>i</b>	<b>†</b>
	Refused Closest Provider	31	32	59	27	30	23	29					
1					105		113	74				-	<del>                                     </del>
Re	gional Subtotal	79	115	167	103	121	1112	14		L	l	L	
						6	12	5				Ţ	
Region 2	Has access to vehicle	0	11	37	11						<b> </b>	<del> </del>	
	Non-covered service	31	41	38	47	34	40	31			<b> </b> -	<b>├</b> ──	<del> </del>
- 1	Lacks 2 days' notice	26	38	37	45	33	39	32				<u> </u>	<b></b>
	Needs 9-1-1	0	0	11	0	0	0	0					<u> </u>
	Ineligible for Medicald	26	22	23	32	32	23	23			<u> </u>		
	Inappropriate Service	Ţ									ļ		
	Lovel Request	C	1	6	0	2	3	0			ļ	ļ	<del> </del>
										ļ			
	Refused Closest Provider	22	33	43	31	26	31	21			<b>!</b>	<b></b>	<b>↓</b>
Ro	gional Subtotal	105	146	185	166	133	148	112					<u> </u>
										1		1	
Region 3	Has access to vehicle	0	10	23	8	6	7	2			<del> </del> -	<del> </del>	+-
	Non-covered service	27	41	41	30	46	41	35			<del> </del>	<b>-</b>	+
	Lacks 2 days' notice	17	36	33	37	44	53	31		ļ	ļ	<b></b>	<del> </del>
	Needs 9-1-1	0	0	1	Ð	0	0	0		<b></b>			↓
	ineligible for Medicald	27	52	43	31	48	51	38				<u> </u>	
	Inappropriate Service									1			
	Level Request	0	3	4	1	1	3	0			<u> </u>		<u> </u>
	·												
	Refused Closest Provider	12	19	7	15	16	19	9		<u> </u>	<b></b>	<b> </b>	<del> </del>
Re	gional Subtotal	83	161	152	122	161	174	115		<u></u>		<u></u>	
				1						Ţ	1	1	7
Region 4	Has access to vehicle	0	10	18	4	3	1	3		<del> </del>	<b></b>	<del> </del>	<del> </del>
	Non-covered service	40	61	45	51	44	46	31		<del>                                     </del>	<del> </del>	<del> </del>	
	Lacks 2 days' notice	27	20	29	57	41	43	28		<del> </del> _	<u> </u>	1	ļ
	Needs 9-1-1	0	0	0	0	1	0	0		ļ	<b></b>	<b> </b>	
	ineligible for Medicald	50	33	28	44	59	37	40			<u></u>	.	
	inappropriate Service							l		1	1	1	1
	Level Request	0	1	1	1	1	2	1		<b></b>	<del> </del>		<del> </del>
					I - "				1	1	1	1	1
	Refused Closest Provider	5	12	11	8	12	11	13		<u> </u>	+	+	+
Ro	gional Subtotal	122	137	132	165	161	140	116	L	I	<u> </u>	<u> </u>	<u> </u>
D)	il	0	1	4	5	1 1	2	2		T	ī	T	T
Region 5	Has access to vehicle			<del> </del>	+	5	12	12	<del>                                     </del>	1	1	<del> </del>	1
	Non-covered service	6	10	18	9	<del></del>		5	├	1	<del> </del>	<del> </del>	+
	Lacks 2 days' notice	2	В	4	8	10	9	<del></del>	<del> </del>		+	<del> </del>	-
	Needs 9-1-1	0	0	1	0	0	0	0	<del>                                     </del>		+	<del>                                     </del>	+
	Ineligible for Medicald	7	11	9	4	4	10	7	<del> </del>	-		+	
	Inappropriate Service	_		l _		_	١.	_		1	I		1
	Level Request	2	1	0	11	0	1 1	0	<del> </del>	<del> </del>	<del></del>	+	+
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	Has access to vehicle Non-covered service Lacks 2 days' notice	0 4 5	1 10 4	6 12 1	7	3 10 9	1 9 7	2 8 1					
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	0 4 5 0	1 10 4 0	6 12 1 0	7 6 0	3 10 9	1 9 7	2 8 1					
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	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service	0 4 5 0	1 10 4 0 7	6 12 1 0 3	7 6 0 4	3 10 9 0 3	1 9 7 0	2 8 1 0					
	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald	0 4 5 0	1 10 4 0	6 12 1 0	7 6 0	3 10 9	1 9 7	2 8 1					
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Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider	5 0 5 0 5	1 10 4 0 7	6 12 1 0 0 3 3 3 3 1	7 6 0 4 1	3 10 9 0 3	1 9 7 0 8	2 8 1 0 4					
Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	5 0 5 0	1 10 4 0 7	6 12 1 0 3 3 3	7 6 0 4	3 10 9 0 3	1 9 7 0 8	2 8 1 0 4					
Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider egional Subtotal	0 4 5 0 5 0 4	1 10 4 0 7 0	6 12 1 0 0 3 3 3 1 26	7 6 0 4 1 3 29	3 10 9 0 3 0 7 32	1 9 7 0 8 8 0 2 2 27	2 8 1 0 4 0 2					
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Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider egional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice	0 4 5 0 5 0 4 18 0 20 11	1 10 4 0 7 0 2 24 3 31 27	6 12 1 1	7 6 0 4 1 3 29 3 21 16	3 10 9 0 3 0 7 32 0 43 18	1 9 7 0 8 0 0 27 27 0 0 23 22	2 8 1 0 4 0 2 17 0 17					
Region 6	Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider egional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	0 4 5 0 5 0 4 4 18 0 20 11 0	1 10 4 0 7 0 2 24 24 3 31 27 0	6 12 1 0 0 3 3 3 1 1 26 5 24 16 8	7 6 0 4 1 3 29 3 21 16	3 10 9 0 3 0 7 32 0 43 18	1 9 7 0 8 0 0 27 27 0 0 23 22 0 0	2 8 1 0 4 0 2 17 17 12					
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		Total		Total
Month	Additions	Adds	Deletions	Deletes
July-04		0		7

Monthly lotal	7	
YTD Total 14	23	

## Provider Payment Report

	-	Jan-04	Jan-04   Feb-04   Mar-04	Mar-04	Apr-04	Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04 Dec-04	Dec-04	Totals	%
Number of Providers	/iders														
Paid Within: 3	30 Days	188	192	119	107	89	143	199						1,037	35%
4	45 Days	66	82	347	365	410	347	292						1,942	%59
9	60 Days	ō	O	Ō	ō	ō	ō	ō						0	<u>%0</u>
State Total	ja,	287	274	466	472	499	490	491						2,979 100%	100%

### LogistiCare, Inc. Call Center Statistics

Month	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32.265	29,727	2,532	1:44	2:59	1:26	7.85%	92.13%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	94.76%
Mar-04	33,772	32,152	1,608	1:01	3:34	0:52	4.76%	95.20%
Apr-04	33.917	32,554	1,361	0:56	3:18	0:42	4.01%	95.98%
May-04	31,124	29,782	1,333	0:51	3:07	0:47	4.28%	95.69%
Jun-04	33,116	31,579	1,533	1:04	3:09	15:0	4.63%	95.36%
Jul-04	39,032	37,587	1,481	1:04	3:10	96:0	3.79%	%08.36
Aug-04	40,898	38,780	2,114	1:03	3:27	1:03	5.17%	94.82%
Sep-04				The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s			***************************************	
Oct-04								
Nov-04								
Dec-04			Annual Market					
Totals	274,752	261,184	13,567	1:09	3:16	0:55	4.94%	92.06%

12/10/2004 7:44 AM

Full-Time Equivalent Customer Service Reps @ Beginning of Hour LogistiCare, Inc. August, 2004

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Date of		╁	╁	╁		<u> </u>		_	$\vdash$	<del> </del>	-		-	lacksquare	╁	$\vdash$	$\vdash$	-	-	_	<u> </u>	L		$\vdash$	-		-	$\vdash$		30	

LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

Region 1	A	18,736	17.979	21,753	19.914	18,959	20,052	19,302	20.256			_	H	156,951	85.7%
	35	1,184	994	1,316	1,150	1213	1,266	1.279	1 330		-		_	16.417	9.0.0
	A 44	508,	02.7	1,124	0	23	53	41	28		-	-	-	145	0.1%
Regional St	Subtotal	21,873	20,769	25,203	23,170	22,196	23,425	22,697	23,912					183,245	8.9%
		20 0.40	1036.00	25.044	22 607	27 469	25 577	35 020	35 041	l		ŀ	-	287 79B	81 184
Hegion 2	e u	200 808	984	1 208	1 049	1.019	1 113	1 060	1.044		-	-		8,475	2.6%
	. M	5,795	6.073	7,441	6,883	6,499	7,089	6,803	6,965					53,548	16.2%
	1 5A	0	0	29	81	65	47	35	47	-		+		238	0.09
Regional Sublotal	ublotal	34,838	35,416	44,619	41.610	40.051	44,770	43,818	43.89					9900	200
Beetlon 3	_	42 596	43.763	51 237	49.084	46,7951	50,232	50,149	51.324	-	-	-	$\vdash$	385,181	79.4%
	S	946	895	924	988	747	794	797	829					6,788	1.4%
	8	10,776	10,843	12,262	11,629	11,000	11,938	11,949	11,959					92.356	19.0%
	VS	0 270	0 0	0 47	120	132	131	85 67 064	54 180	***************************************		+		546 484 871	23.5%
Regional Subtotal	ubtota	34,318	100,55	576.453	61716	20.00	ican co	05 20	501 40		-	1		0,000	
Region 4		47,030	45,110	53,057	50,944	47,948	50,869	45,682	52,572	-			H	394,212	77.9%
	S	1,926	1,593	1,359	1,373	1,388	1,474	1,492	1,658				-	12,263	2.4%
	W	11,629	11,140	12.731	12,185	11,648	12,469	12.597	13,104			+	_	97,503	19.3%
IVS	VS	50 585	57 080	57 680	54 847	64 255	200 59	10.5	67.675	-		1	-	506,008	24.5%
c section	and and	200.00	222	1	22.5	2	25.00								
Region 5	¥	14,251	14,354	17,961	16,976	16,421	17,665	16,592	17,281			H		131,501	79.6%
	5	910	603	678	257	491	517	558	548	+				4.562	2.8%
	× :	3,208	3,157	3,765	3,711	3,6261	3,834	3,707	3,502	+			+	430	0.3%
Herional Subjoid	ublotai	18,069	18,114	22,404	21,262	20,642	22,124	20,968	21,820				_	165,403	8.0%
Region 5	Ų.	5,816	5,801	7,273	6.948	6,749	7,231	6.621	7.204			+	+	53,543	70,07
	S	1 671	1 520	1 788	1707	1 809	787	2 019	2.142	$\parallel$	-	-	-	14,666	20.7%
	7.5	0	0	4	25	18	0	0	0					47	0.1%
Regional Subtotal	introfa/	7,834	7,581	9,387	9,017	8,854	9,503	8.923	9,678			$\dashv$	4	70,777	3.4%
ſ		2000	10000	1	ne 040	toos su	444.40	150 30	157.5476	-		-	-	214 299	RO RV
Region 7	V U	375	366	1	434	475	388	418	499			$\parallel$	-	3,337	1.3
	2 8	5,681	5,509	1	6,069	5,855	5,244	5,968	6,396					48,326	18.2%
	Y.S	o	o	1 I	ा	Б	12	2	{				-	14	000
Regional S	Subjetel	31,611	32,042	37.112	33,421	31.878	33,856	31,619	34,437		-	-		076,002	7.37
٦.		7707			2002		£ 832	5 828	.1		-	ŀ	ŀ	46.016	80.9%
Orner Region	۷ >	25.6			246	1	228	274					-	1,994	3.5
	3	983	1	1,156	1,181	1,086	1,140	1,111	1,243					8,842	16.5%
	VS	ō	1		9		4	ō	. 1			+	-	13	0.0
Regional Subtotal	Subfotal	6,178	- 1	8,078	7,359		7,205	(,213	-13			1	-	20,000	207
		195 070	197 855	1530 555	210 707	200 AOR	215 621	206 325	218 152	-	-	-	l	1649.601	80.0%
I	5	6.640	5,919	6.495	6,012	5,809	6,062	6,131	6,504					49,572	2.4%
	*	41,696	40,980	47,881	45,491	43,524	46,758	46,229	48,009					350,568	17.5%
	VS	0	146	376	565	615	636	609	576			1	-	3,523	10.2
State Total	felaj	235,305	234,900	CL/9/7	202.375	430,330	770'607	733,234	21.3.24		1	-	<b>T</b>	£,000,400	
400000	\\	20 542	89.0%	767 63	203 704	190 08	75.08	79.67	79.8%			H	l	80.0%	
LESCOTION	t un	2.8%		23%	23%	23%	2.3%	2.4%	2.4%					2.4%	
	w	17.7%	17.4%	17.7%	17.3%		17.4%	17.8%	17.6%			-		17.5%	
	NS.	50.00		0.1%	9.2%	0.2%	0.2%	0.2%	0.275	_		+		0.2%	
State Total	Total	190 0%	- 1	100.0%	100.0%		100.0%	100 075	100.0%	-		-		100.078	
					,		1				Contract 1 Name	Name Of a	2000	100	

### 12/10/2004 7:44 AM

# LogistiCare, Inc. Public Transportation and Gas Reimbursement

Month:	Month: Jan-04   Feb-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Public Transportation	15,430	15,430 16,373	19,595	18,551	17,419	18,468	16,011	18,250					140,097
Gas Reimbursement	6,210	5,719	6,032	6,181	6,472	6,945	6,621	6,641					50,821
Grand Total	21.640	21,640 22,092	25,627	24,732	23,891	25,413	22,632	24,891					190,918
Total Trips	235,306	235,306 234,900	278,715	262,375	250,356	269,077	259,294	273,241					2,063,264
Percent of Total Trips	9.20%	9.40%	9.19%	9.43%	9.54%	9.44%	8.73%	9.11%					9.25%
Pharmacy Trips	259	309	434	370	345	398	396	478					2,989
Residence to													
Fnarmacy to Residence	e e	14	8	34	42	36	56	99					262

							1	5.154	A 01	C++ D4	0-101	Atras 04	Dag 04	Table 1
(5	Complaint Type:	Jan-04 6	Feb-04	Mar-04	Apr-04	May-04 6	Jun-04 1	Jul-84 5	Aug-04 11	Sep-84	Oct-04	Nov-04	Dec-04	Totals 49
Region 1	Issue w/Lograt/Care Provider Late	25	55	55	43	26	22	40	38					304
<b>!</b>	Issue with Driver	0	1	3	2	0	2	0	5	······				13
<b> </b>	Provider No Show	8	29	13	26	16	11	25	16					144
l	Issue with Vehicle	0	0	2	0	2	3	2	1		-			10
	Rider No Show	0	2	32	25	8	3	6	15					91
	Provider Issues	2	23	11	11	9	2	7	13					78
	Facility Issues	0	6	2	1	0	1	3	1					14
	Recip Incident/Injury	0	0	1	0	0	0	<u>D</u>	11					2
Rug	gional Subtotal	41	121	126	116	67	45	88	101					705
Region 2	Issue w/Logist/Care	9	11	23	17	28	37	53	47					225
	Provider Late	57	50	81	76	86	105	83	96			***************************************	***************************************	634
	Issue with Driver	0	0	1	10	5	4	1	5					26
	Provider No Show	40	34	45	64	49	64	86	69					451
	Issue with Vehicle	0	0	0	Ō	O	1	2	2					5
	Rider No Show	30	44	43	56	62	90	70	67					462
	Provider Issues	8	10	10	3	19	12	2	8					72
	Facility lasues	16	27	17	25	21	35	24	18					183
	Recip Incident/finiury		55	5 225	1 250	<u>4</u> 274	2 350	3 324	314					23 2,081
Res	gional Subtotal	161	181	125	252	214	350	324	314		<u> </u>	ļ		2,001
Region 3	issue w/Logist/Care	15	12	10	6	7	6	10	9					75
	Provider Late	40	23	20	47	33	69	68	34					334
	Issue with Driver	5	1	0	0	. 0	3	3	Ō					12
	Provider No Show	60	65	65	66	47	63	53	28				<u> </u>	447
	Issue with Vehicle	0	2	0	00	0	0	11_	77		***************************************			10
	Rider No Show	13	19	23	48	29	35	45	23		ļ			236
<u> </u>	Provider Issues	1	5 7	1 2	3	4	5 7	3	2 8		<del> </del>		ļ	22 37
<b></b>	Facility Issues	1 4	7	3 4	3	5	4	4 2	<u>8</u>		<del> </del>			32
n .	Recip Incident/Injuty pional Subtotal	139	138	126	176	127	192	190	117					1,205
			·····				·	l			<u> </u>	<u> </u>		<u> </u>
Region 4	Issue w/Logist/Care	21	8	5	9	6	6	22	19					96
1	Provider Late	227	149	206	258	207	97	144	137					1.425
1	Issue with Driver	4	0	1 50	0	0	0 46	0	1					6
	Provider No Show	79	53	58	69	90	46	105	56		<u> </u>		·	556 11
l	issue with Vehicle	0	<u> </u>	3	3	33	0 16	30	0		<u> </u>			154
l	Rider No Show	18	9 6	14	20 11	15 11	15 0	1	31 6		<b></b>			62
	Provider Issues	14 1	2	13 1	0	1	0	3	3					11
	Facility Issues	1	3	4	1		2	2	3					16
Regional Subtr	Recip Incident/Injury	365	230	305	371	334	167	309	256		<b> </b>			2337
regional Subti			<b>.</b>					<u> </u>			<del> </del>			
Region 5	issue w/LogistiCare	4	6	8	5	3	3	5	4		<b></b>			38
	Provider Late	13	5	24	22	17	56	23	24					184
	Issue with Driver	0	0	5	0	<u> </u>	0	0	2		<b> </b>	ļ		7 102
	Provider No Show	11	В	16	17	9	17	10	14 D			ļ		0
	issue with Vehicle	<u> </u>	0	0	0	<u>0</u> 3	9	0 4	10			<b>!</b>		43
	Rider No Show	7	10	4 14	4 B	7	8	4	7					59
	Provider Issues Facility Issues	5	1	17	7	5	- 6	10	5			<del></del>		56
	Recip Incident/Injury	<u>ö</u>	0	0	6	<del>-</del>	2	2	<u>z</u>	······································				7
Baning of Butter														
		41	32	88		45	101	5B	68					496
Regional Subto		41	32	88	63	45	· · · · · · · · · · · · · · · · · · ·							
	Issue w/LogisbCare	6	10	В	63 2	Ð	1	1	3					31
	tssue w/LogistiCare Provider Lete	6 5	10 7	8 10	63 2 6	0 3	1 10	1 7	3 8					31 56
	Issue w/Logist/Care Provider Lete Issue with Driver	6 5 0	10 7 0	8 10 0	63 2 6 0	0 3 1	1 10 0	1 7 0	3 8 1					31 56 2
	Issue w/LogistiCare Provider Lete Issue with Driver Provider No Show	6 5 0 3	10 7 0 12	8 10 0 4	63 2 6 0	0 3 1 8	1 10 0 4	1 7 0	3 8 1 9					31 56 2 47
	Issue w/LogistiCare Provider Lete Issue with Driver Provider No Show Issue with Vehicle	6 5 0 3 3	10 7 0 12 0	8 10 0 4 0	63 2 6 0 6	0 3 1 8	1 10 0 4	1 7 0 1	3 8 1 9					31 56 2 47 0
	Issue w/LogistCare Provider Lete Issue with Oriver Provider No Show Issue with Vehicle Rider No Show	6 5 0 3 0 7	10 7 0 12 0 3	8 10 0 4 0	63 2 6 0 6 0	0 3 1 8 0	1 10 0 4 0 7	1 7 0 1 0	3 8 1 9					31 56 2 47 0 29
	Issue w/LegistCare Provider Lete Issue with Oriver Provider No Show Issue with Vehicle Rider No Show Provider Issues	6 5 0 3 0 7	10 7 0 12 0 3 9	8 10 0 4 0 4	63 2 6 0 6 0 1	0 3 1 8 0 3	1 10 0 4 0 7	1 7 0 1 0 1 0 2 1 1	3 8 1 9 0 2					31 56 2 47 0 29 19
	Issue w/LegistCare Provider Late Issue with Oriver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	6 5 0 3 0 7 2	10 7 0 12 0 3	8 10 0 4 0	63 2 6 0 6 0	0 3 1 8 0	1 10 0 4 0 7	1 7 0 1 0	3 8 1 9					31 56 2 47 0 29
Region 6	Issue w/Logist/Care Provider Late Issue with Oriver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facily Issues Redig Instantian	6 5 0 3 0 7	10 7 0 12 0 3 9	8 10 0 4 0 4 1	63 2 6 0 6 0 1 2	0 3 1 8 0 3 1	1 10 0 0 4 0 7 1 1 2	1 7 0 1 0 0 2 1 1 2	3 8 1 9 0 2 2					31 56 2 47 0 29 19
	Issue w/LegistCare Provider Late Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury otal	6 5 0 3 0 7 2 0	10 7 0 12 0 3 9 0 41	8 10 0 4 0 4 1 1 4 0 31	63 2 6 0 6 0 1 2 1	0 3 1 8 0 3 1	1 10 0 0 4 4 0 0 7 1 1 2 1 1	1 7 0 1 0 0 2 1 1 2 1 1 2 1 1	3 8 1 9 0 2 2 2 4 0					31 56 2 47 0 29 19 13 2 199
Region 6	Issue w/Logist/Care Provider Late Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury otal Issue w/Logist/Care	6 5 0 3 0 7 2 0 0 0 23	10 7 0 12 0 3 9 0 0 41	8 10 0 4 0 4 1 1 4 0 31	63 2 6 0 0 1 1 2 1 1 0	0 3 1 8 0 3 1 0 0 0	1 10 0 0 4 0 0 7 7 1 1 2 1 1 2 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 7 0 1 0 2 1 1 2 1 15	3 8 1 9 0 2 2 4 0 29					31 56 2 47 0 29 19 13 2 199
Region 5	Issue w/LegistCare Provider Lete Basee with Driver Provider It of Show Issue with Vehicle Rider No Show Provider Issues Facity Issues Recip Incident/Injury ctal Issue w/LegistCare Provider Late	6 5 0 3 0 7 2 0 0 0 23	10 7 0 12 0 3 9 0 0 41	8 10 0 4 0 4 1 1 4 0 31	63 2 6 0 6 0 1 2 1 0 18 2 51	0 3 1 8 0 3 1 0 0 16 2 75	1 10 0 4 0 7 1 2 1 26	1 7 0 1 0 2 1 2 1 1 2 2 1 1 2 2	3 8 1 9 0 2 2 2 4 0 29					31 56 2 47 0 29 19 13 2 199 41 422
Region 5	Issue w/LegistCare Provider Late Issue with Driver Provider to Show Issue with Vehicle Ridet No Show Provider Issues Facility Issues Recip Incident/Injury otal Issue w/LegistCare Provider Late Issue w/LegistCare	6 5 0 3 0 7 2 0 0 0 23 12 39	10 7 0 12 0 3 9 0 0 41 15 53 2	8 10 0 4 0 4 1 1 4 0 31	63 2 6 0 0 1 2 1 0 18 2 6 0 0 1 2 1 0 0 6 0 0 1 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 1 8 0 0 3 1 1 0 0 0 16	1 10 0 4 0 7 1 1 2 2 1 1 26	1 7 0 1 0 2 1 1 2 2 1 15	3 8 1 9 0 2 2 2 4 0 29					31 56 2 47 0 29 19 13 2 199 199 41 422 6
Region 5	Issue w/Logist/Care Provider Lete Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury otal Issue w/Logist/Care Provider Lete Issue with Driver Provider to Show	6 5 0 3 0 7 2 0 0 0 23 12 39 1 1 25	10 7 0 12 0 3 9 0 0 0 41 15 53 2	8 10 0 4 1 1 4 1 4 9 31 4 59 0	63 2 6 0 0 1 1 2 1 1 0 18 2 6 0 0 1 1 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 1 8 0 3 1 0 0 16 2 75	1 10 0 4 0 7 1 2 1 26	1 7 0 1 0 2 1 2 1 1 2 2 1 1 2 2	3 8 1 9 0 2 2 2 4 0 29					31 56 2 47 0 29 19 13 2 199 41 422
Region 5	Issue w/LegistCare Provider Lete Issue with Driver Provider It of Show Issue with Vehicle Rider In Show Provider Issues Facity Issues Recip Incident/Injury cial Issue w/LegistCare Provider Late Issue with Driver Provider It of Show Issue with Driver Issue with Driver Issue with Driver Issue with Driver Issue with Vehicle	6 5 0 3 0 7 2 0 0 23 12 39 1 25 1	10 7 0 12 0 3 9 0 0 41 15 53 2	8 10 0 4 0 4 1 1 4 0 31	63 2 6 0 0 1 2 1 0 18 2 6 0 0 1 2 1 0 0 6 0 0 1 2 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 1 8 0 0 3 1 1 0 0 0 16 2 75 0 8	1 10 0 4 0 7 1 1 2 1 26	1 7 0 1 0 2 1 1 2 1 15 2 2 2 2 1 2 2 3 8	3 8 1 9 0 2 2 4 0 29 4 44 1 20					31 56 2 47 0 29 19 13 2 199 41 422 6
Region 5	Issue w/Logist/Care Provider Lete Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury otal Issue w/Logist/Care Provider Lete Issue with Driver Provider to Show	6 5 0 3 0 7 2 0 0 0 23 12 39 1 1 25	10 7 0 12 0 3 9 0 0 41 15 53 2 16	8 10 0 4 0 4 1 1 4 0 31 31 4 59 0	63 2 6 0 0 6 0 1 1 2 1 0 18 2 51 0 1 1 0 1 1 0 1 1 0 1 1 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 1 8 0 3 1 1 0 0 0 16 2 75 0 8	1 10 0 4 4 0 7 1 1 2 1 2 5 0 7 1 0 0 7 1 0 0 7 1 0 0 0 0 0 0 0 0 0	1 7 0 0 1 1 0 0 2 2 1 1 1 5 2 2 0 2 8 8 0 0	3 8 1 9 0 2 2 4 0 29 4 4 1 1 20 0					31 56 2 47 0 29 19 13 2 199 41 422 6 115
Region 6	Issue w/LegistCare Provider Late Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury otal Issue w/LegistCare Provider Late Issue with Oriver Provider Is Show Issue w/LegistCare Provider Issue with Oriver Provider Issue with Oriver Provider Issue with Vehicle Rider No Show	6 5 0 3 0 7 2 0 0 0 23 12 39 1 25 1 13	10 7 0 12 0 3 3 9 0 0 41 15 53 2 16 0	8 10 0 4 0 4 1 1 4 0 31 4 0 31 4 0 2 2 1 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1	63 2 6 0 0 1 1 2 1 0 18 2 61 0 18 2 51 0 18 2 51 0 15	0 3 1 8 0 0 3 1 1 0 0 0 16 2 75 0 0 8 0	1 10 0 4 4 0 7 1 2 1 26 0 7 7 1 0 3 0 0 7	1 7 0 0 1 1 0 0 2 1 1 1 1 5 1 5 2 2 0 2 2 8 8 0 0 0 0	3 8 1 9 0 2 2 4 0 29 4 4 1 20 0					31 56 2 47 0 29 19 13 2 199 141 422 6 6 115 1 91 28
Region 5	Issue w/Logist/Care Provider Lete Issue w/th Oriver Provider to Show Issue w/th Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury ctal Issue w/Logist/Care Provider Lete Issue w/th Oriver Provider to Show Issue w/th Oriver Provider No Show Issue w/th Vehicle Rider No Show Provider Issues	6 5 0 3 0 7 7 2 0 0 0 23 12 39 1 25 1 1 25 1 1 1 0	10 7 0 12 0 3 9 0 0 41 15 53 2 16 0 9	8 10 0 4 4 0 4 1 1 4 0 31 4 9 9 0 21 0 0 131 4 0 0 31 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	63 2 6 0 0 1 1 2 1 1 0 18 2 61 0 14 0 15 1 0 2	0 3 1 8 8 0 0 3 1 1 0 0 0 16 2 75 0 8 0 0 17 0 0	1 1 10 0 0 4 4 0 0 7 7 1 1 2 2 1 1 1 2 5 0 0 1 3 0 0 0 0 0 0	1 7 0 1 1 0 2 1 1 2 2 1 1 15 2 20 2 8 0 0 0 1 1 1 1 5 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1	3 8 1 9 0 2 2 4 0 29 4 4 1 20 0 11 20 0					31 56 2 47 0 29 19 13 2 199 41 422 6 115 115 91 28 8 8
Region 6  Regional Subtraction 7	Issue w/LegistCare Provider Lete Issue with Driver Provider It Show Issue with Vehicle Rider In Show Provider Issues Facity Issues Recip Incident/Injury colal Issue w/LegistCare Provider Late Issue with Driver Provider Issues Rider In Show Issue with Driver Provider In Show Issue with Driver Provider In Show Issue with Vehicle Rider No Show Provider Issues Facity Issues	6 6 6 0 3 0 7 2 0 0 23 12 39 1 25 1 13 1	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0 9	8 10 0 4 1 1 1 4 0 31 31 4 59 0 0 21 0	63  2 6 0 0 6 0 1 1 2 11 0 0 18 2 51 0 14 0 15 1	0 3 1 8 0 3 1 1 0 0 0 16 16 2 75 0 8 0 0 17 0	1 10 0 4 0 7 1 1 2 1 2 1 0 7 1 0 0 7 1 1 0 0 7 1 1 0 0 0 7 1 1 0 0 0 0	1 7 0 0 1 1 0 0 2 2 1 1 1 5 5 2 2 0 2 8 8 0 0 0 0 1 1 8 1 1	3 8 1 9 0 2 2 4 0 29 4 44 1 1 20 0 111					31 56 2 47 0 29 19 13 2 199 141 422 6 115 1 91 28
Regional Subte	Issue w/LegistCare Provider Late Issue with Driver Provider to Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Recip IncidentIfnium provider Issues Facility Issues Recip IncidentIfnium provider Issues Recip IncidentIfnium provider Issues Recip IncidentIfnium provider Issues	6 5 0 3 0 7 2 0 0 0 23 12 39 1 25 1 13 1 1 0 9 9 9 9 9 1 1 9 9 9 9 9 9 9 9 9 9 9 9 9	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0 9 2 5 0 0	8 10 0 4 4 0 4 1 1 4 0 31 4 59 0 21 0 21 0 21 0	63 2 6 0 0 1 1 2 1 1 0 18 2 61 0 14 0 15 1 0 2 95	0 3 1 8 8 0 0 0 0 16 2 75 0 8 0 0 16 0 17 0 0	1 1 10 0 0 4 4 0 0 7 7 1 1 2 2 1 1 1 2 6 0 0 1 3 0 0 0 0 87	1 7 0 1 1 0 2 1 1 2 1 5 2 2 2 2 8 0 0 2 1 1 5 2 2 1 1 5 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 8 1 9 0 2 2 4 0 29 4 4 4 1 20 0 11 0 0 11 0 0 0 10 10 10 10 10 10 10					31 56 2 47 0 29 19 13 2 199 41 422 6 115 1 91 28 8 5 717
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Region 6  Regional Subtle Region 7  Region 7  Road  Grand Total  5; of reserve C	Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Rider No Show Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Issues Facity Issues Facity Issues Facity Issues Facity Issues Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Issues Recip Incident/Injury Issue w/Logist/Care Provider Issues Facity Issues Facity Issues Facity Issues Facity Issues Provider Issue w/Logist/Care Provider Issue w/Logist/Care Provider Issues Issue w/Logist/Care Provider Issues Issue w/Logist/Care Provider Issue Issue w/Logist/Care Provider Issue Issue w/Logist/Care Provider Issue Issue w/Logist/Care Provider Issue Issue w/Logist/Care Provider Issue Issue w/Logist/Care	6 5 0 3 3 0 7 2 0 0 23 12 39 1 1 25 1 1 0 93 73 406 10 226 1 10 226 1 88 88 29 24 46 86 86 87 88 88 88 88 88 88 88 88 88	10 7 0 12 0 3 9 0 0 0 41 15 53 2 16 0 9 2 5 0 0 102 67 342 4 217 2 2 88 65 48 12 845	8 10 0 4 10 0 4 1 1 4 0 0 31 31 4 59 0 21 0 13 6 0 22 105 65 455 10 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 110 222 5 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7 220 7	63 2 6 0 0 6 0 1 1 2 1 1 0 18 2 61 0 14 0 15 15 1 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091 -99,58% 4,49% 47,02% 1,10% 24,01%	0 0 3 1 8 8 0 0 3 1 1 0 0 0 16 2 75 0 8 0 0 17 0 0 0 16 2 75 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 10 0 0 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	1 1 7 0 0 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1	3 8 1 9 0 2 2 4 4 0 29 4 4 44 41 1 1 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					31 56 2 47 0 29 19 13 2 199 41 422 6 115 1 28 8 5 717 555 3,359 7 1,106 340 340 322 87 7,740 
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Region 8  Regional Subtle Region 7  Region 7  Rogion 7  Stories and Total  Stories and Total	Issue w/Legist/Care Provider Late Issue w/Legist/Care Provider No Show Issue w/th Oriver Provider No Show Issue w/th Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Provider Late Issue w/Legist/Care Provider Late Issue w/Legist/Care Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues	6 6 6 7 0 7 2 0 0 0 7 2 3 1 1 2 3 1 1 1 0 9 3 1 1 1 0 9 3 1 1 1 0 9 3 1 1 1 0 9 1 1 1 1 1 1 1 1 1 1 1 1 1	10 7 0 12 0 3 9 0 0 41 15 53 2 16 0 9 2 5 10 10 2 67 342 4 217 2 88 65 48 12 845 -99.64% 7.93% 4.047% 0.47% 0.24% 10.41%	8 10 0 4 11 4 0 11 4 0 13 11 4 59 0 13 6 0 10 22 10 5 455 10 222 5 133 56 45 10 222 5 133 56 45 10 222 7 6 45 10 222 7 6 45 10 222 7 6 6 6 10 6 7 9 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	63  2 6 0 0 6 0 1 1 2 1 1 0 18 2 61 0 15 10 0 2 95 11 12 262 3 169 39 37 7 1,091  -99,58% 4,49% 47.02% 1,10% 24,01% 0,27%	0 0 3 1 8 0 0 3 1 1 0 0 0 16 2 75 0 8 0 0 17 0 0 0 17 0 0 10 13 14 17 0 0 16 17 17 10 10 10 10 10 10 10 10 10 10	1 1 10 0 0 4 4 0 7 7 1 1 2 1 1 2 2 5 0 0 7 1 0 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 7 7 0 0 1 1 1 0 0 2 2 1 1 1 2 2 1 1 1 5 5 1 1 5 1 5 1 5 1	3 8 1 9 0 2 2 4 4 0 9 29 4 44 1 1 20 0 0 1 11 0 1 1 0 1 1 1 1 1 1 1 1					31 56 2 47 0 29 19 13 2 19 13 2 6 115 1 91 28 8 5 717 72 1,862 37 1,106 322 87 7,740 
Regional Subtraction of Region 7  Region 7  Region 7  Grand Total  Si of reserve	Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Los Show Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Late Issue w/Logist/Care Provider Los Show Issue w/Logist/Care Provider Los Show Issue w/Logist/Care Provider Los Show Provider Issues Recip Incident/Injury provider Issues Recip Incident/Injury provider Issues Recip Incident/Injury provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues	6 5 0 3 0 7 2 0 0 23 12 39 1 1 25 1 1 1 0 93 73 406 10 226 1 18 88 88 85 85 85 85 85 85 85 8	10 7 0 0 3 9 0 0 41 15 53 2 16 0 9 2 5 0 102 67 342 4 217 2 8 8 8 65 48 12 845	8 10 0 4 4 0 11 4 0 0 4 1 1 4 0 0 31 4 59 0 21 0 13 6 0 22 105 65 455 10 222 5 100 222 5 100 222 5 66 44 16 1,006	63  2 6  0 0  6 6  0 1  1 2  1 1  0 0  18  2 61  0 0  14  0 0  15  1 1  0 0  2 95  49  513  12  262  3 169  39  37  7  1,091  -99,58%  4,49%  47.02%  4.49%  47.02%  0.27%  15.49%  3.57%  3.57%  3.57%  3.57%  3.57%	0 0 3 1 8 0 0 3 1 1 0 0 0 16 2 75 0 8 0 0 17 0 0 17 0 0 10 13 447 6 227 5 138 49 31 11 96 96 96 11 11 11 11 11 11 11 11 11 1	1 1 10 0 0 4 4 0 0 7 7 1 1 2 1 1 2 2 5 0 0 7 1 0 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 7 7 0 0 1 1 1 0 0 2 2 1 1 1 2 2 1 1 1 1 5 2 2 0 2 2 8 8 0 0 0 0 1 8 1 1 0 0 1 1 1 1 1 1 1 1	3 8 1 9 0 2 2 4 4 0 9 29 4 44 1 1 20 0 0 1 11 0 1 1 0 1 1 1 1 1 1 1 1					31 56 2 47 0 29 19 13 2 19 13 2 6 115 1 91 28 8 5 717 7 1,106 340 322 87 7,740 
Region 6  Region 2 Subtle Region 7  Region 7  Region 7  Roy Grand Total Subtle Region 7  Stof reserved Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compensation Compen	Issue w/Legist/Care Provider Lete Issue w/th Onver Provider It to Show Issue with Vehicle Rider In Show Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues	6 6 6 6 7 0 0 7 2 0 0 0 23 12 39 1 1 1 1 0 9 3 406 10 226 1 6 8 8 4 6 8 8 8 8 8 8 8 8 8 8 8 8 8	10 7 0 12 0 3 9 0 0 41 15 53 2 16 0 9 2 2 5 5 0 9 2 2 4 1 2 2 5 3 4 1 8 6 6 7 3 4 2 4 4 2 2 8 8 8 8 8 8 8 8 8 8 8 8 8 8	8 10 0 4 4 0 4 1 1 4 0 1 1 4 0 1 31 31 4 59 0 1 21 0 1 3 6 1 0 2 1 1 5 5 455 1 0 222 5 1 1 0 222 5 1 1 0 4 4 4 4 4 4 6 4 6 4 6 6 6 6 0 9 6 4 5 7 7 8 6 6 6 6 7 8 6 8 6 8 8 8 8 8 8 8 8	63  2 6 0 0 6 0 1 1 2 1 1 0 18 2 61 0 14 0 15 15 1 0 2 95 49 513 12 262 3 169 39 37 7 1,091  -99,58% 4,49% 47,02% 1,10% 24,01% 0,27% 15,49% 47,02% 1,10% 2,57% 3,57% 3,57%	0 0 3 1 6 8 0 0 3 1 1 0 0 0 0 1 16 2 7 5 0 0 0 1 7 0 0 0 1 1 0 0 0 1 1 0 0 0 0 1 1 0 0 0 0 1 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 7 7 0 0 1 1 1 0 0 1 1 1 1 1 1 1 1 1	3 8 1 9 0 2 2 4 4 0 29 4 44 1 1 20 0 1 1 1 0 1 1 1 0 8 1 1 1 2 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1					31 56 2 47 0 29 19 13 2 19 13 2 19 13 2 6 115 1 91 28 8 5 717 555 3,359 72 1,106 340 322 87 7,740 

### Mileage By Region and Level of Service for Reservations Net Cancellations

ı	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Region 1	Α	243,053	227,093	274,881	245,754	238,656	245,612	245,001	267,761					1,988,811	
.eg.en	W	27,084	24,303	27,761	28,916	27,009	28,265	27,846	31,300					222,484	
	s	18,239	12,488	20,529	18,737	18,189	21,347	20,370	17,253					147,152	
	vs	Q	ő	<u>0</u>	Q	232	442	325	254				<u> </u>	1,253	
Regional S		288,376	263,884	323,171	293,407	284,086	296,666	293,542	316,568		<u> </u>		<u> </u>	2,359,700	12
Region 2	A	276.885	266,261	330,340	307,873	293,635	325,085	330,600	339,749					2,470,428	
	W	55,036	58,555	69,329	62,027	58,260	66,336	65,463	64,522					499,528	
	S	8,203	9,248	10,475	7,429	8,476	10,104	9,472	8,637					72,044	l
	vs	Q	0	216	391	415	428	239	306					1,995	
Regional S		340,124	334,064	410,360	377,720	360,786	401,953	405,774	413,214				<u> </u>	3,043,995	15'
Region 3	IA.	433,235	424,811	505,030	484,943	461,869	503,256	506,409	512,912					3,832,465	
	w	99,329	97,581	112,214	106,828	101,600	112,355	112,032	109,733					851,672	I
	s	11,514	10,019	12,901	11,087	8,524	8,983	7,931	8,703					79,662	i
	vs	o	O	Q	1,056	1.453	1,197	1,050	1,122					5,878	l
Regional 3	Later -	544,078	532,411	630,145	603,914	573,445	625,791	627,422	632,470			<u> </u>	<u> </u>	4,769,677	24
Paolon A	lα	394,571	378,719	436,050	419,007	391,968	424,104	411,271	440,798				T	3,296,488	i
Region 4	w	80,894	76,310	86,983	87,656	82,471	88,372	90,366	91,901					684,953	i
	S	13,045	8,892	8,459	8,889	9,358	9,357	9,413	9,920			Ī		77,333	
	vs	0	465	1,283	1,140	1,240	1,144	1,291	1,317					7,880	ĺ
Regional	L	488,510	464,386	532,775	516,692	485,037	522,977	512,341	543,936					4,066,654	21
	4	175 355	170 100	224,896	202,715	200,592	213,444	204,349	204,036		I	T		1,604,524	ĺ
Region 5	W W	175,356 36,263	179,126 33,868	41,008	39,761	39,394	41,453	38,163	36,736		<del> </del>	<b>†</b>		306,646	
		11,932	10,479	14,772	11,404	10,762	11,201	10,953	9,386		<b>-</b>			50,889	l
	vs vs	11,932	0	0	211	1,093	918	1.247	1,589		<del>                                     </del>			5,058	i
Regional		223,561	223,473	280,676	254,091	251,841	267,016	254,712	251,747		T			2,007,117	10
	<u> </u>					74.000	70.400	67,997	74,989		1	T	1	566,629	
Region 6	Α	60,735	59,896	74,845	75,947	74,052	78,168 20,234	20,408	20,132	<b></b>	<del> </del>			147,649	
	W	17,736	15,621	18,395	17,042 2,578	18,080 3,043	3,181	2,119	3,292		<del> </del>			21,847	
	S	2,636	2,421	2,577 0	2,578	0	0	0	0		<u> </u>		***************************************	0	
Regional	VS Subtotal	81,107	<u>0</u> 77,938	95,818	95,567	95,175	101,583	90,524	98,413					736,125	4
					219,210	204,177	212,224	198,177	213,826	1	1	T	T	1,716,287	
Region 7	A	207,404	215,579	245,690 45,039	40,934	38,630	41,460	38,715	43,485		<u> </u>	<del> </del>	·	325,412	1
	W	39,319 1,967	37,830 1,725	2,196	2,318	2,106	2,083	2,125	2,474			-		16,994	
	s vs	0	0	2,190	<u>2,310</u>	0	36	5	0		<u> </u>			42	1
Regional		248,690	255,134	292,925	262,462	244,913	255,003	239,023	259,785					2,058,735	] 10
	1					60,559	65,900	66,010	64,230	T		T T	T	518,490	
Region Other	A	64,350	63,355	69,832 9,946	64,254 10,520	9,774	11,556	11,265	12,429		+			83,382	l
	W	9,233	8,659 2,825	3,290	3,592	3,613	3,073	4,713	4,341			<b></b>		28,887	1
	s vs	3,440 0	0	5,280	47	10	52	0	0					114	1
Regional	L	77,023	74,839	83,073	70,413	73,956	80,581	81,988	81,000					630,873	3.21
	.,		1,814,840	2,161,564	2,019,703	1,925,508	2,068,793	2,029,814	2,118,301		T	<u> </u>	T	15,994,122	1
Grand Total	A	1,855,599	352,727	410,676	393,684	375,218	410,031	404,258	410,238		<del> </del>	<del>                                     </del>		3,121,726	1
	W	364,894	50,097	75,199	66,034	64,071	69,329	67,096	64,006			1	1	534,808	1
	S	70,976 0	465	1,504	2,845	4,443	4,217	4,158	4,688			1		22,220	1
State	VS Total	2,291,469	2,226,129	2,648,943	2,482,266	2,369,240	2,552,370	2,505,326	2,597,133					19,672,876	100
	<del></del>		·			T 27 2227	1	64.550(	1 64 503/	1	T	1	T	81,30%	1
Percent	A	80.98%	81.52%	81.60%	81,37%	81.27%	81.05% 16.05%	81.02% 16.14%	81.56% 15.80%		1	+		15.87%	1
	W	15.92%	15.84%	15.50%	15.86% 2,66%	15.84% 2.70%	2.72%	2.68%	2.46%			1	1	2.72%	1
	5	3,10%	2.61% 0.02%	2.84% 0.05%	0.11%	0.19%	0.17%	0.17%	0.18%		<u> </u>	1	<u> </u>	0.11%	1
State	VS Total	0.00% 100%	100%	100%	100%	100%	100%	100%	100%					100%	1
					1		·			T	1	T	1	9.70	1
Mile/Trip Avg	A	9.92	9.66	9,65	9.60	9.61	9.59	9.84	9.71			1	+	8.66	1
	W	8.75	8.61	8,58	8.65	8.62	8.77	8.74	8.55		-	<del> </del>	+	10.79	1
ì	S	10.69	9.82	11.58	10.98	11.03	11.44	10.94	9.84 7.97		-	1	+	6.31	1
		0.00	3.18	4,00	5.04	7.22	6.63	6.83	1 7.51	I	1				4
_	<u>VS</u> Total	9.74	9.48	9.50	9,46	9.46	9,49	9.66	9.50	i		1	1	9.53	1

## LogistiCare, Inc. Unduplicated Riders By Level of Service

VA Medicaid         A         12,463         12,536         13,058         12,666         12,515           N         2,319         2,088         2,162         1,955         1,938           VS         2,319         2,088         2,162         1,955         1,938           VS         0         0         29         3,592         3,541           VS         0         0         29         61         53           Percent         A         68.5%         69.4%         68.9%         69.3%         69.3%           V         S         12.7%         11.6%         11.4%         10.7%         10.7%           V         S         12.7%         19.1%         19.5%         69.3%         69.3%           V         V         18.8%         19.1%         10.7%         10.7%         10.7%           VS         VS         10.0%         0.0%         0.2%         0.3%         0.3%           VS         VS         10.0%         10.0%         10.0%         10.0%         10.0%         10.0%           Intitle         Intitle         235,306         234,900         278,715         262,375         250,356			,535 ,088 3,445 0	13,058	2000			STATE OF STATE	Contraction of		THE PARTY AND A		
A 12,463 12,535 13,058 12,666 7 S 2,319 2,088 2,162 1,955 1467 VS 3,421 3,445 3,699 3,592 61 18,203 18,068 18,948 18,274 7 A 68.5% 69.4% 68.9% 69.3% VN 18.8% 19.1% 10.7% 10.0% 10.0% 0.2% 0.3% 19.7% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0%			,,535 ,088 ,445 0 0	13,058	747 77								
S 2,319 2,088 2,162 1,955 1,955 ww 3,421 3,445 3,699 3,592 61 20 2 20 61 61 61 61 61 61 61 61 61 61 61 61 61			1,088 1,445 0 3.068		12,600	12,515	12,820	12,524	12,921			101,502	68.9%
VS         3,421         3,445         3,699         3,592           VS         0         0         29         61           A         68.5%         69.4%         68.9%         69.3%           V         12.7%         11.6%         11.4%         10.7%           VS         0.0%         0.0%         0.2%         0.3%           State Total         100%         100%         100%         100%           s         255,306         234,900         278,715         264,417         278           ips         255,306         234,900         278,715         262,375         278         278,715         262,376			1,445	2,162	1,955	1,938	1,994	1,996	2,037			16,489	11.2%
VS         0         0         29         61           State Total         18,203         18,068         18,948         18,274         7           A         68.5%         69.4%         68.9%         69.3%           S         12.7%         11.6%         11.4%         10.7%           W         18.8%         19.1%         19.5%         19.7%           VS         0.0%         0.0%         0.2%         0.3%           State Total         100%         100%         100%         100%           s         255,328         258,731         263,549         264,417         26,376           ips         235,306         234,900         278,715         262,376         28           ansportation U/P         88.5%         90.8%         105.8%         99.2%			3.068	3,699	3,592	3,541	3,730	3,729	3,761			28,918	19.6%
State Total         18,203         18,068         18,948         18,274         18,274         18,274         18,274         11,678         69.3%         69.3%         69.3%         69.3%         69.3%         69.3%         69.3%         69.3%         69.3%         69.2%         69.3%         69.2%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,7%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0%         10,0% <td></td> <td></td> <td>3.068</td> <td>29</td> <td>61</td> <td>53</td> <td>65</td> <td>65</td> <td>53</td> <td></td> <td></td> <td>326</td> <td>0.2%</td>			3.068	29	61	53	65	65	53			326	0.2%
A 68.5% 69.4% 68.9% 69.3% 59.3% 59.3% 59.3% 59.3% 59.4% 59.4% 59.3% 59.3% 59.4% 59.4% 59.3% 59.2% 19.7% 50.0% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.2% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.3% 50.2% 50.2% 50.2% 50.2%				18,948	18,274	18,047	18,609	18,314	18,772			147,235	100.0%
A 68.5% 69.4% 68.9% 69.3% 69.3% S 12.7% 11.6% 11.4% 10.7% 10.7% N 11.6% 11.4% 10.7% 10.7% N 19.5% 19.7% 10.0% 0.2% 0.3% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0% 10.0%			Section 3										
State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State Total  State			9.4%	68.9%	69.3%	69.3%	%6'89	68.4%	68.8%			%69	
18.8%     19.1%     19.5%     19.7%       0.0%     0.0%     0.2%     0.3%       100%     100%     100%     100%       265,928     258,731     263,549     264,417     262,375       235,306     234,900     278,715     262,375     288,5%       88.5%     90.8%     105.8%     99.2%			1.6%	11.4%	10.7%	10.7%	10.7%	10.9%	10.9%			11%	
0.0%         0.0%         0.3%         0.3%           100%         100%         0.0%         0.3%           265,928         258,731         263,549         264,417         265,376           235,306         234,900         278,715         262,375         28,376           88,5%         90,8%         105,8%         99,2%			9.1%	19.5%	19.7%	19.6%	20.0%	20.4%	20.0%			20%	
100%     100%     100%     100%       265,928     258,731     263,549     264,417     2       235,306     234,900     278,715     262,375     2       88.5%     90.8%     105.8%     99.2%			0.0%	0.2%	0.3%	0.3%	0.3%	0.4%	0.3%			0.22%	
265,928     258,731     263,549     264,417     203,306       235,306     234,900     278,715     262,375     228,375       88.5%     90.8%     105.8%     99.2%			%001	100%	100%	100%	100%	100%	100%			100%	
265,928 258,731 263,549 264,417 2 235,306 234,900 278,715 262,375 2 88.5% 90.8% 105.8% 99.2%													2000
235,306 234,900 278,715 262,375 2: 88,5% 90.8% 105.8% 99.2%	26	1	<u> </u>	ı	264,417	264,317	265,380	264,708	265,241			2,112,271	
88.5% 90.8% 105.8% 99.2%	23		ļ	278,715	262,375	250,356	269,077	259,294	273,241			2,063,264	
	<u> </u>		<u> </u>	105.8%	99.2%	94.7%	101.4%	98.0%	103.0%			97.7%	
Weekday 10,891 11,438 11,703 11,415	Weekday		1,438	11,703	11,415	11,724	11,743	11,986	11,844			11,593	
Number of Trips Weekend 2,099 1,890 1,938 1,867 1,854			1,890	1,938	1,867	1,854	1,943	1,925	1,939			1,932	

## Denied Trip Request By Month and Region

- F		Jan-04	Feb-04	Mar-04	Apr-04	May-04	Јип-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	
[3	Has access to vehicle	0	12	34	10	11	13	6	18					
	Non-covered service	21	40	45	36	45	30	21	31				l	
l r	Lacks 2 days' notice	16	20	21	17	20	32	14	20					
F-	Needs 9-1-1	0	0	0	0	1	0	0	0					
ļ-,	<del>,, ·, · · · · · · · · · · · · · · · · ·</del>					$\overline{}$								_
<u> </u>	Ineligible for Medicald	10	9	8	13	13	14	3	12				<del> </del>	_
	Inappropriate Service		_	_										
Į!	Lovel Request	1	2	- 0	2	1	1	1	0		ļ			
I.									••					
<u> </u>	Refused Closest Provider	31	32	59	27	30	23	29	30					
Reg	gional Subtotal	79	115	167	105	121	113	74	111					
											r	γ		
Region 2	Has access to vehicle	0	11	37	11	6	12	5	15		l		l	
	Non-covered service	31	41	38	47	34	40	31	31					
-	Lacks 2 days' notice	26	38	37	45	33	39	32	24					_
-	······································	*************	-			0	0	0	0					
l~	Neods 9-1-1	0	0	1	Ċ			***************************************			ļ			-
	Ineligible for Medicald	26	22	23	32	32	23	23	36		ļ			
	Inappropriate Service						_		_		1			
	Level Request	0	1	6	0	2	3	0	0		ļ			
	l										ĺ	·	1	
Į.	Refused Closest Provider	22	33	43	31	26	31	21	25		ļ			
Rog	glonal Subtotal	105	146	185	166	133	148	112	131		<u> </u>	<u> </u>	L	
	****	,								T	1	I	, <del>,</del>	
Region 3	Has access to vehicle	0	10	23	8	6	7	2	5			ļ	L	
ſ	Non-covered service	27	41	41	30	46	41	35	26				لــــــا	
ļ.	Lacks 2 days' notice	17	35	33	37	44	53	31	27	l				L
	Needs 9-1-1	0	0	1	0	0	0	0	0	·····	I	· · · · · ·		
- h		27	52	43	31	48	51	38	60	l	<del> </del>	t		
	Ineligible for Medicald	21	J	43	35	***		- 30	- W	<b> </b>		<del> </del>	<del> </del>	
	Inappropriate Service		,	ا . ا			,	0	3			1		
ļ	Level Request	0	3	4	1	1	3		<u> </u>	<del>                                     </del>	<del> </del>	<del> </del>	<b> </b>	-
Į.	mariana de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la companya de la company			ا ـ	ا ۔۔ ا		40	,	÷n.		1			
***	Refused Closest Provider	12	19	7	15	16	19	9	19	<b> </b>	<del> </del>	<del> </del>		
Ro	glonal Subtotal	83	161	152	122	161	174	115	140	<u> </u>	<u> </u>	<u></u>		
					T	·			7	I		<del> </del>	T	
	Has access to vehicle	D	10	18	4	3	1	3			1	<del> </del>	ļ	
Į.	Non-covered service	40	61	45	51	44	46	31	33			<del> </del>	Į	
	Lacks 2 days' notice	27	20	29	57	41	43	28	36					<u> </u>
	Needs 9-1-1	0	0	0	Ð	1	0	0	Ö	]				
h h	Ineligible for Medicaid	50	33	28	44	59	37	40	55			T	1	
	Inappropriate Service									<b></b>	1	<del> </del>	1	
	Level Request	0	1	1 1	1	1	2	1	0		l		l	
ŀ					<del></del>	<b></b>	<del></del>			<del> </del>	1	<b></b>	<del>                                     </del>	
	Refused Closest Provider	5	12	11	8	12	17	13	8		l			
			137	132	165	161	140	116	140	<del> </del>	<del> </del>	<del> </del>	<del> </del>	Т
Re	gional Subtotal	122	137	132	160	101	140	110	140	1	<u> </u>	<u>.                                    </u>	ļ	L
Region 5	Has access to vehicle	0	1	4	5	1	2	2	0	T	Γ			_
		6	10	18	9	5	12	12	9	<del></del>	<del> </del>	<del> </del>	<del>                                     </del>	
	Non-covered service			<del></del>	***************************************		<del></del>	***************************************	4		<del> </del>	<del> </del>	<del> </del>	-
	Lacks 2 days' notice	2	8	4	8	10	9	5		ļ	ļ	<del> </del>	<del>                                     </del>	⊢
	Needs 9-1-1	0	0	1 1	0	0	0	0	0		<u> </u>	<b></b>	<del> </del>	
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# LogistiCare, Inc. Virginia Network Provider Adds and Deletes

Total	Deletes
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	Additions
	Month

Aug-04

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	Jan-04	Jan-04   Feb-04   Mar-04	Mar-04	Apr-04	May-04	Apr-04   May-04   Jun-04   Jul-04   Aug-04   Sep-04   Oct-04   Nov-04   Dec-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	প্ল
Number of Providers														
Paid Within: 30 Days	188	192	119	107	89	143	199	233					1,270	37%
45 Days	66	82	347	365	410	347	292	259					2,201	63%
60 Days	ō	0	O	Ō	0	O	0	Oi					ō	<u>%0</u>
State Total	287	274	466	472	499	490	491	492					3,471 100%	100%

# LogistiCare, Inc. Call Center Statistics

Wonth	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92.13%
Feb-04	30,628	29,023	1,605	1:32	3:24	1:03	5.24%	94.76%
Mar-04	33,772	32,152	1,608	1:01	3:34	0:52	4.76%	95.20%
Apr-04	33,917	32,554	1,361	0:56	3:18	0:42	4.01%	95.98%
May-04	31,124	29,782	1,333	0:51	3:07	0:47	4.28%	95.69%
Jun-04	33,116	31,579	1,533	1:04	3:09	0:51	4.63%	95.36%
Jul-04	39,032	37,587	1,481	1:04	3:10	0:38	3.79%	%08.36
Aug-04	40,898	38,780	2,114	1:03	3:27	1:03	5.17%	94.82%
Sep-04	33,522	31,864	1,658	0:39	3:32	0:35	4.95%	95.05%
Oct-04								
Nov-04								
Dec-04								
Totals	308,274	293,048	15,225	1:06	3:18	0:53	4.94%	%90.56

12/10/2004 7:45 AM

Full-Time Equivalent Customer Service Reps @ Beginning of Hour September, 2004 LogistiCare, Inc.

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M9 00:S1	<u> </u>	<u> </u>	<u> </u>	ļ	<u> </u>	<u> </u>			<u> </u>		ļ	<u> </u>	├	_	<del> </del>	┞	_	-	$\vdash$	├			-	-	╀	╁─	-		╂─╴	
	ļ	ļ	<u> </u>	<u> </u>	<u> </u>	_		_	ļ	┞	<u> </u>	_	├	-	┡	<del> </del>	├	L	├-	├		<del> </del>	<u> </u>	-	╁	╀	├	╂─	╫	$\vdash$
MA 00:11	1_	_	ــــ	<u> </u>	<b> </b>	<u> </u>	<del> </del>	<u> </u>	<u> </u>	├-		ļ	<del> </del>	┞	├	╀	-	┝	┼	├	-		ļ	-	┼	╁—	├	├-	┼─	-
MA 00:01	14	133	15	3	m	-	19	12	4	14	2	m	22	19	18	1	1	5	7	24	20	16	16	15	4	4	27	26	27	24
MA 00:6	13	12	12	2	2	-	18	10	14	12	2	m	18	17	16	5	17	4	2	19	18	14	16	7	m	4	27	27	28	24
MA 00:8	9	9	5	2	2	3	10	5	~	9	3	2	2	6	6	-	8	4	m	11	7	9	~	ω	m	4	12	15	13	6
MA 00:7	3	m	4	2	2	6	3	3	8	3	2	2	9	3	4	4	9	2	33	_	4	4	5	5	4	m	7	5		7
MA 00:8	6	ا س	4	(7)	2	6	က	2	<u>س</u>	2	2	4	60	3	67	ľ	6	67	~	4	3	6	6	3	6	6	4	4	<u>ا</u>	4
MA 00:8	2	2	2	er.	7	2	3	2	2	2	2	2	2	2	_	ا س	2	~	2	2	2	2	2	2	2	2	2	2	7	2
MA 00:1	-	┼	┼	┿	╀	┼	+	╀	┿	+	╁┈	╀	┼	╫	╫	┿	┿	╫	╂	╁	┼┈	╁	╁	╈	+-	╁┈	╁	+	╁┈	<b>†</b>
MA 00:8	+				_		<u>س</u>	2			2			2		100	2	-	1	2	2	2	2	2	1	~	2	-	12	2
MA 00:	╀	1	1	_	1	╀-	_	╀	_	╀	$\vdash$	╀	+	╀-	+	+		╀	+	╀-	┞	╀	╀	╀	+	╀	╀	╀	┿	╁
	<b> </b>	╄	1	1	_	ļ_	_	<u> </u>	╄	1	igapha	<u> </u>	_	1	╀-	╁	lacksquare	+	+	╀	╀	╀	╀	╀	+	+	+-	╁	+	╁
MA 00:	_	╀-	+	╀-	_	_	╀-	╄-	╀	┼-	╀	╀	+	╁	╁	+	╁	╀	╀	╀	╀	╀	╁	+	╫	╁	╁	╀	╁	
MA 00:S	Ľ	1	i cr	۳.		2	2	67	1	2	2	1	1 ~	2	1	1	2	1	1	2	~	7	.3	1	1	1	10	1	1 ~	1
ate of	-	- ~	1 (,		-   4	) c	7	  œ	5	, c	17	12	1 6.	4	   	9	17	. α <u>τ</u>	9	200	2	22	23	24	25	3/8	27	1 8	2 62	30

LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

Region 1   A   18,736   17,979   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   994   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,184   1,1	1,796 1,796 1,796 20,769 20,359 6,078 6,078 10,643 1,563 1,563 1,140 1,140 1,140 1,140 1,140 1,140 1,140 1,140		19,914 1,150 2,106 23,170 33,597	18.959 1.213 2.001	20,052 1,266 2,054	19,302	20,256	19,255			176,206	85.5% 5.3%
Name			2, 106 23, 170 23, 170	213	1,266 2,054 53	1,279	1,330	1,169			10,901	5.3%
Name			2, 106 23, 170 33, 597	1	2.054	1,2/3	200	000	<u> </u>		2000	200
Name			23,170		53.5	270	200	700	_		18 616	
A   28,045   3   3   3   3   3   3   3   3   3			23,170			41	286	130			275	0.1%
A   28,045   1988   1988   28,045   1988   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,045   28,			33,597	22 196	23.425	22.697	23.912	22,753			205,998	8.8%
A   28,045   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988   988		1   1 1   1   1   1   1   1   1	33,597	1					T			
5   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998   998				•	35 527	35,920	35.941	33,262		-	301,060	81.0%
W   5,795   9   9   9   9   9   9   9   9   9			243	l	1,113	1,060	1,044	945			9,420	2.5%
VS   VS   VS   VS   VS   VS   VS   VS			6,883	6,499	7,089	6,803	6,965	7,121			699'09	16.3%
A   42,556     A   42,556     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A   47,030     A			91	ı	47	35	41	70			368	0.10%
A   42,556   54,318   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,7776   10,777			41,610	40,051	44,776	43,818	43,991	41,398			371,517	16.0%
A   42,585				-1		100	100	400	-		100000	10 50
Name			49.084	45 /96	20.232	50.748	925,15	20,913			430,030	20.07
VV			222	-	44 030	74 040	670	44 048			104 274	70 04
A   14,030   54,318   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029   1,029		111	1202	132	13.1	2 2	77	80			635	0.1%
A   A   A   A   A   A   A   A   A   A		1.3	61.719	58,675	63.095	62.951	54.189	63,734			548,605	23.6%
A		1		100000000000000000000000000000000000000			120000000000000000000000000000000000000	The section of the section		Territoria de la		
5   1,925     W   11,679     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,029     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039     W   1,039			50,944	47,948	50,869	46,682	52,572	51,493			445,705	78.0%
W   11,629     Ya   14,251     X   14,251     X   14,251     X   15,200     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009     Ya   16,009		li	1,373	1,388	1,474	1,492	1,658	1,564			13,827	2.4%
Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name   Name	ı	12,731	12,185	11,648	12,469	12,597	13 104	12,187			109,690	19.2%
A		- 1	315	27.1	281	334	341	259			2,289	3,6 5%
A   14,251     W   0,009     W   0,009     W   0,009     W   16,705     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,71     W   16,61     W   16,61     W   16,61     W   16,61     W   16,62     W   16,62     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   16,69     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59     W   17,59	1	- 13	04.037	01,233	03.083	60	0,0,10	2000		_	3	2
N   100   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   16   17   17	1	1	16 976	16 471	17 565	16 592	17 281	16 891		l	148,392	79.4%
W   3,208     VS   0,098     VS   0,009     S   347     W   1671     W   1671     W   1671     W   5,681     W   5,681     W   5,681     W   5,681     W   5,681     W   5,681     W   5,681     W   5,681     W   5,681     W   6,178     W   4,141     State Tetal   235,306     Contact   A   255,306     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   4,1596     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W   17,78     W	1	1	557	491	517	258	548	571			5,133	2.7%
18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   18009   1800	1	3,765	3,711	3,626	3,834	3,707	3,902	3,918			32,828	17.6%
Name	li	l	18	104	108	=	88	61			491	0.3%
A   5 8 16	18,114	22,404	21,262	20,642	22,124	20,968	21,820	21,441			165,844	8.0%
N	1000	7 222	0.040	2,40	7 524	1 2 2 2 4	1700.2	2 010			R0 462	75 5%
N	200.0	277	240	378	282	282	335	383			2 804	3.5%
Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.   Vis.	1520	1 788	1 727	1.809	1 990	2.019	2.142	1,987			16,653	20.8%
A	ō	4	25	18	o	o	0	2			49	0.1%
A 25,555	7,581	9,387	9.017	8.854	9,503	8,923	9,678	9,291			80,058	3.4%
A 25,525	1	-1	1000	1000	10,000	10000	177 6 2 173	1050 50			244 338	700 00
Subject	20.107		1016,07	080.07	121717	410	7407	515			3 842	4.3%
VS   VS   VS   VS   VS   VS   VS   VS		F 504	5.059	5.855	5 244	5 968	6.396	6.178			54.504	18.2%
Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511   Substitute   31,511	ŀ	1	0	Ь	12	2	ō	0			14	0.0%
A   4,941     S   254     W   983     W  983     Subtata   6,176     N   41,696     W    41,696     VS   235,306     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79,5%     MA   79	042	37,112	33,421	31,878	33,856	31,619	34,437	33,723			299,699	12.9%
A 4,941  V 5 254  VS 983  VS 983  VS 176  Subtoral 6,176  VN 41,696  Votati 235,306  MA 79,5%  MA 79,5%  W 17,7%	Section 1	W. 1888 (2)				**************************************			100			
S   S   S   S   S   S   S   S   S   S	5,322	6,665	5,926	5,459	5,833	5,828	6,032	6,074			52,090	80.9%
W   O   O   O   O	224	902	7,40	248	277	1 111	25.5	1 104			10 036	15.6%
In Subleid 6,178  A 186,970  S 6,40  W 41,696  In 7014  Total 235,306  ant A 79,5%  W 17,7%  In 79,5%  Total 26,9%	0	-	9	22	4	0	10	4			17	0.0%
A 186,970 S 6,640 W 41,696 WS 235,306 ent A 70,5% W 17,7%	6,488	8.078	7,359	6,805	7,205	7,213	7,539	7,503			64,368	2.8%
A 186,970   S 640   W 41,696   VS 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C 0   C	Contract to the			1000 1000		1111.A.A.A.A.A.	100 C (2000)	ari ang pilitan mana	A Commence			
1,1596 41,596 235,306 79,5% 2,6% 17,7%	187,855 2	223.963 2	210,307	200,408		206,325	218,152	211,839			1,861,440	79.9%
235,306 795% 795% 17.7%	2,919	5,495		909.0		to 131	900 av	46 702			407,270	17.5%
235,306 79,5% 7,1%	146	376		615		609	576	615			4,138	0.2%
79.55% 2.6% 17.7%		278,715 2		250,356	269,077	259,294	273,241	265,346			2,328,610	100%
79.5% 2.8% 17.7%		1										
2.8%	80.0%	80.4%	80.2%	%0.08	80.1%	79.6%	79.6%	79.8%			79.9%	
17.7%	2.5%	2.3%	2.3%	2.3%	23%	2.4%	24%	2.3%			2.4%	
	17.4%	17,2%	17.3%	17.4%	17.4%	17.8%	17.6%	17.6%			27.076	
State Total 100 094 10	100 035	100 035	100 035	100 035	100.0%	100 035	100 0%	100 0%			100.0%	
Jan-04	I		Apr-04	May-04	3un-04	Jul-04	Aug 04	L	Oct-04 Nov-04	Dec-04	Totals	
2.63%	-	1	2.80%	2.72%	2.68%	2.78%	2.78%	2,83%		1 (1)	2.78%	

# 12/10/2004 7:45 AM

# Public Transportation, Gas Reimbursement and Pharmacy Trips LogistiCare, Inc.

Totais	158,004	57,317	215,321	2,328,610	9.25%		3,447		ć	332
Dec-04				2		ayad takar				
Nov-04						F10 ( 1 47 ) F17 F17 F1				
Oct-04										
Sep-04	17,907	6,496	24,403	265,346	9.20%		458		1	0. 1
Aug-04	18,250	6,641	24,891	273,241	9.11%		478		(	99
Jul-04	16,011	6,621	22,632	259,294	8.73%		396		İ	26
Jun-04	18,468	6,945	25,413	269,077	9.44%		398			36
May-04	17,419	6,472	23,891	250,356	9.54%		345			42
Apr-04	18,551	6,181	24,732	262,375	9.43%		370			34
Mar-04	19,595	6,032	25,627	278,715	9.19%		434			8
Feb-04	15,430 16,373	5,719	21,640 22,092	235,306 234,900	9.40%		309			14
Jan-04 Feb-04	15,430	6,210	21,640	235,306	9.20%		259			6
Month:	Public Transportation	Gas Reimbursement	Grand Total	Total Trips	Percent of Total Trips		Pharmacy Trips	Residence to	Pharmacy to	Residence

								4.154	A 04	C 04	Oc1-04	Nov-04	Dec-04	Totals
	Complaint Type:	Jan-04	Fob-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04 E	Aug-04 11	Sep-04 16	UCINA	1404-04	Dec-04	65
	Issue w/LogsbCare	6	5	7	<u>8</u>	6	22	5 40	38	44				348
	Provider Late	25	55	55	43	26		- 40	5	2				15
	Issue with Driver	0	11	3	2	0	2		16	21				165
	Provider No Show	8	29	13	26	16	11	25 2	1	2				12
	Issue with Vehicle	0	0	2	0	2	3	6	15	21				112
	Rider No Show	0	2	32	25	8	<u>3</u>	7	13	7	·			85
	Provider Issues	2	23	11	11	0	<del>-</del>	3	1 1	1				15
	Facility Issues	0	6	2		0	- 6	0	1	<del>-</del>				3
	Recip Incident/Injury	0	0	1	0	67	45	88	101	115				820
Reg	rional Subtotal	41	121	126	116	01								
Region 2	Issue w/LogistiCare	9	11	23	17	28	37	53	47	32				257
*	Provider Late	57	50	61	76	86	105	83	98	73				707
	Issue with Driver	O	0	1	10	5	4	1	5	6				32
	Provider No Show	40	34	45	64	49	64	86	69	56				507
	Issue with Vehicle	0	0	0	0	00	1	2	2	3				8
	Rider No Show	30	44	43	56	62	90	70	67	72				534
	Provider Issues	8	10	10	3	19	12	2	8	11				83
	Facility Issues	16	27	17	25	21	35	24	18	29				212
	Recop Incident/Injury	1	5	5	1	4	2	3	2	4				27 2,367
Reg	ional Subtotal	161	181	225	252	274	350	324	314	286				2,301
Region 3	Issue W/LogisbCare	15	12	10	- 6	7	6	10	9	15	***************************************			90
1.00000	Provider Late	40	23	20	47	33	69	68	34	98				432
	Issue with Driver	5	1	C C	0	0	3	3	C	6				18
	Provider No Show	60	65	65	66	47	63	53	28	50				497
	Issue with Vehicle	0	2	0	0	0	G	1	7	2				12
	Rider No Show	13	19	23	48	29	35	46	23	18				254
	Provider Issues	1	5	1	3	2	5	3	2	4			<u> </u>	26
	Facility Insues	1	7	3	3	4	7	4	8	4				41
	Recip Incident/Injuly	4	4	4	3	5	4	2	6	2				34
	ional Subtotal	139	13B	126	176	127	192	190	117	199		L	<u> </u>	1,404
	1	21	ì ß	5	9	6	6	22	19	24			I	120
Region 4	Issue w/Logist/Care	227	149	205	258	207	97	144	137	184	***************************************			1,609
	Provider Late Issue with Driver	4	0	1	0	0	0	0	1	1				7
	Provider No Show	79	53	58	69	90	46	105	56	61				617
	Issue with Vehicle	Ö	0	3	3	3	0	2	0	0				11
	Rider No Show	18	9	14	20	16	16	30	31	39				193
ĺ	Provider Issues	14	6	13	11	11	0	1	6	16				78
	Facility Issues	1	2	1 1	0	1	0	3	3	5				16
	Recip Incident/Injury	1	3	4	1	O	2	2	3	1				17
Regional Subto		365	230	305	371	334	167	309	255	331				2668
			<del> </del>		-	2	3	5	4	4	· · · · · · · · · · · · · · · · · · ·		T	42
Region 5	lasue w/LogstsCare	4	6	<u> </u>	5	3	56	23	24	22	ļ			206
	Provider Late	13	5	24	22	17	0	0	2	2			<del> </del>	9
ļ	Issue with Driver	0	0	5 16	17	9	17	10	14	10			<u> </u>	112
l	Provider No Show	11	B D	0	- '/ 0	0	0	0	0	Ö			<del> </del>	1 0
l	Issue with Vehicle	<u> </u>		+	4	3	9	4	10	5	<del></del>			48
l	Rider No Show	7	2	4					7	10	h			69
	Provider Issues	1 1	10	14	B 7	7 5	8 6	10			<del></del>			
	Facility Issues	5	1	17	7	5	6	10	5	16				72 7
Carring at Cubt	Facility Issues Recip Incident/Injury	5 0	1 0	17 0	7	5 1	6 2	10 2	5 2	16 0				
Regional Subto	Facility Issues Recip Incident/Injury	5 0 41	1 0 32	17 0 88	7 0 63	5 1 45	6 2 101	10 2 58	5 2 68	16 0 69				72 7 565
Regional Subto	Facility Issues Recip Incident/Injury	5 0 41 6	1 0 32	17 0 88 8	7 0 63	5 1 45 0	6 2 101	10 2 58	5 2 68	16 0 69				72 7 565 34
	Facility Issues Recip Incident/Injury otal	5 0 41 6 5	1 0 32 10 7	17 0 88 8	7 0 63 2 6	5 1 45 0 3	6 2 101 1 1	10 2 58 1 7	5 2 68 3 8	16 0 69 3 16				72 7 565 34 72
	Facity Issues Recip Incident/Injury otal Issue w/Logst/Care Provider Late Issue with Drivel	5 0 41 6 5	1 0 32 10 7 0	17 0 88 8 10	7 0 63 2 6 0	5 1 45 0 3	6 2 101 1 1 10 0	10 2 58 1 7	5 2 68 3 8	16 0 69 3 16				72 7 565 34 72 3
	Facility Issues Recip Incident/Injury ctal Issue w/LogistCare Provider Lale Base with Direct Provider No Show	5 0 41 6 5 0	1 0 32 10 7 0 12	17 0 88 8 10 0	7 0 63 2 6 0 6	5 1 45 0 3 1 8	6 2 101 1 1 0 4	10 2 58 1 7 0	5 2 68 3 8 1 9	16 0 69 3 16 1				72 7 565 34 72 3 55
	Facility Issues Recip Incident/Injury otal Issue wA.opstCare Provider Late Issue with Divid Provider No Show Issue with Vehicle	5 0 41 6 5 0 3	1 0 32 10 7 0 12 0	17 0 88 8 10 0 4	7 0 63 2 6 0 6	5 1 45 0 3 1 8	6 2 101 1 1 10 0 4 0 0	10 2 58 1 7 0	5 2 68 3 8 1 9	16 0 69 3 16 1 1 8				72 7 565 34 72 3 55 0
	Facility Issues Recip Incident/Injury otal  Issue w/LorpstCate Provider Late Issue with Direct Provider No Show Issue with Vehicle Rider No Show	5 0 41 6 5 0 3 0 7	1 0 32 10 7 0 12 0 3 3	17 0 88 8 10 0 4 0	7 0 63 2 6 0 6 0	5 1 45 0 3 1 8 0	6 2 101 1 1 0 0 4 0 7	10 2 58 1 7 0 1 1 0 2	5 2 68 3 8 1 9 0	16 0 69 3 16 1 8 0				72 7 565 34 72 3 55 0
	Facility Issues Recip Incident/Injury obtal  Issue w/Lopist/Care Provider Late Issue with Orivel Provider No Show Issue with Vehicle Rider No Show Provider Issues	5 0 41 6 5 0 3 0 7	1 0 32 10 7 0 12 0 3 9	17 0 88 10 0 4 0 4	7 0 63 2 6 0 0 1	5 1 45 0 3 1 8 0 0 3	6 2 101 1 1 10 0 4 0 7 1 1	10 2 58 1 7 0 1 1 0 2	5 2 68 3 8 1 9 0 2	16 0 69 3 16 1 8 0 2				72 7 565 34 72 3 55 0 31
	Facility issues Recip incident/Injury otal  Issue w/Logst/Care Provider (Lale Issue with Drivel Provider No Show Issue with Vehicle Rider No Show Provider No Show Facility Issues Facility Issues Facility Issues	5 0 41 6 5 0 3 0 7 2 2	1 0 32 10 7 0 12 0 3 9	17 0 88 88 10 0 4 0 4	7 0 63 2 6 0 6 0 1 1 2	5 1 45 0 3 1 8 0 0 3 1	6 2 101 1 10 0 0 4 0 7 7 1 1 2 2	10 2 58 1 7 0 1 1 0 2 1 1	5 2 68 3 8 1 9 0 2 2 4	16 0 69 3 16 1 1 8 0 2 3				72 7 565 34 72 3 55 0 31 22
Region 6	Facility Issues Recip Incident/Injury old  Issue w/LorpstCate Provider Late Issue with Direct Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury	5 0 41 6 5 0 3 0 7 2 0	1 0 32 10 7 0 12 0 3 9 0	17 0 88 8 10 0 4 0 4 1 1	7 0 63 2 6 0 6 0 1 1 2 1	5 1 45 0 3 1 8 0 3 3 1 1 8	6 2 101 1 1 1 1 0 0 4 4 0 7 7 1 1 2 1 1 1 2 1 1	10 2 58 1 7 0 1 1 0 2 1	5 2 68 3 8 1 1 9 0 2 2 4	16 0 69 3 16 1 8 0 2 2 3 6				72 7 565 34 72 3 55 0 31
	Facility Issues Recip Incident/Injury old  Issue w/LorpstCate Provider Late Issue with Direct Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Recip Incident/Injury	5 0 41 6 5 0 3 0 7 2 2	1 0 32 10 7 0 12 0 3 9 0 0	17 0 88 88 10 0 4 0 4	7 0 63 2 6 0 6 0 1 1 2	5 1 45 0 3 1 8 0 0 3 1	6 2 101 101 1 10 0 4 0 7 7 1 1 2 1	10 2 58 1 7 0 1 1 0 2 1 1	5 2 68 68 1 1 9 0 2 2 2 4 0 29	16 0 69 3 16 1 1 8 0 2 2 3 3 0 0				72 7 565 34 72 3 55 0 31 22 13 2 232
Region 6	Facility issues Recip incidentifiniary otal  Issue w/LopistCare Provider Late Issue with Oniver Provider to Show Issue with Vehicle Rider No Show Provider Issues Recip incidentifiniary otal  Issue w/LopistCare	5 0 41 6 5 0 3 0 7 2 0 0 2 3	1 0 32 10 7 0 12 0 3 9 9 0 0 41 15 15	17 0 88 8 10 0 4 1 1 4 0 31	7 0 63 2 6 0 6 0 1 1 2 1 1 0 1 1 2	5 1 45 0 3 1 1 8 0 0 3 1 1 0 0 0 1 0	6 2 101 1 10 0 4 0 7 1 1 2 1 2 5	10 2 58 1 7 0 1 1 0 2 1 1 2 1 1 2 2	5 2 68 8 1 1 9 0 2 2 2 4 0 29	16 0 69 3 16 1 1 8 0 2 2 3 0 0 0 0 0 0				72 7 565 34 72 3 55 0 31 22 13 2 232
Region 0	Facility issues Recip incident/Injury otal  Issue w/LorpstCare Provider (Late Issue w/LorpstCare Provider (No Show Issue with Direct Rider (No Show Provider (No Show Facility Issues Facility Issues Recip Incident/Injury otal  Issue w/LopstCare Provider Late	5 0 41 6 5 5 0 7 7 2 0 0 23 12 39	1 0 0 32 10 7 0 0 12 0 0 0 0 0 0 15 53	17 0 88 88 10 0 4 4 0 4 1 1 4 0 3 3 1	7 0 63 2 6 0 0 6 0 1 1 2 1 0 1 1 0 1 1 2 1	5 1 45 0 3 1 1 8 0 3 3 1 1 1 0 0 0 1 1 1 1 1 1 1 1 1 1 1	6 2 101 101 10 0 0 4 4 0 7 1 1 2 1 2 5 6	10 2 58 1 7 0 1 1 0 2 1 1 1 2 1 1 2 1 2	5 2 68 3 8 1 9 0 2 2 4 0 29	16 0 69 3 16 1 1 8 0 2 2 3 3 0 0 0 2 2 3 4 6				72 7 565 34 72 3 555 0 31 22 13 2 232 43
Region 0	Facility issues Recip incident/injury ctal  Issue w/Logst/Care  Provider Late Issue w/Logst/Care  Provider No Show Issue with Orivel  Rider No Show  Provider Issues  Recip Incident/Injury ctal  Issue w/Logst/Care  Provider Late Issue w/Logst/Care	5 0 41 6 5 0 3 0 7 2 2 0 0 23 12 3 3	1 0 0 32 10 7 0 0 12 0 0 0 0 0 0 15 53 2 0 0	17 0 88 8 10 0 4 0 4 1 1 4 0 31	7 0 63 2 6 0 0 1 1 2 1 0 1 1 0 1 1 0 0 1 1 0 0 1 1 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 1 45 0 3 1 1 8 0 0 0 0 0 16	6 2 2 101 101 1 1 10 0 0 1 1 1 1 1 1 1 1	10 2 58 58 1 7 0 1 1 0 2 1 1 2 1 1 5 2 1 1 2 2 1 1 2 2 2 2 2 2	5 2 8 68 3 6 1 1 9 0 2 2 2 4 0 29 4 4 4 4 4 4 1	16 0 69 3 16 1 1 8 0 2 2 3 3 0 0 0 2 3 3 4 6 8 3 4 6 9 9				72 7 565 34 72 3 55 0 31 22 2 232 43 468
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Region 6  Region 6  Region 7  Region 7  Region 7  Region 7  Region 7	Facility issues Recip Incidentificiary otal  Issue wift opistCare Prowder Late Issue wift Oriver Prowder to Show Issue with Oriver Prowder to Show Issue with Vehicle Rider No Show Prowder Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Incerp Incidentificiary Issue with Opiner Prowder Issues Facility Issues Facility Issues Facility Issues Incerp Incidentificiary Issue with Opiner Prowder Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues	5 0 41 6 5 0 7 2 0 0 7 2 0 0 23 12 39 1 1 1 39 1 1 1 39 1 1 1 0 9 3 7 3 9 1 1 1 1 1 1 1 1 1 1 1 1 1	1 0 0 32 10 10 7 7 0 12 0 3 3 9 0 0 141 1 15 53 2 16 0 9 9 1 10 1 15 53 2 1 16 0 1 10 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	17 0 88 8 10 0 4 4 0 0 4 1 4 0 31 4 59 0 21 0 13 6 0 21 0 13 6 0 21 0 13 6 10 10 10 10 10 10 10 10 10 10	7 0 63 2 6 0 0 6 0 1 1 2 1 1 1 0 18 2 61 0 15 14 0 15 15 1 1 0 15 15 1 1 0 15 15 1 1 0 15 15 1 1 0 15 15 1 1 0 15 15 1 1 1 1	6 1 45 0 3 3 1 8 8 0 0 3 1 1 0 0 0 0 16 2 75 0 0 0 0 16 0 0 0 16 0 0 0 0 16 0 0 0 0	6 2 101 1 10 0 4 0 7 1 1 25 0 7 1 1 25 0 7 7 1 0 3 3 0 0 7 7 1 1 2 5 0 7 7 1 0 0 3 3 0 0 0 7 7 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	10 2 58 1 7 0 1 1 0 2 2 1 1 1 5 2 2 2 2 2 3 8 0 0 0 2 2 8 0 0 2 1 1 1 5 2 2 2 2 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 2 688 3 8 1 9 0 2 2 4 4 44 1 1 20 0 11 1 0 1 1 1 0 1 1 1 1 0 1 1 1 1	16 0 69 3 16 1 8 0 0 2 3 0 0 0 0 3 3 0 0 0 0 3 3 16 1 17 7 2 2 2 46 3 16 17 7 7 2 2 2 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9				72 77 565 34 72 3 555 0 31 22 13 2 232 43 468 9 133 2 108 35 100 7 7 815 651 3,842 93 2,086 45 1,280 398 379 97 8,871
Region 6  Region 6  Region 7  Region 7  Region 7  Region 7  Region 7	Facility issues Recip incidentificiary otal  Issue wit opistCare Provider Late Issue with Onver Provider to Show Issue with Oriver Rider No Show Issue with Vehicle Rider No Show Provider Issues Recip Incidentificiary otal  Issue with OpistCare Provider Late Issue with OpistCare Provider Late Issue with OpistCare Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Facility Issues Facility Issues Facility Issues Provider No Show Provider Issues Facility Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Issue with OpistCare Provider Issues Issue with OpistCare Provider Issues Issue with OpistCare Provider Issues Issue with OpistCare Provider Issues Rider No Show Issue with OpistCare Provider Issues Rider No Show Issue with OpistCare Provider Issues Rider No Show Issue with OpistCare Provider Issues Rider No Show Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues Provider Issues	5 0 41 6 5 0 3 0 7 2 0 0 7 2 0 0 23 12 39 1 25 1 1 1 25 1 1 1 0 93 73 406 10 226 1 10 226 1 10 226 1 10 226 1 10 226 1 10 226 1 10 226 1 1 1 25 1 1 25 1 1 26 27 28 28 28 28 28 28 28 28 28 28	1 0 0 32 10 10 7 7 0 12 0 3 3 9 0 0 10 12 15 53 15 16 0 10 12 15 53 16 0 10 10 10 10 10 10 10 10 10 10 10 10 1	17 0 88 8 10 0 4 0 4 1 1 4 0 0 31 4 59 0 21 0 0 21 0 0 21 0 21 0 0 21 0 0 21 0 0 21 0 0 21 0 0 21 0 0 0 21 0 0 21 0 21 0 22 10 10 10 10 10 10 10 10 10 10 10 10 10	7 0 63 2 66 0 6 0 1 1 2 1 0 18 2 61 0 14 0 15 15 1 0 2 95 49 513 12 262 3 112 262 3 112 262 3 117 109 11,091	6 1 45 0 3 3 1 8 0 0 16 2 75 0 0 6 0 0 16 2 75 0 0 0 16 0 0 16 0 0 0 16 0 0 0 0 16 0 0 0 0	6 2 101 1 100 0 4 0 7 1 1 25 0 0 7 1 1 25 0 0 3 0 0 7 7 1 2 5 5 0 0 7 7 1 2 5 0 0 0 0 7 7 1 0 0 0 0 0 0 0 0 0 0 0 0 0	10 2 58 58 1 7 7 0 1 1 0 2 1 1 0 2 1 1 2 1 1 15 2 2 0 0 18 1 0 51 98 385 6 288 7 158 36 47 10 1,035 99,60% 9,47% 37,20% 0,58% 0,58% 0,58% 15,27% 0,68% 15,27%	5 2 688 3 8 1 9 0 2 2 4 4 4 4 4 4 4 1 1 20 0 1 1 1 0 8 1 1 0 0 2 2 4 4 4 4 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1	16 0 69 3 16 1 8 0 2 3 0 0 3 3 0 0 3 3 18 1 17 7 2 2 98 96 483 21 224 8 47 17 17 17 17 17 17 17 17 17 1				72 7 7 565 34 72 3 55 0 31 22 13 2 232 43 468 9 133 2 108 35 10 7 7 815 651 3,842 93 2,085 45 45 39 37 98 37 98 37 98 37 98 37 98 38 38 48 48 48 48 48 48 48 48 48 48 48 48 48

## Mileage By Region and Level of Service for Reservations Net Cancellations

г	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	
Region 1		243,053	227,093	274,881	245,754	238,656	245,512	245,001	267,761	248,425			[	2,237,236	
	W	27,084	24,303	27,761	28,916	27,009	28,265	27,846	31,300	26,070	·············			248,554	
}	S	18,239	12,488	20,529	18,737	18,189	21,347	20,370	17,253	17,101	***********		····	164,253	
<b>}</b> −	√S	0	0	D D	ō	232	442	325	254	1,558				2,811	
Regional St	***************************************	288,376	263,884	323,171	293,407	284,086	296,666	293,542	316,568	293,154				2,652,854	12%
Region 2	Ą	276,885	256,261	330,340	307,873	293,635	325,085	330,600	339,749	310,309				2,780,737	
	W	55,036	58,555	69,329	62,027	58,260	66,336	65,463	64,522	66,963				566,491	
	S	8,203	9,248	10,475	7,429	8,476	10,104	9,472	8,637	8,793				80,837	
ļ	vs	0,200	0	216	391	415	428	239	306	660		·		2,655	
Regional St		340,124	334,064	410,360	377,720	360,786	401,953	405,774	413,214	386,725				3,430,720	15%
		433,235	424,811	505,030	484,943	461,869	503,256	506,409	512,912	514,137		I	T	4,346,602	
	<u> </u>		97,581	112,214	105,828	101,600	112,355	112,032	109,733	110,790			i	962,462	ı
-	W S	99,329 11,514	10,019	12,901	11,087	8,524	8,983	7,931	B,703	8,695		<b></b>	<del> </del>	88,357	l
F-	vs	0	0	0	1,055	1,453	1.197	1,050	1,122	1,040		<b></b>		6,918	
Regional Se		544,078	532,411	630,146	603,914	573,446	625,791	627,422	632,470	634,662	<del></del>			5,404,339	24%
Regional Si	BDIOIBI	1 344,070 1	552,411	000,140	100,014	w,,,,,					]	····			l
Region 4	Α	394,571	378,719	436,050	419,007	391,968	424,104	411,271	440,798	410,428				3,706,916	i
	W	80,894	76,310	86,983	87,656	82,471	88,372	90,366	91,901	85,579			ļ	770,532	i
	S	13,045	8,892	8,459	8,889	9,358	9,357	9,413	9,920	9,295			ļ	86,628	i
[5	VS	Q	465	1,283	1,140	1,240	1,144	1,291	1,317	1,145	ļ			9,025	
Regional S	ubtotal	488,510	464,386	532,775	516,692	485,037	522,977	512,341	543,936	506,447	<u> </u>		<u> </u>	4,573,101	21%
Pening F	A	175,366	179,126	224,696	202,715	200,592	213,444	204,349	204,036	201,605	I			1,805,129	i
	W	36,263	33,858	41,008	39,761	39,394	41,453	38,163	36,736	37,711	<b> </b>	†		344,357	i
;	s	11,932	10,479	14,772	11,404	10,762	11,201	10,953	9,386	9,487				100,376	l
j	vs Vs	111,532 D	0	0	211	1,093	918	1,247	1,589	823				5,881	i
Regional S		223,561	223,473	280,676	254,091	251,841	267,016	254,712	251,747	249,626				2,256,743	10%
										CO 050		1'	1	635,485	l
	<u> </u>	60,735	59,896	74,845	75,947	74,052	78,168	67,997	74,989	68,856				166,090	ĺ
	W	17,736	15,621	18,396	17,042	18,080	20,234	20,408	20,132	18,441	<b> </b>	<del> </del>	ļ	25,502	i
! +	<u>s</u>	2,636	2,421	2,577	2,578	3,043	3,181	2,119	3,292 0	3,655 8	<del> </del>		<u> </u>	8	1
Regional S	VS ubtotal	<u>0</u> 81,107	<u>0</u> 77,938	0 95,818	<u>0</u> 95,567	0 95,175	<u>0</u> 101,583	0 90,524	98,413	90,960				827,085	49
regionaro									· · · · · · · · · · · · · · · · · · ·			·	1		l
	A	207,404	215,579	245,690	219,210	204,177	212,224	198,177	213,B26	210,372				1,926,659	İ
ļ	W	39,319	37,830	45,039	40,934	38,630	41,460	38,715	43,485	42,114	ļ	ļ		367,526	ĺ
-	S	1,967	1,725	2,196	2,318	2,106	2,083	2,125	2,474	5,126	ļ	ļ		22,120	İ
_	<u>vs</u>	<u>0</u>	<u>D</u>	<u> </u>	ō	0	<u>36</u>	<u>6</u>	<u>0</u>	0	<u> </u>	<u> </u>	w	42	109
Regional S	ubtotal	248,690	255,134	292,925	262,462	244,913	255,003	239,023	259,785	257,612	<u> </u>	<u> </u>		2,316,347	107
Region Other	A	64,350	63,355	69,832	64,254	60,559	65,900	66,010	64,230	56,098				574,588	
	W	9,233	8,659	9,945	10,520	9,774	11,556	11,265	12,429	10,537		l		93,919	1
	S	3,440	2,825	3,290	3,592	3,613	3,073	4,713	4,341	4,153				33,040	ı
	<u>vs</u>	D	Ō	5	47	10	52	Õ	Q	2		<u> </u>		116	١.
Regional S	ubtotal	77,023	74,839	83,073	78,413	73,956	80,581	81,988	81,000	70,790		<u> </u>	<u> </u>	701,663	3.17%
Grand Total	A	1,855,599	1,814,840	2,161,564	2,019,703	1,925,508	2,068,793	2,029,814	2,118,301	2,020,230	T	T T		18,014,352	
1	W	364,894	352,727	410,676	393,684	375,218	410,031	404,258	410,238	398,205		1		3,519,931	l
	\$	70,976	58,097	75,199	66,034	64,071	69,329	67,096	64,006	66,305	<u> </u>	<b>†</b>		601,113	
	<u>v</u> vs	10,0,0	465	1,504	2,845	4,443	4,217	4,158	4,588	5,236				27,456	1
State T		2,291,469	2,226,129	2,648,943	2,482,256	2,369,240	2,552,370	2,505,326	2,597,133	2,489,976				22,162,852	100
				·		I		1	1			7	T	1 04 200	ł
	A	80.98%	81.52%	01,60%	81.37%	81.27%	81.05%	B1.02%	81.56%	81.13%	<del> </del>	<u> </u>	<b>-</b>	81.28% 15.88%	
1 }	W	15.92%	15.84%	15.50%	15.86%	15.84%	16.06%	16.14%	15.80%	15,99%	<del> </del>	<del> </del>		2.71%	1
	S	3.10%	2.61%	2,84%	2.66%	2.70%	2.72%	2,68%	2.45%	2.66%	<del> </del>			0.12%	l
	<u>vs</u>	0.00%	0.02%	0,06%	0.11% 100%	0.19% 106%	0.17% 100%	0.17% 100%	0.18%	0.21% 100%	<del> </del>	<del>                                     </del>		100%	
State T	otat	100%	100%	100%	10074	100%	10076	10078	T 100/8	100.42	<u> </u>	1			1
Mile/Trip Avg	Α	9.92	9.66	9.65	9.60	9,61	9.59	9.84	9.71	9.54		1		9.68	1
	W	8.75	8.61	8.68	8.65	8.62	8.77	8.74	8.55	8.53				8.64	Į
l l	S	10.69	9.82	11.58	10.98	11.03	11.44	10.94	9.84	10.71				10.78	1
	<u>vs</u>	0,00	3.18	4.00	5.04	7.22	6.63	6.83	7.97	8.51			<b></b>	6.64	1
· `		9.74	9.48	9,50	9.46	9.46	9,49	9,66	9.50	9.38	1	1	1	9.52	J
State T	Otal	2,14	1	1	3.16%	3.12%	3.16%	3.27%	3.12%	2.84%				3.17%	

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# LogistiCare, Inc. Unduplicated Riders By Level of Service

		Jan-04	Feb-04	Mar-04	Apr-04	May-04 Jun-04		Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	%
															and the sale
VA Medicaid A		12.463	12.535	13.058	12.666	12,515	12,820	12,524	12,921	13,056				114,558	68.9%
· on		2.319	1	2,162	1,955	1,938	1,994	1,996	2,037	1,938				18,427	11.1%
×		3,421		3,699	3,592	3,541	3,730	3,729	3,761	3,873				32,791	19.7%
s^	,,	0	0	29	61	53	65	65	53	88				415	0.2%
State Total	. Te	18,203	18,068	18,948	18,274	18,047	18,609	18,314	18,772	18,956				166,191	100.0%
Percent A		68.5%	69.4%	68.9%	69.3%	69.3%	68.9%	68.4%	68.8%	68.9%				%69	
·		12.7%	11.6%	11.4%	10.7%	10.7%	10.7%	10.9%	10.9%	10.2%				11%	
×		18.8%		19.5%	19.7%	19.6%	20.0%	20.4%	20.0%	20.4%				20%	
SA	"	0.0%	0.0%	0.2%	0.3%	0.3%	0.3%	0.4%	0.3%	0.5%				0.25%	
State Total	. Tr	100%		100%	100%	100%	100%	100%	100%	100%				100%	
Eligibles		265,928	265,928 258,731	263,549	264,417	264,317	265,380	264,708	265,241	271,967				2,384,238	
Total Trips		235,306	235,306 234,900	278,715	262,375	250,356	269,077	259,294	273,241	265,346				2,328,610	
Total Transportation U/P	n U/P	88.5%	90.8%	105.8%	99.2%	94.7%	101.4%	%0.86	103.0%	97.6%				97.7%	
	Weekday	10,891	11,438	11,703	11,415	11,724	11,743	11,986	11,844	12,082	***************************************			11,647	
Number of Imps for:	Weekend	2,099	1,890	1,938	1,867	1,854	1,943	1,925	1,939	1,880				1,926	

# Denied Trip Request By Month and Region

Region 1	1					10. 54	64	1.1.04	A 04	Sec. 04	Oct-04	Nov-04	Dec-04	Totals
Region 1		Jan-04	Feb-04	Mar-04	-	May-04	Jun-04	Jul-04	Aug-04	Sep-04	OU1-04	1404-04	Deciva	116
	Has access to vehicle	0	12	34	10	11	13	6	18	12				·····
	Non-covered service	21	40	45	36	45	30	21	31	25				294
	Lacks 2 days' notice	16	20	21	17	20	32	14	20	19				179
	Needs 9-1-1	0	o	0	0	1	0	0	0	0				1
	Ineligible for Medicald	10	9	8	13	13	14	3	12	10				92
	Inappropriate Service													
	Level Request	1	2	0	2	1	1	1	0	o				В
	Level (tedapot				<del></del>									
	Refused Closest Provider	31	32	59	27	30	23	29	30	35				296
					105		113	74	111	101				986
	Regional Subtotal	79	115	167	105	121	113	/4		101	1			
· · · · · · · · · · · · · · · · · · ·				T	T				45					105
Region 2	Has access to vehicle	0	11	37	11	6	12	5	15	8				
	Non-covered service	31	41	38	47	34	40	31	31	37				330
	Lacks 2 days' notice	26	38	37	45	33	39	32	24	22				296
	Needs 9-1-1	D	0	1	0	0	0	0	0	0				1
	Ineligible for Medicald	26	22	23	32	32	23	23	36	30				247
	Inappropriate Service												***************************************	
	Lovel Request	0	- 1	6	8	2	3	0	0	D				12
	Estativedaest	<u>-</u> _		<del>-</del> -								***************************************		
	Refused Closest Provider	22	33	43	31	26	31	21	25	23				255
		105	146	185	166	133	148	112	131	120				1,246
	Regional Subtotal	105	146	:00	100	133	140	112	101					
Damles 3	Mar accore to vahicia	0	10	23	8	6	7	2	5	4			"	65
Region 3	Has access to vehicle				30	46	41	35	26	37	<u>-</u>			324
	Non-covered service	27	41	41							<b></b>			300
	Lacks 2 days' notice	17	36	33	37	44	53	31	27	22	<u> </u>		<b> </b>	
	Neods 9-1-1	0	Ð	1	0	0	0	0	D	0				1
	Ineligible for Medicald	27	52	43	31	48	51	38	60	44				394
	Inappropriate Service	·······											I -	
	Level Request	0	3	4	1	1	3	0	3	0	L		<u> </u>	15
	Refused Closest Provider	12	19	7	15	16	19	9	19	12	L.,			128
	Regional Subtotal	83	161	152	122	161	174	115	140	119	l		I	1,227
	Maginital panintal	1 77									·	······		
Region 4	Has access to vehicle	0	10	18	4	3	1	3	7	2			<u> </u>	48
(125.0., 1	Non-covered service	40	61	45	51	44	46	31	33	44				395
		27	20	29	57	41	43	28	36	32				313
	Lacks 2 days' notice							_	0	0	<del> </del>			1
	Needs 9-1-1	0	0	0	D	1	0	D		<b>─</b>	ļ			
	Ineligible for Medicald	50	33	28	44	59	37	40	56	43	<u> </u>		ļ	390
	Inappropriate Service								_	_	l			
	Level Request	0	11	1	1	1	2	1	0	0			<u> </u>	7
					1 .				١.					90
	Refused Closest Provider	5	12	11	8	12	11	13	- 8	10		<u> </u>	<u> </u>	
	Regional Subtotal	122	137	132	165	161	140	116	140	131	<u> </u>	<u> </u>	<u> </u>	1,244
		T		·····	5		2	2	0	1	Γ	T	T	16
Region 5	Has access to vehicle	0	1	4		1			9	8	<del> </del>		<del> </del>	89
	Non-covered service	5	10	15	9	5	12	12			<del> </del>		<del> </del>	56
	Lacks 2 days' notice	<u> </u>	В	4	8	10	9	5	4	6	-	<del> </del>	<del> </del>	
İ	Needs 9-1-1	0	D	1 1	0	0	ì	0	0	0	l	<u> </u>	1	1
	140002 2-1-1			<u> </u>		0	0							
		7		9	4	4	10	7	13	11		<u> </u>		76
	Incligible for Medicald		11	<del>[</del>	4				<del></del>	11		-		
	Ineligible for Medicald Inappropriate Service	7	11	<del>[</del>	4				<del></del>	11 0				76 5
	Incligible for Medicald			9		4	10	7	13	T				
	Incligible for Medicaid Inappropriate Service Level Request	7 2	11	9	1	0	10	7 0	13 0	0				
	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	7 2 5	11 1 4	9 0 3	1	0	10 1 3	7 0	13 0 2	D 3				5 23
	Incligible for Medicaid Inappropriate Service Level Request	7 2	11	9	1	0	10	7 0	13 0	0				5
Pagi- C	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Providor Regional Subtotal	7 2 5 22	11 1 4 35	9 0 3 39	1 1 28	0 1 21	10 1 3 37	7 0 1 27	13 0 2	D 3				5 23
Region 6	incligible for Medicald Inappropriate Service Level Request Refused Closest Providor Regional Subtotal Has access to vehicle	7 2 5 22	11 1 4 35	9 0 3 39	1 1 28	4 0 1 21 3	10 1 3 37	7 0 1 27	13 6 2 28	0 3 29				5 23 266 25
Region 6	incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service	7 2 5 22 0 4	11 4 35 1	9 0 3 39 5 12	1 1 28 8 7	4 0 1 21 3 10	10 1 3 37 1 9	7 0 1 27 2 8	13 6 2 28 3 4	0 3 29 1 7				5 23 266 25 71
Region 6	incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice	7 2 5 22 0 4 5	11 4 35 1 10 4	9 0 3 39 6 12	1 28 8 7 6	4 0 1 21 3 10 9	10 1 3 37 1 9	7 0 1 27 2 8 1	13 6 2 28 3 4	0 3 29 1 7 6				5 23 266 25 71 43
Region 6	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	7 2 5 22 0 4 5 0	11 1 4 35 1 10 4	9 0 3 39 5 12 1	1 28 8 7 6	4 0 1 21 3 10 9	10 1 3 37 1 9 7	7 0 1 27 2 8 1	13 6 2 28 3 4 4	0 3 29 1 7 6				5 23 266 25 71 43
Region 5	incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice	7 2 5 22 0 4 5	11 4 35 1 10 4	9 0 3 39 6 12	1 28 8 7 6	4 0 1 21 3 10 9	10 1 3 37 1 9	7 0 1 27 2 8 1	13 6 2 28 3 4	0 3 29 1 7 6				5 23 266 25 71 43
Region 6	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	7 2 5 22 0 4 5 0	11 1 4 35 1 10 4	9 0 3 39 6 12 1 0 3	1 28 8 7 6 0 4	4 0 1 21 3 10 9 0	10 1 3 37 1 9 7 0	7 0 1 27 2 8 1 0	13 0 2 28 3 4 4 0 6	0 3 29 1 7 6 0				23 266 25 71 43 0 45
Region 6	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid	7 2 5 22 0 4 5 0	11 1 4 35 1 10 4	9 0 3 39 5 12 1	1 28 8 7 6	4 0 1 21 3 10 9	10 1 3 37 1 9 7	7 0 1 27 2 8 1	13 6 2 28 3 4 4	0 3 29 1 7 6				5 23 266 25 71 43 0
Region 6	incligible for Medicaid Inappropriate Service Level Request Refused Closest Providor Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service	7 2 5 22 0 4 5 0 5	11 4 35 1 10 4 0 7	5 0 3 39 5 12 1 0 3	1 1 28 8 7 6 0 4 1 1	4 0 1 21 3 10 9 0	10 1 3 37 1 9 7 0 8	7 0 1 27 2 8 1 0 4	13 0 2 28 3 4 4 0 6	3 29 1 7 6 0 5				5 23 266 25 71 43 0 45
Region 6	incligible for Medicaid Inappropriate Service Level Request Refused Closest Providor Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service	7 2 5 22 0 4 5 0 5	11 4 35 1 10 4 0	9 0 3 39 6 12 1 0 3	1 28 8 7 6 0 4	4 0 1 21 3 10 9 0 3	10 1 3 37 1 9 7 0 8	7 0 1 27 2 8 1 0 4	13 6 2 28 3 4 4 0 6	3 29 1 7 6 0 5				5 23 266 25 71 43 0 45 5
Region 6	Incligible for Medicaid Inappropriate Service Level Request Refusod Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request	7 2 5 22 0 4 5 0 5	11 4 35 1 10 4 0 7	5 0 3 39 5 12 1 0 3	1 1 28 8 7 6 0 4 1 1	4 0 1 21 3 10 9 0	10 1 3 37 1 9 7 0 8	7 0 1 27 2 8 1 0 4	13 0 2 28 3 4 4 0 6	3 29 1 7 6 0 5				5 23 266 25 71 43 0 45
Region 6	ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal	7 2 2 5 22 0 4 5 5 6 6 4 18	11 4 35 1 10 4 0 7	9 0 3 39 6 12 1 0 3 3	1 1 28 8 7 6 0 4 1	4 0 1 21 3 10 9 0 3 0 7	10 1 3 37 1 9 7 0 8 0	7 0 1 27 2 8 1 0 4 0	13 0 2 28 3 4 4 0 6 1	3 29 1 7 6 0 5 0 4 23				23 266 25 71 43 0 45 5
Region 6	incligible for Medicaid inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 91-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider	7 2 5 22 0 4 5 0 5	11 4 35 1 10 4 0 7	5 0 3 39 5 12 1 0 3	1 1 28 8 7 6 0 4 1 1 3 29 3 3	4 0 1 21 3 10 9 0 3 0 7 32	10 1 3 37 1 9 7 0 8 0	7 0 1 27 2 8 1 0 4 0 2 17	13 0 2 28 3 4 4 0 6 1	3 29 1 7 6 0 5 5 0 4 4 23 0 0				5 23 266 25 71 43 0 45 5 27 216
	ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal	7 2 2 5 22 0 4 5 5 6 6 4 18	11 4 35 1 10 4 0 7	9 0 3 39 6 12 1 0 3 3	1 1 28 8 7 6 0 4 1	4 0 1 21 3 10 9 0 3 0 7	10 1 3 37 1 9 7 0 8 0	7 0 1 27 2 8 1 0 4 0	13 0 2 28 3 4 4 0 6 1	3 29 1 7 6 0 5 0 4 23				5 23 266 25 71 43 0 45 5 27 216
	incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service	7 2 2 5 22 0 4 5 5 0 4 4 18 0 0	11 4 35 1 10 4 0 7 0 2 24	9 0 3 39 6 12 1 0 3 3 3	1 1 28 8 7 6 0 4 1 1 3 29 3 3	4 0 1 21 3 10 9 0 3 0 7 32	10 1 3 37 1 9 7 0 8 0	7 0 1 27 2 8 1 0 4 0 2 17	13 0 2 28 3 4 4 0 6 1	3 29 1 7 6 0 5 5 0 4 4 23 0 0				5 23 266 25 71 43 0 45 5 27 216
	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Providor Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice	7 2 5 22 0 A 5 5 0 4 18 0 20 11	11 1 4 35 1 10 4 0 0 7 7 0 0 2 2 2 4 3 3 1 2 7	9 0 3 39 6 12 1 0 3 3 1 26 5 24	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16	4 0 1 21 3 10 9 0 3 3 0 7 32 0 43	10 1 3 37 1 9 7 0 8 0 8	7 D 1 27 2 B 1 0 4 0 2 17	13 0 2 28 3 4 4 0 6 1	3 29 1 7 6 0 5 0 4 23				5 23 266 25 71 43 0 45 5 27 216
	incligible for Medicaid Inappropriate Service Level Request Refused Closest Providor Regional Subtotal  Has access to vahicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice	7 2 5 22 0 4 4 5 5 0 6 4 18 0 20 11 0 0	11 1 1 4 35 1 1 1 0 4 0 7 7 0 2 2 2 4 3 3 1 2 7 0 0	5 0 3 39 6 12 1 0 3 3 1 26 5 5 24 16 0	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 0	4 0 1 21 3 10 9 0 3 0 7 32 0 0 43 18 0 0	10 1 3 37 1 9 7 0 0 0 2 27 0 23 22 0	7 D 1 27 2 B 1 0 4 0 2 17 0 17 12	13 0 2 28 3 4 4 0 6 1 2 20 0 0 26 13 0	0 3 29 1 7 6 0 5 0 4 23 0 0				5 23 266 25 71 43 0 45 5 27 216
	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Regional Subtotal  Has access to vehicle Non-covered service Level Request Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	7 2 5 22 0 A 5 5 0 4 18 0 20 11	11 1 4 35 1 10 4 0 0 7 7 0 0 2 2 2 4 3 3 1 2 7	9 0 3 39 6 12 1 0 3 3 1 26 5 24	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16	4 0 1 21 3 10 9 0 0 3 0 7 32 0 43 18	10 1 3 37 1 9 7 0 8 0 2 27 0 2 27	7 D 1 27 2 B 1 0 4 0 2 17 0	13 0 2 20 3 4 4 0 6 1 2 20 0 0 26 13	3 29 1 7 6 0 5 0 4 23				5 23 266 25 71 43 0 45 5 27 216 11 237 145
	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service	7 2 5 22 0 4 5 5 0 0 4 18 0 20 11 0 13	11 1 4 35 1 10 4 4 0 0 7 7 0 0 2 2 2 4 3 3 1 2 7 0 2 2 6	9 0 3 39 5 12 1 1 0 3 3 1 26 5 24 16 0	1 1 28 8 7 6 0 0 4 1 3 29 3 21 16 0 14	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 9	10 1 3 37 1 9 7 0 6 0 2 27 0 2 27 0 9 9	7 D 1 27 2 B 1 0 4 0 2 17 0 17 17 12 12 2	13 6 2 28 3 4 4 4 0 6 1 2 20 0 26 13 0 22 20	0 3 29 1 1 7 6 0 0 5 5 0 0 4 23 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173
	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Regional Subtotal  Has access to vehicle Non-covered service Level Request Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	7 2 5 22 0 4 4 5 5 0 6 4 18 0 20 11 0 0	11 1 1 4 35 1 1 1 0 4 0 7 7 0 2 2 2 4 3 3 1 2 7 0 0	5 0 3 39 6 12 1 0 3 3 1 26 5 5 24 16 0	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 0	4 0 1 21 3 10 9 0 3 0 7 32 0 0 43 18 0 0	10 1 3 37 1 9 7 0 0 0 2 27 0 23 22 0	7 D 1 27 2 B 1 0 4 0 2 17 0 17 12	13 0 2 28 3 4 4 0 6 1 2 20 0 0 26 13 0	0 3 29 1 7 6 0 5 0 4 23 0 0				5 23 266 25 71 43 0 45 5 27 216 11 237 145
	ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	7 2 2 5 22 0 4 4 5 5 0 6 5 0 4 18 0 20 11 1 0 13 13	11 1 1 4 35 1 10 4 0 7 7 0 2 2 2 4 3 3 1 2 7 0 2 6 4	9 0 3 39 6 12 1 0 3 3 1 26 5 5 24 16 0 22	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 14 2	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 9	10 1 3 37 1 9 7 0 0 0 2 27 0 23 22 0	7 D 1 27 2 B 1 0 4 0 2 17 17 17 12 1 2 0	13 0 2 28 3 4 4 0 6 1 2 20 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 29 1 7 6 0 5 0 4 23 0 10 0 23				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173
	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 91-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Refused Closest Provider Refused Closest Provider Refused Closest Provider	5 22 0 4 5 0 5 0 4 18 0 20 11 13	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 0 3 39 6 12 1 1 0 3 3 1 26 5 24 16 0 0 2 2 4	1 1 28 8 7 6 0 4 1 1 3 29 3 21 16 0 14 2 1	4 0 1 21 3 10 9 0 3 3 0 7 32 0 43 18 6 0 26 0 2	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9	7 0 1 27 2 8 1 0 0 4 0 2 17 17 12 12 1 2 0 0	13 0 2 28 3 4 4 4 0 0 6 1 1 2 20 0 0 26 13 0 0 0 26 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 29 1 7 6 0 5 0 4 23 0 30 10 0 23				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173
	ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	7 2 2 5 22 0 4 4 5 5 0 6 5 0 4 18 0 20 11 1 0 13 13	11 1 4 35 1 10 4 4 0 7 7 0 0 2 2 2 4 3 3 1 2 7 0 2 6 4 4 9 5	9 0 3 39 5 12 1 1 0 3 3 1 26 5 24 16 0 22 4	1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 14 2 1 57	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 9 26 0 0 2 8 9	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9	7 0 1 27 2 8 1 1 0 4 0 2 17 17 12 1 1 2 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 0 4 4 4 0 6 1 1 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 3 29 1 1 7 6 0 0 5 5 0 0 4 23 0 0 0 23 0 0 0 2 2 65				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 111 19
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal	5 22 0 4 5 0 5 0 4 18 0 20 11 13	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 0 3 39 6 12 1 1 0 3 3 1 26 5 24 16 0 0 2 2 4	1 1 28 8 7 6 0 4 1 1 3 29 3 21 16 0 14 2 1	4 0 1 21 3 10 9 0 3 3 0 7 32 0 43 18 6 0 26 0 2	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9	7 0 1 27 2 8 1 0 0 4 0 2 17 17 12 12 1 2 0 0	13 0 2 28 3 4 4 4 0 0 6 1 1 2 20 0 0 26 13 0 0 0 26 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 29 1 7 6 0 5 0 4 23 0 30 10 0 23				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 15 597
	ineligible for Medicaid inappropriate Service Level Request  Refused Closest Providor Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid inappropriate Service Lacks 2 days' notice Needs 9-1-1 ineligible for Medicaid inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Has access to vehicle	7 2 5 22 0 4 5 5 0 0 4 18 0 13 1 1 3 48 0 0	11 1 1 1 4 35 1 1 1 1 0 4 4 0 0 7 7 0 0 2 2 2 4 1 3 3 1 2 7 0 0 2 6 4 4 9 9 5 4 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8	9 0 3 39 5 12 1 1 0 3 3 1 26 5 24 16 0 22 4	1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 14 2 1 57	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 9 26 0 0 2 8 9	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9	7 0 1 27 2 8 1 1 0 4 0 2 17 17 12 1 1 2 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 0 4 4 4 0 6 1 1 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 3 29 1 1 7 6 0 0 5 5 0 0 4 23 0 0 0 23 0 0 0 2 2 65				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 15 597
Region 7	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service	7 2 5 22 0 0 4 5 0 0 5 5 0 0 4 18 0 0 149	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 89 30 227	10 1 3 37 1 9 7 0 8 0 2 27 27 0 23 22 0 9 0 1 55 36 201	7 D 1 27 2 B 1 0 4 0 2 17 17 12 1 20 0 1 15 15	13 0 2 20 3 4 4 0 6 1 2 20 0 28 13 0 20 0 4 4 4 0 6 1 4 1 2 4 1 4 1 4 1 4 1 4 1 4 1 4 4 4 4 4 4 4 4 4 4 4 4 4	0 0 3 29 1 7 7 6 0 0 5 5 0 4 23 0 0 23 0 0 2 2 65 28 188				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 19 597 386
Region 7	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Regional Subtotal  Refused Closest Provider Regional Subtotal  In Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice	7 2 5 22 0 4 4 5 5 0 6 5 5 0 0 118 0 0 113 1 1 3 3 48 0 0 149 104	11	9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 6 22 4 1 1 72 127 223	1 1 28 8 7 6 0 0 4 1 1 3 29 3 16 0 14 2 1 5 7 49 201 186	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 8 9 9 0 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	10 1 3 37 1 9 7 0 8 0 2 27 27 0 23 22 0 9 0 1 1 55 36 201 205	7 0 1 27 2 8 1 0 4 0 2 17 0 17 12 1 2 0 17 12 1 2 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1	13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 0 4 4 65 48 162 128	0 0 3 29 1 7 6 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				5 23 266 25 71 43 0 45 5 27 216 11 173 145 1 173 11 19 597 386 1,740 1,332
Region 7	Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lecks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Inappropriate Service Level Request Versional Subtotal Inappropriate Service Level Request Versional Subtotal Inappropriate Service Level Request Versional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappropriate Service Level Regional Subtotal Inappro	7 2 5 22 0 4 5 5 0 0 5 5 0 0 13 13 1 1 3 48 0 104 0 0	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 0 3 39 6 12 1 1 0 3 3 1 26 5 24 16 0 2 2 4 1 72 127 227 223 141 3	1 1 28 8 7 6 0 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201 186 0 0	4 0 0 1 21 3 10 9 0 0 3 3 0 0 43 18 0 0 26 0 227 175 2	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 205 0	7 0 1 27 2 8 1 1 0 0 4 0 2 177 12 1 2 0 0 1 1 2 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 1 2	13 0 2 28 3 4 4 4 0 0 6 1 1 2 20 0 0 26 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 29 1 7 6 0 5 0 4 23 0 10 0 23 0 23 23				5 23 266 25 71 43 0 45 5 27 216 11 13 145 1 173 11 19 597 386 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lecks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid	7 2 5 22 0 4 4 5 5 0 6 5 5 0 0 118 0 0 113 1 1 3 3 48 0 0 149 104	11	9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 6 22 4 1 1 72 127 223	1 1 28 8 7 6 0 0 4 1 1 3 29 3 16 0 14 2 1 5 7 49 201 186	4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 2 8 9 9 0 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	10 1 3 37 1 9 7 0 8 0 2 27 27 0 23 22 0 9 0 1 1 55 36 201 205	7 0 1 27 2 8 1 0 4 0 2 17 0 17 12 1 2 0 17 12 1 2 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1	13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 0 4 4 65 48 162 128	0 0 3 29 1 7 6 0 0 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				5 23 266 25 71 43 0 45 5 27 216 11 13 145 1 173 11 19 597 386 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lecks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  tal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service	7 2 5 22 0 4 5 5 0 0 4 18 0 113 1 1 3 48 0 1149 104 0 1138	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 141 3 136	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201 186 0 142	4 0 0 1 21 3 3 10 9 0 0 3 3 0 7 32 0 43 18 0 26 0 2 2 89 30 227 175 2 185	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 201 205 0	7 D 1 27 2 B 1 0 4 0 17 17 12 1 20 0 151 20 155 123 1 135	13 0 2 20 3 4 4 0 6 1 2 20 0 28 13 0 20 0 4 65 48 162 128 0 203	0 0 3 29 1 7 7 6 0 0 5 5 0 4 23 0 0 23 0 0 2 65 28 188 117 0 166				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 19 597 386 1,740 1,332 6
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lecks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  at Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid	7 2 5 22 0 4 5 5 0 0 5 5 0 0 13 13 1 1 3 48 0 104 0 0	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 0 3 39 6 12 1 1 0 3 3 1 26 5 24 16 0 2 2 4 1 72 127 227 223 141 3	1 1 28 8 7 6 0 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201 186 0 0	4 0 0 1 21 3 10 9 0 0 3 3 0 0 43 18 0 0 26 0 227 175 2	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 205 0	7 0 1 27 2 8 1 1 0 0 4 0 2 177 12 1 2 0 0 1 1 2 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 0 0 1 1 1 2 1 2	13 0 2 28 3 4 4 4 0 0 6 1 1 2 20 0 0 26 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 3 29 1 7 6 0 5 0 4 23 0 10 0 23 0 23 23				5 23 266 25 71 43 0 45 5 27 216 11 13 145 1 173 11 19 597 386 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749 1,749
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Rofused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  Inteligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	7 2 5 22 0 4 4 5 5 0 6 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	111 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 4 95 48 234 160 17 180 180 180 180 180 180 180 180	5 0 3 39 5 12 1 1 0 0 3 3 1 26 5 24 16 0 2 2 4 1 7 2 2 2 3 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	1 1 28 8 7 6 0 0 4 1 3 29 3 21 16 0 144 2 1 57 49 201 180 0 142 8	4 0 0 1 21 3 10 9 0 3 0 0 7 32 0 0 43 18 9 26 0 0 2 89 30 227 175 2 185 5	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 201 201 201 201 201 201 201 201 201 201	7 0 1 27 2 8 1 1 0 0 2 17 17 12 1 1 20 0 155 123 1 135 2	13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 0 4 65 48 162 128 162 178 188 188 188 188 188 188 188	0 0 3 29 1 1 7 6 0 0 5 5 0 0 1 0 0 0 23 0 0 0 23 1 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 19 597 386 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,740 1,7
Region 7	Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Providor  Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lecks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  tal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service	7 2 5 22 0 4 4 5 5 0 6 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 141 3 136	1 1 28 8 7 6 0 0 4 1 1 3 29 3 21 16 0 14 2 1 57 49 201 186 0 142	4 0 0 1 21 3 3 10 9 0 0 3 3 0 7 32 0 43 18 0 26 0 2 2 89 30 227 175 2 185	10 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 201 205 0	7 D 1 27 2 B 1 0 4 0 17 17 12 1 20 0 151 20 155 123 1 135	13 0 2 20 3 4 4 0 6 1 2 20 0 28 13 0 20 0 4 65 48 162 128 0 203	0 0 3 29 1 7 7 6 0 0 5 5 0 4 23 0 0 23 0 0 2 65 28 188 117 0 166				5 23 266 25 71 43 0 45 5 27 216 11 237 145 1 173 11 19 597 386 1,740 1,332 6

# LogistiCare, Inc. Virginia Network Provider Adds and Deletes

	Total		Total
Additions	Adds	Deletions	Deletes

Sep-04

L	34
onthly Total	TD Total 15

Provider Payment Report

	Jan-04	Jan-04   Feb-04   Mar-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Apr-04 May-04 Jun-04 Jul-04 Aug-04 Sep-04 Oct-04 Nov-04 Dec-04 Totals	Totals	%
lumber of Providers														
Paid Within: 30 Days	188	192	119	107	89	143	199	233	252				1,522	39%
45 Days	66	82	347	365	410	347	292	259	214				2,415	61%
60 Days	ō	Ō	0	Ö	Ō	0	ō	O					O	<u>%0</u>
	287	274	466	472	499	490	491	492	466				3,937	3,937 100%

# LogistiCare, Inc. Call Center Statistics

Month	Total Calls Received	Total Calls Total Calls Received Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-04	32,265	29,727	2,532	1:44	2:59	1:26	7.85%	92.13%
Feb-04		29,023	1,605	1:32	3:24	1:03	5.24%	94.76%
Mar-04		32,152	1,608	1:01	3:34	0:52	4.76%	95.20%
Apr-04	33,917	32,554	1,361	0:56	3:18	0:42	4.01%	95.98%
May-04	31,124	29,782	1,333	0:51	3:07	0:47	4.28%	95.69%
Jun-04	33,116	31,579	1,533	1:04	3:09	0:51	4.63%	95.36%
Jul-04	39,032	37,587	1,481	1:04	3:10	0:38	3.79%	%08.36
Aug-04	40,898	38,780	2,114	1:03	3:27	1:03	5.17%	94.82%
Sep-04	33,522	31,864	1,658	0:39	3:32	0:35	4.95%	95.05%
Oct-04	32,969	31,272	1,697	0:59	3:35	0:54	5.15%	94.85%
Nov-04								
Dec-04								
Totals	341,243	324,320	16,922	1:05	3:19	0:53	4.96%	95.04%

Attachment 2

LogistiCare, Inc.

LogistiCare, Inc. Full-Time Equivalent Customer Service Reps @ Beginning of Hour October, 2004

M9 00:11	2	3	2	2	2	2	က	2	ന	2	2	3	2	3	2	2	3	2	2	2	2	2	2	2	7	7	3	2	60	2
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MG 00:6	3	2	2	5	2	က	2	3	2	2	4	က	2	2	4	2	3	9	3	က	က	4	7	2	5	2	4	7	က	4
M9 00:8	4	2	3	5	3	4	3	4	2	2	4	4	4	3	5	2	3	7	9	က	က	5	7	2	7	က	9	3	4	4
M9 00:7	4	2	3	8	2	S.	4	4	2	2	3	2	9	5	S	2	က	8	8	9	ß	9	7	7	6	ထ	8	7	တ	4
M9 00:8	9	2	3	8	7	ပ	9	5	2	2	5	9	7	9	9	2	က	6	6	5	5	2	2	2	8	8	6	9	7	4
M9 00:8	8	2	က	10	10	6	9	10	2	2	9	6	8	10	10	~	က	13	12	8	7	8	3	2	14	6	12	6	6	မ
MG 00:4	16	4	4	17	15	19	16	17	4	က	15	16	4	14	15	60	4	17	17	13	19	15	4	က	24	15	18	18	16	9
3:00 PM	17	က	5	20	18	17	17	18	m	8	17	16	13	14	18	4	5	18	15	15	19	12	4	3	22	15	16	17	14	6
Z:00 PM	16	မ	4	23	20	20	18	18	r2	4	16	17	13	15	44	4	5	20	15	13	21	12	5	4	24	14	15	18	17	9
MG 00:1	4	2	4	20	20	15	15	17	r.	4	14	33	12	4	13	4	4	17	12	14	16	13	5	4	18	18	12	5	4	6
12:00 PM	4	22	5	20	20	20	19	18	2	3	19	19	14	15	35	4	5	18	15	10	20	16	5	3	23	20	19	18	16	6
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MA 00:	4	2	2	2	2	2	2	3	2	က	2	3	က	2	3	2	2	2	2	2	2	2	2	2	2	2	2	6	2	2
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LogistiCare, Inc. Reservations Net Cancellations By Region, By Level of Service

	Jan-04	Feb-04	Mar-04	Apr-04	May-54	Jun-04	Jul 04	Aug-04	Sep-04	Oct-04	Nov-54	Dec-04	Totals	Petg
	40 730	47.070	14 7533	10.014	10 050	30.052	10 307	20.3561	19.255	10 5501	ŀ	l	195.756	85.5%
Region f   A	10,730	2000	246	122	10,939	1 266	1 270	1330	1 160	1 137	T		12,038	5.3%
38.	1 053	1795	2 134	2,106	2.001	2.054	2.075	2.298	2.199	2,036			20,652	9.0%
NS.	0	0	0	0	23	53	41	28	130	144			419	0.2%
Regional Subtotal	21,873	20,769	25,203	23,170	22,196	23,425	22,697	23,912	22,753	22,867			228.865	8.8%
and the second of the second									1000	1000,0	l	l	002 366	04.00/
Region 2 A	28,045	29,359	35,941	33,597	32,408	35,527	32,50	20.00	33.202	1 050			10,475	2 5%
S	988	1	1,208	5003	200	7 000	200.0	200	7 121	7 340		-	68.018	16.4%
M.	CR/C		200,	C00,0	0,433	7.00	35	41	100	94		-	459	0.11%
Regional Subjected	34,838	36,416	44,619	41,510	40,051	44,776	43,818	43,991	41,398	43, 125			414,642	16.0%
	The Lagrangian is						P 8477 (2.11.8)	A 14 14 15	market file of the	100				
Region J A	42,596	43,763	51.	49,084	46.796	50,232	50,149	51,324	50,915	51,734		1	487,830	79.5%
5	946	1	! ł	886	747	794	767	828	812	854	7		8,454	1.4%
W	10,776	ı		11,629	1,00	11,938	11,949	11,959	11,918	11,994	1		116,258	3.0%
<u>75</u>		0 2	0 5	120	132	131	67 051	54 480	E2 73/4	F4 672		T	613 778	23.6%
Regrand Subtolal	24.318	ı	04,423	61,18	0000	ໂຂຊາເຕ	02.33	103	10100	5				
ſ	חבת לא	1	1	50 04d	87 94R	50 869	46 682	57 572	51 493	52 166	ľ		497,871	78.0%
Kegion 4 A	1 026		1	1 373	1388	1474	492	1.658	1.554	1.581			15,408	2.4%
0	11,629	11,140	12.731	12.185	11,648	12,469	12,597	13,104	12,187	12,402			122,092	19.1%
SA	0	1	1	315	271	281	334	341	259	236			2,525	0.4%
Regional Subfolal	60,585	1	ll	64,817	61,255	65,093	61,105	67,675	65,503	66,385			637,896	24.6%
	Section of the section of			Same of the	110000000000000000000000000000000000000									
Region 5 A	14,251	14,354	17,961	16,976	16,421	17,555	16,592	17,281	16,891	16,458	1		164,860	79.4%
S	910	-	- 1	557	491	517	228	548	5/3	CSC C	1		36 563	47 £9/
*	3,208	ł		3,711	3,520	108	1111	2,302	6,910	251	T		516	0.2%
Every Every	18 069	18 114	22 404	21.262	20.642	22.124	20.968	21,820	21,441	20,823			207,667	8.0%
		1.	T.	Т										
Region 6 A	5,815	5,801	7.273		6,749	7,231	6,621	7,204	6,919	6,858			67,430	75.6%
S	347		ļ	.	278	282	283	332	383	388			3,192	3.5%
W	1,671	ı		1,727	1,809	1,990	2,019	2,142	/88'-	1,32,1			200.00	0.1%
Decisional Subfinital	7 834	7 581	9.387		8 854	9.503	8.923	9.678	9.291	9,184			89,252	3.4%
The second			1	18		7 A 10 A 10 A 10 A 10 A 10 A 10 A 10 A 1							200	
Benjan 7	25,555	1	1		25,598	27,212	25,231	ŧ.	27,030	25,652			266,981	80.4%
	375	•	ļ.	1	425	388	418	499	515	515			4,367	1.3%
W	5,681	H	1 1	90'9	5,855	6,244	5,968		6,178	6,128			60,632	18.3%
7.5	0 10	000	0	0	01070	220 000	24.640	0 24 427	32 773	302 42	***************************************	T	331 994	12.8%
Regional Subjoint	31,011	13		33,421	21.01	00000	20.5	- 10	20,120	2	1			
Other Beaton A	1 4 941	1			5.469	5.833			6,074	6,011			58,101	81.0%
1	254			246	248	228			231	290			2,515	3.5%
W	983		1,156		1,085	1,140	1,111		1,194				11.122	15.5%
NS.	0	0	İ	9	2	4 200		0(0	7 503	7 207			71 755	2 8%
Regional Sublotal	6,178		970.8	3	0,800	C07',	(612)		ene.	- 0	1,200,000		7	4
A 11-11-1	185 970		523 653	210.307	200 408	215.621							2,074,519	79.9%
r in	6.640	5,919	6,495	6,012	5,809	6,062	6,131	6,504	6,190	6,415			52,177	2.4%
A	41,696		47,881	45.491	43,524	46,758							453,927	17.5%
NS NS	0		376	565	615	636							2 505 240	400%
State Total	235,306	234,900	278,715	262,375	250,356	269,077					200000000000000000000000000000000000000		8	2
			1	200.00	20.00	707 00	20.522	788 02	70 854	70.07			79.5%	
Percent A	28.038				2.3%	2.3%	2.4%	2.4%	2.3%	2.4%			2.4%	
A	17.7%	17.4%	17.2%		17.4%	17.4%		17.6%					17.5%	*****
45	0.075				62.6	0.2%		0.2%	ı	9.2%	Ī		0.2%	
Sfate Total	100.03%		- 1	100 035	1	100 03	ł	100.0%	ľ	ľ	non ea	70 250	Totale	
Month:	Jan-04			Apr-04	May-04	100 O	700	AUG-24	2000	72.00			2 74%	
# RegionOther	2.63%	2.76%	2.90%			4,007	4107	21.01.1	- Feet	1				

# 12/10/2004 7:46 AM

# LogistiCare, Inc. Public Transportation, Gas Reimbursement and Pharmacy Trips

Public Transportation         15,430         16,373         19,595         18,5           Gas Reimbursement         6,210         5,719         6,032         6,1           Grand Total         21,640         22,092         25,627         24,7           Total Trips         235,306         234,900         278,715         262,3           Percent of Total Trips         9.20%         9.40%         9.19%         9.4		6,472	18,468 6,945 6,945 25,413	16,011	18,250	47 907		
n         15,430         16,373         19,595           e,210         5,719         6,032           21,640         22,092         25,627           235,306         234,900         278,715           s         9.20%         9.40%         9.19%		6,472	18,468 6,945 25,413	16,011	18,250	47 907		 
6,210 5,719 6,032 21,640 22,092 25,627 235,306 234,900 278,715 35 9.20% 9.40% 9.19%		6,472	6,945			100,11	17,210	 175,214
6,210         5,719         6,032           21,640         22,092         25,627           235,306         234,900         278,715           35         9.20%         9.40%         9.19%		6,472	6,945 25,413					
21,640 22,092 25,627 235,306 234,900 278,715 9.20% 9.40% 9.19%		23,891	25,413	6,621	6,641	6,496	6,790	64,107
21,640     22,092     25,627       235,306     234,900     278,715       9.20%     9.40%     9.19%		23,891	25,413					
235,306   234,900   278,715     9.20%   9.40%   9.19%				22,632	24,891	24,403	24,000	239,321
9.20% 9.40% 9.19%	5 262,375	250,356	269,077	259,294	273,241	265,346	265,346 266,739	2,595,349
9.20% 9.40% 9.19%								
	% 9.43%	9.54%	9.44%	8.73%	9.11%	9.20%	%00.6	9.22%
Pharmacy Trips 259 309 434 3	370	345	398	396	478	458	521	3,968
Residence to								
Residence 6 14 8	8 34	42	36	56	99	70	98	418

													<del></del>	
	Complaint Type:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-64	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals
Region 1	issue w/LogistCore	6	5	7	8	6	1	5	11	16	5			70
	Provider Late	25	55	55	43	26	22	40	38	44	42			390
	issue with Driver	0	1	3	2	0	2	0	5	2	3			18
	Provider No Show	8	29	13	26	16	11	25	15	21	14			179
	Issue with Vehicle	0 ]	0	2	0	2	3	2	11	2	0			12
	Rider No Show	0	2	32	25	8	3	6	15	21	13			125
	Provider Issues	2	23	11	11	9	2	7	13	7	13			98
	Fertity issues	0 1	6	2	1	0	1	3	1	1	2			17
	Recip incident/injury	0	0	1	0	0	O	0	1	1	0			3
	gional Subtotal	41	121	126	116	67	45	88	101	115	92			912
								53	47	32	32			289
	issue w/LogstrCare	9	11	23	17	28	37			73	76			783
	Provider Late	57	50	81	76	86	105	83	96		15			47
	issue with Onver	0	<u> </u>	1	10	5	4	1	5	6				576
	Provider No Show	40	34	45	64	49	64	86	69	56	69			
	tague with Vehicle	0	D	0	0	0	1 1	2	2	3	0			<u>B</u>
	Rider No Show	30	44	43	56	62	90	70	67	72	74			608
	Provider Issues	8	10	10	3	19	12	2	8	11	3			86
	Facility Issues	16	27	17	25	21	35	24	18	29	14			226
	Recip Incident/Injury	1	5	5	1	4	2	3	2	4	0			27
Reg	gional Subtotal	161	181	225	252	274	350	324	314	286	283			2,650
				12	6	7	6	10	9	15	7			97
Region 3	Issue w/Logst/Cale	15	12	10	6			68	34	98	90			522
	Provider Late	40	23	20	47	33	69							32
	Issue with Driver	5	1	0	0	<u> </u>	3	3 52	<u> </u>	6	14		<del></del>	
	Provider No Show	60	65	65	66	47	63	53	28	50	32			529
	Issue with Vehicle	0	2	0	0	D	0	1 12	7	2	1			13
	Rider No Show	13	19	23	48	29	35	46	23	18	29			283
	Provider Issues	1	5	1	3	2	5	3	2	4	4			30
	Feality issues	1	7	3	3	4	7	4	8	4	6		ļ	47
	Recip Incident/Injury	4	4	4	3	5	4	2	6	2	3			37
	gional Subtotal	139	138	126	176	127	192	190	117	199	185			1,590
Maalaa	1	21	8	5	9	6	6	22	19	24	28			148
Region 4	istue w/LogistiCare		149	205	258	207	97	144	137	184	270		<del> </del>	1.879
	Provider Late	227				20/	0	0	1 1	1	2			9
	Issue with Driver	- 4	0	1 60	60	90	46	105	56	61	89		<del> </del>	706
	Provider No Show	79	53	58	69		40 0	2	0	0	16			27
	Issue with Vehicle	0	0	3	3	3 16	16	30	31	39	36			229
	Rider No Show	18	9	14	20						5			83
	Provider Issues	14	6	13	11		0	1 1	<u>6</u> 3	16 5	3			19
	Facility Issues	1	2		0		0	3 2	3	5 1	3 3		ļ	20
	Recip Incident/Injury	1	3	4	1	0	2			331	452			3,120
Regional Subto	ctal	365	230	305	371	334	167	309	256	33;	452		<u>ا</u>	3,1E0
Region 5	issue w/LogisbCare	4	6	В	5	3	3	5	4	4	5			47
region 2	Provider Late	13	5	24	22	17	56	23	24	22	15			221
	Issue with Driver	0	ō	5	0	0	0	0	2	2	1			10
	Provider No Show	11	8	16	17	9	17	10	14	10	4			116
		0	<u>ö</u>	0	C	ő	Ö	0	0	0	0			0
	Issue with Vehicle	7	2	4	4	3	9	4	10	5	6			54
	Rider No Show		10	14	8	7	8	4	7	10	1			70
	Provider Issues	1			7	5	6	10	5	16	3			75
	Facility Issues	5	1 0	17	6	1	2	2	2	0	1		<u> </u>	<u>'</u> B
	Reap Incident/Injury	0	32	<u>0</u> 88	63	45	101	Ś8	<u>-</u> 68	69	36			601
Regional Subti	DIA:	41	32	- 06	- 03	72	107					·	1	
Region 6	issue w/Logist/Care	- 6	10	8	2	0	1	1	3	3	0		ļ	34
-	Provider Late	5	7	10	6	3	10	7	8	16	3			75
	Issue with Driver	0	0	0	0	1	0	0	1	1	0			3
	Provider No Show	3	12	4	6	8	4	1	9	8	11			- 66
	Issue with Vehicle	0	0	0	0	0	C	0	0	D	0			0
	Rider No Show	7	3	4	1	3	7	2	2	2	3			34
	Provider Issues	2		1	2	1	1				3	l		
	Focaty leaves		9				; 1	1	2	3				25
	Recip Incident/Injury			4	1	0	2	2	4	0	1			25 14
musica - i marc	* research transferred and first A	0	0	4	1	0 0								
reprotest Code	intal	0	0				2	2	4	0	1			14
Regional Subt	total	0 0 23	0 0 41	4 0 31	1 <u>0</u> 18	0 16	2 1 26	2	4 0 29	0 0	1 0 21			14 2 253
Regional Subl Region 7	issue w/Logst/Care	0 0 23 12	0 0 41 15	4 0 31 4	1 0 18	0 16 2	2 1 26	2 1 15	4 0 29 4	0 0 33 2	1 0 21			14 2 253 43
	issue w.LogistiCare Provider Late	0 0 23 12 39	0 0 41 15 53	4 0 31 4 59	1 0 18 2 61	0 16 2 75	2 1 26 0	2 15 15 2 20	4 0 29 4 44	0 0 33 2 46	1 0 21 0 24			14 2 253 43 492
	issue w/LogshCare Provider Late issue with Driver	0 0 23 12 39 1	0 0 41 15 53 2	4 0 31 4 59	1 0 18 2 61 0	0 16 2 75 0	2 1 26 0 71 0	2 1 15 2 20 20 2	4 0 29 4 44 1	0 0 33 2 46 3	1 0 21 0 24 1			14 2 253 43 492 10
	Issue wLogistiCare Provider Late Issue with Driver Provider No Show	0 0 23 12 39 1 25	0 0 41 15 53 2 16	4 0 31 4 59 0	1 0 18 2 61 0	0 16 2 75 0 8	2 1 26 0 71 0 3	2 1 15 2 20 20 2 8	4 0 29 4 44 1 20	0 0 33 2 46 3 18	1 0 21 0 24 1 13			14 2 253 43 492 10
	Issue wLogistiCare Provider Late Issue with Driver Provider No Show Issue with Vehicle	0 0 23 12 39 1 25	0 0 41 15 53 2 16	4 0 31 4 59 0 21	1 0 18 2 61 0 14	0 16 2 75 0 8 0	2 1 26 0 71 0 3	2 1 15 2 20 2 8 0	4 0 29 4 44 1 20	0 0 33 2 46 3 18	1 0 21 0 24 1 13 0			14 2 253 43 492 10 146 2
	Issue wLogistiCare Provider Late Issue with Driver Provider No Show	0 0 23 12 39 1 25 1	0 0 41 15 53 2 16 0 9	4 0 31 4 59 0 21 0	1 0 18 2 61 0 14 0	0 16 2 75 0 8 0	2 1 26 0 71 0 3 0	2 1 15 2 20 2 8 0 0	4 0 29 4 44 1 20 0	0 0 33 2 46 3 18 1	1 0 21 0 24 1 13 0 4			14 2 253 43 492 10 146 2
	Issue wLogistiCare Provider Late Issue with Driver Provider No Show Issue with Vehicle	0 0 23 12 39 1 25 1 13	0 0 41 15 53 2 16 0 9	4 0 31 4 59 0 21 0 13 6	1 0 18 2 61 0 14 0 15	0 16 2 75 0 8 0 17	2 1 26 0 71 0 3 0 13	2 1 15 2 20 2 8 0 0	4 0 29 4 44 1 20 0 11	0 0 33 2 46 3 18 1 17 7	1 0 21 0 24 1 13 0 4			14 2 253 43 492 10 145 2 112 37
	Itsue w/LopsbCare Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	0 0 23 12 39 1 25 1 13 1	0 0 41 15 53 2 16 0 9 2	4 0 31 4 59 0 21 0 13 6	1 0 18 2 61 0 14 0 15 1 1	0 16 2 75 0 8 0 17 0	2 1 26 0 71 0 3 0 13 0	2 1 15 2 20 20 2 8 0 0 0	4 0 29 4 44 1 20 0 0 11	0 0 33 2 46 3 18 1 17 7 2	1 0 21 0 24 1 13 0 4 2 2			14 2 253 43 492 10 146 2 112 37
Region 7	Issue w/LopsbCare Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Frontly Issues Recip Incidentificiary	0 0 23 12 39 1 1 25 3 1 13 1 1 1	0 0 41 15 53 2 16 0 9 2 5	4 0 31 4 59 0 21 0 13 6	1 0 18 2 61 0 14 0 15 1 1 0	0 16 2 75 0 8 0 17 0	2 1 26 0 71 0 3 0 13 0	2 1 15 2 20 2 8 0 0 0 18 1	4 0 29 4 44 1 1 20 0 11 0	0 0 33 2 46 3 18 1 17 7 7	1 0 21 0 24 1 1 13 0 4 2 0			14 2 253 43 492 10 146 2 112 37 10 8
Region 7	Itsue w/LopsbCate Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues	0 0 23 12 39 1 25 1 13 1	0 0 41 15 53 2 16 0 9 2	4 0 31 4 59 0 21 0 13 6	1 0 18 2 61 0 14 0 15 1 1	0 16 2 75 0 8 0 17 0	2 1 26 0 71 0 3 0 13 0	2 1 15 2 20 20 2 8 0 0 0	4 0 29 4 44 1 20 0 0 11	0 0 33 2 46 3 18 1 17 7 2	1 0 21 0 24 1 13 0 4 2 2			14 2 253 43 492 10 146 2 112 37
Region 7	Issue w/LopshCare Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Frontier Issues Recip Incident/Injury glonal Subtotal	0 0 23 12 39 1 25 1 13 13 1 1 1 1 0 93	0 0 41 15 53 2 16 0 9 2 5 0	4 0 31 4 59 0 21 0 13 6 0 2 105	1 0 18 2 61 0 14 0 15 1 1 0 2 95	0 16 2 75 0 8 0 17 0 0 17 0 0	2 1 26 0 71 0 3 0 0 13 0 0 0 0 0 87	2 11 15 2 20 20 2 8 0 0 0 18 18 1 0 51	4 0 29 4 44 1 1 20 0 11 0 0 11 0 0	0 0 33 2 46 3 18 1 1,7 7 7 2 2	1 0 21 0 24 1 1 13 0 4 2 0			14 2 253 43 492 10 146 2 112 37 10 8
Region 7	Issue w/Logst/Care Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facily Issues Recip Insidentificiary Ignoral Subtoral Issue w/Logst/Care	0 0 23 12 39 1 25 1 1 3 1 1 1 1 0 93	0 9 41 15 53 2 16 0 9 2 2 5 5 0	4 0 31 4 59 0 21 0 13 6 0 0 2 105	1 0 18 2 61 0 0 115 1 0 0 2 95 95	0 16 2 75 0 8 0 17 0 0 1 1 103	2 1 26 0 71 0 3 0 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2 1 15 2 20 20 2 8 0 0 0 18 1 1 0 5 1	4 0 29 4 44 1 20 0 11 0 11 0 1 1 9	0 0 33 2 46 3 18 1 17 7 7	1 G 21 0 24 1 1 13 0 4 2 0 1 4 2 1 4 2 4 4 4 5 6 7 7 8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9			14 2 253 43 492 10 146 2 112 37 10 8
Region 7	Issue w/Logst/Care Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider No Show Fronder Issues Facility Issues Facility Issues Issue incidentificiary gloral Subtotal Issue w/Logst/Care Provider Late	0 Q 23 12 39 1 1 25 3 1 1 1 1 1 0 9 3 1 7 3 4 1 7	0 0 1 15 53 2 16 0 9 2 5 0 102	4 0 31 4 59 0 21 0 13 6 0 2 105 6 6	1 0 18 2 61 0 14 0 15 1 1 0 2 95 49	0 16 2 75 0 8 0 17 0 0 0 11 103	2 1 26 0 71 0 3 0 13 0 0 0 0 87	2 1 15 2 20 2 8 0 0 0 18 1 0 5 5 1 9 8 385	4 0 29 4 44 1 1 20 0 0 111 0 0 0 115 0 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 119 0 0 0 0	0 0 33 33 2 46 3 18 1 17 7 2 2 98	1 0 21 0 24 1 13 0 4 4 2 0 1 13 7 7 7 520			14 2 253 43 492 10 146 2 112 37 10 8 860 728 4,362
Region 7	Issue w/Lopst/Care Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facity Issues Recip Incident/Issuey Issue w/Lopst/Care Provider Late Issue w/Lopst/Care Issue w/Lopst/Care Issue w/Lopst/Care Issue w/Lopst/Care	0 0 23 12 39 1 25 1 13 1 1 0 93 73 406 10	0 0 41 15 53 2 16 0 9 2 5 5 0 102 67 342	4 0 31 4 59 0 21 0 13 6 0 2 105	1 0 18 18 2 61 0 0 14 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 16 2 75 0 8 0 17 0 0 11 103 52 447 6	2 1 26 0 71 0 3 0 0 13 0 0 0 0 0 5 7 1 9 0 9 7 1 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	2 1 15 2 20 2 8 0 0 0 18 1 1 0 51	4 0 29 4 44 1 1 20 0 0 11 0 0 81 97 381	0 0 33 2 46 3 18 1 17 7 7 2 2 98	1 0 21 1 0 24 1 1 1 3 0 0 4 4 2 2 0 0 1 1 45 77 75 220 336			14 2 253 43 492 10 145 2 112 37 10 8 860
Region 7	Issue w/Logst/Care Provider Lete Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facily Issues Recip Insidentiformy Issue w/Logst/Care Provider Late Issue w/Logst/Care Provider Late Issue w/Logst/Care Provider No Show Provider No Show	0 9 23 12 39 1 1 25 1 1 1 1 0 9 3 1 7 3 1 1 1 0 9 3 9 1 1 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 0 141 15 53 2 16 0 9 9 2 5 0 102 67 342 4 217	4 0 31 4 59 0 21 0 13 6 0 2 105 65 455 10	1 0 18 2 61 0 0 1 15 1 0 0 2 2 95 49 513 12 262	0 16 2 75 0 8 0 17 0 0 11 103 52 447 6 6	2 1 26 0 71 0 3 3 0 13 0 0 13 0 0 0 13 0 0 5 4 4 4 4 4 4 5 4 4 5 4 5 4 4 5 6 7 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8 7 8	2 1 15 2 20 2 2 8 0 0 0 0 0 5 1 1 0 5 5 1 9 8 3 8 6 6 6 6 7 7 8 8 8 8 8 8 8 8 8 8 8 8 8	4 0 29 4 44 1 1 20 0 0 11 1 0 8 1 97 381 1 15 212	0 0 33 33 2 46 3 18 17 7 7 2 2 98 98	1 0 21 0 24 1 13 0 4 2 0 0 1 145 77 520 36			14 2 253 43 492 10 146 2 112 37 10 8 660 728 4,362 129 2,318
Region 7	Issue w/LogsthCare Provider Lais Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider No Show Provider No Show Provider Issues Facility Issues Facility Issues Issue w/LogsthCare Provider Late Issue with Driver Provider No Show Issue with United	0 0 23 12 39 1 25 3 1 1 1 0 93 73 406 10 225 1	0 0 41 15 53 2 16 0 9 2 5 0 102 67 342 4 217	4 0 0 31 4 59 0 13 6 0 2 105 6 6 0 2 105 6 105 105 105 105 105 105 105 105 105 105	1 0 18 18 2 61 0 14 0 15 15 1 1 0 2 95 13 12 262 3	0 16 2 75 0 8 0 17 0 0 1 1 103 52 447 6 227	2 1 26 0 71 0 3 0 13 0 0 0 0 87 54 430 9 208	2 1 15 2 20 2 8 0 0 0 18 1 0 51 98 385 6 288 7	4 0 29 4 44 1 1 20 0 0 11 1 0 0 81 97 381 15 212	0 0 33 2 46 3 1 17 7 2 2 98 98 96 483 21 224 8	1 0 21 0 0 24 1 1 3 0 4 4 2 0 1 1 4 5 77 520 36 232 17			14 2 253 43 492 10 146 2 112 37 10 8 860 728 4,362 129 2,318
Region 7	Issue w/LopshCare Provider Lais Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Feotin Issues Recip Insident/Injury planal Subtoral Issue w/LopshCare Provider No Show Issue with Driver Provider No Show Issue with Vehicle Rider No Show Issue with Vehicle Rider No Show	0 0 23 12 39 1 25 1 13 1 1 0 93 73 405 10 225 1 88	0 0 41 15 53 2 16 0 9 2 5 5 0 102 67 342 4 217 217	4 0 31 4 59 0 21 0 13 6 0 2 105 6 5 105 10 22 105	1 0 18 18 2 61 0 0 14 0 0 15 15 1 0 0 2 95 49 513 12 262 3 3 169	0 16 2 75 0 8 0 17 0 0 11 103 52 447 6 227 5	2 1 25 0 71 0 3 0 0 13 0 0 0 0 0 87 54 430 9 208 4 173	2 1 15 2 20 2 8 0 0 0 18 1 0 51 98 385 6 288 7 7	4 0 29 4 44 1 1 20 0 0 11 1 0 81 97 381 15 212 10 159	0 0 33 2 46 3 18 1 17 7 7 2 2 98 98 96 483 21 224 8	1 0 21 21 21 24 1 1 3 0 4 4 2 2 0 0 1 1 45 5 20 36 232 17 165 5			14 2 2 253 492 10 146 2 112 37 10 8 660 728 4,362 129 2,318 62 1,445
Region 7	Issue w/Logst/Care Provider Lete Issue with Driver Provider No Show Frovider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues IRecip Insident/Injury Iglional Subtotal Issue w/Logst/Care Provider Late Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues	0 9 23 12 39 1 1 25 1 1 1 1 0 9 3 7 7 4 406 1 1 8 8 2 9	0 0 141 15 53 2 16 0 9 9 2 5 0 102 67 342 4 217 2 88	4 0 0 31 4 59 0 0 13 6 0 2 105 65 455 10 222 5 133 56	1 0 18 2 61 0 0 15 14 0 0 0 15 1 1 0 0 2 2 95 49 513 12 262 3 169 39	0 16 2 75 0 8 0 17 0 0 1 103 52 447 5 6 227 5	2 1 26 0 71 0 3 3 0 13 0 0 0 0 13 0 0 0 0 5 4 430 9 4 4 173 28	2 1 15 2 20 2 2 8 0 0 0 0 1 1 0 5 5 1 98 385 6 6 7 7 158	4 0 29 4 44 1 1 20 0 0 11 1 0 81 97 381 15 212 10 159	0 0 0 33 2 46 3 18 1 1 7 7 2 2 98 98 98 483 21 224 8	1 0 21 0 24 1 13 0 4 2 0 0 1 13 5 2 7 7 7 5 2 0 3 6 3 7 7 7 5 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7			14 2 253 43 492 10 146 2 112 37 10 8 660 728 4,362 129 62 1,445 62 1,445
Region 7	Issue w/LopshCare Provider Lais Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider No Show Provider Issues Facility Issues Facility Issues Issue w/LopshCate Provider Late Issue w/LopshCate Provider Late Issue w/LopshCate Provider No Show Issue with United Rider No Show Provider No Show Provider Issues Facility Issues	0 0 23 12 39 1 13 13 1 1 0 93 406 10 226 1 88 88 29 24	0 0 141 15 53 2 16 0 9 2 5 0 102 67 342 4 217 2 88 65	4 0 0 31 4 59 0 13 6 0 2 105 65 455 10 222 5 133 56	1 0 18 18 2 61 0 0 15 15 1 1 0 0 2 5 95 513 12 2 62 2 3 169 39 37	0 16 2 75 0 8 0 17 0 0 1 1 103 52 447 6 227 5 138 49	2 1 1 26 0 71 0 3 3 0 0 13 0 0 0 0 87 54 430 9 208 4 173 28	2 1 15 2 20 2 8 0 0 0 0 18 1 0 5 5 1 9 8 385 6 6 288 7 158 36 47	4 0 29 4 44 1 1 20 0 0 11 1 0 0 81 1 97 381 15 212 10 159 38 40	0 0 0 33 2 46 3 1 17 7 2 2 98 98 96 483 21 224 8 174 58	1 0 21 0 0 24 1 1 13 0 0 4 4 2 0 0 1 1 5 20 36 36 32 32 17 165 31 29			14 2 25 253 492 10 146 2 112 37 10 8 860 728 4,362 129 2,318 62 1445 429 408
Region 7	Issue w/LopshCare Provider Lais Issue with Driver Provider No Show Issue with Vehicle Rider No Show Provider Issues Facility Issues Facility Issues Issue w/LopshCara Issue w/LopshCara Issue w/LopshCara Provider Late Issue w/LopshCara Provider No Show Issue w/LopshCara Recip Incident/Injury Provider No Show Issue w/LopshCara Recip Incident/Injury Issues Recip Incident/Injury	0 0 23 12 39 1 25 1 13 1 1 0 93 73 406 10 225 1 1 1 0 93 7 8 8 25 6 6 6 7 8 8 8 8 8 8 8 8 8 8 8 8 8	0 0 41 15 53 2 16 0 9 2 5 5 0 102 67 342 4 217 22 88 65 55	4 0 0 31 4 59 0 21 0 13 6 0 2 105 65 65 455 10 222 5 133 56 44 16	1 0 18 18 2 61 0 0 14 0 0 15 15 1 0 0 2 95 49 49 49 49 49 49 49 49 49 49 49 49 49	0 16 2 75 0 8 0 17 0 1 1 103 52 447 6 227 5 138 49 31	2 1 25 0 71 0 3 0 0 13 0 0 0 0 0 87 54 430 9 208 4 173 28 51	2 1 15 2 20 2 8 0 0 0 18 1 0 51 98 385 6 288 7 7 158 36 47	4 0 29 4 44 1 1 20 0 0 11 1 0 81 97 1 15 212 10 159 38 40	0 0 33 2 46 3 18 1 17 7 7 7 7 2 2 98 98 95 483 21 224 8 174 58 57	1 0 21 21 21 21 21 21 21 21 21 21 21 21 21			14 2 253 492 10 146 2 112 37 10 8 660 728 4,362 129 2,318 62 1,445 429 408
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2 61 1 0 0 1 14 0 0 1 15 1 0 0 1 1 1 1 0 0 1 1 1 1 0 1 1 1 1	0 16 2 75 0 8 0 17 0 0 11 103 52 447 6 227 5 138 49 31 11 966 	2 1 26 0 71 0 3 0 13 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2 1 15 2 20 2 8 0 0 0 18 1 0 51 1 98 385 6 288 7 158 38 47 10 1,035 	4 0 29 4 44 1 1 20 0 0 11 1 0 0 81 97 381 15 212 10 159 38 40 14 966	0 0 0 33 2 46 3 18 17 7 7 2 2 98 95 483 21 224 8 174 58 57 10 1,131	1 0 21 0 21 1 0 0 21 1 1 3 0 0 4 1 1 3 0 0 4 1 1 1 4 5 1 1 1 1 4 5 1 1 1 1 1 1 1 1			14 2 253 43 492 10 146 2 112 37 10 8 660 728 4,362 2,318 62 1,445 429 408 105 9,986 7,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 1,29% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 43,66% 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# LogistiCare, Inc. Mileage By Region and Level of Service for Reservations Net Cancellations

	Month:	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Totals	l
Region 1	A	243,053	227,093	274,881	245,754	238,656	246,612	245,001	267,761	248,425	243,303			2,480,539	ĺ
	w	27,084	24,303	27,761	28,916	27,009	28,265	27,845	31,300	26,070	27,105			275,659	l
	s	18,239	12,488	20,529	18,737	18,169	21,347	20,370	17,253	17,101	15,421			179,674	İ
	<u>vs</u>	Q	9	<u>0</u>	Q	232	442	325	254	1,558	1,690			4,501	
Regional :	Subtotal	280,376	253,884	323,171	293,407	284,086	296,666	293,542	316,568	293,154	287,519	<u> </u>		2,940,373	12%
Region 2	Α	276,885	266,261	330,340	307,873	293,635	325,085	330,600	339,749	310,309	318,368			3,099,105	
, and	W	55,036	58,555	69,329	62,027	58,260	66,336	65,463	64,522	66,963	70,523			637,014	
	s	8,203	9,248	10,475	7,429	8,476	10,104	9,472	8,637	8,793	9,474			90,311	1
	<u>vs</u>	Q	Q	216	<u>391</u>	415	428	239	306	660	<u>582</u>			3,237	
Regional :	Subtotal	340,124	334,064	410,360	377,720	360,786	401,953	405,774	413,214	386,725	398,947	<u>L</u>	<u> </u>	3,829,667	16%
Region 3	A	433,235	424,811	505,030	484,943	461,869	503,256	506,409	512,912	514,137	521,990			4,868,592	1
	W	99,329	97,581	112,214	106,828	101,600	112,355	112,032	109,733	110,790	110,710		<u> </u>	1,073,172	1
	S	11,514	10,019	12,901	11,087	B,524	B,983	7,931	8,703	8,695	854			89,211	
	<u>vs</u>	<u>0</u>	Ō	0	1,056	1,453	1,197	1,050	1,122	1.040	966	<u> </u>		7,884	
Regional :	Subtotal	544,078	632,411	630,145	603,914	573,446	625,791	627,422	632,470	634,662	634,520		<u> </u>	6,038,859	25%
Region 4	Α	394,571	378,719	436,050	419,007	391,968	424,104	411,271	440,798	410,428	413,610			4,120,526	
_	W	80,894	76,310	86,983	87,656	82,471	88,372	90,366	91,901	85,579	80,893	, ,		851,425	1
	S	13,045	8,892	8,459	8,889	9,358	9,357	9,413	9,920	9,295	10,555			97,183	1
	vs	Q	465	1,283	1,140	1,240	1,144	1,291	1,317	1,145	831			9,856	
Regional :	Subtotal	488,510	464,386	632,775	516,692	485,037	522,977	512,341	543,936	506,447	505,889	<u></u>		5,078,990	21%
Region 5	A	175,366	179,126	224,896	202,715	200,592	213,444	204,349	204,036	201,605	191,098		1	1,997,227	1
	w	36,263	33,868	41,008	39,761	39,394	41,453	38,163	36,736	37,711	36,513			380,870	
	S	11,932	10,479	14,772	11,404	10,762	11,201	10,953	9,386	9,487	10,23B			110,614	
	vs	Ω	0	0	211	1,093	918	1,247	1,589	823	90			5,971	
Regional	***************************************	223,561	223,473	280,676	254,091	251,841	267,016	254,712	251,747	249,626	237,939			2,494,662	10%
Region 6	Α	60,735	59,896	74,845	75,947	74,052	78,168	67,997	74,989	68,856	68,846	]	T	704,331	1
region a	w	17,736	15,621	18,396	17,042	18,080	20,234	20,408	20,132	18,441	17,431		······································	183,521	1
	s	2,636	2,421	2,577	2,578	3,043	3,181	2,119	3,292	3,655	388		······	25,890	1
	vs	0	0	0	G	0	0	<u>D</u>	Q	8	1			9	1
Regional		81,107	77,938	95,818	95,567	95,175	101,583	90,524	98,413	90,960	86,666			913,761	4%
Region 7	А	207,404	215,579	245,690	219,210	204,177	212,224	198,177	213,826	210,372	201,662		Ţ	2,128,321	1
	W	39,319	37,830	45,039	40,934	38,630	41,460	38,715	43,485	42,114	41,043			408,569	]
	5	1,967	1,725	2,196	2,318	2,106	2,0B3	2,125	2,474	5,126	2,262			24,382	
	vs	0	0	Q	Q	<u>D</u>	36	6	0	Q	566			608	]
Regional	Subtotal	248,690	255,134	292,925	262,462	244,913	255,803	239,023	259,785	257,612	245,533			2,561,8BO	10%
Region Other	A	64,350	63,355	69,832	64,254	60,559	65,900	66,010	64,230	56,098	53,866			628,454	1
	W	9,233	8,659	9,946	10,520	9,774	11,556	11,265	12,429	10,537	10,325			104,244	]
	s	3,440	2,825	3,290	3,592	3,613	3,073	4,713	4,341	4,153	5,084			38,124	.]
	<u>vs</u>	Q	Ď	5	47	10	<u>52</u>	<u>D</u>	Q	2	153			269	]
Regional	Subtotal	77,023	74,839	B3,073	78,413	73,956	80,581	81,988	81,000	70,790	69,428			771,091	3.13%
Grand Total	A	1,855,599	1,814,840	2,161,564	2,019,703	1,925,508	2,068,793	2,029,814	2,118,301	2,020,230	2,012,743			20,027,095	1
	W	364,894	352,727	410,676	393,684	375,218	410,031	404,258	410,238	398,205	394,543			3,914,474	]
	S	70,976	58,097	75,199	66,034	64,071	69,329	67,096	64,006	66,305	54,276			655,389	
	VS	0	465	1,504	2,845	4,443	4,217	4,158	4,588	5,236	4,879			32,335	_
State	Total	2,291,469	2,226,129	2,648,943	2,482,266	2,369,240	2,552,370	2,505,326	2,597,133	2,489,976	2,466,441	<u> </u>		24,629,293	100%
Percent	ĪA .	80.98%	81.52%	81.60%	81.37%	81.27%	81.05%	81.02%	81.56%	B1.13%	81.61%	<u> </u>	T T	81.31%	1
l	W	15.92%	15.84%	15,50%	15.86%	15.84%	16.06%	16.14%	15.80%	15,99%	16.00%			15.89%	]
i	S	3.10%	2.61%	2.84%	2.66%	2.70%	2.72%	2.68%	2.46%	2,66%	2.20%			2.65%	1
ĺ	vs	0.00%	0.02%	0,06%	0.11%	0.19%	0.17%	0.17%	0.18%	0.21%	0.20%	<u> </u>	ļ	0.13%	1
State	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	<u> </u>	]	100%	4
Mile/Trip Avg	A	9.92	9.66	9.65	9,60	9.61	9.59	9,84	9.71	9.54	9,45		I	9.65	1
	W	8.75	8.61	8.58	8,65	8.62	8.77	8.74	8.55	8.53	8,46			B.62	]
ĺ	S	10.69	9,82	11.5B	10.98	11.03	11.44	10.94	9.84	10.71	8,46			10,54	1
!	VS	0.00	3.18	4.00	5.04	7.22	6.63	6.83	7.97	8.51	8,30			6.84	1
1	piestin														
State % Regio	Total	9,74	9.48 3.36%	9,50 3.14%	9,46 3,16%	9.46 3.12%	9,49 3,16%	9.66	9,50 3,12%	9,38	9.25			9,49 3.73%	

12/10/2004 7:46 AM

# LogistiCare, Inc. Unduplicated Riders By Level of Service

	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Sep-04   Oct-04   Nov-04	Nov-04	Dec-04	Totals	%
							- 11							Spring.
VA Medicaid A	12.463	12.535	13.058	12,666	12,515	12,820	12,524	12,921	13,056	13,105			127,663	68.9%
· v	2,319	1	2,162	1,955	1,938	1,994	1,996	2,037	1,938	1,958			20,385	11.0%
> >	3.421		3,699	3,592	3,541	3,730	3,729	3,761	3,873	3,852			36,643	19.8%
S	0	0	29	61	53	65	65	53	89	95			510	0.3%
State Total	18,203	18,068	18,948	18,274	18,047	18,609	18,314	18,772	18,956	19,010			185,201	100.0%
Percent A	68.5%	69.4%	68.9%	69.3%	69.3%	68.9%	68.4%	68.8%	%6'89	%6'89			%69	
	12.7%		11.4%	10.7%	10.7%	10.7%	10.9%	10.9%	10.2%	10.3%			11%	
> >	18.8%		19.5%	19.7%	19.6%	20.0%	20.4%	20.0%	20.4%	20.3%			20%	
s/s	0.0%		0.2%	0.3%	0.3%	0.3%	0.4%	0.3%	0.5%	0.5%			0.28%	
State Total	100%		100%	100%	100%	100%	100%	100%	100%	100%			100%	
		ľ												
Eligibles	265,928	258,731	263,549	264,417	264,317	265,380	265,380 264,708 265,241	265,241	271,967	271,025			2,655,263	
Total Trips	235,306	235,306 234,900	278,715	262,375	250,356	269,077	259,294	273,241	265,346	266,739			2,595,349	
Total Transportation U/P	88.5%	%8.06	105.8%	99.2%	94.7%	101.4%	98.0%	103.0%	92.6%	98.4%			97.7%	
Average Weekday	10,891	11,438	11,703	11,415	11,724	11,743	11,986	11,844	12,082	12,236			11,706	
Number of Trips  Yeekend	2,099	1,890	1,938	1,867	1,854	1,943	1,925	1,939	1,880	1,984			1,932	

# Denied Trip Request By Month and Region

	,				A D.4	11 2.1	to- D4	Zul Dá	Aug 04	Ean D4	Oct-04	Nov-04	Dec-D4	Totals
	1	Jan-04	Feb-04	Mar-04	Apr-04	May-04	Jun-04 13	Jul-04 6	Aug-04 18	Sep-04 12	12	1407-04	Dec-04	10tals 12B
Region 1	Has access to vehicle	0	12 40	34 45	10 36	11 45	30	21	31	25	39			333
	Non-covered service	21						-						
	Lacks 2 days' notice	16	20	21	17	20	32	14	20	19	23			202
	Needs 9-1-1	0	0	0	0	1	C	0	0	0	0			1 400
	Ineligible for Medicaid	10	9	- 8	13	13	14	3	12	10	8			100
	Inappropriate Service				١.	1	1	1	0	o	1			9
	Level Request	1	2	0	2					<u>v</u>			-	
	Refused Closest Provider	31	32	59	27	30	23	29	30	35	26			322
.,,		79	115	167	105	121	113	74	111	101	109		1	1,095
	legional Subtotal	1,7	163	101	1 (03	<u> </u>	,,,,					<u></u>		
Region 2	Has access to vehicle	0	11	37	11	6	12	5	15	8	12			117
, and a	Non-covered service	31	41	38	47	34	40	31	31	37	31			361
	Lacks 2 days' notice	26	38	37	45	33	39	32	24	22	28			324
	Needs 9-1-1	0	0	1	0	0	0	0	0	0	Ď			1
	Incligible for Medicald	26	22	23	32	32	23	23	36	30	23			270
	Inappropriate Service												1	
	Level Request	0	1	6	0	2	3	0	0	0	1	<u> </u>	<u> </u>	13
										"				
	Refused Closest Provider	22	33	43	31	26	31	21	25	23	18	<u> </u>	ļ	273
R	Regional Subtotal	105	146	185	166	133	148	112	131	120	113	<u> </u>		1,359
			1 20	7.7	В		7	2	5	4	4	T	T	69
Ragion 3	Has access to vehicle	0 27	10	23 41	30	6 46	41	35	26	37	29		<b>I</b>	353
	Non-covered service	27	41		<u> </u>	46	53	35	27	22	25	<del> </del>	<b></b>	325
	Lacks 2 days' notice	17	36	33	37	0	0	0	0	0	0	<b>—</b>	<del> </del>	1
	Needs 9-1-1	0	0	1 42	0	+	51	38	60	44	25	<del> </del>	<del> </del>	419
	Ineligible for Medicaid	2.7	52	43	31	48	<del></del>	J8	00	<del>  ""</del>	-20	<del> </del>	<del> </del>	7.2
	Inappropriate Service Level Request	١،	3	4	1	1	3	0	3	0	D		ļ	15
	Fester treducar	<del></del> -	<del> </del>	<del>                                     </del>	<del>                                     </del>	<del> </del>	- <u>~</u>	<del> </del>	<u> </u>	<del>                                     </del>	<del></del>	†	<del>                                     </del>	······
	Refused Closest Provider	12	19	7	15	16	19	9	19	12	26	L		154
F	Regional Subtotal	83	161	152	122	161	174	115	140	119	109			1,336
			·	·	1	1	7	-	1 -			T		
Region 4	Has access to vehicle	0	10	18	4	3	1	3	7	2	4		┼	52
	Non-covered service	40	61	45	51	44	46	31	33	44	29	<b> </b>	┼	424
	Lacks 2 days' notice	27	20	29	57	41	43	28	36	32	24	·····	<del> </del> -	337
	Needs 9-1-1	0	0	0	0	1	0	0	0_	0			<b>↓</b>	1
	ineligible for Medicald	50	33	28	44	59	37	40	56	43	31		<b> </b>	421
	Inappropriate Service		١.		1	l ,	١.		١.,	0	٥			7
	Level Request	0	<u> </u>	1	1 1	1	2	1	0	U	u	<del> </del>	<del>- </del>	
	Refused Closest Provider	5	12	11	8	12	11	13	8	10	12			102
	·····	122	137	132	165	161	140	116	140	131	100		<del> </del>	1,344
	Rogional Subtotal	1 4.2	131	1	1 105	101	1 ,45	1 110	1			<u> </u>		
Co.=! *		_	-	1 .		1	2	2	0	1	1 1		1	17
Region 5	Has access to vehicle	0	1	4	5	1		1	<u> </u>	4	<del></del>	+	<u> </u>	
кедіоп 5	Non-covered service	6	10	18	9	5	12	12	9	8	5			94
region 5			. <del> </del>	+		-		·	<del></del>		5 6			94 62
Region 5	Non-covered service	6	10	18	9	5	12	12	9	8	5			94 62 1
ភេទជួលភ 5	Non-covered service Lacks 2 days' notice	6	10 8	18 4	9 8	5 10	12 9	12 5	9	8 6	5 6			94 62
ភឧច្ឆាលភ 5	Non-covered service Lacks 2 days' notice Needs 9-1-1	6 2 0	10 8 0	18 4 1	9 8 0 4	5 10 0 4	12 9 0	12 5 0 7	9 4 0 13	8 6 0	5 6 0 11			94 62 1 87
ragion 5	Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicald	6 2 0	10 8 0	18 4 1	9 8 0	5 10 0	12 9 0	12 5 0	9 4 0	8 6 0	5 6 0			94 62 1
raegion 5	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	6 2 0 7	10 8 0 11	18 4 1 9	9 8 0 4	5 10 0 4	12 9 0 10	12 5 0 7	9 4 0 13	8 6 0 11	5 6 0 11			94 62 1 87
-	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 2	10 8 0 11	18 4 1 9	9 8 0 4 1	5 10 0 4 0	12 9 0 10	12 5 0 7 0	9 4 0 13	8 6 0 11 0	5 6 0 11			94 62 1 87 5
-	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	6 2 0 7	10 8 0 11	18 4 1 9	9 8 0 4	5 10 0 4	12 9 0 10	12 5 0 7	9 4 0 13	8 6 0 11	5 6 0 11			94 62 1 87
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider Regional Subtotal	6 2 0 7 2 5 22	10 8 0 11	18 4 1 9	9 8 0 4 1	5 10 0 4 0	12 9 0 10	12 5 0 7 0	9 4 0 13	8 6 0 11 0	5 6 0 11			94 62 1 87 5
-	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle	6 2 0 7 2 5 22	10 8 0 11 1 4 35	18 4 1 9 0 3 39	5 8 0 4 1 1 25	5 10 0 4 0 1 21	12 9 0 10 1 3 37	12 5 0 7 0 1 27	9 4 0 13 0 2 28	8 6 0 11 0 3 29	5 6 0 11 0 3 26			94 62 1 87 5 26 292
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service	6 2 0 7 2 5 5 22 0 4	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6	9 8 0 4 1 1 28	5 10 0 4 4 0 1 1 21 3 10	12 9 0 10 1 3 37	12 5 0 7 0 1 27	9 4 0 13 0 2 28 3 4	8 6 0 11 0 3 29	5 6 0 11 0 3 26 2			94 62 1 87 5 26 292
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice	6 2 0 7 7 2 5 22 0 4 5 5	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6 12	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 9	12 9 0 10 1 3 37	12 5 0 7 0 1 27	9 4 0 13 0 2 28 3 4	8 6 0 11 0 3 29 1 1 7 6	5 6 0 11 0 3 26 2 10			94 62 1 87 5 26 292
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	6 2 0 7 7 2 5 22 0 4 5 0 0	10 8 0 11 1 4 35 1 10 4	18 4 1 9 0 3 39 6 12 1	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 9 0 0	12 9 0 10 1 3 37 1 9 7	12 5 0 7 0 1 27 2 5 1 0	9 4 0 13 0 2 28 3 4 4	8 6 0 11 0 3 29 1 1 7 6 0 0	5 6 0 11 0 3 26 10 1			94 62 1 87 5 26 292 27 81 44
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	6 2 0 7 7 2 5 22 0 4 5 5	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6 12	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 9	12 9 0 10 1 3 37	12 5 0 7 0 1 27	9 4 0 13 0 2 28 3 4	8 6 0 11 0 3 29 1 1 7 6	5 6 0 11 0 3 26 2 10			94 62 1 87 5 26 292 27 81 44
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 7 2 5 22 0 4 5 0 0	10 8 0 11 1 4 35 1 10 4	18 4 1 9 0 3 39 6 12 1	9 8 0 4 1 1 28 8 7 6	5 10 0 4 4 0 1 1 21 3 10 9 0 0	12 9 0 10 1 3 37 1 9 7	12 5 0 7 0 1 27 2 5 1 0	9 4 0 13 0 2 28 3 4 4	8 6 0 11 0 3 29 1 1 7 6 0 0	5 6 0 11 0 3 26 10 1			94 62 1 87 5 26 292 27 81 44
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	6 2 0 7 2 5 22 0 4 5 0 5 5	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6 12 1 0	9 8 0 4 1 1 28 8 7 6 0 4	5 10 0 4 0 1 21 3 10 9 0	12 9 0 10 1 3 37 1 9 7 0 8	12 5 0 7 0 1 27 2 5 1 0 4	9 4 0 13 0 2 28 3 4 4 0 6	8 6 0 0 111 0 3 29 1 1 7 6 0 5 5 0 0	5 6 0 11 0 3 26 2 10 1 0			94 62 1 87 5 26 292 27 01 44 0 46
	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 2 5 22 0 4 5 0 5 5 0 0	10 8 0 11 1 4 35	18 4 1 9 0 3 39 6 12 1 0 3	9 8 0 4 1 1 28 8 7 6 0 4	5 10 0 4 0 1 21 3 10 9 0 3	12 9 0 10 1 1 3 37 1 9 7 0 8	12 5 0 7 0 1 27 2 5 1 0 4	9 4 0 13 0 2 28 3 4 4 0 6	8 6 0 0 111 0 0 3 28 1 7 6 0 0 5 0 0 4	5 6 0 111 0 3 26 10 1 1 0 1 1 0 1 1 0 6			94 62 1 87 5 26 292 27 81 44 0 45 5
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request	6 2 0 7 2 5 22 0 4 5 0 5 5 0 0	10 8 0 11 1 4 35 1 10 4 0 7	18 4 1 9 0 3 39 6 12 1 0 3	9 8 0 4 1 1 28 8 7 6 0 4	5 10 0 4 0 1 21 3 10 9 0	12 9 0 10 1 3 37 1 9 7 0 8	12 5 0 7 0 1 27 2 5 1 0 4	9 4 0 13 0 2 28 3 4 4 0 6	8 6 0 0 111 0 3 29 1 1 7 6 0 5 5 0 0	5 6 0 11 0 3 26 2 10 1 0			94 62 1 87 5 26 292 27 01 44 0 46
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 2 5 22 0 4 5 0 5 0	10 8 0 11 1 4 35 1 10 4 0 7	18 4 1 9 0 3 39 6 12 1 0 3 3	9 8 0 4 1 1 28 8 7 6 0 4 1	5 10 0 4 0 1 21 3 10 9 0 3 0 7	12 9 0 10 1 3 37 1 9 7 0 8	12 5 0 7 0 1 27 2 8 1 0 4 0	9 4 0 13 0 2 28 3 4 4 4 0 6	8 6 0 111 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 6 0 111 0 3 26 2 10 1 0 1 0			94 62 1 87 5 26 292 27 01 44 0 45 5
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicald Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle	6 2 0 7 2 2 5 22 0 4 5 0 5 0 4 18 0 0	10 8 0 111 1 4 35 1 1 10 0 7 0 2 24	18 4 1 9 0 3 39 6 12 1 0 3	9 8 0 4 1 1 28 8 7 6 0 4 1 1 3 29	5 10 0 4 0 1 21 3 10 9 0 3 7 3 2	12 9 0 10 1 3 37 1 9 7 0 8 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17	9 4 0 13 0 2 28 3 4 4 0 6	8 6 0 111 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 6 0 11 0 3 26 10 1 0 1 0 6 20			94 62 1 87 5 26 292 27 01 44 0 46 5 33 236
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service	6 2 0 7 2 2 5 22 0 4 4 5 5 0 0 4 18 0 20	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 31	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29	5 10 0 4 0 1 21 3 10 9 0 3 0 7 32	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27 0 23	12 5 0 7 0 1 27 2 5 1 0 4 0 2 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20	8 6 0 111 0 0 3 28 1 7 7 6 0 0 5 5 0 0 4 23 0 30	5 6 0 111 0 3 26 2 10 1 1 0 4 6 20			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request	6 2 0 7 2 5 22 0 4 5 0 5 0 4 18	10 8 0 111 1 4 35 1 10 4 0 7 0 2 24 24	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26	5 8 0 4 1 1 28 7 6 0 4 1 3 29	5 10 0 4 21 21 3 10 9 0 3 0 7 32 0	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27	12 5 0 7 0 1 1 27 2 8 1 1 0 4 0 2 17	9 4 0 13 0 2 28 28 3 4 4 0 6 1 2 20 0 28 13	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 4 4 23 0 30 10	5 6 0 111 0 3 25 2 10 1 1 0 1 0 6 20			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	6 2 0 7 7 2 5 5 22 0 4 5 5 0 5 5 0 4 18 0 0 11 0 0	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 5 4 10 0	5 8 0 4 1 1 28 7 6 0 4 1 3 29 21 16	5 10 0 4 21 21 3 10 9 0 7 32 0 43 18	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 0 0 0 13	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 0 4 23 30 10 0 0	5 6 0 111 0 3 26 2 10 1 0 1 0 1 0 6 20 6 18 3 0 0			94 62 1 87 5 26 292 27 81 44 0 46 5 33 236 17 255 175
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lexel Request Lexel Request Lexel Reductal Has access to vehicle Non-covered service Lacks 2 days' notice	6 2 0 7 2 5 22 0 4 5 0 5 0 4 18	10 8 0 111 1 4 35 1 10 4 0 7 0 2 24 24	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26	5 8 0 4 1 1 28 7 6 0 4 1 3 29	5 10 0 4 21 21 3 10 9 0 3 0 7 32 0	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27	12 5 0 7 0 1 1 27 2 8 1 1 0 4 0 2 17	9 4 0 13 0 2 28 28 3 4 4 0 6 1 2 20 0 28 13	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 4 4 23 0 30 10	5 6 0 111 0 3 25 2 10 1 1 0 1 0 6 20			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 2 5 22 0 4 5 0 4 18 0 20 11	10 8 0 11 1 4 35 1 10 0 7 0 2 24 3 31 27 0 26	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 21 16 0	5 10 0 4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26	12 9 0 10 1 1 3 37 7 0 8 0 2 27 0 23 22 0 9	12 5 0 7 0 1 1 27 2 8 1 0 4 0 2 17 17 12 17 12 12 17 12 17 12 17 17 17 17 17 17 17 17 17 17 17 17 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 28 13 0	8 6 0 0 111 0 0 29 1 1 7 7 6 0 0 0 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1	5 6 0 111 0 3 26 2 10 0 1 1 0 6 20 18 30 0			94 62 1 87 5 26 292 27 01 44 0 46 5 33 236 17 255 175 189
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lexel Request Lexel Request Lexel Reductal Has access to vehicle Non-covered service Lacks 2 days' notice	6 2 0 7 7 2 5 5 22 0 4 5 5 0 5 5 0 4 18 0 0 11 0 0	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 5 4 10 0	5 8 0 4 1 1 28 7 6 0 4 1 3 29 21 16	5 10 0 4 21 21 3 10 9 0 7 32 0 43 18	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 0 0 0 13	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 0 4 23 30 10 0 0	5 6 0 111 0 3 26 2 10 1 0 1 0 1 0 6 20 6 18 3 0 0			94 62 1 87 5 26 292 27 81 44 0 46 5 33 236 17 255 175
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Regional Subtotal Has access to vehicle Non-covered service Level Request Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Lecke Request	6 2 0 7 7 2 5 22 0 4 5 0 5 0 4 18 0 20 11 0 13 1 1	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 3 31 31 4 4 4 4 4 4 4 4 4 4 4 4 4	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 0	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 21 16 0	5 10 0 4 0 1 21 3 10 9 0 3 0 7 32 0 43 18 0 26	12 9 0 10 1 1 3 37 7 0 8 0 2 27 0 23 22 0 9	12 5 0 7 0 1 1 27 2 8 1 0 4 0 2 17 17 12 17 12 12 17 12 17 12 17 17 17 17 17 17 17 17 17 17 17 17 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 28 13 0	8 6 0 0 111 0 0 29 1 1 7 7 6 0 0 0 1 1 1 0 0 1 1 1 1 1 1 1 1 1 1 1	5 6 0 111 0 3 26 2 10 0 1 1 0 6 20 18 30 0			94 62 1 87 5 26 292 27 01 44 0 46 5 33 236 17 255 175 189
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal Has access to vehicle Non-covered service Level Request Level Request Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider	6 2 0 7 2 5 22 0 4 5 0 5 0 4 18 0 20 11 0 13 1 3 3	10 6 0 11 1 4 35 1 1 0 7 0 2 24 3 31 27 0 26 4	18 4 1 9 0 3 39 6 6 12 1 0 3 3 1 26 5 24 1 1 0 22	5 8 0 4 1 1 28 7 6 0 4 1 3 29 3 21 16 0	5 10 0 4 21 3 10 9 0 3 0 7 32 4 4 18 0 26	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 27 23 22 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 17 17 12 17 12 17 17 17 17 17 17 17 17 17 17 17 17 17	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 0	8 6 0 111 0 0 111 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 0 1 11 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	5 6 0 111 0 3 26 2 10 1 0 1 0 1 0 1 0 0 1 1 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			94 62 1 87 5 26 292 27 01 44 0 45 5 33 236 175 175 1 189
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request Refused Closest Provider Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal	6 2 0 7 2 5 22 0 4 5 0 5 0 5 0 4 18 0 20 11 0 13 13	10 8 0 11 1 4 35 1 10 0 7 0 2 24 3 31 27 0 26 4 4 95	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4	5 8 0 4 1 1 28 8 8 7 6 0 4 1 1 3 29 29 16 16 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	5 10 0 4 21 21 3 10 9 0 3 3 0 7 32 0 43 18 0 26	12 9 0 10 1 1 3 37 7 0 8 0 2 27 27 0 23 22 9	12 5 0 7 0 1 27 2 8 1 0 0 4 0 2 17 17 12 12 12 12 12 12 12 12 12 12 12 12 12	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 28 13 0 0 4 65	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 0 10 0 0 23 0 0 0 22 65	5 6 0 111 0 3 26 2 1 0 1 1 0 1 1 0 6 20 0 1 1 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0			94 62 1 87 5 26 292 27 01 44 0 45 5 33 236 17 255 175 1 189 11
Region 6	Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Incligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal	6 2 0 7 7 2 5 5 22 0 4 4 5 5 0 5 5 0 4 18 0 0 11 1 3 4 8 0 0	10 8 0 111 1 4 35 1 10 4 0 7 0 2 24 24 31 27 8 9 26 4	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127	5 8 0 4 1 1 28 7 6 0 4 1 3 29 3 21 16 0 14 2 2	5 10 0 4 21 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27 27 0 9 0 1 1 0 1 0 1 0 1 0 0 1 0 0 0 0 0 0	12 5 0 7 0 1 27 2 8 1 1 0 4 0 2 17 12 1 2 0 17 12 1 12 0 17 17 17 17 17 17 17 17 17 17 17 17 17	9 4 0 13 0 22 28 3 4 4 0 6 1 2 20 0 28 13 0 4 4 65 48	8 6 0 111 0 0 3 29 1 1 7 7 6 0 0 5 5 0 0 10 0 0 23 0 0 2 2 6 5 2 28	5 6 0 111 0 3 26 2 10 1 1 0 1 1 0 2 1 1 0 1 1 0 1 1 0 0 1 1 1 1			94 62 1 87 5 26 292 27 81 44 0 46 5 33 236 17 255 175 1 189 11
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Refused Closest Provider Regional Subtotal	6 2 0 7 7 2 5 5 22 0 4 5 5 0 5 5 0 4 18 0 13 1 1 3 48 0 0 149	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 4 95 48 234	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 17 22 127 223	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 21 16 0 14 2 2 15 7 49 201	5 10 0 4 21 21 3 10 9 0 7 32 0 7 32 43 18 0 26 0 22 89	12 9 0 10 1 3 37 1 9 7 0 8 0 2 27 0 9 0 1 1 5 5 36 201	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 12 1 2 0 0 17 12 1 1 2 0 1 1 1 2 1 1 1 2 1 1 1 1 1 1	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 4 65 48 162	8 6 0 111 0 0 3 29 1 1 7 7 6 0 0 5 5 0 0 10 0 0 23 0 0 2 65 28 188	5 6 0 111 0 3 26 2 10 1 0 1 0 6 20 0 16 0 0 16 0 0			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236 17 255 175 1 189 11 21 669 427 1,901
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request Regional Subtotal	6 2 0 7 7 2 5 5 22 0 4 5 5 0 5 5 0 118 0 13 1 3 3 48 0 149 104	10 8 0 111 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 4 95 48 234 153	18 4 1 9 0 3 3 9 6 12 1 0 3 3 1 26 5 24 1 72 127 223 141	5 8 0 4 1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 14 2 15 7 4 9 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	5 10 0 4 21 3 10 9 0 3 0 7 32 0 4 43 18 0 26 0 2 2 8 9 9 9	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 27 0 9 0 1 23 0 9 0 1 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 12 1 20 0 1 1 20 1 1 20 1 1 20 1 1 20 1 1 20 1 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 20 1 20 1 2 2 1 2 2 2 2	9 4 0 13 0 2 28 3 4 4 0 6 1 1 2 20 0 4 65 48 162 128	8 6 0 111 0 0 111 0 0 1 11 0 0 1 1 1 1 1	5 6 0 111 0 3 26 2 10 1 0 1 0 6 20 0 16 0 16 0 16 0 1			94 62 1 87 5 26 292 27 01 44 0 45 5 33 236 175 1 189 11 21 669 427 1,901 1,469
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Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal	6 2 0 7 7 2 5 5 22 0 4 5 5 0 5 5 0 118 0 13 1 3 3 48 0 149 104	10 8 0 111 1 4 35 1 10 4 0 7 0 2 24 3 31 27 0 26 4 4 95 48 234 153	18 4 1 9 0 3 3 9 6 12 1 0 3 3 1 26 5 24 1 72 127 223 141	5 8 0 4 1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 14 2 15 7 4 9 16 17 18 18 18 18 18 18 18 18 18 18 18 18 18	5 10 0 4 21 3 10 9 0 3 0 7 32 0 4 43 18 0 26 0 2 2 8 9 9 9	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 27 0 9 0 1 23 0 9 0 1 1 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 12 1 20 0 1 1 20 1 1 20 1 1 20 1 1 20 1 1 20 1 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 1 20 20 1 20 1 2 2 1 2 2 2 2	9 4 0 13 0 2 28 3 4 4 0 6 1 1 2 20 0 4 65 48 162 128	8 6 0 111 0 0 111 0 0 1 11 0 0 1 1 1 1 1	5 6 0 111 0 3 26 2 10 1 0 1 0 6 20 0 16 0 16 0 16 0 1			94 62 1 87 5 26 292 27 01 44 0 45 5 33 236 175 1 189 11 21 669 427 1,901 1,469
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Lecks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 7 2 5 5 22 0 4 4 5 5 0 5 5 0 4 18 0 13 48 0 149 104 0 138	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 3 1 27 0 26 4 4 95 48 234 153 0 160 175 185 185 185 185 185 185 185 18	18 4 1 9 0 3 39 6 12 1 0 3 3 1 1 26 5 24 16 0 22 4 172 127 223 141 3 136	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 21 16 0 14 2 1 57 49 201 186 0	5 10 0 4 21 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 22 89 30 227 175 2	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 0 23 22 0 9 0 1 55 36 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	12 5 0 7 0 1 27 2 8 1 1 0 4 0 2 17 1 20 0 1 1 27 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	9 4 0 13 0 2 28 3 4 4 4 0 6 1 2 20 0 4 65 48 162 128 0	8 6 0 0 111 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	5 6 0 111 0 226 2 10 1 0 1 0 1 0 6 20 0 1 1 0 0 1 1 0 0 0 1 1 0 0 0 0 0 0			94 62 1 87 5 26 292 27 01 44 0 45 5 33 236 17 255 17 189 11 21 669 427 1,901 1,469 6
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Lacks 2 days' notice Non-covered service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal	6 2 0 7 2 5 22 0 4 5 0 5 0 5 0 4 18 0 20 11 11 0 13 48 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 149 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	10 6 0 111 1 4 35 1 1 0 7 0 2 24 3 3 3 1 27 0 26 4 4 95 48 153 0	18 4 1 9 0 3 39 6 12 1 0 3 1 26 5 24 1 72 127 127 127 13 3	5 8 0 4 1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 0 14 2 2 15 16 0 17 17 18 18 18 18 18 18 18 18 18 18 18 18 18	5 10 0 4 21 3 10 9 0 3 7 32 6 43 18 0 26 0 2 89 30 227 175 2	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 0 9 0 1 55 36 201 205 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 12 1 2 0 0 17 12 1 2 0 17 12 1 12 1	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 4 65 48 162 128 0 203	8 6 0 111 0 0 3 29 1 1 7 7 6 6 0 0 5 5 0 0 10 0 0 23 0 0 2 65 28 188 117 0 166 6	5 6 0 111 0 3 26 2 10 0 1 1 0 6 20 0 16 0 0 16 0 0 16 0 16			94 62 1 87 5 26 292 27 81 44 0 46 5 33 236 17 255 175 1 189 11 21 669 427 1,901 1,469 6 1,532
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Lecks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service	6 2 0 7 2 5 22 0 4 5 0 5 0 4 18 0 20 11 0 13 13 48 0 149 104 104 104 104 104 104 104 104 104 104	10 8 0 11 1 4 35 1 10 4 0 7 0 2 24 3 3 1 27 0 26 4 4 95 48 234 153 0 160 175 185 185 185 185 185 185 185 18	18 4 1 9 0 3 39 6 12 1 0 3 3 1 1 26 5 24 16 0 22 4 172 127 223 141 3 136	9 8 0 4 1 1 28 8 7 6 0 4 1 3 29 21 16 0 14 2 1 57 49 201 186 0	5 10 0 4 21 21 3 10 9 0 3 0 7 32 0 43 18 0 26 0 22 89 30 227 175 2	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 0 9 0 1 55 36 201 205 0	12 5 0 7 0 1 27 2 8 1 0 4 0 2 17 12 1 2 0 0 17 12 1 2 0 17 12 1 12 1	9 4 0 13 0 2 28 3 4 4 0 6 1 2 20 0 26 13 0 20 4 65 48 162 128 0 203	8 6 0 111 0 0 3 29 1 1 7 7 6 6 0 0 5 5 0 0 10 0 0 23 0 0 2 65 28 188 117 0 166 6	5 6 0 111 0 3 26 2 10 0 1 1 0 6 20 0 16 0 0 16 0 0 16 0 16			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236 17 255 175 1 189 11 21 669 427 1,901 1,469 6 1,532 65
Region 6 Region 7	Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  Has access to vehicle Non-covered service Level Request  Refused Closest Provider Regional Subtotal  I Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Inappropriate Service Level Request	6 2 0 7 2 5 22 0 4 5 0 5 0 4 18 0 20 11 0 13 13 48 0 149 104 104 104 104 104 104 104 104 104 104	10 8 0 111 1 4 35 1 10 4 0 7 0 2 2 2 4 1 2 7 0 2 6 4 1 15 3 0 16	18 4 1 9 0 3 39 6 12 1 0 3 3 1 26 5 24 16 0 22 4 1 72 127 223 136 18	5 8 0 4 1 1 28 8 7 6 0 4 1 3 29 3 21 16 0 14 2 15 7 49 201 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 186 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 10 0 4 21 21 3 10 9 0 3 0 7 32 6 43 18 0 26 0 2 2 89 30 227 175 5 5	12 9 0 10 1 1 3 37 1 9 7 0 8 0 2 27 27 0 9 0 1 5 5 36 201 205 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 105 0 0 0 0	12 5 0 7 1 27 2 8 1 1 0 4 0 2 17 17 12 1 20 0 155 120 155 123 123 123 123 124 125 125 125 125 125 125 125 125 125 125	9 4 0 13 0 2 28 3 4 4 0 6 1 1 2 20 0 28 13 0 0 4 65 46 162 128 0 203 4	8 6 0 111 0 0 3 29 1 1 7 6 0 0 5 5 0 0 10 0 0 23 0 0 2 2 6 5 28 188 117 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 166 0 0 16	5 6 0 111 0 3 26 2 10 1 1 0 1 0 6 20 0 16 0 0 16 0 0 16 16 16 16 16 16 16 16 16 16 16 16 16			94 62 1 87 5 26 292 27 81 44 0 45 5 33 236 17 255 175 1 189 11 21 669 427 1,901 1,469 6 1,532

# LogistiCare, Inc. Virginia Network Provider Adds and Deletes

Total	Deletes
	Deletions
Total	Adds
	Additions
	Month

Oct-04

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Monthly Total	

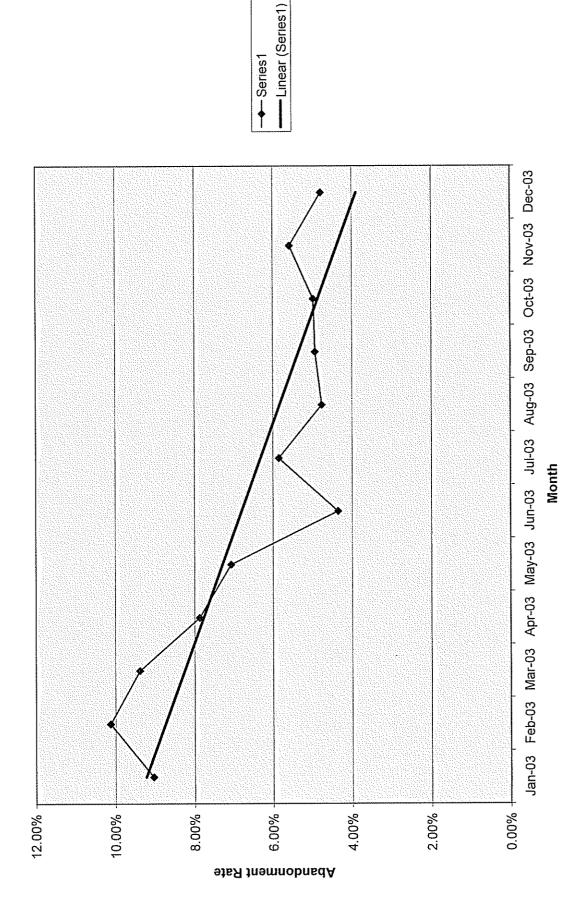
18 YTD Total

# LogistiCare, Inc. Provider Payment Report

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	Jan-(	Jan-04   Feb-04   Mar-04	-04 <u> </u>	Mar-04	Apr-04	May-04	Apr-04   May-04   Jun-04   Jul-04   Aug-04   Sep-04   Oct-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Nov-04 Dec-04	otais	প
Number of Providers	2														
Paid Within: 30 Days		188	192	119	107	89	143	199	233	252	175			1,697	39%
45 Days	ays	99	82	347	365	410	347	292	259	214	283			2,698	61%
60 Days	avs	0	O	0	O	O	0	ō	Ō	0	0			0	<u>%0</u>
State Total		287	274	466	472	499	490	491	492	466	458			4,395 1	100%

# Telephone Systems Report

		Ca	Call Center Phone Systems Report By Month	ie Systems I	Report By	Month		
Month	Total Calls Received	Total Calls Answered	Total Calls Abandoned	Average Abandon Time	Average Talk Time	Average Speed Answered	% of Calls Abandoned	% of Calls Answered
Jan-03	38.437	34,962	3,475	2:12	4:11	2:14	9.04%	91%
Feb-03		30,233	3,404	2:22	3:49	2:15	10.12%	%06
Mar-03	33,911	30,729	3,182	2:14	3:41	2:13	9.38%	91%
Apr-03		28,579	2,442	2:45	3:48	2:09	7.87%	95%
May-03		28,454	2,163	2:04	3:17	1:51	7.06%	%86
Jun-03		30,143	1,371	2:04	3:08	1:25	4.35%	%96
Jul-03	32,010	30,138	1,872	2:13	3:12	1:57	2.85%	94%
Aug-03	31,229	29,743	1,486	1:30	2:59	1:30	4.76%	95%
Sep-03	32,904	31,284	1,620	1:50	2:59	1:46	4.92%	95%
Oct-03		33,478	1,751	1:51	2:59	1:30	4.97%	95%
Nov-03	28,694	27,092	1,598	1:47	2:46	1:21	%29'9	94%
Dec-03	30,376	28,916	1,452	1:17	2:52	1:01	4.78%	95%
Totals	389,579	363,751	25,816	2:01	3:18	1:46	6.63%	93%



Telephone Systems Chart

# Monthly Call Center Staffing Report

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Full-Time Equilivant Customer Service Representatives at Beginning of Hour	M9 00:1	17	17	14	15	14	5	3	24	17	16	<del>1</del> 5	14	4	က	16	15	12	44	14	4	4	16	<del>(</del> 5	8	3	6	4	3	20	16	16
Servi	M9 00:S1	18	17	14	13	12	4	3	24	18	17	14	15	4	က	20	14	12	13	13	4	2	18	15	11	4	10	5	3	9	14	15
omer	MA 00:11	24	15	14	15	15	3	2	26	21	12	15	15	က	2	24	18	13	13	16	3	2	21	12	19	2	=	က	3	24	16	17
Cust	MA 00:01	28	16	15	15	15	3	2	27	18	17	15	15	8	τ-	23	18	13	44	16	က	2	19	15	13	2	7	က	7	21	16	17
ivant	MA 00:6			<u> </u>	<u> </u>	14	က			<del>1</del> 8		14	13	_	-	22			E	14	က	2	16	13	14	4	9	2	2	19	15	16
Equi	MA 00:8	<u></u>		├	-	9		2		-	├	8		-		_		<del> </del>	-	6	2	2	13	10	6	2	_	2	2	12	1	7
Time	MA 00:7		5	<del> </del>	S.	ļ	2	2			4	4	4	2	2	9	4	ഹ	5	4	m	2	ω	4	2	2	₀	2	4	8	7	9
	MA 00:8			<u> </u>	<u> </u>	_					-	3		8		_	2	<u>س</u>	4	3	8	8	4	m	8	4	8	4	4	4	4	4
iiCare	MA 00:3	┞-	_	-		<u> </u>	-	_		-	_	ļ		├	-	_		-	<u> </u>	-	├	-		-	-	-	├	2	8	8	2	2
ogis.	MA 00:4	<u> </u>	_	<u> </u>	<u> </u>	_	_				_	<u> </u>		-	┡	<u> </u>		_	├-	-	-	_		_	_		_	├-			2	
1 6003	MA 00:8		╀-	<del>                                     </del>	<del> </del>	ļ				_	<del>                                     </del>	┝	_	-	_	<u> </u>		_		╀	-	-		_	<del> </del>	├-	-	-	-	-		
ber 2	MA 00:S	Ľ	2	2	3	2	2	2	2	3	2	2	2	2	~	_	_	_	_	$\vdash$	_	<u> </u>	_	_	<u> </u>	-	<del> </del>	┞	╂—		2	
December 2003 LogistiCare			Ľ	2	_	-	_	L				-	_	_	<u> </u>	_	_	<u> </u>	╀-	<del> </del>	-	┞-			├	-	-	-	_	<del> </del>	2	
	MA 00:1		_	╀	_	-	-	<u> </u>	_	<u> </u>	┞	<del> </del>	_	-	╀	<u> </u>	┞-	┞	_	╀	╀-	<del> </del>	-	_	├	_	┼	_	┢	-	2	H
	MA 00:S1	2	2	2	3	2	2	2	2	m	2	2	2	2	F	2	2	2	2	2	2	3	2	2	2	2	3	2	\mathcal{e}{\psi}	3	2	2
	Date of Month	_	2	က	4	5	9	_	8	6	10	7	12	13	14	15	16	1-	18	19	20	21	22	23	24	25	26	27	28	29	30	31

# Reservations NET Cancellations

Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page   Page		Month:	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals	Pctg
No.   20,203   18,111   2,029   18,111   2,029   2,147   2,0250   2,0144   2,0179   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191   1,191		er (selfenge)	The state of		The second second		Section 1	100000000000000000000000000000000000000					The second second			
Street   1313   1313   1314   1314   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315   1315	tegion 1	٧	20,539	18,111	20,294	21,473	20,530	20,143	25,178	20,379	21,805	21,741	18,124	18,596	246,913	86.9%
W   1882   2176   2182   2184   2182   2184   2182   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   2183   218		_{(N}	1,313	1,218	1,359	1,187	1,232	1,1	1,096	1,099	1,118	1,170	1,113	1,191	14,205	5.0%
National Solution   22,704   20,505   22,505   24,775   23,755   23,255   24,755   24,257   23,255   24,775   23,755   24,775   23,755   24,775   23,255   24,775   23,255   24,775   23,255   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775   24,775		×	1.852	1,622	1,990	2,113	1,989	2.012	2,039	1,862	1,858	2 111	1,733	1,841	23,022	8.1%
National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Section   National Se	Regional	Subtatal	23,704	20,951	23,643	24,773	23,751	23,265	28,313	23,340	24,781	25,022	20,970	21,628	284,141	9.0%
A																
S	egion 2	٧	32,263	28,750	33,737	34,230	33,442	33,081	36,899	33,460	32,675	36, 126	29,945	29,629	394,267	82.5%
A		S	861	836	919	881	864	848	937	913	950	1,055	806	1,055	11,028	2.3%
National Solidary   1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1		W	6,009	4,925	5,776	6,010	6,003	5 909	6,353	6,181	6,281	6 926	6,051	6,107	72,541	15.27
A	Regional	Subtatal	39, 133	34.511	40,432	41,121	40,309	39,838	44, 189	40,554	39,906	44 107	36,915	36,821	477,835	15.17
A																
National Substant   1,056   12,056   12,059   12,079   10,050   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010   10,010	egion 3	٧	47,837	44.420	50,431	52,240	51,320	48,107	54,334	51,455	46,488	52 156	43,823	49 016	591,627	78.7%
March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   March   Marc		_S	1,055	918	1,003	1,010	926	828	969	959	911	923	819	839	11,110	1.5%
A		w	12,983	11,606	13,054	12,989	12,379	11,953	12,829	12,397	11,827	13,418	11,469	12,338	149,242	19.8%
National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National State   National National State   National State   National State   National Sta	Regional	Subfota!	61,875	56,944	64,488	66,239	64,675	60,888	68,032	64,811	59,226	66,497	56,111	62,193	751,979	23.8%
A																
State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   State   Stat	legion 4	٧	48,731	44,084	48,991	51,705	52,019	50,842	56,310	52,363	50,242	56,293	49,433	52,281	613,294	79.4%
Mar.   114400   110246   11129   11629   11629   11030   11019   11400   11040   11040   110241   11029   116291   11029   110291   11029   110291   11029   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291   110291	14.	S	1,643	1,482	1,774	1,783	1,928	1,902	2,026	2,006	1,962	2,106	1,877	1,948	22,437	2.9%
National Solutions   61,834   65,812   61,834   65,117   65,334   63,737   70,246   65,773   63,046   70,831   65,234   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402   772,402,402   772,402   772,402,402   772,402   772,402,402   772,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402   772,402,402,402   772,402,402   772,402,402   772,402,402   772,402,402		w	11,460	10,246	11,129	11,629	11,387	11,013	11,910	11,404	10,842	12,432	11,054	12,165	136,671	17.7%
A   13,190   11,942   12,974   13,875   14,184   13,119   14,869   15,819   16,923   19,279   16,522   16,864   179,547     S   6568   6101   7770   744   680   7777   7765   774   7265   774   7265   774   7265   774   7265   774   7265   774   7265   774   7265   774   7265   774   7265   774   7265   775   6665   6.350   6.304     A   6462   7242   7242   72,829   72,829   74,71   7373   7373   73,988   20,539   23,512   24,204     A   15,666   13,313   13,46   16,69   1754   16,48   17,77   17,19   18,72   16,41   18,72   16,41   18,72     A   27,222   2,94   2,94   2,94   2,94   2,94   2,94   2,94   2,94   2,94   2,94     A   7,724   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74   7,74	Regional	Subfotal	61,834	55,812	61,894	65,117	65,334	63,757	70,246	65,773	63,046	70,831	62,364	66,394	772,402	24.5%
A   13.190   19.42   12.97   13.875   14.184   13.119   14.869   15.819   16.922   19.275   16.22   16.654   17.945   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875   13.875																
S	egion 5	4	13,190	11,942	12,971	13,875	14,184	13,119	14,869	15,819	16,923	19,279	16,522	16,854	179,547	78.1%
Hybrid (b)         3.467         3.124         3.442         3.229         3.322         3.529         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922         3.922		S	658	610	770	744	680	717	705	714	725	757	665	635	8,380	3.6%
National	Tinneston	M	3,467	3,124	3,442	3,280	3,352	3,503	3,837	3,588	3,632	3,952	3,352	3,512	42,041	18.3%
A         27,282         5,546         6,559         7,264         7,589         6,764         7,516         7,507         6,866         7,616         6,465         7,634         6,245         7,634         6,245         7,634         300         344         373         303         332         287         354         361         361         361         361         361         361         361         362         487         362         487         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         362         361         361         361         361         361         362         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         361         <	Regional	Subfolal	17,315	15,676	17,183	17,899	18,216	17,339	19,411	20,121	21,280	23,988	20,539	21 001	229,968	7.3%
A         6.462         5.546         6.559         7.287         7.589         6.764         7.510         6.865         7.654         6.401         6.323         82.453           Septiminal         1.524         2.626         2.546         2.646         2.646         2.646         2.646         2.646         6.6401         6.627         6.645         6.401         6.323         82.453           Sublocari         1.524         1.536         1.526         1.524         1.626         1.647         1.717         1.717         1.812         1.627         1.664         1.913         1.664         1.924         1.664         1.918         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.664         1.913         1.666         1.913         1.666         1.913         1.666         1.926         2.626         2.526         2.526         2.526         2.526         2.526         2.526 <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>																
s         224         286         246         286         1564         1749         1758         1774         1739         332         287         368         327         368         327         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368         368<	legion 6	А	6,462	5,546	6,559	7,267	7,589	6,764	7,516	7,507	6,865	7.654	6,401	6,323	82,453	77.8%
W   1,556   1,331   1,546   1,669   1,754   1,564   1,664   1,748   1,717   1,719   1,617   1,619   1,654   1,614   1,619   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614   1,614		S	274	282	218	246	238		344	373	303	332	287	354	3,611	3.43
A	-	2	1,558	1,331	1,546	1,669	1,754	1,664	1,748	1,717	1,/19	18/6	1,603	1 554	19,849	18.73
A         27,282         23,128         24,478         24,436         25,043         24,082         27,389         25,977         24,670         30,451         27,539         31,300         315,686           subtorus         539         419         485         447         466         463         562         437         446         500         374         396         51,986           subtorus         5,722         4,867         5,442         5,718         5,549         5,659         5,987         5,691         5,516         6,326         5,777         30,622         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,277         30,692         37,777         30,692         37,777         30,692         37,777         30,692         37,777         30,692         37,777         30,692         37,777         30,692         30,777         30,692         30,777         30,692         30,7277         30,692         30,675         30,777	Regional	Subtotal	8,294	159	8,323	9,182	9,547	8,728	ana's	/8c'a	6,037	700'E	0,231	0,341	100,01	ì
Subtotal   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signature   Signa			1000	22 4 20	1000	14 300	25.0431	1000 10	1025 75	25 977	24 670	30 451	27 530	34 300	315 686	80 Q
W         5,722         4,867         5,442         5,718         5,949         5,659         5,987         5,691         5,516         6,326         5,727         33,679         5,489         5,987         5,987         5,516         6,326         5,727         33,679         36,103         30,224         33,878         32,105         30,622         37,277         33,659         38,187         30,224         33,978         32,105         36,622         37,277         33,650         37,77         33,678         32,105         36,622         37,277         33,650         38,187         390,285           A         15,604         12,329         2,291         2,269         2,266         2,266         2,266         2,266         2,182         2,040         2,175         1,640         1,12,1         26,910           Sublater         19,494         15,690         12,632         12,150         11,809         12,571         11,552         10,835         11,003         9,196         6,878         4,661         1,646         1,646         1,646         1,646         1,12,10         1,12,10         1,12,21         1,12,21         1,10         1,12,11         2,691         1,12,21         1,12,21         1,12,21         1,12,2	, noisa	τ υ	502,12	419	485	447	456	483	522	437	436	500	374	398	5,496	1.4%
National   33,543   28,414   30,406   30,531   31,448   30,224   33,678   32,105   30,522   37,277   33,650   38,187   390,288     A		8		4.857	5.442	5,718	5,949	5,659	5,987	5,691	5,516	6,326	5,737	6,489	69,103	17.7%
A   15,604   12,352   9,892   10,018   9,559   9,377   9,919   8,962   8,460   8,487   7,052   5,528   115,210     M   2,413   2,925   2,329   2,239   2,239   12,150   11,809   12,571   11,552   10,835   11,033   11,032   12,653   12,150   11,809   12,571   11,552   11,032   12,642   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,571   12,669   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,671   12,6	Regional	Sublotal	33,543	1	30,406	30,531	31,448	30,224	33,878	32,105	30,622	37,277	33,650	38,187	390,285	12.4%
A   15,604   12,352   9,892   10,018   9,559   9,377   9,919   8,962   8,465   8,487   7,052   5,528   115,210     S   477   403   411   344   331   366   334   408   335   341   304   229   4,333     Subleta						::			200							
\$         407         411         344         331         366         384         408         335         341         304         229         4,339           IW         3,413         2,925         2,291         2,280         2,086         2,286         2,182         2,040         2,175         1,849         1,121         2,691           Subridar         19,494         15,680         12,693         12,150         1,1809         12,571         11,502         10,835         11,003         9,196         6,878         145,52           s         6,820         6,168         6,939         6,642         6,756         6,554         6,883         6,309         6,740         7,184         6,348         6,649         80,601           w         46,820         6,1646         44,709         45,699         45,073         45,073         46,971         45,022         43,716         42,849         45,271         539,379           rotat         265,102         265,524         255,848         80,376         267,853         268,58         268,58         268,58         268,58         268,58         268,58         268,58         268,68         268,68         268,68         268,68         268,68 <td>Other Region</td> <td>1</td> <td>15,604</td> <td>***************************************</td> <td>9,892</td> <td>10,018</td> <td>9,559</td> <td>9,377</td> <td>9,919</td> <td>8,962</td> <td>8,460</td> <td>8,487</td> <td>7,052</td> <td>5,528</td> <td>115,210</td> <td>78.7</td>	Other Region	1	15,604	***************************************	9,892	10,018	9,559	9,377	9,919	8,962	8,460	8,487	7,052	5,528	115,210	78.7
M			477	403	411	344	33.1	386	384	408	335	341	304	229	4,333	3.0
According   19,494   15,690   12,632   12,150   11,809   12,571   11,552   10,835   11,003   9,196   6,878   146,453     A		ž	3,413	2,925	2,329	2,291	2,260	2,066	2,268	2,182	2,040	2,175	1.840	1.121	26,910	18.49
A	Regional	Subtatal	19,494	15,680	12,632	12,653	12,150	11,809	12,571	11,552	10,835	11,003	3,195	5,878	145,453	4.0
A			1000	- 1	102000	1474	147 000	1	120 204	145 0001	1904 900	1727 127	108 930	200 557	2 538 997	RO 4º
9,820         9,133         0,143         0,163         0,163         0,163         0,163         0,163         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174         0,174 <th< td=""><td>Srand Total</td><td>4</td><td>211,908</td><td>~ </td><td>PC6, 102</td><td>710,174</td><td>213,000</td><td>Ý.</td><td>6 002</td><td>23,36,6</td><td>200, 120 E 740</td><td>7 407</td><td>348</td><td>6,523</td><td>80.601</td><td>7 50</td></th<>	Srand Total	4	211,908	~	PC6, 102	710,174	213,000	Ý.	6 002	23,36,6	200, 120 E 740	7 407	348	6,523	80.601	7 50
1         10,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         140,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,040         100,0		s	0,620	0, 106	0,838	0,042	0,703		1	45,022	43 715	40 216		45 237	976 958	17.10
79 9%         80 1%         80 4%         80 5%         80 3%         81 2%         80 6%         80 6%         80 5%         80 2%         80 2%           2.6%         2.6%         2.6%         2.6%         2.6%         2.6%         2.6%         2.6%         2.6%         2.6%         2.5%         2.5%         2.6%         2.6%         2.6%         2.5%         2.5%         2.6%         2.6%         2.6%         2.5%         2.5%         2.6%         2.6%         2.5%         2.5%         2.6%         2.6%         2.5%         2.5%         2.5%         2.6%         2.5%         2.5%         2.5%         2.6%         2.5%         2.5%         2.5%         2.6%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%         2.5%	State	Total	265 192	735 147	259 001	267,515	265.524	255.848		267,853	258.583	288,587	1	261,443	3,158,977	100.0%
79.9%         80.1%         80.4%         80.5%         80.3%         80.5%         80.5%         80.5%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2%         80.2% <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>1</td><td></td><td></td><td></td><td>1</td><td></td><td></td><td></td></th<>									1				1			
2.6% 2.6% 17.3% 17.3% 17.5% 17.0% 17.0% 17.0% 17.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	Percer	A	79.9%	80.1%	80.1%	80.4%	80.5%	80.3%	81.2%	80.6%	80.5%	80.5%	80.Z%	80.2%	80.4%	
17.5% 17.3% 17.3% 17.1% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%		S	2.6%	2.6%	2.7%	2.5%	2.5%	2.6%	2.4%	2.6%	2.6%	2.5%	2.6%	2.5%	2.6%	
100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03% 100.03%		3	17,5%	17,3%	17,3%	17,1%	17,0%	17.1%	16,4%	16.8%	16.9%	17.1%	17,3%	17.3%	17.1%	
	Stato	Total	100.0%	400.032	400 007	,,,,,	1			100 000			100.000	2000	100 000	

# Public Transportation and Gas Reimbursement Trips

				Public	Transp	blic Transportation and Gas Reimbursement	and Gas	Reimbu	Irsement					
	Month:	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals
Public Transportation	ation	12,867	11,800	13,471	13,682	13,626	13,939	15,722	14,278	13,784	13,784 17,372	16,598	18,720	175,859
														State of the second
Gas Reimbursement	rent	7,082	6,582	7,471	7,700	7,761	7,504	7,527	7,524	7,644	8,378	6,875	5,864	87,912
Grand Total	otal	19.949	18,382	20,942	21,382	21,387	21,443	23,249	21,802	21,428	21,428 25,750	23,473	24,584	263,771
Total Trips	sdi	265,192	265,192 235,147	259,001	267,515	265,524	255,848	286,248	267,853	258,583 288,587	288,587	248,036	261,443 3,158,977	3,158,977
									44 Jan 1991 1991	Training or or injury			produced production	Section 1
Percent of Total Trips	otal Trips	7.52%	7.82%	8.09%	7.99%	8.05%	8.38%	8.12%	8.14%	8.29%	8.92%	9.46%	9.40%	8.35%
	Month:	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals

Public Transp. and Gas Reimb.

Region:	Complaint Type:	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03
Region 1	Issue w/LogistiCare						10		0	6	က	4	4
	Provider Late						34	26	39	42	8	6	7
	Issue with Driver						3	_	2	က	_	0	0
	Provider No Show						49	45	47	27	22	12	11
	Issue with Vehicle						3	<b>.</b>		0	0	0	0
	Rider No Show						2	4	11	13	3	10	5
	Provider Issues						æ	3	5	13	2	13	4
	Facility Issues						4	<b>-</b>	5	0	1	1	0
	Recip Incident/Injury						O	0	O	3	<b>√</b> 1	3	ō
ex	Regional Subtotal	0	0	0	0	0	113	82	110	110	4.1	52	35
		1 N N N N N N N N N N N N N N N N N N N											10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Region 2	Region 2 Issue w/LogistiCare						5	24	40	22	37	2	7
)	Provider Late						63	75	59	76	109	68	65
	Issue with Driver						က	0	2	0	0	0	-
	Provider No Show						30	10	27	43	41	25	24
	Issue with Vehicle						0	0	0	0	0	0	0
	Rider No Show						10	6	26	49	38	17	25
	Provider Issues						3	4	9	7	14	က	6
	Facility Issues						4	2	7	13	17	9	14
	Recip Incident/Injury						<b></b> 1	ō	Õ	ō	1	സി	OI
8	Regional Subtotal	0	0	0	0	0	119	133	167	210	257	129	145
													elenario i
Region 3	Issue w/LogistiCare						8	11	20	16	28	12	11
	Provider Late						43	115	125	145	99	20	36
	Issue with Driver						3	0	0	2	4	2	2
	Provider No Show						46	56	68	78	87	73	98
	Issue with Vehicle						2	6	0	0	33	2	2
	Rider No Show						13	2	17	18	29	40	16
	Provider Issues						13	12	မ	9	10	9	5
	Facility Issues						1	0	က	7	2	7	2
	Recip Incident/Injury						ō	0	3	<b>-</b>	41	OI	OI
2	Regional Subtotal	0	0	0	0	0	129	202	242	277	233	212	163

Region 4	Issue w/LogistiCare						27	Ŋ	ς.	വ	17	18	16
,	Provider Late						78	09	98	9	96	156	198
	Issue with Driver						0	0	+	0	0	0	0
	Provider No Show						25	34	90	40	42	57	68
	Issue with Vehicle						1	0	0	0	വ	<b>V</b>	
	Rider No Show						8	9	12	10	21	10	16
	Provider Issues						6	8	4	7	6	7	13
	Facility Issues						<del>-</del>	0	0	4	7	4	7
	Recip Incident/Injury						<del></del>	O	ō	O	Ō	0	ō
Regional Subtotal	Subtotal	0	0	0	0		182	113	170	126	194	253	319
Region 5	Issue w/LogistiCare						2	0	2	4	2	0	16
)							37	ည	3	15	19	17	30
	Issue with Driver						2	-	0	0	0	0	0
	Provider No Show						8	0	2	თ	6	10	138
	Issue with Vehicle						0	0	0	0	0	0	0
	Rider No Show						0	4	0	0	_	0	2
	Provider Issues						0	0	τ-	·	<b>4</b>	-	သ
	Facility Issues						0	0	0	0	2	0	4
	Recip Incident/Injury						ō	Ō	ō	O	01	O	OI
Regional Subtotal	Subtotal	0	0	0	0	0	49	10	8	29	34	28	78
Region 6	Issue w/LogistiCare						3	0	0	0	2	0	7
,							11	6	3	4	5	8	20
	Issue with Driver						4	0	0	0	0	0	0
	Provider No Show						0	2	2	11	4	~	12
	Issue with Vehicle						0	0	0	0	0	0	0
	Rider No Show							0		0	9		4
	Provider Issues						0	0	<b>*-</b>	0	2	+	4
	Facility Issues						0	0	0	0	-	_	0
	Recip Incident/Injury						ō	O	O	OI	01	o	Ol
Regional Subtotal	Subtotal	0	0	0	0	0	18	11	9	15	20	=	47
Region 7	Issue w/LogistiCare						5	1	5	14	7	0	တ
	Provider Late						47	31	51	58	57	35	45
	Issue with Driver						0	5	4	9	4	_	2
	Provider No Show						13	6	19	18	9	2	18

	Issue with Vehicle						2	2	2	1	-	<b>-</b>	_
	Rider No Show						33	9	9	6	5	2	3
	Provider Issues						<b></b>	2	<b>,</b>	5	2	0	+
	Facility Issues						-	0	0	0	-	0	4
	Recip Incident/Injury						Ol	<del></del> -	O	01	ō	<b>/</b>	0
4	Regional Subtotal	0	0	0	0	0	72	57	88	117	87	45	83
Grand	Issue w/LogistiCare	0	0	0	0	0	09	42	72	7.0	96	41	20
Total	Provider Late	0	0	0	0	0	313	321	378	400	360	363	405
	Issue with Driver	0	0	0	0	0	15	7	6	11	6	3	8
	Provider No Show	0	0	0	0	0	203	165	215	226	215	183	237
	Issue with Vehicle	0	0	0	0	0	8	6	3	7	6	4	4
	Rider No Show	0	0	0	0	0	36	31	72	66	103	79	74
	Provider Issues	0	0	0	0	0	34	29	24	43	37	31	52
	Facility Issues	0	0	0	0	0	11	3	15	24	31	19	31
	Recip Incident/Injury	0	0	0	0	0	2	<del></del> 1	ကျ	41	91	7	OI
	State Total	502	176	224	663	299	682	809	791	884	998	730	870
%	% of reservations net cancellations complaint-free	99.81%	99.93%	99.91%	99.75%	99.75%	99.73%	99.79%	99.70%	99.66%	%02.66	99.71%	99.71%
Percent	Issue w/LogistiCare						8.80%	6.91%	9.10%	7.92%	11.09%	5.62%	8.05%
	Provider Late						45.89%	52.80%	47.79%	45.25%	41.57%	49.73%	46.55%
	Issue with Driver						2.20%	1.15%	1.14%	1.24%	1.04%	0.41%	0.92%
	Provider No Show						29.77%	27.14%	27.18%	25.57%	24.83%	25.07%	27.24%
	Issue with Vehicle	,					1.17%	1.48%	0.38%	0.79%	1.04%	0.55%	0.46%
	Rider No Show						5.28%	5.10%	9.10%	11.20%	11.89%	10.82%	8.51%
	Provider issues						4.99%	4.77%	3.03%	4.86%	4.27%	4.25%	2.98%
	Facility Issues						1.61%	0.49%	1.90%	2.71%	3.58%	2.60%	3.56%
	Recip Incident/Injury						0.29%	0.16%	0.38%	0.45%	%69.0	%96.0	0.00%
	State Total						100%	100%	100%	100%	100%	100%	101%

	<u>s</u>	T	T							8	Ţ	i.O		6	T	4			ļ	90	(C)	O		4		5				58	
	Tota	190	2 ;	21;	2	48	48	12	7	54	14	51	9	28	0	12	46	63	NO!	1,16	9	09	16	49	1,5	13	39	22	8	<u>7</u>	
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93	746	-	348	8	83	54	23	~	1357	26	126	က	56	0	19	6	9	Oi	236	12	09	4	32	0	19	ထ	2	OI	128	41	324	22	92

## Mileage Report by Region

Month: Region 1 A W	Jan-03	Feb-03	Mar-03	Apt-03	May-03	Jun-63	Jul-03	Aug-03	50.00	Oct-03	Nov-03	Dar.63	Totale	
									2000	2000		200		
	110,000											-0.000		
M	332,969	295,863	334,635	329,289	291,976	322,252	369,171	315.880	339,228	318,933	257,735	239,497	3,747,429	
	27.384	25,795	35,387	40,238	28,650	30,693	31,253	25,059	27,175	38,174	7KB7/2	50,503	J56,225	
121	22.214	50.153	22,589	ZU 54U	N. Carlo	17.850	1002	50.03	057:55	73.50	15000	707070	4 747 000	190/
Regional Subfolel	302,567	341,821	392,768	389,887	338,330	370.441	415,019	361,788	100,133	110,402	304,540	200,407	E00'747'4	2
Boolon 7	312 807	280.494	359 235	352 812	346 610	366.360	400,554	345,770	343,081	385,182	302,825	296,817	4,095,547	
	56 232	49.450	65.171	68.045	70.101	58,454	68,580	65,208	65,619	72,917	62,788	58,851	764,419	
i vo	7,583	9.691	9,950	8,325	8.409	8.088	6.937	8.627	9.454	11,085	8,011	8,847	107,026	
Regional Subtotal	379,622	339,635	434,366	429,166	425,120	432,900	478,071	422,505	418,164	469,184	373,524	364,515	4,956,992	21%
Region 3 A	461.966	426,162	549,639	556.418	534,633	529,094	597,391	542,496	508,364	581,718	470,343	507,788	6.276.212	
	101,845	84,157	122,950	121.357	109,143	108,099	118,646	112,174	99,642	126,071	108,292	117,092	1,329,468	
S)	12,790	12,349	12,690	12,479	12.010	10,997	11,564	10,518	10,262	10.494	9,508	9.841	135,699	8
Regional Subtotal	576,601	522,668	685,679	700,251	655,786	648,190	727,601	665,188	618,268	718.283	588,143	634,721	7,741,379	32%
		200 07	1 , 02 , 12,	200 000	20000	K40 G7 F	Lugar aca	450.054	347 645	540 867	440 057	169.463	5 673 177	
	402.789	442.250	457,754	470,059	433,047	010,094	304,630	470	75 126	85 579	77 770	87 78	1 014 873	
Š.	60,319	575.5	165.02	47,000	16 107	16 737	18 757	10 875	18 014	20 880	18 060	16.876	205.888	
S Company of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Control of the Cont	12,050	2,34	550 999	77. 787	R54 958	540 615	613 032	552.361	541.697	617.325	545.792	573,995	6,813,716	29%
neigonal American	750'-00	22000			2									
Region 6	159 898	827 773	170 114	177.156	166.441	161,959	179,687	173,881	155,578	238.662	204,326	202,300	2,158,581	
N N	22.25	79 698	38.380	34 293	28.829	31.013	35.382	28.650	34,924	45,072	35,184	38,511	412,406	
	658	10.610	11 384	12.044	11 129	11.372	10.473	14.018	12.445	12,258	11,633	10.732	128,956	
Regional Subfortal	192 B18	167.585	219.878	273.493	206.399	204.344	225.542	216.759	244,247	295,992	251,343	251,543	2,699,943	11%
and the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of the same of th														
Renias 6	73,183	59.045	76,413	84,374	79,541	70,587	77,010	126,69	65,122	62,076	63,795	62,083	864,262	
M	16,635	13,483	17,102	19,238	19,251	17,389	18,758	17.140	17,986	22,711	18,390	18,158	216,241	
S	3.146	2,342	2.499	2,868	2,693	2.407	3,950	3,704	3,364	3,397	3.121	3.173	36,884	•
Regional Subtotal	92,964	75,871	95,014	106,480	101,685	90,363	99,718	90,815	86,492	108,184	65,307	83,414	1,31,,321	2
								2,0,10	242,445	257.775	26.4 5.5.4	723 632	7 574 478	
Region 7	227,679	174,372	188,457	185,/94	192,313	184.739	210,139	275.270	030'361	257.23	10,1470	11.100	100 300	
***************************************	41.918	35,845	39,452	39,447	44,(21	44,455	92,121	33,516	20,000	42,030	0 220	11,100	12.460	
5	4.295	1.917	3,138	2,516	2,244	4,123	33/0	167.401	210 010	105 614	270 075	200 081	1.052.87%	13%
Regional Subtotal	273,693	465,512	) CO'117	161,122	017'667	CD0 1003	057*407	505,102	700,004		2000			•
Decise Other 6	184 508	139 613	126 274	128 965	74 929	53.187	99.867	75,386	90.108	119,767	83,744	71,339	1,277,635	
AN ANNA MARIE	24 391	27 28R	24 707	27.461	14 425	15.788	18.543	13.618	16,513	22.131	15,126	11,617	234,300	
0	9770	5.105	F259	5 280	3 455	3 243	3 999	3.828	3.817	6,129	3,604	3,233	55,612	
Regional Subtotal	224.943	172.306	157,445	157,595	92.809	101,688	122,409	93,832	110,518	148,027	102,474	86,389	1,570,555	1%
Grand Total A	2,215,797	1,946,325	2,262,711	2,100,907	2,140,058	2,166,188	2,445,059	2,202,717	2,188,986	2,494,443	2,050,210	2,102,462	19,692,365	
  ≥	398,986	354,623	439,505	440,265	400,249	388,189	424,408	383,520	375,057	458,292	385,754	405,189	3,494,786	
_s	73,623	75,818	84,929	81,035	74.026	73,293	76.17.1	84,540	80,534	85,363	73,714	71,769	678,903	
Stato Total	2,588,405	2,376,765	2,787,146	2,822,207	2,614,353	2,627,670	2,946,648	2,670,777	2,544,577	3,039,098	2,519,678	2,579,420	23,866,056	100%
	112, 124, 121, 131												1140	
Percent A	02%	82%	81%	82%	%78	*/.ZR	***	979	65.79	3776	270	070	*/ 70	
8	15%	15%	16%	16%	15%	15%	4%	14%	14%	%C1	157	10%	- CI	
3	3%	33	37.	32	376	100	27.	4004	50	4000	100%	100%	100%	
State Lotal	300%	1007	100%	2007	¥00.			***					1	
Mintin Ave A	10.46	10.33	10.91	10,59	10.02	10.54	10.53	10.20	10.52	10.74	10,35	10.03	7.76	
×	8.59	6.72	9.83	9,63	0.80	6.87	9.04	8.52	5.58	9,31	9.00	6,96	6.48	
w	10,89	12,29	12.24	12.20	10.94	11,18	11,07	12.24	11,95	12.03	11.61	10,73	3,42	
State Total	10.14	10.11	10.76	10.55	9.85	10.27	10.29	9.97	10.23	10.53	10.16	9.87	7.55	
		10144		100000000000000000000000000000000000000				Ñ				14 14 14	7, 50	

LogistiCare

## Unduplicated Rider Report

		ă	Jnduplica	ted Rid	ers for	plicated Riders for each Month and Level of Service	onth and	i Level	of Servi	ce				
Month	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals	%
													Salah (Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah Salah S	
VA Medicaid A	12.544	11,897	12,511	12,576	12,415	12,595	12,900	12,831	12,644	13,331	12,387	12,127	150,758	%69
Ø	2.128	1,920	2,096	2,074	2,034	2,055	1,996	2,119	2,071	2,162	2,041	2,257	24,953	11%
**	3.629	3,353	3,627	3,671	3,563	3,477	3,594	3,526	3,520	3,763	3,427	3,414	42,564	20%
State Total	18,301	17,170	18,234	18,321	18,012	18,127	18,490	18,476	18,235	19,256	17,855	17,798	218,275	100%
Percent A	1%69	%69	%69	%69	<b>%69</b>	%69	%07	%69	%69	%69	%69	68%	%69	
· v	12%	11%	11%	11%	11%	11%	11%	11%	41%	11%	11%	13%	11%	
*	20%	20%	20%	20%	20%	19%	19%	19%	48%	70%	19%	16%	20%	
State Total	100%	100%	400%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Month	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals	
					and the second second		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	A Carlo Garage	The Carl John	100 May 100 m	The second second			- A. C. C.
Eligibles	239,528	239,268	242,257	243,428	245,803	248,899	243,730	266,610	264,744	258,399	259,805	265,928	3,018,399	
Total Trips	265,192	235,147	259,001	267,515	265,524	255,848	286,248	267,853	258,583	288,587	248,036	261,443	3,158,977	
Total Transportation U/P	111%	%86	107%	110%	108%	103%	117%	100%	98%	112%	92%	98%	105%	
Month	Jan-03	Feb-03	Mar-03	Apr-03	May-03	Jun-03	Jul-03	Aug-03	Sep-03	Oct-03	Nov-03	Dec-03	Totals	

## **Denied Trip Report by Region**

	Month:	May, 2003	June, 2003		Aug, 2003	h and Re Sept, 2003	Oct, 2003	Nov, 2003	Dec, 2003	Totals
egion 1		)		1	1					
	Has access to vehicle									0
	Non-covered service	2		4	1	3	10	21	33	74
	Lacks 2 days' notice	1	1	5	1		20	7	15	50
	Needs 9-1-1						1		2	3
	Ineligible for Medicald				2	7	2	2	4	17
	Refused Closest Provider						5	3	9	17
R	Regional Subtotal	4	1	9	4	10	38	33	63	162
		garantina (* 1	45,44,754,344,44	ta se estatis.	n in the		arere, e e di e j	1 11 11 11 11	etalitäe tea	
legion 2							ļ	ļ		
	Has access to vehicle									0
	Non-covered service	2		4	2	2	20	20	40	90
	Lacks 2 days' notice	2	1	2	1		23	18	26	73
	Needs 9-1-1						<u> </u>		<u> </u>	6
	Incligible for Medicaid			<u> </u>	4	18	20	3	В	53
	Refused Closest Provider				1	3	4	3	15	25
F	Regional Subtotal	4	1	6	8	23	67	44	95	248
tin salah da			FE FEETEN		garage to the	er transport				
legion 3										
-	Has access to vehicle									0
	Non-covered service	1	1	3	4	3	19	20	35	88
	Lacks 2 days' notice		2	4	5		29	12	26	78
	Needs 9-1-1		1	1			2		1 1	5
	Ineligible for Medicaid	4			17	34	33	2	36	126
	Refused Closest Provider	T			1	1				2
F	Regional Subtotal	5	4	В	27	3B	83	34	98	297
(+445)(1)134	hadag rakatos igsati Alighi istsibi.	1.513.711.41	endered in	New Agreement		Jan 11 to a 12 to	40.5	3.3355	the Sections	
Region 4										
	Has access to vehicle	·	1							0
	Non-covered service	1		3	2	3	23	30	38	100
	Lacks 2 days' notice	2	1	5	1		37	27	20	93
	Needs 9-1-1	T		1			3		2	6
	Ineligible for Medicald		2	1	10	50	26	8	19	115
	Refused Closest Provider		~ <del> </del>				1	2	2	5
,	Regional Subtotal	3	3	8	13	53	90	67	81	319
alex here Vi		1 1 - 1 - 1 - 1 - 1	lara di Tomba	engalas a d	and the second	in Hall The No	1000	and the second		1. 1943
Region 5		T		1						
	Has access to vehicle	1								0
	Non-covered service	··		2	3	3	3	2	12	25
	Lacks 2 days' notice			4			6	5	7	22
	Needs 9-1-1			1			1		2	4
	Ineligible for Medicaid	1		3	1	12	8	3	4	32
	Refused Closest Provider	1								0
	Regional Subtotal	1	0	10	4	15	18	10	25	83
in antagas					eres organizati				sala terbil	i e i e e e
Donlon 6		<del> </del>	T				<u> </u>			1
Region 6	Has access to vehicle		1					_		0
	Non-covered service	1			1		5	7	7	22
	Lacks 2 days' notice	<del>                                     </del>		- <del></del>		<del>                                     </del>	8	3	2	14
	Needs 9-1-1	† <u>-</u> -		1 1	1	***	2			4
	Ineligible for Medicald	1				5	1	3		10
	Refused Closest Provider	<del>                                     </del>	1				<u> </u>		1	1
	Regional Subtotal	3	<del></del>	1	2	5	16	13	10	51
15 5 25 5 5 5 5 7	Regional Subtotal			5194 14 V 14 V		11 Table 341			9 - 11 (13 s m	
m - 1				<del></del>	<del></del>			T		T
Region 7	11	<del> </del>		+		<del>                                     </del>				0
	Has access to vehicle	1	-	+	3	1	12	13	15	45
	Non-covered service		<del></del>	1			8	15	10	35
	Lacks 2 days' notice	11			1	<del>                                     </del>	3	<del>- ''</del>	1	6
	Needs 9-1-1		D.P.	1 104		20	16	2	8	441
	A 11 13 A . 4 3 A . 13 A . 1	200	85	104	6	20			1	2
	Ineligible for Medicald					74	1 40	30	35	329
_	Refused Closest Provider				10	21	40			
regional Subte	Refused Closest Provider of al	2	85	106			1			
tegional Subte Grand Total	Refused Closest Provider of al									
	Refused Closest Provider of al Has access to vehicle	0	0	0	0	0	0	0	0 400	0
	Refused Closest Provider otal  Has access to vehicle Non-covered service	0 7	0	0 16	16	16	92	113	160	44
	Refused Closest Provider  otal  Has access to vehicle  Non-covered service  Lacks 2 days' notice	0 7 7	0 1 5	0 16 21	16 B	16 0	92 131	113 87	160 105	441 365
	Refused Closest Provider  otal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1	0 7 7	0 1 5	0 16 21 5	16 B 2	16 0 0	92 131 12	113 87 0	180 105 14	341 365 34
	Refused Closest Provider  otal  Has access to vehicle  Non-covered service  Lacks 2 days' notice	0 7 7	0 1 5	0 16 21	16 B	16 0	92 131	113 87	160 105	441 365
	Refused Closest Provider otal  Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid	0 7 7 0 206	0 1 5 1 87	0 16 21 5 107	16 B 2 40	16 0 0 146	92 131 12 106	113 87 0 23	180 105 14 79	36: 34 79
	Refused Closest Provider of al Has access to vehicle Non-covered service Lacks 2 days' notice Needs 9-1-1 Ineligible for Medicaid Refused Closest Provider	0 7 7 0 206	0 1 5	0 16 21 5	16 B 2	16 0 0	92 131 12	113 87 0	180 105 14	36 34

		RELAKE.			Numbers	
					of Day's	
					From	Number of
					Received	Day's
Transportation	Total No.	Date	Week		to Date	From W/E
Provider	of Trips	Received	Ending	Check Date	Paid	Date
	25	10/27/2003	10/18/2003		35	9
	1	11/3/2003	9/6/2003		28	58
	35	11/3/2003	10/25/2003		28	9
	193	10/30/2003	10/18/2003		32	12
	167	10/30/2003	10/25/2003	·	32	5
	2	11/3/2003	8/23/2003		28	72
	4	11/3/2003	9/6/2003	<u> </u>	28	58
	4	11/3/2003	9/13/2003		28	51
	3	11/3/2003	9/20/2003		28	44
7,	4	11/3/2003	9/27/2003		28	37
	194	10/27/2003	10/18/2003		35	9
	200	11/3/2003	10/25/2003		28	9
	184	10/27/2003	10/18/2003		35	9
	191	10/31/2003	10/25/2003	<u> </u>	31	6
	3	11/3/2003	9/13/2003		28	51
	89	10/23/2003	10/18/2003	<del></del>	39	5
	89	10/27/2003	10/18/2003		35	9
	92	11/3/2003	10/25/2003		28	7
	168	10/24/2003	10/17/2003		38	1 7
	156	10/24/2003	10/17/2003		38 35	59
	8	10/27/2003	8/29/2003	<u> </u>	31	21
	14	10/31/2003	10/10/2003		31	$\frac{21}{7}$
	167	10/31/2003	10/24/2003		28	10
	134	11/3/2003	10/24/2003	1	41	4
	25	10/21/2003	10/17/2003 9/12/2003		28	52
	87 32	11/3/2003	9/12/2003		28	52
	<u> </u>	11/3/2003		<u> </u>	28	13
	910 1093	11/3/2003			28	5
	1093	10/31/2003			31	62
	1	10/31/2003			31	62
	26	10/31/2003			31	27
	23	10/31/2003			31	13
	6	10/31/2003			31	6
	11	10/31/2003			31	20
	2	10/24/2003			38	73
	132	10/24/2003			38	6
	147	10/30/2003			32	5
	190	10/27/2003			35	8
	96	10/24/2003		3 12/1/2003	38	6
	86	10/27/2003		3 12/1/2003	35	9
	337	10/22/2003			40	5
	351	10/29/2003		<u>, , , , , , , , , , , , , , , , , , , </u>	33	5
	82	10/27/2003		3 12/1/2003	35	9
	74	11/3/2003			28	9
	117	10/24/2003	10/17/2003	3 12/1/2003	38	7

16	7 10/27/2003	10/10/2003		35	17
15	3 10/30/2003	10/24/2003	12/1/2003	32	6
31	3 11/3/2003	9/6/2003	12/1/2003	28	58
63	0 11/3/2003	9/13/2003	12/1/2003	28	51
36	6 11/3/2003	9/20/2003	12/1/2003	28	44
15	3 12/1/2003	9/26/2003	12/1/2003	0	66
4.	1 10/23/2003	10/5/2003	12/1/2003	39	18
54	10/31/2003	10/12/2003	12/1/2003	31	19
4	1 10/31/2003	10/19/2003	12/1/2003	31	12
4	10/31/2003	10/26/2003	12/1/2003	31	5
1	11/3/2003	9/5/2003	12/1/2003	28	59
30	4 11/3/2003	10/25/2003	12/1/2003	28	9
39		11/1/2003	12/1/2003	28	2
30		ļ	12/1/2003	39	6
35			12/1/2003	31	7
11				28	30
9				28	23
			· · · · · · · · · · · · · · · · · · ·	28	16
10				28	9
4				33	11
5				33	4
3			12/1/2003	40	4
4		1	12/1/2003	34	3
13		4		40	11
6				110	47
7				28	8
2		<u> </u>		40	4
	0 10/29/2003			33	4
	11/3/2003	<u></u>		28	37
	4 10/23/2003		<u> </u>	39	13
	6 10/23/2003	.1		39	6
	2 10/30/2003		<u> </u>	32	6
	52 10/24/2003			38	6
	59 10/31/2003			31	6
	33 10/22/2003			40	4
	3 10/29/2003		12/1/2003	33	68
	17 10/29/2003		\$	33	4
	8 11/3/2003			28	9
	4 11/3/2003		<del></del>	28	2
~, <u>~ </u>	1 10/23/2003		<u> </u>	39	12
	1 10/23/2003 4 10/23/2003			39	5
	3 11/3/2003			28	9
				35	10
	67 10/27/2003 62 10/30/2003			32	6
			·	28	51
	35 11/3/2003		<u> </u>	28	44
	/3 11/3/2003			28	9
	5 11/3/2003			28	6
	11/3/2003		_ <del></del>		2
	4 11/3/200		<del></del>	28	
	41 10/22/2003			40	25
	27 10/27/2003		<del></del>	35	23
(	7   11/3/200:	3 10/11/2003	12/1/2003	28	23

	94	11/3/2003	10/18/2003	12/1/2003	28	16
	1205	10/22/2003	10/11/2003	12/1/2003	40	11
	1150	10/27/2003	10/18/2003	12/1/2003	35	9
	1177	10/31/2003	10/25/2003	12/1/2003	31	6
	23	10/30/2003	10/18/2003	12/1/2003	32	12
	2	10/30/2003	10/25/2003	12/1/2003	32	5
	4	11/3/2003	8/23/2003	12/1/2003	28	72
	6	11/3/2003	9/6/2003	12/1/2003	28	58
	6	11/3/2003	9/13/2003	12/1/2003	28	51
	4	11/3/2003	9/27/2003	12/1/2003	28	37
	77	10/21/2003	10/18/2003	12/1/2003	41	3
	64	10/28/2003	10/25/2003	12/1/2003	34	3
	245	10/29/2003	10/17/2003	12/1/2003	33	12
	387	10/23/2003	10/3/2003	12/1/2003	39	20
· · · · · · · · · · · · · · · · · · ·	404	10/27/2003	10/10/2003	12/1/2003	35	17
	312	10/31/2003	10/17/2003	12/1/2003	31	14
	470	10/27/2003	10/12/2003	12/1/2003	35	15
	478	10/30/2003	10/19/2003	12/1/2003	32	11
	672	10/29/2003	10/18/2003	12/1/2003	33	11
	654	10/29/2003	10/25/2003		33	4
	12	10/23/2003	10/17/2003		39	6
	15	10/27/2003	10/24/2003		35	3
	13	11/3/2003	10/31/2003		28	3
	50	10/31/2003	10/18/2003		31	13
	46	10/31/2003	10/25/2003		31	6
	68	10/23/2003	10/17/2003		39	6
	73	10/29/2003	10/24/2003	12/1/2003	33	5
<u> </u>	6	11/3/2003	9/12/2003		28	52
	42	10/31/2003	10/18/2003		31	13
	<u></u> 50	10/31/2003	10/25/2003		31	6
	3	10/22/2003	8/30/2003	12/1/2003	40	53
	1	10/22/2003	9/6/2003		40	46
	1	10/22/2003	9/13/2003		40	39
	137	10/22/2003	10/18/2003		40	4
	144	10/29/2003	10/25/2003		33	4
	415	10/27/2003			35	9
	384	10/31/2003			31	6
	55	10/27/2003			35	10
	70	11/3/2003			28	10
	59	10/27/2003			35	17
	100	10/27/2003		<u> </u>	35	10
	121	11/3/2003			28	10
	73	10/27/2003			35	10
	104	11/3/2003			28	10
	264	10/27/2003		ļ	35	10
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	62	10/24/2003			38	13
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	6	10/31/2003	9/26/2003	12/1/2003	31	35
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<u> </u>	285	11/3/2003	10/25/2003	12/1/2003	28	9
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	5	10/31/2003	8/31/2003	12/1/2003	31	61
	4	10/31/2003	9/7/2003	12/1/2003	31	54
	59	10/31/2003	10/26/2003	12/1/2003	31	5
	143	10/23/2003	10/10/2003	12/1/2003	39	13
	138	10/29/2003	10/17/2003	12/1/2003	33	12
	125	11/3/2003	10/24/2003	12/1/2003	28	10
	13	10/22/2003	8/15/2003	12/1/2003	40	68
	166	10/22/2003	10/10/2003		40	12
	333	11/3/2003	9/28/2003	12/1/2003	28	36
	364	11/3/2003	10/5/2003	12/1/2003	28	29
	360	11/3/2003	10/12/2003	12/1/2003	28	22
	5	10/22/2003	10/17/2003	12/1/2003	40	5
	7	10/30/2003	10/24/2003	12/1/2003	32	6
	108	10/27/2003	10/17/2003	12/1/2003	35	10
	129	10/29/2003	10/24/2003	12/1/2003	33	5
	14	10/21/2003	10/17/2003	12/1/2003	41	4
	14	10/27/2003	10/24/2003	12/1/2003	35	3
	14	10/22/2003	10/10/2003	12/1/2003	40	12
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	6	10/31/2003	10/4/2003	12/1/2003	31	27
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	214	10/27/2003	10/17/2003		39	6
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	10	10/20/2003	10/10/2003	12/1/2003		1 10

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	11/3/2003	10/4/2003	12/1/2003	28	30
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		9/0/2003	12/1/2003	28	51
216	11/3/2003			28	44
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110	10/27/2003	10/27/2003	12/1/2003	35	0
 108	11/3/2003	11/3/2003	12/1/2003	28	0
69	10/22/2003	10/18/2003	12/1/2003	40	4
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2	10/21/2003	10/4/2003	12/1/2003	41	17
27	10/22/2003	10/18/2003	12/1/2003	40	4
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 67	10/22/2003	10/18/2003	12/1/2003	40	4
72	10/29/2003	10/25/2003	12/1/2003	33	4
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	157	10/24/2003	9/12/2003	12/1/2003	38 33	54
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<u> </u>	20	11/3/2003	10/17/2003	12/1/2003 12/1/2003	28	10
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	134	10/22/2003	10/18/2003 10/18/2003	12/1/2003 12/1/2003	40	4
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VIII.	11	10/23/2003	10/4/2003	12/1/2003	39	7
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	91	10/28/2003	10/25/2003	12/1/2003		5
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	52	10/23/2003	10/17/2003	12/1/2003	39	6
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	14	10/30/2003	10/17/2003		32	13
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	10	10/24/2003	10/16/2003	12/1/2003	38	8
	24	10/31/2003	10/23/2003		31	8
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	103	10/23/2003	10/17/2003		39	6
	110	11/3/2003	10/24/2003	<del></del>	28	10
7,0	2	10/24/2003	10/18/2003	···	38	6
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,	71	10/30/2003	10/24/2003	12/1/2003	32	6
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2	24	10/22/2003	10/18/2003	12/1/2003	40	4
	24	10/30/2003	10/25/2003	12/1/2003	32	5
	26	11/3/2003	8/29/2003	12/1/2003	28	66
	56	10/23/2003	10/18/2003	12/1/2003	39	5
	52	10/30/2003	10/25/2003	12/1/2003	32	5
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	56	10/22/2003		12/1/2003	40	41
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	52	11/3/2003	11/1/2003	12/1/2003	28	2
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	288	10/27/2003	10/18/2003	12/1/2003	<u> </u>	5
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	11	10/29/2003		12/1/2003	33	4
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	43	11/3/2003	10/25/2003	12/1/2003	28	9
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	8	10/23/2003			39	
	10 48	10/30/2003	<u> </u>		32 39	-6
	461					

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	273	10/28/2003	10/10/2003	12/1/2003	34	18
	16	10/28/2003	9/12/2003	12/1/2003	34	46
	237	10/30/2003	10/17/2003	12/1/2003	32	13
	90	10/30/2003	10/11/2003	12/1/2003	32	19
	77	10/30/2003	10/18/2003	12/1/2003	32	12
	58	10/27/2003	10/24/2003	12/1/2003	35	3
	54	11/3/2003	10/31/2003	12/1/2003	28	3
	5	11/3/2003	9/21/2003	12/1/2003	28	43
	2	11/3/2003	9/21/2003	12/1/2003	28	43
	4	11/3/2003	9/28/2003	12/1/2003	28	36
	2	11/3/2003	10/5/2003	12/1/2003	28	29
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	145	11/3/2003	10/26/2003	12/1/2003	28	8
	219	11/3/2003	10/26/2003	12/1/2003	28	8
	153	11/3/2003	11/2/2003	12/1/2003	28	1
	234	11/3/2003	11/2/2003	12/1/2003	28	1
	25	10/22/2003	10/18/2003	12/1/2003	40	4
	57	10/27/2003	10/15/2003	12/1/2003	35	2
	82	11/3/2003	11/1/2003	12/1/2003	28	2
	169	10/23/2003	10/18/2003	12/1/2003	39	5
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	2	10/21/2003	10/4/2003	12/1/2003	41	
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· · · · · · · · · · · · · · · · · · ·	1	10/27/2003	9/25/2003	12/1/2003	35	32
	1	10/29/2003	10/11/2003	12/1/2003	33	18
-11-12-13-13-13-13-13-13-13-13-13-13-13-13-13-	6	10/29/2003	10/25/2003	12/1/2003	33	4
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					40	12
		10/22/2003	10/10/2003	12/1/2003	40	1 14
	2	10/22/2003 10/22/2003			40	5
			10/17/2003	12/1/2003	<u> </u>	

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	60	10/22/2003	10/11/2003	12/1/2003	40	11
	58	10/31/2003	10/25/2003	12/1/2003	31	6
	2	10/27/2003	10/11/2003	12/1/2003	35	16
	47	10/27/2003	10/11/2003	12/1/2003	35	16
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	10	10/30/2003	10/18/2003	12/1/2003	32	12
	44	10/30/2003	10/18/2003	12/1/2003	32	12
***************************************	491	10/27/2003	9/6/2003	12/1/2003	35	51
	588	10/27/2003	9/13/2003	12/1/2003	35	44
	349	10/27/2003	9/20/2003	12/1/2003	35	37
W-11	501	11/3/2003	9/27/2003	12/1/2003	28	37
	711	11/3/2003	10/4/2003	12/1/2003	28	30
V/	643	11/3/2003	10/11/2003	12/1/2003	28	23
	62	10/22/2003	10/17/2003	12/1/2003	40	5
· · · · · · · · · · · · · · · · · · ·	84	10/29/2003	10/24/2003	12/1/2003	33	5
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· · · · · · · · · · · · · · · · · · ·	167	10/31/2003	10/11/2003	12/1/2003	31	20
	146	10/31/2003	10/18/2003	12/1/2003	31	13
	192	10/31/2003	10/25/2003	12/1/2003	31	6
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	201	10/23/2003	10/17/2003	12/1/2003	39	6
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	5	10/30/2003	9/15/2003	12/1/2003	32	45
· · · · · · · · · · · · · · · · · · ·	47	10/27/2003	10/15/2003	12/1/2003	35	12
	380	10/28/2003	10/18/2003	12/1/2003	34	10
	401	10/31/2003	10/25/2003	12/1/2003	31	6
	24	11/3/2003	10/25/2003	12/1/2003	28	9
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	28	10/23/2003	10/17/2003	12/1/2003	39	6
	29	10/24/2003	10/29/2003	12/1/2003	38	-5
	122	10/29/2003	10/24/2003	12/1/2003	33	5
	30	11/6/2003	10/31/2003	12/1/2003	25	6
· · · · · · · · · · · · · · · · · · ·	127	11/6/2003	10/31/2003	12/1/2003	25	6
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	1 100	1 10/31/2003	10/20/2000	IMIIIMUUU		L

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	72	11/3/2003	10/11/2003	12/1/2003	28	23
	181	11/3/2003	10/18/2003	12/1/2003	28	16
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	10				33	109
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 8	10/30/2003	10/18/2003	12/1/2003	32	12
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150	10/30/2003	10/25/2003	12/1/2003	32	5
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 24	11/3/2003	10/25/2003	12/1/2003	28	9
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126	11/10/2003	11/1/2003	12/15/03	35	9
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129	11/14/2003	11/8/2003	12/15/03	31	6
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85	11/12/2003	11/8/2003	12/15/03	33	4
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	111	10/17/2003		12/15/03	59	49
	22	11/6/2003		12/15/03	39	12
	415	11/10/2003		12/15/03	35	9
		1				

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442	11/14/2003	11/8/2003	12/15/03	31	6 52
 14	11/17/2003	9/26/2003	12/15/03	28	
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68	11/17/2003	11/7/2003	12/15/03	28	10
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	148	11/7/2003	11/1/2003	12/15/03	38	6
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	22	11/7/2003	11/1/2003	12/15/03	38	6
	12	11/12/2003	11/8/2003	12/15/03	33	4
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	59	11/17/2003	11/8/2003	12/15/03	28	9
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· · · · · · · · · · · · · · · · · · ·	85	11/12/2003	11/8/2003	12/15/03	33	4
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	29	11/10/2003	<u></u>		35	17
	57	11/10/2003	10/24/2003	12/15/03	35	17

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11 11/6/2003 9/26/2003 12/15/03 39 41 65 11/6/2003 10/31/2003 12/15/03 39 6
65 11/6/2003 10/31/2003 12/15/03 39 6
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2 11/13/2003 10/31/2003 12/15/03 32 13
98 11/13/2003 11/7/2003 12/15/03 32 6
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24 11/10/2003 11/8/2003 12/15/03 35 2
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46 11/6/2003 11/1/2003 12/15/03 39 5
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11 11/14/2003 11/9/2003 12/15/03 31 5
47 11/10/2003 11/8/2003 12/15/03 35 2
40 11/17/2003 11/15/2003 12/15/03 28 2
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296 11/7/2003 10/25/2003 12/15/03 38 13
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40 11/14/2003 11/9/2003 12/15/03 31 5
111 11/5/2003 11/1/2003 12/15/03 40 4
115 11/12/2003 11/8/2003 12/15/03 33 4
274 11/6/2003 11/1/2003 12/15/03 39 5
283 11/14/2003 11/8/2003 12/15/03 31 6

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184	11/10/2003	10/12/2003	12/15/03	35	29
200	11/10/2003	10/19/2003	12/15/03	35	22
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96	11/12/2003	11/8/2003	12/15/03	33	4
64	11/12/2003		12/15/03	33	5
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176	11/17/2003	11/16/2003	12/15/03	28	1
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82	11/10/2003		12/15/03	35	2
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1	11/4/2003		12/15/03	41	45
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	80	11/10/2003	10/25/2003	12/15/03	35	16
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	56	11/17/2003	11/1/2003	12/15/03	28	16
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	442	14-Oct	30-Aug	12/15/03	62	45
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	59	11/12/2003	11/8/2003	12/15/03	33	4
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	1 2	11/7/2003		12/15/03	38	14
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479		18	11/12/2003		12/15/03		
214		6					
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194		214	11/12/2003	10/31/2003			
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286		60	11/12/2003				
283		284	11/4/2003	10/11/2003			
265		286	11/4/2003	10/18/2003	12/15/03		17
58         11/14/2003         11/1/2003         12/15/03         31         13           66         11/14/2003         11/8/2003         12/15/03         31         6           6         11/1/2003         11/1/2003         12/15/03         38         6           11/14/2003         11/1/2003         12/15/03         38         6           5         11/14/2003         12/15/03         31         83           16         11/14/2003         3/23/2003         12/15/03         31         53           17         11/14/2003         11/8/2003         12/15/03         31         53           140         11/14/2003         11/15/2003         12/15/03         31         6           140         11/14/2003         11/15/2003         12/15/03         31         -1           33         11/12/2003         10/11/2003         12/15/03         33         18           164         11/12/2003         10/11/2003         12/15/03         33         18           164         11/12/2003         11/12/2003         12/15/03         33         11           23         11/5/2003         10/31/2003         12/15/03         33         17		283	11/4/2003	10/25/2003	12/15/03		
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144		66	11/14/2003	11/8/2003	12/15/03	31	
5         11/14/2003         8/23/2003         12/15/03         31         83           16         11/14/2003         9/22/2003         12/15/03         31         53           17         11/14/2003         11/8/2003         12/15/03         31         6           140         11/14/2003         11/15/2003         12/15/03         31         -6           33         11/12/2003         10/11/2003         12/15/03         31         -1           33         11/12/2003         10/25/2003         12/15/03         33         18           164         11/12/2003         10/25/2003         12/15/03         33         11           23         11/5/2003         10/31/2003         12/15/03         33         11           20         11/14/2003         11/7/2003         12/15/03         40         5           20         11/14/2003         11/7/2003         12/15/03         31         7           8         11/5/2003         10/31/2003         12/15/03         31         7           26         11/5/2003         10/25/2003         12/15/03         40         11           23         11/14/2003         11/12/2003         12/15/03         3		6	11/7/2003	10/31/2003	12/15/03	38	
16		144	11/7/2003	11/1/2003	12/15/03		<u></u>
17		5	11/14/2003	8/23/2003	12/15/03	31	83
140		16	11/14/2003	9/22/2003	12/15/03	31	53
33   11/12/2003   10/11/2003   12/15/03   33   32   158   11/12/2003   10/25/2003   12/15/03   33   18   164   11/12/2003   11/12/2003   12/15/03   33   11   23   11/5/2003   10/31/2003   12/15/03   34   0   5   20   11/14/2003   11/7/2003   12/15/03   31   7   8   11/5/2003   10/31/2003   12/15/03   31   7   7   26   11/5/2003   10/25/2003   12/15/03   31   7   7   26   11/5/2003   10/25/2003   12/15/03   31   7   7   26   11/5/2003   10/25/2003   12/15/03   31   7   7   26   11/5/2003   10/25/2003   12/15/03   31   13   109   11/10/2003   11/12/2003   12/15/03   35   2   29   11/17/2003   11/15/2003   12/15/03   35   2   29   11/17/2003   11/15/2003   12/15/03   28   2   2   608   11/7/2003   11/15/2003   12/15/03   38   7   7   586   11/14/2003   11/12/2003   12/15/03   35   18   1635   11/10/2003   10/23/2003   12/15/03   35   18   1635   11/10/2003   10/23/2003   12/15/03   35   18   1635   11/10/2003   0/31/2003   12/15/03   35   10   31   11/14/2003   0/15/2003   12/15/03   35   10   31   11/14/2003   0/15/2003   12/15/03   31   39   30   31   31   32   31   31   32   33   31   32   33   33		17	11/14/2003	11/8/2003	12/15/03	31	6
158		140	11/14/2003	11/15/2003	12/15/03	31	-1
164         11/12/2003         11/1/2003         12/15/03         33         11           23         11/5/2003         10/31/2003         12/15/03         40         5           20         11/14/2003         11/7/2003         12/15/03         31         7           8         11/5/2003         10/31/2003         12/15/03         40         5           15         11/14/2003         11/7/2003         12/15/03         40         11           26         11/5/2003         10/25/2003         12/15/03         40         11           23         11/14/2003         11/12/2003         12/15/03         31         13           109         11/10/2003         11/18/2003         12/15/03         35         2           29         11/17/2003         11/15/2003         12/15/03         35         2           29         11/17/2003         11/15/2003         12/15/03         38         7           586         11/14/2003         11/15/2003         12/15/03         31         7           15         11/10/2003         10/23/2003         12/15/03         35         18           1635         11/14/2003         10/23/2003         12/15/03 <t< td=""><td></td><td>33</td><td>11/12/2003</td><td>10/11/2003</td><td>12/15/03</td><td>33</td><td>32</td></t<>		33	11/12/2003	10/11/2003	12/15/03	33	32
164       11/12/2003       11/1/2003       12/15/03       33       11         23       11/5/2003       10/31/2003       12/15/03       40       5         20       11/14/2003       11/7/2003       12/15/03       31       7         8       11/5/2003       10/31/2003       12/15/03       40       5         15       11/14/2003       11/7/2003       12/15/03       31       7         26       11/5/2003       10/25/2003       12/15/03       40       11         23       11/14/2003       11/12/2003       12/15/03       31       13         109       11/10/2003       11/18/2003       12/15/03       35       2         29       11/17/2003       11/15/2003       12/15/03       38       7         586       11/14/2003       11/15/2003       12/15/03       31       7         15       11/10/2003       10/23/2003       12/15/03       35       18         1635       11/10/2003       10/23/2003       12/15/03       35       18         1635       11/10/2003       10/23/2003       12/15/03       35       10         31       11/14/2003       10/25/2003       12/15/03	***************************************	158	11/12/2003	10/25/2003	12/15/03	33	18
23         11/5/2003         10/31/2003         12/15/03         40         5           20         11/14/2003         11/7/2003         12/15/03         31         7           8         11/5/2003         10/31/2003         12/15/03         40         5           15         11/14/2003         11/7/2003         12/15/03         31         7           26         11/5/2003         10/25/2003         12/15/03         40         11           23         11/14/2003         11/1/2003         12/15/03         31         13           109         11/10/2003         11/8/2003         12/15/03         35         2           29         11/17/2003         11/15/2003         12/15/03         38         7           608         11/7/2003         11/15/2003         12/15/03         38         7           15         11/10/2003         11/7/2003         12/15/03         31         7           15         11/10/2003         10/23/2003         12/15/03         35         18           1635         11/10/2003         10/23/2003         12/15/03         35         18           1635         11/14/2003         10/23/2003         12/15/03         3			<u></u>	11/1/2003	12/15/03	33	11
20			<u> </u>	10/31/2003	12/15/03	40	5
8       11/5/2003       10/31/2003       12/15/03       40       5         15       11/14/2003       11/7/2003       12/15/03       31       7         26       11/5/2003       10/25/2003       12/15/03       40       11         23       11/14/2003       11/12/003       12/15/03       31       13         109       11/10/2003       11/8/2003       12/15/03       35       2         29       11/17/2003       11/15/2003       12/15/03       38       7         608       11/7/2003       10/31/2003       12/15/03       38       7         586       11/14/2003       11/7/2003       12/15/03       31       7         15       11/10/2003       10/23/2003       12/15/03       35       18         1635       11/10/2003       10/31/2003       12/15/03       35       10         31       11/14/2003       9/15/2003       12/15/03       31       60         16       11/6/2003       10/27/2003       12/15/03       31       30         5       11/14/2003       10/6/2003       12/15/03       31       30         5       11/14/2003       10/6/2003       12/15/03 <td< td=""><td></td><td></td><td></td><td>11/7/2003</td><td>12/15/03</td><td>31</td><td>7</td></td<>				11/7/2003	12/15/03	31	7
15       11/14/2003       11/7/2003       12/15/03       31       7         26       11/5/2003       10/25/2003       12/15/03       40       11         23       11/14/2003       11/12003       12/15/03       31       13         109       11/10/2003       11/8/2003       12/15/03       35       2         29       11/17/2003       11/15/2003       12/15/03       28       2         608       11/7/2003       10/31/2003       12/15/03       38       7         586       11/14/2003       11/7/2003       12/15/03       31       7         15       11/10/2003       10/23/2003       12/15/03       35       18         1635       11/10/2003       10/31/2003       12/15/03       35       10         31       11/14/2003       10/31/2003       12/15/03       35       10         16       11/6/2003       10/27/2003       12/15/03       31       30         5       11/14/2003       10/27/2003       12/15/03       31       30         5       11/14/2003       10/27/2003       12/15/03       31       32         3       11/14/2003       10/20/2003       12/15/03				10/31/2003	12/15/03	40	5
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29       11/17/2003       11/15/2003       12/15/03       28       2         608       11/7/2003       10/31/2003       12/15/03       38       7         586       11/14/2003       11/7/2003       12/15/03       31       7         15       11/10/2003       10/23/2003       12/15/03       35       18         1635       11/10/2003       10/31/2003       12/15/03       35       10         31       11/14/2003       9/15/2003       12/15/03       31       60         16       11/6/2003       10/27/2003       12/15/03       39       10         5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/20/2003       12/15/03       31       32         2       11/14/2003       10/20/2003       12/15/03       31       18         143       11/6/2003       10/27/2003       12/15/03       31       18         160       11/6/2003       11/12/2003       12/15/03       39       5         3       11/17/2003       9/23/2003       12/15/03	· · · · · · · · · · · · · · · · · · ·	···			12/15/03	35	2
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1635       11/10/2003       10/31/2003       12/15/03       35       10         31       11/14/2003       9/15/2003       12/15/03       31       60         16       11/6/2003       10/27/2003       12/15/03       39       10         5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/6/2003       12/15/03       31       39         3       11/14/2003       10/13/2003       12/15/03       31       25         2       11/14/2003       10/20/2003       12/15/03       31       18         143       11/6/2003       10/25/2003       12/15/03       39       12         160       11/6/2003       11/12003       12/15/03       39       5         3       11/17/2003       9/23/2003       12/15/03       28       55         2       11/17/2003       10/23/2003       12/15/03       28       55         2       11/17/2003       10/25/2003       12/15/03       38       13         106       11/7/2003       10/25/2003       12/15/03       38       13         103       11/10/2003       11/12003       12/15/03 <t< td=""><td></td><td></td><td>ļ<u>.</u></td><td></td><td></td><td><u> </u></td><td>18</td></t<>			ļ <u>.</u>			<u> </u>	18
31       11/14/2003       9/15/2003       12/15/03       31       60         16       11/6/2003       10/27/2003       12/15/03       39       10         5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/6/2003       12/15/03       31       32         3       11/14/2003       10/20/2003       12/15/03       31       25         2       11/14/2003       10/27/2003       12/15/03       31       18         143       11/6/2003       10/25/2003       12/15/03       39       12         160       11/6/2003       11/12003       12/15/03       39       5         3       11/17/2003       9/23/2003       12/15/03       39       5         2       11/17/2003       10/23/2003       12/15/03       28       55         2       11/17/2003       10/23/2003       12/15/03       38       13         106       11/7/2003       10/25/2003       12/15/03       38       13         103       11/10/2003       11/12003       12/15/03       35       9	7,						10
16       11/6/2003       10/27/2003       12/15/03       39       10         5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/13/2003       12/15/03       31       32         3       11/14/2003       10/20/2003       12/15/03       31       25         2       11/14/2003       10/27/2003       12/15/03       31       18         143       11/6/2003       10/25/2003       12/15/03       39       12         160       11/6/2003       11/12003       12/15/03       39       5         3       11/17/2003       9/23/2003       12/15/03       28       55         2       11/17/2003       10/23/2003       12/15/03       28       55         2       11/17/2003       10/23/2003       12/15/03       38       13         106       11/7/2003       10/25/2003       12/15/03       38       13         103       11/10/2003       11/1/2003       12/15/03       35       9	······································		<u> </u>				60
5       11/14/2003       10/6/2003       12/15/03       31       39         5       11/14/2003       10/13/2003       12/15/03       31       32         3       11/14/2003       10/20/2003       12/15/03       31       25         2       11/14/2003       10/27/2003       12/15/03       31       18         143       11/6/2003       10/25/2003       12/15/03       39       12         160       11/6/2003       11/12003       12/15/03       39       5         3       11/17/2003       9/23/2003       12/15/03       28       55         2       11/17/2003       10/23/2003       12/15/03       28       25         106       11/7/2003       10/25/2003       12/15/03       38       13         103       11/10/2003       11/1/2003       12/15/03       35       9						<u> </u>	10
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3     11/14/2003     10/20/2003     12/15/03     31     25       2     11/14/2003     10/27/2003     12/15/03     31     18       143     11/6/2003     10/25/2003     12/15/03     39     12       160     11/6/2003     11/1/2003     12/15/03     39     5       3     11/17/2003     9/23/2003     12/15/03     28     55       2     11/17/2003     10/23/2003     12/15/03     28     25       106     11/7/2003     10/25/2003     12/15/03     38     13       103     11/10/2003     11/1/2003     12/15/03     35     9			<u> </u>				32
2     11/14/2003     10/27/2003     12/15/03     31     18       143     11/6/2003     10/25/2003     12/15/03     39     12       160     11/6/2003     11/1/2003     12/15/03     39     5       3     11/17/2003     9/23/2003     12/15/03     28     55       2     11/17/2003     10/23/2003     12/15/03     28     25       106     11/7/2003     10/25/2003     12/15/03     38     13       103     11/10/2003     11/1/2003     12/15/03     35     9							25
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106     11/7/2003     10/25/2003     12/15/03     38     13       103     11/10/2003     11/1/2003     12/15/03     35     9							25
103 11/10/2003 11/1/2003 12/15/03 35 9						1	13
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	53	11/10/2003	11/1/2003	12/15/03	35	9
	58	11/10/2003	11/1/2003	12/15/03	35	9
	15	11/10/2003	11/1/2003	12/15/03	35	9
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· · · · · · · · · · · · · · · · · · ·	309	11/14/2003	10/26/2003	12/15/03	31	19
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	308	11/13/2003	11/8/2003	12/15/03	32	5
	30	11/17/2003	11/1/2003	12/15/03	28	16
	35	11/17/2003	11/8/2003	12/15/03	28	9
	191	11/17/2003	11/1/2003	12/15/03	28	16
	213	11/17/2003	11/8/2003	12/15/03	28	9
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	30	11/5/2003	10/31/2003	12/15/03	40	5
	29	11/10/2003	10/24/2003	12/15/03	35	17
	26	11/12/2003	11/7/2003	12/15/03	33	5
	134	11/6/2003	10/8/2003	12/15/03	39	29
	161	11/6/2003	10/11/2003	12/15/03	39	26
2.	1	11/14/2003	7/12/2003	12/15/03	31	125
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	4	11/14/2003	11/8/2003	12/15/03	31	6
	52	11/5/2003	11/1/2003	12/15/03	40	4
	57	11/12/2003	11/8/2003	12/15/03	33	4
	110	11/4/2003	10/31/2003	12/15/03	41	4
	109	11/14/2003	11/7/2003	12/15/03	31	7
	1	11/6/2003	10/4/2003	12/15/03	39	33
	1	11/14/2003	8/2/2003	12/15/03	31	104
	2	11/14/2003	8/9/2003	12/15/03	31	97
	1	11/14/2003	8/16/2003	12/15/03	31	90
	3	11/14/2003	8/16/2003	12/15/03	31	90
	1	11/14/2003	8/23/2003	12/15/03	31	83
	1	11/14/2003	8/30/2003	12/15/03	31	76
	1	11/14/2003	9/13/2003	12/15/03	31	62
	3	11/14/2003	9/20/2003	12/15/03	31	55
	2	11/17/2003		12/15/03	28	30
	2	11/17/2003	10/25/2003	12/15/03	28	23
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	72	11/10/2003		12/15/03	35	9
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	22	11/10/2003	11/8/2003	12/15/03	35	2
	217	11/6/2003	10/17/2003	12/15/03	39	20
	280	11/10/2003	10/24/2003	12/15/03	35	17
	286	11/17/2003	10/31/2003	12/15/03	28	17

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	286	11/17/2003	11/7/2003	12/15/03 12/15/03	28 35	<u>10</u> 3
	104	11/10/2003	11/7/2003	12/15/03	28	3
	97	11/17/2003	11/14/2003 10/3/2003	12/15/03	31	42
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	215	10/17/2003	9/29/2003	12/15/03	59 25	18
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	242	11/17/2003	11/8/2003	12/15/03	28	9
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	22	11/7/2003	11/8/2003	12/15/03	38	-1
	70	11/17/2003	11/1/2003	12/15/03	28	16
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	191	11/17/2003	11/8/2003	12/15/03	28	9
	75	11/17/2003	11/8/2003	12/15/03	28	9
	60	11/17/2003	11/15/2003	12/15/03	28	2
	214	11/17/2003	11/15/2003	12/15/03	28	2
	342	11/6/2003	10/25/2003	12/15/03	39	12
	295	11/6/2003	11/1/2003	12/15/03	39	5
	262	11/13/2003	11/8/2003	12/15/03	32	5
	28	11/12/2003	11/8/2003	12/15/03	33	4
	49	11/7/2003	11/2/2003	12/15/03	38	5
	2	11/14/2003	11/9/2003	12/15/03	31	5
	67	11/14/2003	11/9/2003	12/15/03	31	5
	108	11/7/2003	10/18/2003	12/15/03	38	20
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	6	11/10/2003	9/27/2003		35	44
	91	11/10/2003	10/25/2003		35	16
	39	11/10/2003	10/25/2003	12/15/03	35	16
	38	11/10/2003	11/1/2003	12/15/03	35	9
	89	11/10/2003	11/1/2003	12/15/03	35	9
· · · · · · · · · · · · · · · · · · ·	92	11/14/2003	11/8/2003	12/15/03	31	6
	38	11/14/2003	11/8/2003	12/15/03	31	6
	47	11/6/2003	10/25/2003	12/15/03	39	12
	59	11/6/2003	10/31/2003	12/15/03	39	6
77.	5	11/7/2003	11/5/2003	12/15/03	38	2
	60	11/17/2003	11/8/2003		28	9
	2422	11/7/2003	11/2/2003		38	5
	2256	11/14/2003	11/9/2003	12/15/03	31	5
	373	11/6/2003	11/1/2003	12/15/03	39	5
	375	11/12/2003	11/8/2003	12/15/03	33	4
	715	11/10/2003		12/15/03	35	11
	66	11/6/2003			39	3
	69	11/17/2003	<u> </u>		28	7
	6	11/6/2003		<del>}</del>	39	6
	8		11/7/2003		31	7

761	11/7/2003	11/3/2003	12/15/03	38	4
717	11/14/2003	11/10/2003	12/15/03	31	4
3	11/17/2003	11/5/2003	12/15/03	28	12
19	11/17/2003	11/14/2003	12/15/03	28	3
8	11/5/2003	10/30/2003	12/15/03	40	6
1616	11/14/2003	10/31/2003	12/15/03	31	14
1	11/5/2003	10/2/2003	12/15/03	40	34
1	11/5/2003	10/2/2003	12/15/03	40	34
71	11/10/2003	11/6/2003	12/15/03	35	4
76	11/17/2003	11/13/2003	12/15/03	28	4
 179	11/4/2003	10/31/2003	12/15/03	41	4
171	11/14/2003	11/7/2003	12/15/03	31	7
614	11/17/2003	10/25/2003	12/15/03	28	23
 25	11/10/2003	9/27/2003	12/15/03	35	44
286	11/10/2003	11/1/2003	12/15/03	35	9
264	11/17/2003	11/8/2003	12/15/03	28	9
142	11/4/2003	10/31/2003	12/15/03	41	4
136	11/12/2003	11/7/2003	12/15/03	33	5
 72	11/5/2003	10/24/2003	12/15/03	40	12
73	11/5/2003	10/31/2003	12/15/03	40	5
209	11/10/2003	10/10/2003	12/15/03	35	31
 193	11/17/2003	11/1/2003	12/15/03	28	16
168	11/17/2003	11/8/2003	12/15/03	28	9
208	11/17/2003	10/25/2003	12/15/03	28	23
210	11/17/2003	11/1/2003	12/15/03	28	16
 402	11/6/2003	11/1/2003	12/15/03	39	5
414	11/17/2003	11/8/2003	12/15/03	28	9
51	11/6/2003	11/1/2003	12/15/03	39	5
 12	11/7/2003	11/1/2003	12/15/03	38	6
 13	11/12/2003	11/8/2003	12/15/03	33	4
59	11/12/2003	11/7/2003	12/15/03	33	5
 69	11/17/2003	11/14/2003	12/15/03	28	3
 90	11/7/2003	11/1/2003	12/15/03	38	6
 59	11/13/2003	11/8/2003	12/15/03	32	5
 8	11/7/2003	11/1/2003	12/15/03	38	6
297	11/7/2003	10/31/2003	12/15/03	38	7
	<u> </u>			<u> </u>	L

Average	34	19